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Samsung Electronics SM-G973UZWEXAA

Samsung Galaxy S10 User Manual

Model: SM-G973UZWEXAA

1. Introduction

Welcome to the user manual for your new Samsung Galaxy S10. This guide provides essential information on setting up, operating, maintaining, and troubleshooting your device. The Samsung Galaxy S10 is a powerful, intelligent, and intuitive Android cell phone designed to offer endless possibilities in performance, productivity, creation, and design.
It features pro lenses for stunning photos, advanced low light technology, and a long-lasting battery that adapts to your usage. With Unlocked by Samsung, you have the flexibility to choose your preferred carrier and data plan.

2. What's in the Box

Upon unboxing your Samsung Galaxy S10, please ensure all the following items are present:

- Samsung Galaxy S10 Device
- Battery (integrated)
- Travel Adapter



Image: The Samsung Galaxy S10, showcasing both its front display and its white rear panel with the triple camera setup.

3. Initial Setup

3.1. Device Overview

Familiarize yourself with the physical components of your Galaxy S10.





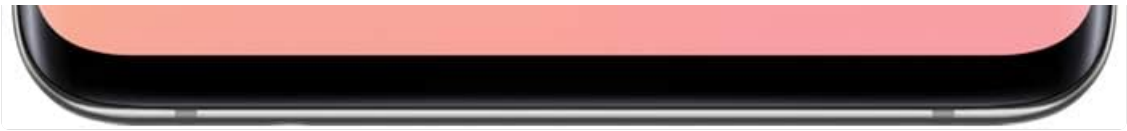


Image: Front view of the Samsung Galaxy S10, highlighting the Infinity-O display and front camera.



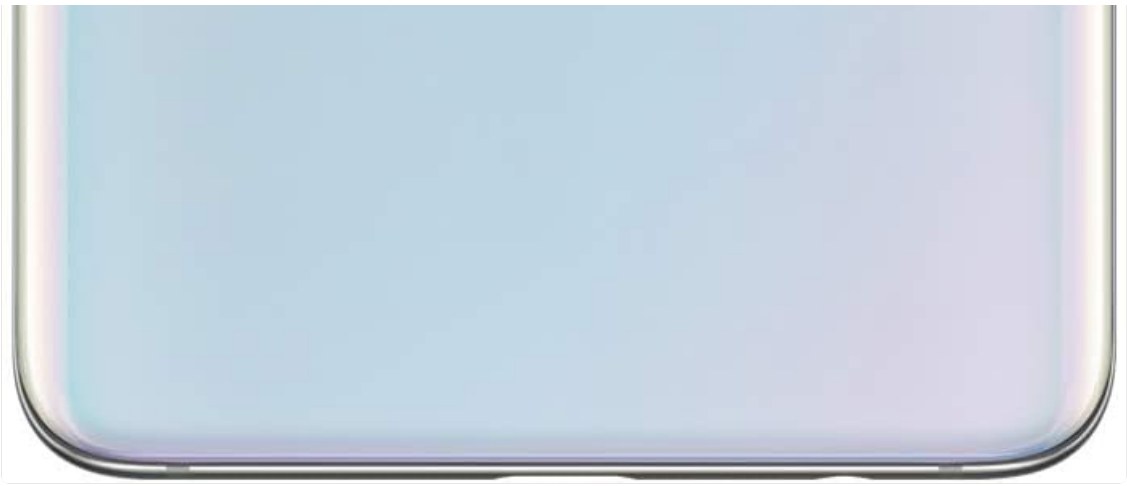


Image: Rear view of the Samsung Galaxy S10, showing the camera module and branding.





Image: Right side of the Samsung Galaxy S10, featuring the power/lock button.





Image: Left side of the Samsung Galaxy S10, featuring the volume rocker and Bixby button.

3.2. Powering On/Off

To power on your device, press and hold the Power button located on the right side until the Samsung logo appears. To power off, press and hold the Power button, then select "Power off" from the options on the screen.

