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› [Intelbras](#) /

› [Intelbras TS 2510 Cordless Phone with Caller ID User Manual](#)

Intelbras TS 2510

Intelbras TS 2510 Cordless Phone with Caller ID User Manual

Model: TS 2510

1. INTRODUCTION

The Intelbras TS 2510 is a practical digital cordless phone featuring DECT 6.0 technology, designed to provide clear audio free from interference. This manual provides detailed instructions for setting up, operating, and maintaining your TS 2510 cordless phone, ensuring optimal performance and longevity.



Figure 1: Intelbras TS 2510 Cordless Phone and Base

2. KEY FEATURES

- **DECT 6.0 Technology:** Ensures clear, interference-free audio quality.
- **Luminous Display:** Facilitates viewing information in various lighting conditions, especially at night.
- **Caller ID:** Supports DTMF and FSK formats to identify incoming calls.
- **Shared Phonebook:** Stores up to 70 contacts, shared across all registered handsets (compatible with Intelbras TS 25, TS 51, and TIS 5010 series).
- **Automatic Handset Registration:** Simplifies the process of adding new handsets to the base.
- **Multi-Handset Capacity:** Supports up to 7 handsets (1 base + 6 additional handsets).
- **Call Log:** Records 15 outgoing, 15 answered, and 20 missed calls.
- **Convenience Functions:** Includes date, time, and alarm features.
- **Call Blocking:** Blocks outgoing calls and incoming collect calls.
- **Customizable Ringtones:** 10 ringtone types with 7 volume options.
- **Multilingual Menu:** Available in Portuguese, Spanish, and English.
- **Intercom, Call Transfer, and 3-Way Conference:** Facilitates internal communication between handsets and conference calls.

3. PACKAGE CONTENTS

Please verify that all items are present in the package:

- 1 Cordless Handset
- 1 Base Unit
- 1 Rechargeable Battery
- 1 Bivolt Power Adapter
- 1 Telephone Line Cable
- 1 User Manual (this document)

4. SETUP

4.1. Battery Installation

1. Open the battery compartment cover on the back of the handset.
2. Insert the rechargeable battery, ensuring correct polarity (+/-).
3. Close the battery compartment cover.

4.2. Connecting the Base Unit

1. Connect one end of the telephone line cable to the LINE port on the base unit.
2. Connect the other end of the telephone line cable to your telephone wall jack.
3. Connect the power adapter to the DC IN port on the base unit.
4. Plug the power adapter into an electrical outlet.



Figure 2: Base Unit with Power and Line Connections

4.3. Initial Battery Charge

Place the handset on the base unit. The handset will begin charging. For optimal battery performance, allow the handset to charge continuously for at least 12-14 hours before its first use, even if the display indicates a full charge sooner.

4.4. Automatic Handset Registration

The TS 2510 features automatic handset registration. Simply place the handset on the base unit, and it will automatically register. No complex programming is required.

5. OPERATING INSTRUCTIONS

5.1. Making and Receiving Calls

- **To Make a Call:** Press the **Call** button, then dial the number.
- **To Receive a Call:** When the phone rings, press the **Call** button.
- **To End a Call:** Press the **End Call** button or place the handset back on the base.

5.2. Using the Phonebook

The phonebook can store up to 70 contacts. These contacts are shared among all registered handsets (compatible with Intelbras TS 25, TS 51, and TIS 5010 series).

1. Press the **Menu** button.
2. Navigate to 'Phonebook' using the arrow keys.
3. Select 'Add New Entry' or 'View Entries'.
4. Follow the on-screen prompts to enter or manage contacts.

5.3. Caller ID

When an incoming call is received, the caller's number (and name, if available in your service) will be displayed on the luminous screen. The phone stores a log of 15 outgoing, 15 answered, and 20 missed calls.

5.4. Internal Communication and Call Transfer

If you have multiple handsets registered to the same base (compatible with Intelbras TS 25, TS 51, and TIS 5010 series), you can use the following features:

- **Internal Call:** Press the **INT** button and the desired handset number to make an internal call.
- **Call Transfer:** During an external call, press the **INT** button, dial the internal handset number, and then press the **Call** button to transfer.
- **3-Way Conference:** This feature allows an external call to be joined by two internal handsets, or for three internal handsets to communicate. Consult the on-screen menu for specific steps.



