Woox R5024

Woox Smart Plug R5024 User Manual

Model: R5024

Introduction

The Woox Smart Plug R5024 is a smart electrical outlet designed to integrate seamlessly into your smart home ecosystem. It allows you to control connected appliances remotely via your smartphone, schedule power on/off times, and use voice commands through Amazon Alexa, Google Assistant, and IFTTT. This manual provides detailed instructions for setting up, operating, and maintaining your Smart Plug.



Image: The Woox Smart Plug R5024, a compact white smart plug with a power button on top.

Product Features

- **Voice Control:** Control your appliances using voice commands with Amazon Alexa, Google Assistant, and IFTTT.
- **Remote Access:** Manage electronic devices from anywhere using the free Woox Home app on your smartphone.
- **Scheduling & Timer:** Program the smart plug to automatically turn appliances on or off at specific times, promoting energy saving and device longevity.
- **Easy Setup:** Connects directly to any 2.4GHz Wi-Fi router without requiring a separate hub.
- **Group Control:** Create groups for multiple smart plugs to control them simultaneously with a single command or schedule.



Image: An overview of the Woox Smart Plug's key features, including remote control, overcurrent protection, timer setting, and WiFi connectivity, along with compatibility logos for Amazon Alexa, Google Assistant, and IFTTT.

Setup Guide

Follow these steps to set up your Woox Smart Plug and connect it to your home network and smart assistants.

1. App Installation and Account Setup

1. Download the **Woox Home app** from your smartphone's app store (available for iOS and Android). Alternatively, you can use the Smart Life app, which is compatible.
2. Open the app and create a new account using your email address and a password. If you already have an account, log in.

2. Connecting the Smart Plug

3. Plug the Woox Smart Plug into a power outlet.

4. Ensure the LED indicator on the smart plug is blinking rapidly. If it is not, press and hold the physical button on the plug for a few seconds until it starts blinking rapidly. This indicates it's in pairing mode.
5. Open the Woox Home app (or Smart Life app). Tap the "Add Device" or "+" icon in the top right corner.
6. Select "Electrical" and then "Socket (Wi-Fi)" or "Smart Plug".
7. Enter your Wi-Fi network name (SSID) and password. Ensure your smartphone and the smart plug are close to your 2.4GHz Wi-Fi router. *Note: The Woox Smart Plug only supports 2.4GHz Wi-Fi networks.*
8. Confirm that the indicator light is blinking rapidly in the app and proceed. The app will begin searching for the device.
9. Once detected, you can rename the device for easier identification (e.g., "Living Room Lamp").

