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› Motorola Moto G7 with Alexa Hands-Free – Unlocked – 64 GB – Ceramic Black User Manual

Motorola Moto G7

Motorola Moto G7 User Manual

Model: Moto G7 (PAE00003US) - Unlocked, 64 GB, Ceramic Black

INTRODUCTION

This manual provides essential information for setting up, operating, and maintaining your Motorola Moto G7 smartphone. Please read thoroughly to ensure optimal performance and longevity of your device.

WHAT'S IN THE BOX

- Motorola Moto G7 Device
- USB Type-C 15W TurboPower Charger

Note: SIM card is not included and must be obtained from your chosen carrier.

DEVICE OVERVIEW



Image 1: Front view of the Moto G7, showcasing its 6.2-inch Full HD+ Max Vision display and pre-installed Amazon applications like Amazon Shopping, Amazon Music, Audible, and Amazon Alexa.



Image 2: Rear view of the Moto G7, highlighting the 12MP + 5MP dual camera setup with LED flash and the integrated fingerprint sensor for secure unlocking.

SETUP

1. **Insert SIM Card:** Locate the SIM card tray on the side of your device. Use the provided SIM ejector tool to open the tray. Place your Nano-SIM card into the tray with the gold contacts facing down. Ensure it is seated correctly before reinserting the tray into the phone.
2. **Power On:** Press and hold the Power button (located on the right side of the device) until the Motorola logo appears on the screen.
3. **Initial Configuration:** Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and accept the terms and conditions.
4. **Google Account Setup:** Sign in with your existing Google account or create a new one. This is essential for accessing the Google Play Store and other Google services.
5. **Security Setup:** Set up your preferred screen lock method, such as a PIN, pattern, or password. You can also configure the facial recognition and fingerprint sensor for quick and secure unlocking.
6. **Alexa Hands-Free Setup:** The Moto G7 comes with Alexa Hands-Free built-in. Follow the prompts to enable and configure Alexa. You can activate Alexa by simply saying "Alexa" or by double-pressing the power button.

OPERATING YOUR DEVICE

Home Screen Navigation

- **App Drawer:** Swipe up from the bottom of the home screen to access all your installed applications.
- **Notifications & Quick Settings:** Swipe down from the top of the screen to view notifications and access quick settings toggles (e.g., Wi-Fi, Bluetooth, Flashlight).
- **Customization:** Long-press on an empty area of the home screen to customize wallpaper, widgets, and home screen settings.

Camera Usage

The Moto G7 features a 12MP + 5MP dual rear camera and an 8MP front-facing camera.

1. **Open Camera:** Tap the Camera app icon on your home screen or app drawer.
2. **Switch Cameras:** Tap the camera icon with arrows to switch between the front and rear cameras.
3. **Capture Photo:** Tap the Shutter button (circular icon) to take a picture.
4. **Record Video:** Switch to Video mode within the camera app and tap the Record button to start/stop recording.
5. **Camera Modes:** Explore various camera modes such as Portrait, Panorama, and Manual mode for enhanced photography.

BATTERY MANAGEMENT

Your Moto G7 is equipped with a 3,000 mAh non-removable battery.

- **Charging:** Use the included USB Type-C 15W TurboPower charger for fast and efficient charging.
- **Battery Saver:** To extend battery life, enable Battery Saver mode through the Quick Settings panel or in the Settings menu.
- **Optimized Usage:** Reduce screen brightness, disable unnecessary background apps, and turn off Wi-Fi/Bluetooth when not in use to conserve battery.

STORAGE

The Moto G7 comes with 64 GB of internal storage. You can expand this storage by adding a microSD card (up to 128 GB) into the SIM card tray.

- **Manage Storage:** Go to **Settings > Storage** to view storage usage and free up space.
- **MicroSD Card:** Insert a compatible microSD card into the designated slot in the SIM tray to expand your device's storage capacity for photos, videos, and apps.

SOFTWARE AND FEATURES

The Moto G7 runs on Android 9.0 and includes several exclusive Motorola and Amazon features:

- **Android 9.0:** Enjoy a clean Android experience with intuitive navigation and regular security updates.
- **Alexa Hands-Free:** Access Amazon Alexa by voice command or double-pressing the power button to play music, get news, check weather, and more.
- **Amazon Apps:** Pre-installed Amazon apps include Amazon Shopping, Amazon Music, Audible, and the Amazon Alexa App.
- **Moto Actions:** Utilize intuitive gestures for quick access to features (e.g., chop twice for flashlight, twist for camera). These can be customized in the Moto app.

SPECIFICATIONS

Feature	Detail
Model Name	Moto G7 with Alexa Hands-Free
Display Size	6.2 Inches Full HD+ Max Vision
Resolution	2270 x 1080 pixels
Operating System	Android 9.0
Processor	Qualcomm Snapdragon 632 (1.8 GHz octa-core CPU)
RAM	4 GB
Internal Storage	64 GB
Expandable Storage	Up to 128 GB microSD
Rear Camera	12MP + 5MP Dual Camera with LED flash
Front Camera	8 MP with screen flash
Battery Capacity	3,000 mAh (non-removable)
Charging	USB Type-C 15W TurboPower
Security	Facial recognition, Fingerprint sensor
Connectivity	Cellular, Wi-Fi, USB

Dimensions	5.9 x 6.6 x 9.2 inches
Item Weight	6.1 ounces
Special Features	Water repellant design (P2i nano coating)

TROUBLESHOOTING

- **Device Not Responding:** Press and hold the Power button for 10-15 seconds to force a restart.
- **Battery Draining Quickly:** Check for background apps consuming power (Settings > Battery). Reduce screen brightness and disable unnecessary features.
- **Connectivity Issues:** Toggle Wi-Fi or Bluetooth off and on. Restart your device. If issues persist, contact your network provider.
- **App Crashing:** Clear the app's cache (Settings > Apps & notifications > App info > [App Name] > Storage > Clear cache). If the problem continues, uninstall and reinstall the app.
- **Slow Performance:** Free up storage space by deleting unnecessary files or apps. Restart your device regularly.

WARRANTY AND SUPPORT

Your Motorola Moto G7 comes with a US warranty. For detailed warranty information, please refer to the documentation included with your device or visit the official Motorola support website.

For further assistance, technical support, or warranty claims, please contact Motorola Customer Service or your service provider.