

[Manuals.plus](#) /

› [NPET](#) /

› NPET WF030 Automatic Pet Water Fountain Instruction Manual

## NPET WF030

# NPET WF030 Automatic Pet Water Fountain Instruction Manual

### INTRODUCTION

---

Thank you for choosing the NPET WF030 Automatic Pet Water Fountain. This manual provides detailed instructions for the safe and efficient use, setup, operation, and maintenance of your new pet water fountain. Designed to encourage your pets to drink more water, the WF030 features a 1.6L capacity, a triple filtration system, and an ultra-silent pump.



Image: The NPET WF030 Automatic Pet Water Fountain, a clear plastic unit with a flowing water spout, positioned next to a white cat wearing a bow tie.

## SAFETY INSTRUCTIONS

---

Please read all instructions carefully before using the product to ensure safe operation and prevent injury or damage.

- For indoor use only.
- Keep the appliance and its cord out of reach of children and pets when not in use.
- Use only with the provided power adapter. Do not use other adapters.
- Do not immerse the power adapter or electrical plug in water or other liquids.
- Unplug the fountain from the power outlet before cleaning, maintenance, or when refilling water.
- Do not operate the fountain if the power cord, plug, or pump is damaged. Contact customer service for assistance.
- Ensure the water level in the tank is always above the minimum mark to prevent the pump from running dry, which can cause damage.

- Place the fountain on a level, stable surface to prevent spills.

## PACKAGE CONTENTS

---

Verify that all items are present in the package:

- Water Fountain Base (Water Tank)
- Lid
- Filter Tray
- Submersible Pump
- Faucet Attachment
- USB Cable & DC Adapter
- 2 x Carbon Filters
- Cleaning Brush

## PRODUCT OVERVIEW (COMPONENTS)

---

Familiarize yourself with the main components of your NPET WF030 water fountain:

