

## MSI AG242M5

# MSI VESA Mounting Adapter Plate AG242M5 Instruction Manual

Brand: MSI | Model: AG242M5

## 1. INTRODUCTION

This manual provides detailed instructions for the installation and use of the MSI VESA Mounting Adapter Plate, model AG242M5. This adapter is designed to enable VESA mount compatibility for specific MSI monitors, allowing them to be used with standard VESA-compatible monitor arms or wall mounts.

## 2. PRODUCT OVERVIEW

The MSI VESA Mounting Adapter Plate is a robust accessory crafted from heavy-gauge steel, ensuring secure and stable mounting for your compatible MSI monitor. It converts the proprietary mounting interface of certain MSI monitors to a standard VESA 75x75mm or 100x100mm pattern.

### Key Features:

- **Type:** Mounting component
- **Mounting Components:** VESA adapter plate
- **Recommended Use:** Monitor
- **Flat Panel Mount Interface:** 100 x 100 mm, from 75 x 75 mm

### Compatibility:

This adapter is specifically designed for the following MSI Optix monitor models:

- MSI Optix MAG341CQ
- MSI Optix AG32C
- MSI Optix AG32CQ
- MSI Optix G24C
- MSI Optix G27C
- MSI Optix G241VC
- MSI Optix G27C2

**Important Note:**

This VESA adapter will only work with the models listed above. It will NOT work for any models not explicitly listed. Please verify your monitor model before installation.

### 3. PACKAGE CONTENTS

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Please ensure all components are present before beginning installation:

- MSI VESA Mounting Adapter Plate (AG242M5)
- Mounting Screws (specific to adapter and monitor)
- Nuts (if applicable for securing the adapter to the VESA mount)



Image 1: MSI VESA Mounting Adapter Plate AG242M5. This image shows the black metal adapter plate with multiple screw holes for VESA mounting and the MSI logo.

### 4. SAFETY INFORMATION

- Always handle the monitor and adapter with care to prevent damage or injury.
- Ensure the VESA mount or arm you intend to use is rated for the weight of your monitor.
- Do not overtighten screws, as this may damage the monitor or adapter.
- If you are unsure about any step, consult a qualified technician.

## 5. SETUP AND INSTALLATION

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Follow these steps to install the VESA Mounting Adapter Plate onto your compatible MSI monitor and then attach it to a VESA-compatible mount.

### Step 1: Prepare the Monitor

1. Carefully lay your MSI monitor face down on a soft, clean surface to prevent scratches.
2. Locate and remove the monitor's original stand or any existing proprietary mounting bracket. This usually involves unscrewing several screws from the back of the monitor.

### Step 2: Attach the VESA Adapter Plate

1. Align the MSI VESA Mounting Adapter Plate with the mounting holes on the back of your monitor. The adapter is designed for a precise fit.
2. Use the provided black screws to secure the adapter plate to the monitor. Ensure the screws are tightened firmly but do not overtighten.

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Video 1: Installation guide for VESA mount on MSI Optix monitors. This video demonstrates how to attach a VESA adapter plate to the back of an MSI monitor, showing the process of screwing the adapter into place.

### Step 3: Attach to VESA Mount/Arm

1. Once the adapter plate is securely attached to your monitor, align the VESA holes on the adapter plate with the mounting plate of your VESA-compatible monitor arm or wall mount.
2. Use the appropriate screws and nuts (typically provided with your VESA mount or arm, or with the adapter if specified) to secure the monitor to the mount. Ensure all connections are tight and stable.

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Video 2: Mounting video for a VESA spacer. This video illustrates the process of attaching a monitor with a VESA adapter to a monitor arm, showing the use of screws to secure the connection.

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Video 3: Product overview video for a VESA mount adapter. This video shows the VESA adapter plate and its components, demonstrating how it is used to connect an MSI monitor to a VESA mount for a secure setup.

## 6. OPERATING INSTRUCTIONS

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Once installed, the MSI VESA Mounting Adapter Plate itself does not require specific operation. The functionality of adjusting your monitor (tilt, swivel, height, rotation) will depend entirely on the capabilities of the VESA-compatible monitor arm or wall mount you have chosen.

Refer to the instruction manual of your monitor arm or wall mount for details on how to adjust your display.

## 7. MAINTENANCE

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- Periodically check all screws and connections to ensure they remain tight and secure.
- Clean the adapter plate with a soft, dry cloth. Avoid using abrasive cleaners or solvents.
- Ensure no cables are pinched or strained by the mounting setup.

## 8. TROUBLESHOOTING

### Issue: Monitor feels unstable or wobbly.

- **Solution:** Check all screws securing the adapter plate to the monitor and the monitor to the VESA mount. Ensure they are tightened appropriately. Verify that your VESA mount is securely attached to your desk or wall and is rated for the monitor's weight.

### Issue: Adapter plate does not fit the monitor.

- **Solution:** Double-check your monitor's model number against the compatibility list in Section 2. This adapter is designed for specific MSI models only. If your model is not listed, this adapter is not compatible.

## 9. SPECIFICATIONS

Feature	Detail
Type	Mounting component
Mounting Components	VESA adapter plate
Recommended Use	Monitor
Flat Panel Mount Interface	100 x 100 mm, from 75 x 75 mm
Material	Heavy-gauge steel
Color	Black
Item Weight	Approximately 0.01 ounces (Note: This weight seems unusually low and might be a data entry error. Refer to actual product packaging for precise weight.)
Product Dimensions (LxWxH)	7.64 x 6.18 x 1.14 inches

## 10. WARRANTY AND SUPPORT

For warranty information and technical support regarding your MSI VESA Mounting Adapter Plate, please refer to the official MSI website or contact MSI customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.

For support related to your VESA monitor arm or wall mount, please contact the manufacturer of that specific product.

