SOGO CAF-SS-5675

SOGO CAF-SS-5665 Combi Coffee Machine Aromatti User Manual

Model: CAF-SS-5675
Brand: SOGO

1. Introduction

Thank you for choosing the SOGO CAF-SS-5665 Combi Coffee Machine Aromatti. This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your new coffee machine. Please read it thoroughly before first use and keep it for future reference.
This versatile coffee machine is designed to prepare a variety of coffee beverages, compatible with multiple formats including capsules (NESPRESSO, NESCAFÉ DOLCE GUSTO, STARBUCKS by NESPRESSO, LAVAZZA, L'OR), ground coffee, coffee pods, and tea powder or bags.

2. Safety Instructions

Please observe the following safety precautions to prevent injury or damage to the appliance:

- Read all instructions before operating the appliance.
- Do not immerse the appliance, power cord, or plug in water or any other liquid.
- Ensure the voltage indicated on the appliance corresponds to your local mains voltage before connecting.
- Always unplug the appliance from the power outlet before cleaning, maintenance, or if it is not in use.
- Keep the appliance out of reach of children.
- Do not operate the appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- Use only manufacturer-recommended accessories.
- Avoid contact with hot surfaces. Use handles or knobs.
- Do not place the appliance on or near a hot gas or electric burner, or in a heated oven.
- This appliance is for household use only.
- The appliance features automatic shut-off, overheating, and overpressure protection for safe operation.

3. Product Components

Familiarize yourself with the parts of your SOGO Combi Coffee Machine:



Figure 3.1: Overview of the SOGO Combi Coffee Machine, showcasing its compact design, water tank, and the different coffee preparation options (capsules, coffee pods, ground coffee) along with a cup of prepared coffee.



Figure 3.2: The three interchangeable filters provided with the machine, designed for capsules, coffee pods, and ground coffee, along with a measuring spoon for precise dosing.



Figure 3.3: The removable water tank and drip tray, designed for easy filling, emptying, and cleaning, contributing to the machine's simple maintenance.

- **Water Tank:** Removable, 1.6-liter capacity.
- **Control Panel:** With LED indicator lights for power and operation.
- **Coffee Outlet:** Where the prepared coffee dispenses.
- **Drip Tray:** Removable for easy cleaning, collects excess liquid.
- **Filter Holders:** Three distinct holders for capsules, ground coffee, and coffee pods.
- **Measuring Spoon:** For accurate measurement of ground coffee.
- **Steam Nozzle (if applicable):** For frothing milk (not explicitly mentioned in features, but common for 19 bar machines).

4. Setup

Follow these steps to set up your coffee machine for the first time:

1. **Unpacking:** Carefully remove all packaging materials and ensure all components are present and

undamaged.

2. **Placement:** Place the machine on a stable, flat, heat-resistant surface, away from water sources and heat.
3. **Clean Components:** Wash the water tank, drip tray, and filter holders with warm soapy water, then rinse thoroughly and dry.
4. **Fill Water Tank:** Fill the removable water tank with fresh, cold water up to the MAX level. Do not exceed the MAX line.
5. **First Use Cycle (Priming):**
    - Plug the appliance into a grounded power outlet.
    - Place a large cup or container under the coffee outlet.
    - Turn on the machine. The LED indicator will light up.
    - Allow the machine to heat up until the indicator light stops flashing (or turns solid, depending on model).
    - Run a cycle without coffee by pressing the brew button. This flushes the system and prepares it for use. Repeat this process 2-3 times.

5. Operating Instructions

Your SOGO Combi Coffee Machine offers multiple ways to enjoy your favorite coffee:

5.1. Preparing Coffee with Capsules

1. Ensure the water tank is filled.
2. Insert the appropriate capsule filter holder into the machine.
3. Place your desired capsule (e.g., Nespresso, Dolce Gusto) into the filter holder.
4. Close the lever securely.
5. Place a cup under the coffee outlet.
6. Press the brew button. The machine will start brewing.
7. Once the desired amount of coffee is dispensed, press the brew button again to stop.
8. Carefully remove the used capsule and dispose of it.

