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› Razer Kraken Gaming Headset User Manual

**Razer RZ04-02830200-R3U1**

# Razer Kraken Gaming Headset User Manual

Model: RZ04-02830200-R3U1

## INTRODUCTION

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The Razer Kraken Gaming Headset is engineered for competitive gamers, offering powerful and clear audio for an immersive gaming experience. Designed for extended comfort, it features cooling-gel infused ear cushions and a durable, lightweight aluminum frame. The retractable, noise-isolating microphone ensures crystal-clear communication with your team.



Image: The Razer Kraken Gaming Headset, showcasing its vibrant green color and overall design.

## WHAT'S IN THE BOX

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- Razer Kraken Gaming Headset
- Ear Cushions (pre-installed)

## SETUP

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### Connecting Your Headset

The Razer Kraken Gaming Headset connects via a standard 3.5mm audio jack, making it compatible with a wide range of devices including PC, Mac, PS4, PS5, Xbox One, Xbox Series X & S, Nintendo Switch, and mobile devices.

1. Locate the 3.5mm audio jack on your device.
2. Insert the headset's 3.5mm connector firmly into the audio jack.

### Software-Enabled 7.1 Surround Sound (Windows 10 64-bit only)

For an enhanced audio experience with 7.1 surround sound, users on Windows 10 (64-bit) can download and install the necessary software from the official Razer website. Follow the on-screen instructions provided by the software for calibration and customization.



Image: The Razer Kraken Headset positioned on a gaming desk, illustrating a typical setup environment.

## OPERATING YOUR HEADSET

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### Audio Controls

The headset features convenient in-line audio controls located on the cable for quick adjustments.

- **Volume Wheel:** Rotate the wheel up or down to increase or decrease the audio volume.
- **Microphone Mute Switch:** Slide the switch to mute or unmute the microphone.

### Retractable Noise-Isolating Microphone

The headset is equipped with an improved cardioid microphone designed to reduce background and ambient noises,

ensuring clear voice communication.

- To extend the microphone, gently pull it out from the left earcup.
- To retract the microphone, push it back into the left earcup until it is fully concealed.
- The microphone arm is flexible, allowing you to adjust its position for optimal voice pickup.

## Comfort Features

The Razer Kraken is designed for long-lasting comfort during extended gaming sessions.

- **Cooling-Gel Infused Cushions:** The oval ear cushions contain cooling gel to prevent overheating and pressure build-up around your ears.
- **Adjustable Headband:** The headband can be adjusted to fit various head sizes, ensuring a secure and comfortable fit.



Image: A close-up view of the headset's earcups, highlighting the thick, comfortable padding and cooling-gel infused design.

# CUSTOM-TUNED 50 MM DRIVERS

For powerful, clear sound with immersive bass



Image: An illustration demonstrating the custom-tuned 50mm drivers within the Razer Kraken headset, designed for powerful and clear sound.

## MAINTENANCE

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### Cleaning Your Headset

- Use a soft, damp cloth to wipe down the surfaces of the headset.
- Avoid using harsh chemicals or abrasive materials, as these can damage the headset's finish and components.
- For ear cushions, gently wipe with a mild soap solution if necessary, and allow to air dry completely before use.

### Storage

When not in use, store your headset in a cool, dry place away from direct sunlight and extreme temperatures to prolong its lifespan.

## TROUBLESHOOTING

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### No Audio / Low Audio

- Ensure the 3.5mm audio jack is fully inserted into your device.
- Check the in-line volume wheel on the headset cable and adjust it to an audible level.
- Verify your device's audio output settings to ensure the headset is selected as the primary output device.
- Test the headset with another device to rule out a device-specific issue.

### Microphone Not Working

- Check the in-line microphone mute switch on the headset cable to ensure it is not muted (red indicator visible when muted).
- Ensure the microphone is fully extended from the earcup.
- Verify your device's audio input settings to ensure the headset microphone is selected as the primary input device.
- Test the microphone with another application or device to confirm functionality.

## SPECIFICATIONS

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Feature	Detail
Model Name	Kraken
Model Number	RZ04-02830200-R3U1
Connectivity Technology	Wired (3.5 mm Jack)
Drivers	Custom-tuned 50 mm Dynamic Drivers
Frequency Range	12 Hz – 28,000 Hz
Microphone Type	Retractable Noise Isolating Cardioid Mic
Ear Placement	Over Ear
Noise Control	Sound Isolation
Material	Aluminum, Faux Leather
Item Weight	11.4 ounces (approx. 323 grams)
Product Dimensions	7.87 x 6.69 x 1.55 inches
Color	Green

## WARRANTY AND SUPPORT

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### Warranty Information

The Razer Kraken Gaming Headset typically comes with a 2-year limited warranty from the date of purchase, covering manufacturing defects. Please retain your proof of purchase for warranty claims. For detailed warranty terms and

conditions, refer to the official Razer website or contact Razer support.

## Customer Support

For further assistance, technical support, or warranty inquiries, please visit the official Razer support website:

[Visit Razer Support](#)

You can also find additional resources and FAQs on the [Razer Store on Amazon](#)