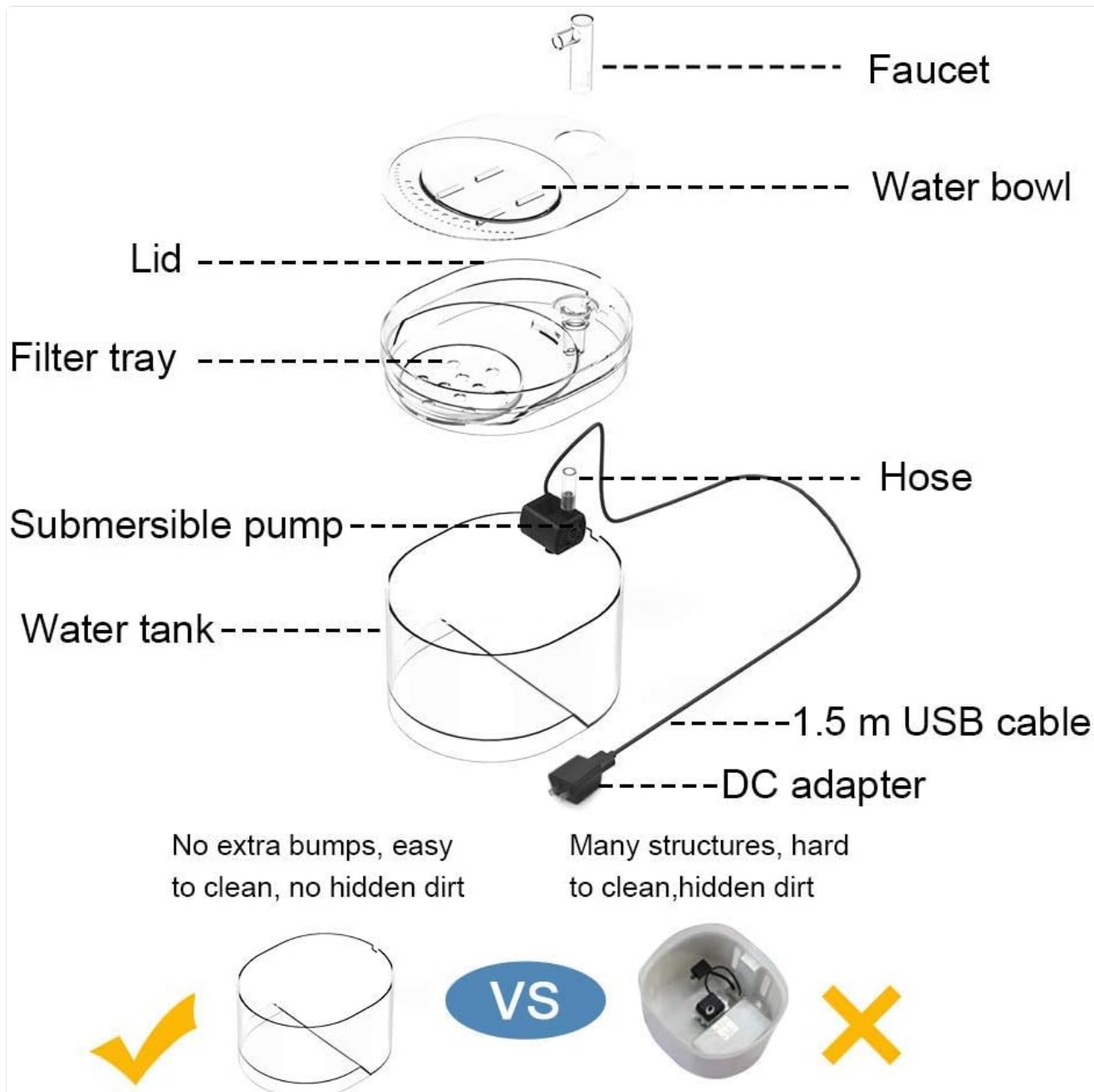


Image: An exploded diagram showing the individual parts of the NPET WF030 fountain, including the faucet, water bowl, lid, filter tray, submersible pump, water tank, hose, USB cable, and DC adapter.

1. **Faucet:** Directs the stream of water for pets to drink from.
2. **Water Bowl:** The top surface where water collects for pets to drink.
3. **Lid:** Covers the filter tray and water tank, keeping water clean.
4. **Filter Tray:** Holds the carbon filter and supports the lid.
5. **Submersible Pump:** Circulates water from the tank through the filter and up to the faucet.
6. **Water Tank:** The main reservoir that holds up to 1.6 liters of water.
7. **Hose:** Connects the submersible pump to the faucet.
8. **USB Cable & DC Adapter:** Provides power to the pump.

## SETUP INSTRUCTIONS

Follow these steps to assemble and prepare your pet water fountain for first use:

1. **Unpack Components:** Carefully remove all parts from the packaging.
2. **Rinse Parts:** Rinse the water tank, lid, filter tray, and faucet thoroughly with clean water. Do not rinse the pump or adapter.
3. **Prepare Filter:** Soak the carbon filter in a separate bowl of clean water for approximately 5 minutes. This helps remove any loose carbon dust and ensures optimal filtration.
4. **Install Pump:** Place the submersible pump into the designated area at the bottom of the water tank. Ensure the suction cups firmly attach the pump to the tank floor.
5. **Connect Hose:** Attach one end of the hose to the outlet of the pump and the other end to the faucet attachment.
6. **Place Filter Tray:** Position the filter tray over the pump and hose assembly inside the water tank.
7. **Insert Filter:** Place the soaked carbon filter into the filter slot within the filter tray.
8. **Fill Water Tank:** Fill the water tank with clean, fresh water up to the MAX fill line (1.6L). Do not overfill.
9. **Place Lid:** Carefully place the lid onto the filter tray and water tank, ensuring it is securely seated.
10. **Connect Power:** Connect the USB cable to the DC adapter, then plug the adapter into a standard electrical outlet. The fountain will begin operating.

## OPERATING INSTRUCTIONS

---

Once set up, the NPET WF030 fountain operates continuously to provide fresh water for your pets.

- **Placement:** Ensure the fountain is placed on a stable, level surface away from direct sunlight or heat sources.
- **Water Level:** Regularly check the water level. Always ensure the water level is above the minimum mark to keep the pump fully submerged and prevent it from running dry.
- **Refilling:** When the water level is low, unplug the fountain, remove the lid, and refill with fresh water up to the MAX line. Reassemble and plug back in.
- **Quiet Operation:** The fountain is designed with an ultra-silent pump. If you notice increased noise, it may indicate low water level or a need for pump cleaning.

## MAINTENANCE

---

Regular cleaning and filter replacement are essential to maintain water quality and the longevity of your fountain.

### Daily Maintenance

- Check the water level and refill with fresh water as needed.

### Weekly Maintenance (or more frequently for multiple pets)

1. **Unplug:** Disconnect the fountain from the power outlet.
2. **Disassemble:** Remove the lid, filter tray, and faucet.
3. **Clean Components:** Wash the water tank, lid, filter tray, and faucet with mild soap and water. Use the provided cleaning brush to scrub any hard-to-reach areas and remove debris. Rinse all parts thoroughly to remove soap residue.
4. **Clean Pump:**
  - Carefully remove the pump from the water tank.
  - Remove the pump cover and then the impeller cover.
  - Gently pull out the impeller (the small rotating part).
  - Clean the impeller and its housing with the cleaning brush to remove any hair, debris, or mineral deposits.

- Reassemble the pump by inserting the impeller, then replacing the impeller cover and pump cover.

5. **Reassemble:** Reassemble the fountain and refill with fresh water.

## Filter Replacement

The triple filtration system helps keep water clean and fresh. Replace the carbon filter every 2-4 weeks, or more frequently if you have multiple pets or notice reduced water quality.