5.2. Preparing Coffee with Ground Coffee

1. Ensure the water tank is filled.
2. Insert the ground coffee filter holder into the machine.
3. Using the provided measuring spoon, add the desired amount of ground coffee into the filter. For a single espresso, use one level spoon. For a stronger brew, you may tamp lightly.
4. Close the lever securely.
5. Place a cup under the coffee outlet.
6. Press the brew button. The machine will start brewing with 19 bars of pressure for optimal extraction.
7. Press the brew button again to stop when your cup is filled to your preference.
8. Remove the filter holder and discard the used coffee grounds.

5.3. Preparing Coffee with E.S.E. Pods or Tea Bags

1. Ensure the water tank is filled.
2. Insert the coffee pod/tea bag filter holder into the machine.
3. Place one E.S.E. coffee pod or a tea bag into the filter holder.
4. Close the lever securely.
5. Place a cup under the coffee outlet.

6. Press the brew button to start brewing.
7. Press the brew button again to stop.
8. Remove the filter holder and dispose of the used pod/bag.



Figure 5.1: The SOGO coffee machine delivering a rich, creamy coffee, demonstrating its 19-bar pressure capability for excellent crema and flavor extraction.

6. Maintenance and Cleaning

Regular cleaning ensures optimal performance and extends the lifespan of your coffee machine.

6.1. Daily Cleaning

- **Drip Tray:** Empty and rinse the drip tray after each use or when the indicator floats up.
- **Water Tank:** Empty any remaining water and rinse the water tank daily. Refill with fresh water before each use.
- **Filter Holders:** After each use, remove and rinse the filter holder and filter under running water.

- **Exterior:** Wipe the exterior of the machine with a soft, damp cloth. Do not use abrasive cleaners or solvents.

6.2. Descaling

Descaling is essential to remove mineral deposits that can affect machine performance and coffee taste. The frequency depends on water hardness and usage, but generally every 2-3 months.

1. Prepare a descaling solution according to the descaler manufacturer's instructions (or use a mixture of white vinegar and water, 1:1 ratio).
2. Fill the water tank with the descaling solution.
3. Place a large container under the coffee outlet.
4. Turn on the machine and allow it to heat up.
5. Run several brewing cycles until the water tank is empty.
6. Rinse the water tank thoroughly and fill it with fresh water.
7. Run several cycles with fresh water to flush out any remaining descaling solution.

7. Troubleshooting

If you encounter issues with your coffee machine, refer to the table below for common problems and solutions:

Problem	Possible Cause	Solution
Machine does not turn on	No power supply; Power cord not properly plugged in.	Check power outlet; Ensure power cord is securely plugged in.
No coffee dispenses	Water tank empty; Machine not primed; Clogged coffee outlet; Machine needs descaling.	Fill water tank; Perform first use priming cycle; Clean coffee outlet; Descale the machine.
Coffee is too weak	Insufficient coffee grounds/capsule; Coarse grind; Too much water.	Use more coffee or a stronger capsule; Use finer ground coffee; Reduce water volume.
Water leaking from machine	Water tank not properly seated; Drip tray full; Internal seal issue.	Ensure water tank is correctly positioned; Empty drip tray; Contact customer support if issue persists.
LED indicator flashing	Machine heating up; Water tank empty (some models).	Wait for light to become solid; Check and refill water tank.

If the problem persists after attempting these solutions, please contact SOGO customer support.

8. Specifications

Feature	Detail
Brand	SOGO
Model Number	CAF-SS-5675

Feature	Detail
Color	Metallic
Product Dimensions	30 x 24 x 30 cm (11.8 x 9.4 x 11.8 inches)
Weight	2.67 kg (5.89 lbs)
Water Tank Capacity	1.6 Liters
Power/Wattage	850 Watts
Voltage	240 Volts
Pressure	19 Bar
Material	BPA-free
Automatic Shut-off	Yes
Special Features	Removable tank, Overheating and Overpressure protection
Compatibility	Nespresso, Dolce Gusto, Starbucks by Nespresso, Lavazza, L'OR capsules; Ground coffee; E.S.E. pods; Tea powder/bags

9. Warranty and Support

For warranty information, please refer to the warranty card included with your product or visit the official SOGO website. If you require technical assistance, spare parts, or have any questions not covered in this manual, please contact SOGO customer support through their official channels.

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Example: How do I reset this device or fix this error?

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