Figure 3: Handset Display and Keypad

5.5. Menu Navigation and Settings

Use the **Menu** button to access various settings and features. Use the arrow keys to navigate through options and the **Call** button to confirm selections.

- **Language:** Select your preferred language (Portuguese, Spanish, or English) from the menu.
- **Ringtone Volume:** Adjust the volume of the ringtone (7 options) and choose from 10 different ringtone types.
- **Call Blocking:** Configure settings to block specific outgoing calls or incoming collect calls.
- **Date and Time:** Set the current date and time for accurate call logging and alarm functions.

6. MAINTENANCE

To ensure the longevity and proper functioning of your Intelbras TS 2510 cordless phone, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the handset and base unit. Avoid using liquid cleaners or abrasive materials.
- **Battery Care:** Always use the original rechargeable battery. If the phone will not be used for an extended period, remove the battery to prevent leakage.
- **Environment:** Keep the phone away from direct sunlight, heat sources, and excessive moisture.
- **Avoid Drops:** Handle the handset with care to prevent damage from accidental drops.

7. TROUBLESHOOTING

If you encounter issues with your TS 2510, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No dial tone	Telephone line cable disconnected or faulty.	Check if the telephone line cable is securely connected to both the base unit and the wall jack. Test with another phone if possible.
Handset not charging	Handset not properly placed on base; power adapter disconnected.	Ensure the handset is correctly seated on the base. Verify the power adapter is plugged into the base and a working electrical outlet.
Cannot make/receive calls	No telephone line service; handset out of range; battery low.	Check your telephone service. Move closer to the base unit. Ensure the handset battery is charged.
Display is blank or dim	Battery low; handset not powered on.	Charge the handset battery. Press any key to wake up the display.
Interference during calls	Other electronic devices nearby; distance from base.	Move the base unit away from other electronic devices (Wi-Fi routers, microwaves). Reduce the distance between the handset and the base.

If the problem persists after trying these solutions, please contact Intelbras customer support.

8. SPECIFICATIONS

Feature	Specification
Model	TS 2510
Brand	Intelbras
Color	Black
Technology	DECT 6.0
Caller ID	DTMF and FSK
Handset Capacity	Up to 7 (1 base + 6 additional handsets)
Phonebook Capacity	70 contacts (shared)
Call Log	15 outgoing, 15 answered, 20 missed calls

Feature	Specification
Ringtone Types	10
Ringtone Volume Levels	7
Menu Languages	Portuguese, Spanish, English
Battery Type	AA Alkaline (rechargeable)
Material	Plastic
Product Dimensions (H x W x D)	15 cm x 4.5 cm x 8.5 cm
Product Weight	0.243 kg (handset) / 320 g (total package)

9. WARRANTY AND SUPPORT

9.1. Warranty Information

The Intelbras TS 2510 Cordless Phone comes with a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for warranty claims.

9.2. Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty service, please contact Intelbras customer support. Visit the official Intelbras website for contact information and support resources.

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Related Documents - TS 2510

 Manual do usuário TIS 5010	<p><u>Intelbras TIS 5010: Manual do Usuário e Guia de Instalação</u></p> <p>Explore o manual do usuário e guia de instalação para o telefone Intelbras TIS 5010. Descubra como instalar, configurar e utilizar todas as funcionalidades deste telefone sem fio com ramal externo, incluindo intercomunicação, abertura de portas e acesso remoto.</p>
 Manual do usuário Intelbras Conversas - Usuário	<p><u>Manual do Usuário Intelbras Conversas: Guia Completo de Configuração e Uso</u></p> <p>Obtenha o máximo do seu sistema Intelbras Conversas com este manual do usuário detalhado. Aprenda sobre configuração, atendimento, gestão de leads, pipeline e tarefas.</p>

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 <p>Intelbras SIM Play User Manual</p> <p>Comprehensive user manual for Intelbras SIM Play software, detailing installation, configuration, live view, recording management, file playback, and troubleshooting for security camera systems.</p>	