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› Motorola Verve Buds 500 True Wireless Bluetooth In-Ear Headphones User Manual

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Motorola Verve Buds 500 True Wireless Bluetooth In-Ear Headphones User Manual

Model: Verve Buds 500 (SHO22B)

INTRODUCTION

Thank you for choosing the Motorola Verve Buds 500 True Wireless Bluetooth In-Ear Headphones. This manual provides detailed instructions on how to set up, operate, and maintain your device to ensure optimal performance and longevity. Please read this manual carefully before using the product.

PACKAGE CONTENTS

Ensure all items listed below are present in your product package:

- Motorola Verve Buds 500 True Wireless Earbuds (Left and Right)
- Portable Charging Case
- USB Charging Cable (Type-A to Micro-USB)
- Multiple Sizes of Ear Gels (S, M, L)
- Quick Start Guide (not included in this digital manual)



Image: The Motorola Verve Buds 500 earbuds, their charging case, and the included USB charging cable, alongside the product packaging.

PRODUCT OVERVIEW

The Verve Buds 500 feature a compact design with intuitive controls and a portable charging case. Each earbud is equipped with a microphone for calls and voice assistant interaction.



Image: The Motorola Verve Buds 500 charging case open, showing both earbuds inside, with one earbud placed next to the case. The case has LED indicators for battery status.

Earbud Components:

- **Multi-function Button:** For playback control, call management, and voice assistant activation.
- **LED Indicator:** Shows pairing status, battery level, and charging status.
- **Microphone:** For calls and voice commands.
- **Charging Contacts:** For charging inside the case.

Charging Case Components:

- **Earbud Charging Slots:** Securely holds and charges the earbuds.
- **LED Battery Indicators:** Displays the charging case's battery level.
- **USB Charging Port:** For charging the case.

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge both the earbuds and the charging case.

- **Charging the Earbuds:** Place the earbuds into the charging case. The LED indicators on the earbuds will show charging status.
- **Charging the Case:** Connect the USB charging cable to the charging port on the case and to a power source. The LED indicators on the case will show charging progress. A full charge provides up to 9 hours of total playtime (3 hours from earbuds, plus 6 hours from the case).

2. Pairing with Your Device

The Verve Buds 500 feature instant automatic connection.

1. Ensure your earbuds are charged.
2. Open the charging case. The earbuds will automatically enter pairing mode.
3. On your smartphone or Bluetooth-enabled device, go to the Bluetooth settings.
4. Search for "Verve Buds 500" in the list of available devices and select it to connect.
5. Once connected, you will hear an audio prompt, and the earbud LED indicators will change.

Note: The earbuds will automatically reconnect to the last paired device when removed from the case, if Bluetooth is enabled on the device.

OPERATING INSTRUCTIONS

Power On/Off

- **Power On:** Open the charging case, or press and hold the multi-function button on each earbud for 2 seconds.
- **Power Off:** Place the earbuds back into the charging case and close the lid, or press and hold the multi-function button on each earbud for 5 seconds.

Music Playback

- **Play/Pause:** Press the multi-function button once on either earbud.
- **Next Track:** Double-press the multi-function button on the right earbud.
- **Previous Track:** Double-press the multi-function button on the left earbud.

Call Management

- **Answer/End Call:** Press the multi-function button once on either earbud.
- **Reject Call:** Press and hold the multi-function button for 2 seconds on either earbud.

Voice Assistant (Alexa)

The Verve Buds 500 support Alexa voice activation via the VerveLife app.

- **Activate Voice Assistant:** Triple-press the multi-function button on either earbud. Ensure the VerveLife app is installed and configured on your connected device.

Using a Single Earbud

You can use either the left or right earbud independently for calls or music playback.

- Simply remove one earbud from the case and leave the other in the case. The single earbud will automatically connect to your device.
- To switch to stereo mode, remove the second earbud from the case.

MAINTENANCE

Cleaning

- Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use harsh chemicals, cleaning solvents, or strong detergents.
- Ensure charging contacts are clean and free of debris for proper charging.

Storage

- When not in use, store the earbuds in their charging case to protect them and keep them charged.
- Store the device in a cool, dry place, away from extreme temperatures and direct sunlight.

TROUBLESHOOTING

Problem	Solution
Earbuds do not power on.	Ensure the earbuds and charging case are fully charged. Place earbuds in the case and close the lid, then reopen.
Cannot pair with device.	• Ensure Bluetooth is enabled on your device. • Make sure the earbuds are in pairing mode (open case). • Forget "Verve Buds 500" from your device's Bluetooth list and try pairing again. • Ensure earbuds are within range of your device.
Only one earbud is working.	• Place both earbuds back into the charging case, close the lid, wait a few seconds, then reopen. • Ensure both earbuds are charged. • Check your device's Bluetooth settings to ensure both earbuds are connected.
Poor sound quality.	• Ensure earbuds are properly seated in your ears. Try different ear gel sizes. • Move closer to your connected device to avoid interference. • Clean the earbud grilles if they appear obstructed.

SPECIFICATIONS

Feature	Detail
Model Name	Verve Buds 500
Model Number	SHO22B
Connectivity	Bluetooth 5.0
Playtime (Earbuds)	Up to 3 hours
Total Playtime (with Case)	Up to 9 hours (3 hours + 6 hours from charging case)
Microphones	Dual-mic technology for calls
Voice Assistant	Alexa voice activation via VerveLife app

Feature	Detail
Battery Type	Lithium Polymer
Dimensions	25.4 x 25.4 x 30.48 cm (product); 0.28 g (weight)
Noise Control	Active Noise Cancellation (as per specifications, though primary description focuses on call clarity)
Included Components	Protective Case, USB Charging Cable, Ear Gels

Safety Information

Please read and follow these safety guidelines to prevent damage to your device or injury to yourself:

- Do not expose the earbuds or charging case to extreme temperatures, direct sunlight, or moisture.
- Avoid dropping or applying excessive force to the device.
- Do not attempt to disassemble or modify the product. This will void the warranty.
- Keep out of reach of children and pets.
- Use only the provided charging cable or a certified equivalent.
- Prolonged listening at high volumes can cause hearing damage. Adjust volume to a safe level.

Warranty and Support

Motorola products are designed and manufactured to the highest standards. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Motorola support website. For technical support or service inquiries, please contact Motorola customer service. You can find more information and support at the [Motorola Store on Amazon](#).

Ask a Question About This Manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question