3.3. Initial Configuration

Follow the on-screen prompts to complete the initial setup, including language selection, Wi-Fi connection, Google account sign-in, and setting up security features like Fingerprint ID and Facial Recognition.

4. Operating Your Galaxy S10

4.1. Camera Features

The Galaxy S10 features a versatile camera system with pro lenses, including ultrawide for landscapes and micro-zoom for details. New features like Single Take AI and Pro Video enhance your photography and videography experience.

- **Single Take AI:** Capture multiple images and video types with one tap of the shutter button.
- **Pro Video Mode:** Control camera settings such as exposure and focus to achieve your creative vision.
- **Advanced Low Light Technology:** Shoot with long exposure-style captures for striking light trails.

Your browser does not support the video tag.

Video: An overview of the Samsung Galaxy S10's key features, including its design, camera capabilities, and Wireless PowerShare functionality.

4.2. Wireless PowerShare

The Galaxy S10 supports Wireless PowerShare, allowing you to charge other compatible devices, such as Galaxy Buds or another smartphone, by placing them on the back of your S10. Ensure both devices are properly aligned for efficient charging.

4.3. Connectivity and Sharing

Your Galaxy S10 can connect and share content with up to 5 other compatible devices simultaneously using Bluetooth and Wi-Fi. This feature allows for quick and easy sharing of various content types and file sizes without limitations.

- **Wi-Fi:** Connect to wireless networks for internet access.
- **Bluetooth:** Pair with headphones, speakers, and other devices.
- **NFC:** Enable Near Field Communication for quick pairing and mobile payments.

5. Maintenance and Care

5.1. Battery Optimization

The Galaxy S10 features an intelligent battery that learns your habits to optimize power usage. To further extend battery life:

- Reduce screen brightness.
- Disable Wi-Fi, Bluetooth, and GPS when not in use.
- Close background apps.
- Utilize power-saving modes.

5.2. Cleaning Your Device

To clean your Galaxy S10, gently wipe the screen and body with a soft, lint-free cloth. Avoid using harsh chemicals or abrasive materials that could damage the finish.

5.3. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. Updates can be found in the device settings under "Software update."

6. Troubleshooting

6.1. Common Issues and Solutions

Issue	Possible Solution
Device not powering on	Ensure the battery is charged. Connect to the travel adapter and wait a few minutes before attempting to power on again.
Apps crashing or freezing	Close the problematic app and reopen it. If the issue persists, restart your device. Clear the app's cache or reinstall it if necessary.

Issue	Possible Solution
Poor battery life	Review battery usage in settings to identify power-hungry apps. Adjust screen brightness, disable unnecessary features, and consider using power-saving modes.
Fingerprint sensor not working	Ensure your finger and the sensor are clean and dry. Re-register your fingerprints in the device settings.

6.2. Factory Reset

If you encounter persistent issues that cannot be resolved through other troubleshooting steps, a factory reset may be necessary. **Warning:** A factory reset will erase all data on your device. Back up important data before proceeding. Navigate to Settings > General management > Reset > Factory data reset.

7. Technical Specifications

Model Name: Galaxy S10

Model Number: SM-G973UZWEXAA

Operating System: Android 9.0

Display: 6.1 Inches Dynamic AMOLED, 3040 x 1440 Resolution

RAM: 8 GB

Storage: 512GB

Dimensions: 5.94 x 2.78 x 0.31 inches

Weight: 1.65 ounces

Battery: 1 Lithium Ion battery (included)

Connectivity: Wi-Fi, Bluetooth, Wi-Fi Direct, NFC, USB

GPS: GPS, Glonass, Galileo

Audio Jack: 3.5mm Stereo

Special Features: Wireless PowerShare, Fingerprint ID, Facial Recognition

8. Warranty and Support

Your Samsung Galaxy S10 comes with a U.S. Warranty. For detailed warranty information, please refer to the documentation included with your purchase or visit the official Samsung support website.
For further assistance, technical support, or to download the official User Manual (PDF), please visit the Samsung support page or contact customer service.

- **Official User Manual (PDF):** Download Here
- **Samsung Official Store:** Visit Samsung Store on Amazon

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