

Hoyer HOY-PRESENCE-S

Hoyer Presence Patient Lift HOY-PRESENCE-S User Manual

Comprehensive instructions for safe and effective operation.

1. INTRODUCTION

This manual provides essential information for the safe and proper use of the Hoyer Presence Patient Lift, model HOY-PRESENCE-S. The Hoyer Presence lift is designed to assist caregivers in transferring individuals with limited mobility, offering a safe working load of 500 lbs. Its extensive lifting range facilitates transfers from the floor to high bed surfaces. Please read this manual thoroughly before operating the device.

2. SAFETY INFORMATION

WARNING: Failure to follow these safety instructions could result in serious injury to the patient or caregiver.

- Always ensure the patient's weight does not exceed the lift's safe working load of 500 lbs.
- Inspect the lift and sling for any signs of wear, damage, or malfunction before each use. Do not use if damaged.
- Ensure all castors are locked when the lift is stationary and during patient transfer.
- Never leave a patient unattended in the lift.
- Ensure the patient is properly positioned and secured in the sling before initiating any lift or transfer.
- Operate the lift on a level, stable surface.
- Familiarize yourself with all controls and emergency procedures before operating the lift.
- Regular maintenance and service are crucial for safe operation. Refer to the Maintenance section.

3. PRODUCT OVERVIEW AND FEATURES

The Hoyer Presence Patient Lift is designed for versatility and ease of use. Key features include:

- **500 lb. Safe Working Load:** Accommodates a wide range of patients.

- **Smart Monitor Technology:** Displays lift cycle count, overload protection, and service reminders to ensure optimal performance and compliance.
- **6-Point Manual Loop Cradle:** Includes sling safety discs for secure attachment. An optional powered cradle is available separately for wider sling system compatibility and effortless repositioning.
- **Powered Leg Adjustment:** Allows caregivers to open and close the base legs without manual effort, bending, or twisting.
- **Power Operated Base:** Standard feature for enhanced maneuverability.

4. SETUP

Upon receiving your Hoyer Presence Patient Lift, follow these steps for initial setup:

1. **Unpacking:** Carefully remove all components from the packaging. Retain packaging for future transport or storage.
2. **Assembly:**
 - Attach the mast to the base, ensuring all securing bolts are tightened according to the assembly diagram (refer to separate assembly guide if provided).
 - Connect the boom and cradle assembly.
 - Ensure the hand control is securely connected to the lift.
3. **Battery Installation/Charging:** The lift requires 2 product-specific batteries (included). Ensure batteries are fully charged before first use. Connect the charger to a standard electrical outlet and to the lift's charging port. The Smart Monitor will indicate charging status.
4. **Initial Inspection:** Before first use, perform a thorough visual inspection of all components, connections, and moving parts to ensure proper assembly and no shipping damage.

5. OPERATING INSTRUCTIONS

Always ensure you have received proper training before operating the Hoyer Presence Patient Lift.

5.1. Preparing for a Transfer

- Position the lift close to the patient.
- Lock the castors to prevent movement.
- Using the powered leg adjustment, open the base legs to straddle the wheelchair, bed, or other object as needed for stability.
- Carefully position the sling under the patient according to the sling manufacturer's instructions.
- Attach the sling loops securely to the 6-point cradle hooks, ensuring all loops are correctly engaged and safety discs are in place.

5.2. Lifting the Patient

- Using the hand control, slowly raise the boom until the patient is clear of the surface.
- Monitor the patient's comfort and position throughout the lift.
- The Smart Monitor will display lift activity and alert to potential overload.

5.3. Transferring the Patient

- Once the patient is lifted, unlock the castors.
- Carefully maneuver the lift to the destination (e.g., bed, chair).
- Lock the castors once the lift is in the desired position.

5.4. Lowering the Patient

- Using the hand control, slowly lower the patient onto the target surface.
- Ensure the patient is safely and comfortably seated or lying before detaching the sling.
- Once the patient is secure, detach the sling loops from the cradle.

6. MAINTENANCE

Regular maintenance ensures the longevity and safe operation of your Hoyer Presence Patient Lift.

- **Daily Inspection:** Visually inspect the lift for any damage, loose fasteners, or signs of wear on the frame, boom, cradle, and castors. Check the hand control for proper function.
- **Cleaning:** Clean the lift regularly with a mild disinfectant solution. Do not use abrasive cleaners or immerse electrical components in liquid.
- **Battery Care:** Keep batteries charged. The Smart Monitor will indicate when service is recommended, which may include battery checks.
- **Service Reminders:** The Smart Monitor technology will provide reminders for recommended service intervals. Adhere to these reminders to maintain optimal performance and warranty validity.
- **Professional Servicing:** It is recommended to have the lift professionally serviced annually or as indicated by the Smart Monitor.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your Hoyer Presence Patient Lift.

Problem	Possible Cause	Solution
Lift does not operate.	Battery discharged. Emergency stop button engaged. Hand control not connected.	Charge batteries. Disengage emergency stop button. Ensure hand control is securely plugged in.
Lift operates slowly or weakly.	Low battery charge. Overload condition.	Charge batteries fully. Ensure patient weight is within 500 lbs capacity.
Smart Monitor displays service reminder.	Scheduled maintenance due.	Contact Joerns Healthcare for professional servicing.

If the problem persists after attempting these solutions, please contact Joerns Healthcare customer support.

8. SPECIFICATIONS

Feature	Detail
---------	--------

Feature	Detail
Model Number	HOY-PRESENCE-S
Safe Working Load	500 lbs
Power Operated Base	Standard
Cradle Type	6-Point Manual Loop (Optional Powered Cradle available)
Batteries	2 Product Specific batteries (included)
Package Dimensions	58 x 30 x 17 inches
Item Weight	130 Pounds (Package Weight)
Manufacturer	Joerns Healthcare

9. WARRANTY AND SUPPORT

The Hoyer Presence Patient Lift is backed by a comprehensive warranty:

- **Limited Lifetime Warranty:** Applies to the Hoyer frame.
- **2-Year Warranty:** Applies to all other parts.

For troubleshooting assistance, warranty claims, or professional servicing, please contact Joerns Healthcare, LLC. Their customer support is available to assist with any product-related inquiries.

Manufacturer: Joerns Healthcare, LLC

Contact: Refer to your purchase documentation or the official Joerns Healthcare website for current contact information.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question