

Shark ZS360

Shark ZS360 APEX Corded Stick Vacuum User Manual

Model: ZS360 | Brand: Shark

1. INTRODUCTION AND OVERVIEW

The Shark APEX Corded Stick Vacuum with DuoClean and Self-Cleaning Brushroll is engineered for comprehensive cleaning across various surfaces. It features a dual-brushroll system for effective debris pickup on carpets and hard floors, and a self-cleaning brushroll designed to prevent hair wrap. This versatile vacuum easily converts into a lightweight handheld unit for above-floor cleaning.



Image 1.1: The Shark ZS360 APEX Corded Stick Vacuum in its upright configuration, cleaning a hard floor.

2. SETUP

Your Shark ZS360 APEX Corded Stick Vacuum is designed for quick and easy assembly. Simply connect the main components by aligning them and pressing firmly until they click into place. Ensure all connections are secure before operation.

SELF-CLEANING BRUSHROLL



PET HAIR • LONG HAIR



Image 2.1: Fully assembled Shark ZS360 APEX Corded Stick Vacuum, ready for use.

3. COMPONENTS AND FEATURES

The Shark ZS360 APEX is equipped with several innovative features and accessories to enhance your cleaning experience:

- **DuoClean Technology:** A unique dual-brushroll system that deep-cleans carpets and directly engages hard floors for a polished finish.
- **Self-Cleaning Brushroll (Zero-M):** Designed to deliver continuous hair removal, preventing hair wrap around the brushroll.
- **Lightweight Handheld Vacuum:** The main unit detaches from the wand, transforming into a portable handheld vacuum for versatile above-floor cleaning.
- **Advanced Swivel Steering:** Provides excellent maneuverability to navigate around furniture and into tight spaces.
- **LED Headlights:** Integrated lights on the nozzle illuminate hidden debris, making it easier to spot and clean.
- **Included Accessories:** Crevice Tool, Pet Multi-Tool, and Precision Duster for specialized cleaning tasks.



CONVERTS TO A HAND VACUUM

For lightweight cleaning above the floor.

Image 3.1: Detail of the DuoClean dual brushrolls, showing their design for different floor types.



Image 3.2: The Zero-M self-cleaning brushroll, designed to prevent hair wrap.

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Video 3.1: Official demonstration of the Shark Self-Cleaning Brushroll technology.

duoclean[®]

Dual brushrolls. All floors.



Image 3.3: The vacuum easily converts to a handheld unit for cleaning upholstery.

LED LIGHTS

Reveal hidden debris.



Image 3.4: LED headlights reveal hidden dust and debris on the floor.

4. OPERATING INSTRUCTIONS

To operate your Shark ZS360 APEX vacuum, plug the power cord into a suitable electrical outlet. The vacuum features two power settings:

- **Setting I (Bare Floor/Area Rugs):** Ideal for delicate surfaces and light cleaning.
- **Setting II (High-Pile Carpets):** Provides increased suction and brushroll speed for deeper carpet cleaning.

Utilize the Advanced Swivel Steering to effortlessly maneuver the vacuum around obstacles. For cleaning above floors, simply detach the handheld unit and attach the desired accessory. The LED headlights will assist in illuminating dark areas, ensuring no spot is missed.

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Video 4.1: Demonstration of the vacuum's versatility on different floor types and its maneuverability.



Image 4.1: The vacuum's design allows it to reach under low-lying furniture.



Image 4.2: The handheld mode is effective for cleaning stairs and other elevated surfaces.

5. MAINTENANCE

Regular maintenance ensures optimal performance of your Shark ZS360 APEX vacuum:

- **Emptying the Dust Cup:** Press the dust cup release button to detach and empty the contents into a trash receptacle.
- **Cleaning Filters:** The HEPA filter should be cleaned monthly. Remove the filter, tap off loose debris, and rinse with water. Allow to air dry completely for at least 24 hours before reinserting. **Do not place filters in the dishwasher or washing machine.**
- **Self-Cleaning Brushroll:** The Zero-M brushroll is designed to be self-cleaning. Periodically check for any remaining debris or hair and remove manually if necessary.
- **Belt Replacement:** The belt should be replaced every six to twelve months to maintain efficient operation and prevent excess motor strain. Refer to your owner's manual for detailed instructions on how to replace the belt.



Image 5.1: The dust cup detaches easily for convenient emptying.



Image 5.2: Accessing the filter for routine cleaning.

6. TROUBLESHOOTING

If you experience issues with your Shark ZS360 APEX vacuum, consider the following common troubleshooting steps:

- **Loss of Suction:** Check the dust cup for fullness and empty if necessary. Inspect filters for clogs and clean as per maintenance instructions. Ensure all hose connections are secure and free of blockages.
- **Brushroll Not Spinning:** Verify that the vacuum is on the correct floor setting. Check the brushroll for any obstructions (e.g., tangled hair, debris) and remove them.
- **Vacuum Not Turning On:** Ensure the power cord is securely plugged into a functioning electrical outlet. Check for any tripped circuit breakers.

For more detailed troubleshooting or persistent issues, please refer to the complete owner's manual or contact Shark customer support.

7. SPECIFICATIONS

Feature	Specification
Brand	Shark
Model Name	Shark ZS362 APEX Corded Stick Vacuum (ZS360)
Power Source	Corded Electric
Wattage	600 watts
Capacity	0.2 Gallons
Filter Type	HEPA Filter
Form Factor	Stick, Handheld
Product Dimensions	10.2" L x 9.8" W x 46.4" H
Item Weight	10 pounds
Number of Speeds	2
Vacuum Collection Technology	Bagless

8. WARRANTY AND SUPPORT

The Shark ZS360 APEX Corded Stick Vacuum comes with a **5-year limited warranty**. For warranty claims or technical support, please refer to the contact information provided in your full owner's manual or visit the official Shark website.

Care Instructions: Do not place filters in the dishwasher or washing machine. Always allow filters to air dry completely before reinstallation.