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Domusa MYDOMO

Domusa MYDOMO WiFi Remote Control User Manual

Model: MYDOMO

1. INTRODUCTION

Welcome to the user manual for your Domusa MYDOMO WiFi Remote Control. This device allows you to conveniently manage your DOMUSA TEKNIK heating boiler from anywhere using a smartphone application (available for iOS and Android). By connecting your MYDOMO device to your home's WiFi network, you gain remote access to your heating system, enabling efficient control and monitoring.

The MYDOMO system provides comprehensive control over your heating, including temperature adjustments, scheduling, and monitoring of various parameters, contributing to both comfort and energy efficiency.



Figure 1: Domusa MYDOMO WiFi Remote Control unit. This image displays the Domusa MYDOMO WiFi Remote Control unit. It features a clear digital screen showing temperature readings, with control buttons and a dial visible on the right side. The device is white and designed to stand upright on a base.

2. PACKAGE CONTENTS

Please verify that all the following items are included in your package:

- Domusa MYDOMO WiFi Remote Control unit
- Power adapter (if applicable)
- Mounting accessories (if applicable)
- Quick Start Guide (this document serves as the full manual)

If any items are missing or damaged, please contact your retailer or Domusa customer support.

3. SETUP

3.1 Physical Installation

1. **Choose a Location:** Select a central location in your home, away from direct sunlight, drafts, or heat sources, to ensure accurate temperature readings.
2. **Power Connection:** Connect the MYDOMO unit to a power outlet using the provided power adapter. The device display should illuminate.
3. **Boiler Connection:** Follow the specific wiring instructions provided with your DOMUSA TEKNIK boiler for connecting the MYDOMO remote control. It is recommended that this step be performed by a qualified technician.

3.2 App Installation and Pairing

1. **Download the App:** Search for the 'MyDomo' app in the Apple App Store (for iOS devices) or Google Play Store (for Android devices) and install it on your smartphone.
2. **Create an Account:** Open the MyDomo app and follow the on-screen instructions to create a new user account.
3. **Add Device:** Within the app, select the option to 'Add Device' or 'Pair New Device'.
4. **Connect to WiFi:** The app will guide you through connecting your MYDOMO unit to your home's 2.4 GHz WiFi network. Ensure your smartphone is also connected to the same network during the pairing process.
5. **Device Recognition:** Once successfully connected, your MYDOMO unit should appear in the app, ready for control.

4. OPERATING INSTRUCTIONS

The MyDomo app provides a user-friendly interface for controlling your heating system.

4.1 Basic Functions

- **Monitor Temperatures:** View the current indoor and outdoor temperatures directly from the app.
- **Heating On/Off:** Toggle your heating system on or off as desired.
- **Adjust Heating Temperature:** Set your preferred heating temperature. The system will work to maintain this temperature.
- **Weekly Programming:** Create customized heating schedules for different temperatures across various time zones throughout the week. This allows for automated comfort and energy savings.

4.2 Advanced Functions (for Electric Boiler Models)

For users with compatible electric boiler models, the MYDOMO system offers additional functionalities:

- **Appliance Control:** Remotely switch the electric boiler appliance on or off.

- **Hot Water Temperature:** Adjust the desired temperature for your domestic hot water.
- **Optimized Boiler Operation:** The system can automatically adjust boiler operation to maintain the desired temperature, minimizing continuous starts and stops, thereby optimizing energy consumption.

4.3 Alarm Monitoring

The MyDomo app provides access to real-time and historical alarm information. This feature helps identify and address any operational issues or malfunctions with your heating system promptly.

5. MAINTENANCE

5.1 Cleaning

To maintain the appearance and functionality of your MYDOMO unit, gently wipe the exterior with a soft, dry cloth. Avoid using abrasive cleaners, solvents, or excessive moisture, as these can damage the device.

5.2 Software Updates

The MYDOMO app and device firmware may receive periodic updates to improve performance, add new features, or address security concerns. These updates are typically managed automatically through the app or by the manufacturer. Ensure your app is always up-to-date for optimal performance.

6. TROUBLESHOOTING

If you encounter issues with your Domusa MYDOMO WiFi Remote Control, consider the following:

- **No Power:** Check the power connection and ensure the outlet is functional.
- **No WiFi Connection:** Verify your home WiFi network is active and the MYDOMO unit is within range. Restart your router if necessary.
- **App Not Responding:** Close and reopen the MyDomo app. Ensure your smartphone has a stable internet connection.
- **Incorrect Temperature Readings:** Ensure the MYDOMO unit is not exposed to direct heat sources or drafts.
- **Boiler Not Responding:** Check the physical connection between the MYDOMO unit and the boiler. Consult your boiler's manual for specific troubleshooting steps.
- **Alarm Notifications:** Refer to the alarm section in the MyDomo app for detailed information on any system alerts and recommended actions.

For persistent issues, please refer to the Warranty and Support section for contact information.

7. SPECIFICATIONS

Feature	Detail
Brand	Domusa
Model Name	MYDOMO Domusa
Controller Type	Smartphone (iOS, Android)
Special Features	Remote access and control via app

Color	Regulable (Adjustable)
Temperature Control Type	Programmable
Connectivity Technology	WiFi
Control Method	App
Connectivity Protocol	Wi-Fi
Style	Modern
ASIN	B07NDJSY7S
First Available Date	January 8, 2020

8. WARRANTY AND SUPPORT

Your Domusa MYDOMO WiFi Remote Control is covered by a manufacturer's warranty. Please refer to the warranty card included with your product or visit the official Domusa website for detailed terms and conditions.

For technical support, troubleshooting assistance, or warranty claims, please contact Domusa customer service through their official website or the contact information provided in your product documentation. When contacting support, please have your product model (MYDOMO) and ASIN (B07NDJSY7S) readily available.