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Primo B07NLDXK1R

Primo Top Loading Water Dispenser (Black Stainless Steel) User Manual

Model: B07NLDXK1R

INTRODUCTION

This manual provides instructions for the safe and efficient operation, installation, and maintenance of your Primo Top Loading Water Dispenser. Please read all instructions carefully before use and retain this manual for future reference. This dispenser provides instant access to cold, cool, and hot water. It features a spill-proof bottle holder with Leak Guard and a child-resistant safety feature for hot water.

IMPORTANT SAFETY INFORMATION

- Always unplug the dispenser before cleaning or performing any maintenance.
- Do not operate the dispenser with a damaged cord or plug.
- Keep the dispenser away from direct sunlight and heat sources.
- Ensure proper ventilation around the unit.
- The hot water faucet is equipped with a child-resistant safety feature. Always supervise children around the dispenser.
- Do not use the dispenser outdoors.
- Only use Primo water bottles or compatible 3 or 5-gallon water bottles.

SETUP AND INSTALLATION

1. Unpacking

Carefully remove the dispenser from its packaging. Inspect for any damage that may have occurred during shipping. If damaged, do not operate and contact customer service.

2. Placement

Place the dispenser on a level, stable surface. Ensure there is adequate space (at least 4 inches) around the back and sides for proper ventilation. Avoid placing it in direct sunlight or near heat-generating appliances.



Image: The Primo water dispenser positioned in a kitchen setting, demonstrating appropriate placement away from direct sunlight and with clear space around it.

3. Power Connection

Plug the power cord into a grounded electrical outlet. Do not use extension cords.

4. Loading the Water Bottle

Remove the protective seal from a 3 or 5-gallon Primo water bottle. Lift the bottle and carefully place it onto the spill-proof bottle holder on top of the dispenser. The Leak Guard system will prevent spills during this process.



Image: A clear 5-gallon water bottle correctly seated on the top-loading mechanism of the Primo water dispenser. Allow approximately 5 minutes for the water reservoirs to fill before turning on the heating and cooling functions.

OPERATING INSTRUCTIONS

1. Initial Start-up

After loading the water bottle and plugging in the unit, locate the hot and cold water switches on the back of the dispenser. Turn them to the "ON" position. The dispenser will begin heating and cooling the water. This process may take up to 15-30 minutes for the first cycle.

2. Dispensing Cold Water

Place your cup or container under the cold water faucet. Press the cold water button to dispense chilled water.



Image: A person's hand holding a glass under the cold water spout of the dispenser, with water flowing into the glass.

3. Dispensing Cool Water

Place your cup or container under the cool water faucet. Press the cool water button to dispense ambient temperature water.

4. Dispensing Hot Water (Child-Resistant Safety Feature)

To dispense hot water, first push the child-resistant safety button (usually located above the hot water faucet) and then press the hot water button simultaneously. This two-step process helps prevent accidental hot water dispensing.



Image: A hand pressing the hot water button on the dispenser while holding a mug to collect hot water for tea.



Image: A hand dispensing hot water into a small bowl from the Primo water dispenser, demonstrating its use for various purposes.

MAINTENANCE AND CLEANING

1. Regular Cleaning

Wipe the exterior of the dispenser with a soft, damp cloth. For stubborn stains, use a mild, non-abrasive cleaner. Do not use harsh chemicals or abrasive pads.

2. Drip Tray Cleaning

The drip tray should be emptied and cleaned regularly to prevent overflow and bacterial growth. Remove the drip tray, empty any collected water, wash with mild soap and water, rinse thoroughly, and replace.

3. Internal Cleaning (Recommended Quarterly)

1. Unplug the dispenser and remove the water bottle.
2. Drain all water from the hot and cold reservoirs using the faucets until no more water comes out.
3. Prepare a cleaning solution: Mix 1 gallon of clean water with 1 teaspoon of plain bleach or a food-grade water dispenser cleaning solution.
4. Pour the cleaning solution into the top reservoir.
5. Allow the solution to sit for 5-10 minutes.
6. Drain the solution through all faucets until the reservoirs are empty.

- Rinse thoroughly by filling the top reservoir with clean water and draining it through the faucets multiple times until no bleach odor remains.
- Replace the water bottle and plug in the dispenser.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No water dispensing	Empty water bottle; airlock; clogged faucet.	Replace bottle; remove and re-seat bottle; check for obstructions in faucet.
Water not hot/cold enough	Hot/cold switch off; insufficient time for heating/cooling; poor ventilation.	Ensure switches are ON; allow 15-30 minutes for temperature stabilization; ensure adequate space around dispenser.
Leakage	Bottle not seated correctly; cracked bottle; loose drain plug.	Re-seat bottle; inspect bottle for cracks; check and tighten drain plug (if applicable).
Unusual noise	Compressor cycling (normal); dispenser not level.	Ensure dispenser is on a level surface. Compressor noise is normal during operation.

If troubleshooting steps do not resolve the issue, please contact Primo customer support.

PRODUCT SPECIFICATIONS

Brand: Primo

Model: B07NLDXK1R

Color: Black Stainless Steel

Material: Stainless Steel

Capacity: 5 Gallons (bottle)

Style: Top Load

Weight: 35 Pounds

Installation Type: Bottled

Access Location: Top

Power Source: Corded Electric

UPC: 817206012719

Features: Dispenses ice-cold, cool, and piping-hot water; Child-resistant hot water safety feature; Spill-proof bottle holder with Leak Guard.

WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the warranty card included with your product or visit the official Primo website. Keep your purchase receipt for warranty claims.

Online Resources: www.primowater.com