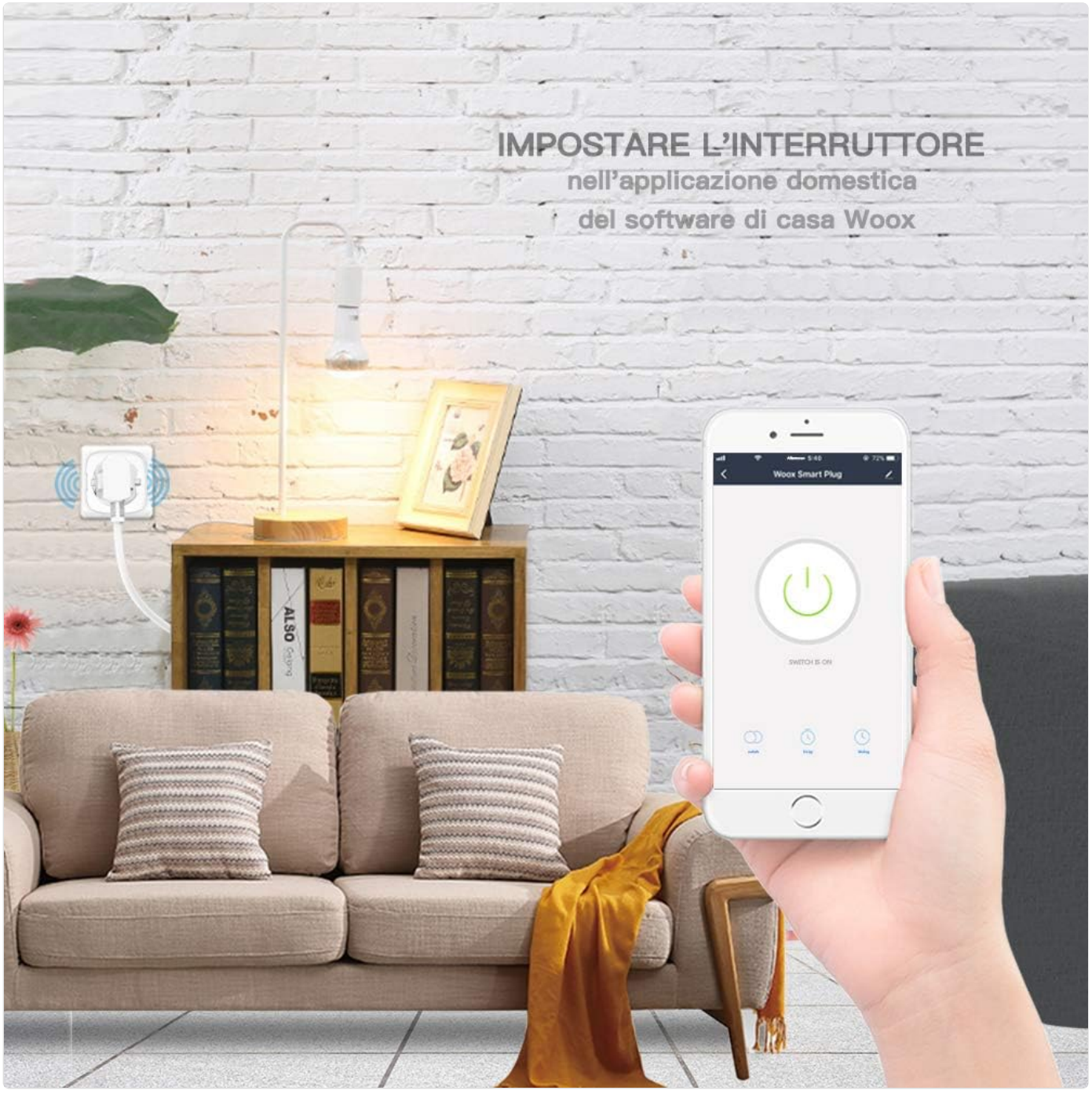


Image: A visual representation of setting up the Woox Smart Plug, showing the plug connected to a lamp and a smartphone displaying the Woox Home app interface for controlling the plug.



Image: A detailed view of the Woox Smart Plug and its corresponding app interface, highlighting the physical switch on the plug and the digital switch, delay, and timer settings within the app.

3. Integrating with Amazon Alexa (Optional)

1. Open the Amazon Alexa app.
2. Go to "Skills & Games" from the menu.
3. Search for the "Woox Home" skill (or "Smart Life" if you used that app).
4. Enable the skill and link your Woox Home (or Smart Life) account by entering the same email and password used during app setup.
5. Once linked, Alexa should automatically discover your new smart plug. If not, say "Alexa, discover my devices" or go to "Devices" in the Alexa app and tap "Discover Devices".
6. You can now control your smart plug using voice commands, e.g., "Alexa, turn on Living Room Lamp."



Image: A person interacting with an Amazon Echo device to control a coffee maker connected to a Woox Smart Plug, demonstrating voice control functionality.

Operating the Smart Plug

Manual Control

The Woox Smart Plug features a physical button on its top surface. Press this button once to manually turn the connected appliance on or off. The LED indicator will change state to reflect the power status.