# Recirculation System &



## Multi-Stage Filtration



Filter hair and residue



Remove bad taste and bad smell of water



Keep the water clean and fresh



Prevent your pet from urinary diseases

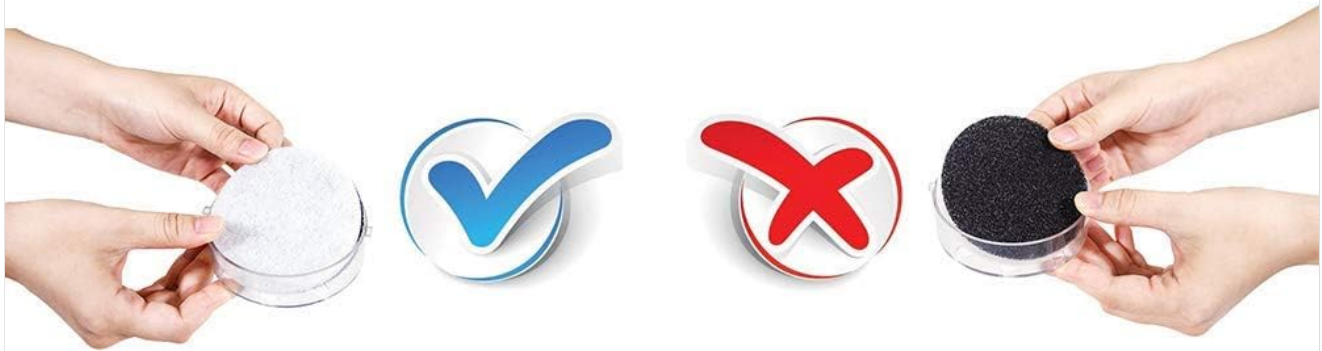


Image: A diagram illustrating the multi-stage filtration process of the NPET WF030 fountain, showing layers that filter hair and residue, remove bad taste and smell, and keep water clean and fresh.

1. Unplug the fountain.
2. Remove the lid and filter tray.
3. Remove the old filter and dispose of it.
4. Rinse the new filter under running water (or soak for 5 minutes) to remove any loose carbon dust.
5. Place the new filter into the filter slot in the filter tray.
6. Reassemble the fountain and refill with fresh water.

## TROUBLESHOOTING

If you encounter any issues with your NPET WF030 water fountain, refer to the following common problems and solutions:

| Problem                              | Possible Cause                                                                                                                                    | Solution                                                                                                                                                                                                                             |
|--------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Fountain not working / No water flow | <ul style="list-style-type: none"><li>No power supply</li><li>Pump clogged or damaged</li><li>Water level too low</li></ul>                       | <ul style="list-style-type: none"><li>Check if the power adapter is properly plugged in.</li><li>Disassemble and clean the pump (refer to Maintenance section).</li><li>Refill water to the MAX line.</li></ul>                      |
| Weak water flow                      | <ul style="list-style-type: none"><li>Filter clogged</li><li>Pump clogged</li><li>Low water level</li></ul>                                       | <ul style="list-style-type: none"><li>Replace the carbon filter.</li><li>Clean the pump impeller.</li><li>Refill water to the MAX line.</li></ul>                                                                                    |
| Excessive noise                      | <ul style="list-style-type: none"><li>Low water level</li><li>Pump impeller dirty or obstructed</li><li>Fountain not on a level surface</li></ul> | <ul style="list-style-type: none"><li>Refill water to the MAX line (ensure pump is fully submerged).</li><li>Clean the pump impeller (refer to Maintenance section).</li><li>Place the fountain on a flat, stable surface.</li></ul> |
| Water tastes or smells bad           | <ul style="list-style-type: none"><li>Filter needs replacement</li><li>Fountain needs cleaning</li><li>Stagnant water</li></ul>                   | <ul style="list-style-type: none"><li>Replace the carbon filter.</li><li>Thoroughly clean all fountain components.</li><li>Use fresh, clean water.</li></ul>                                                                         |

## SPECIFICATIONS

Key technical details for the NPET WF030 Automatic Pet Water Fountain:

- **Brand:** NPET
- **Model:** WF030
- **Capacity:** 1.6 Liters
- **Material:** High-quality BPA-free plastic
- **Power Source:** Main Power / Power Bank
- **Voltage:** 110 Volts
- **Special Features:** 1.6L Large Capacity, Free Filters, Ultra-silent Pump, Fresh Water Filtration System, Faucet
- **Target Species:** Dog, Cat

# SUPER SILENT



No Noisy



1.5 M Cable



IP68 Waterproof



20000Hrs Lifetime Motor



2W Low Power Consumption



Image: Details of the NPET WF030 pump, highlighting its super silent operation, 1.5m cable, IP68 waterproof rating, 20000 hours lifetime motor, and 2W low power consumption.

## WARRANTY AND SUPPORT

Your NPET WF030 Automatic Pet Water Fountain comes with a warranty to ensure your satisfaction.

- **Warranty:** This product is covered by a 1-year warranty from the date of purchase.
- **Support:** For any questions, concerns, or warranty claims, please contact NPET customer service. Refer to your purchase documentation for specific contact information or visit the official NPET website.

## ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

**Email**

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

**Submit question**