App Control (Woox Home / Smart Life)

- **Remote On/Off:** Open the Woox Home app, select your smart plug, and tap the large power button icon to toggle the power state from anywhere with an internet connection.
- **Scheduling:** Within the app, navigate to the scheduling section for your smart plug. You can set daily or weekly schedules for the plug to turn on or off automatically. This is ideal for lights, coffee makers, or other routine appliances.
- **Timer:** Use the timer function to set a countdown for the plug to turn on or off after a specified duration.

- **Group Control:** In the app, you can create groups of multiple Woox devices. This allows you to control several smart plugs simultaneously with a single command.



Image: A split image showing a person using a smartphone to control a Woox Smart Plug remotely, emphasizing the convenience of managing devices from anywhere.



Image: A Woox Smart Plug connected to a washing machine, with a smartphone displaying the app's scheduling interface, illustrating how to set automated power schedules.

Voice Control

Once integrated with Amazon Alexa or Google Assistant, you can use simple voice commands to control your smart plug. Ensure your smart assistant device is powered on and connected to the internet.

- "Alexa, turn on [Device Name]"
- "Alexa, turn off [Device Name]"
- "Hey Google, turn on [Device Name]"
- "Hey Google, turn off [Device Name]"

Maintenance

The Woox Smart Plug R5024 requires minimal maintenance to ensure optimal performance and longevity.

- **Cleaning:** Before cleaning, unplug the smart plug from the wall outlet. Use a soft, dry cloth to wipe the exterior. Do not use liquid cleaners or abrasive materials, as they may damage the device.
- **Storage:** If storing the smart plug for an extended period, unplug it and keep it in a cool, dry place away from direct sunlight and extreme temperatures.
- **Firmware Updates:** Periodically check the Woox Home app for any available firmware updates for your smart plug. Keeping the firmware updated ensures the best performance and security.

Troubleshooting

If you encounter issues with your Woox Smart Plug, refer to the following common troubleshooting steps:

- **Plug Not Connecting to Wi-Fi:**
  - Ensure your Wi-Fi network is 2.4GHz. The plug does not support 5GHz networks.
  - Verify your Wi-Fi password is correct.
  - Make sure the smart plug's LED is blinking rapidly during pairing. If not, press and hold the physical button to reset it to pairing mode.
  - Move the smart plug closer to your Wi-Fi router during the initial setup process.
  - Restart your Wi-Fi router and try connecting again.
- **App Cannot Find Device:**
  - Confirm your phone is connected to the same 2.4GHz Wi-Fi network as the plug.
  - Ensure the plug is in pairing mode (rapidly blinking LED).
  - Try restarting the Woox Home app.
- **Voice Control Not Working:**
  - Check if the Woox Home (or Smart Life) skill is enabled in your Alexa or Google Home app.
  - Ensure your Woox Home account is correctly linked to your smart assistant account.
  - Verify the device name used in your voice command matches the name in the Woox Home app and smart assistant app.
  - Try rediscovering devices in your Alexa or Google Home app.
- **Plug Not Responding:**
  - Check if the plug is receiving power.
  - Verify your Wi-Fi network is active and has internet access.
  - Unplug the smart plug for 10 seconds and then plug it back in to perform a soft reset.

Specifications

Feature	Detail
Model Number	R5024
Dimensions (LxWxH)	4.98 x 4.9 x 8.5 cm (50 x 49 x 85 mm)
Weight	81.9 grams
Wattage	3680W (3.68E+3)
Rated Current	10 Ampere

Feature	Detail
Connectivity Protocol	Wi-Fi (2.4GHz only)
Control Method	App, Voice (Alexa, Google Assistant), Manual Button
Contact Material	Copper
Operating Mode	Off-none-on
Color	White

Warranty and Support

For detailed warranty information, please refer to the warranty card included with your product packaging or visit the official Woox website. Woox provides customer support for product inquiries, technical assistance, and warranty claims. For further assistance, please contact Woox customer support through their official channels, typically found on their website or within the Woox Home application.

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