

## Tracki TRKM010A

# Tracki GPS Tracker User Manual

Model: TRKM010A

Brand: Tracki

## 1. INTRODUCTION

The Tracki GPS Tracker is a compact, real-time tracking device designed for a wide range of applications, including vehicles, personal assets, children, and pets. Utilizing 4G LTE technology with worldwide coverage, it provides accurate location data and various alert features to ensure peace of mind. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your Tracki device.

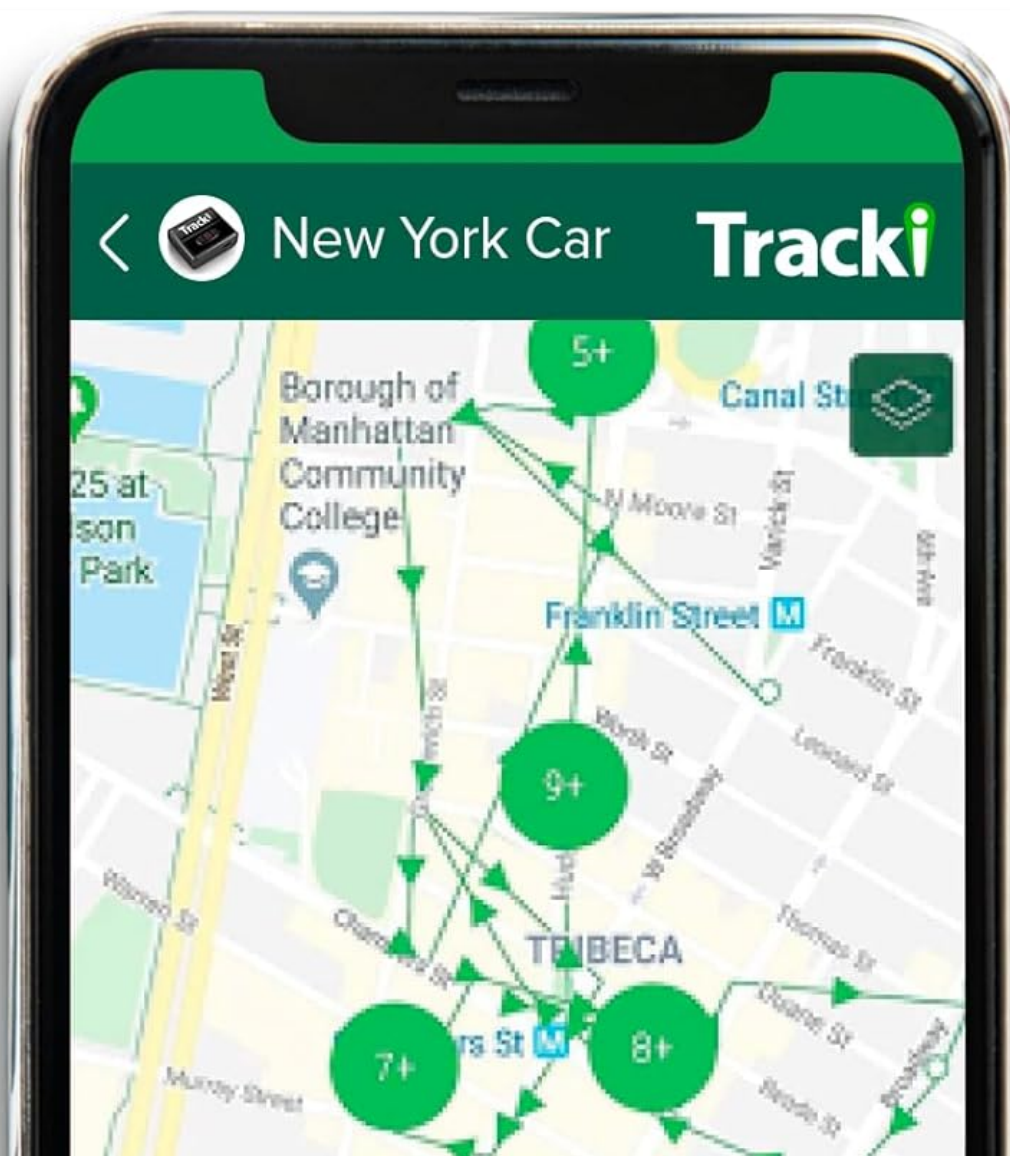




Figure 1: Tracki GPS Tracker and Mobile Application Interface.

## 2. WHAT'S IN THE BOX

Upon unboxing your Tracki GPS Tracker, verify that all components are present:

- Tracki GPS Tracker Device
- Rechargeable Battery
- Magnet Mount
- USB Charging Cable
- International SIM Card (pre-installed)
- Waterproof Silicone Cover
- Belt Clip
- Key Ring
- Lanyard



Figure 2: Included accessories for versatile use.

### 3. SETUP GUIDE

Follow these steps to set up your Tracki GPS Tracker for optimal performance:

1. **Subscription Activation:** A monthly subscription is required for each device to enable real-time tracking. Plans start as low as \$9.95 USD for long-term commitments. Visit the official Tracki website or use the mobile app to activate your subscription.
2. **Initial Charging:** Before first use, fully charge your Tracki device using the provided USB cable. The battery typically lasts 2-5 days with real-time updates or up to 60 days in battery saver mode (1-3 updates per day).
3. **Download the Mobile App:** Download the "Tracki" app from the Apple App Store (iOS 13 and up) or Google Play Store (Android 6 and up). The app is also accessible via any web browser.
4. **Account Creation & Device Pairing:** Open the app and create a new account or log in. Follow the in-app instructions to pair your Tracki device. The international SIM card is pre-installed and ready for use.
5. **Placement and Attachment:**
  - Use the included magnet for secure attachment to metallic surfaces, such as under a vehicle.
  - For personal use, utilize the waterproof silicone cover, belt clip, key ring, or lanyard for easy carrying.





Figure 3: Magnetic attachment for vehicle tracking.

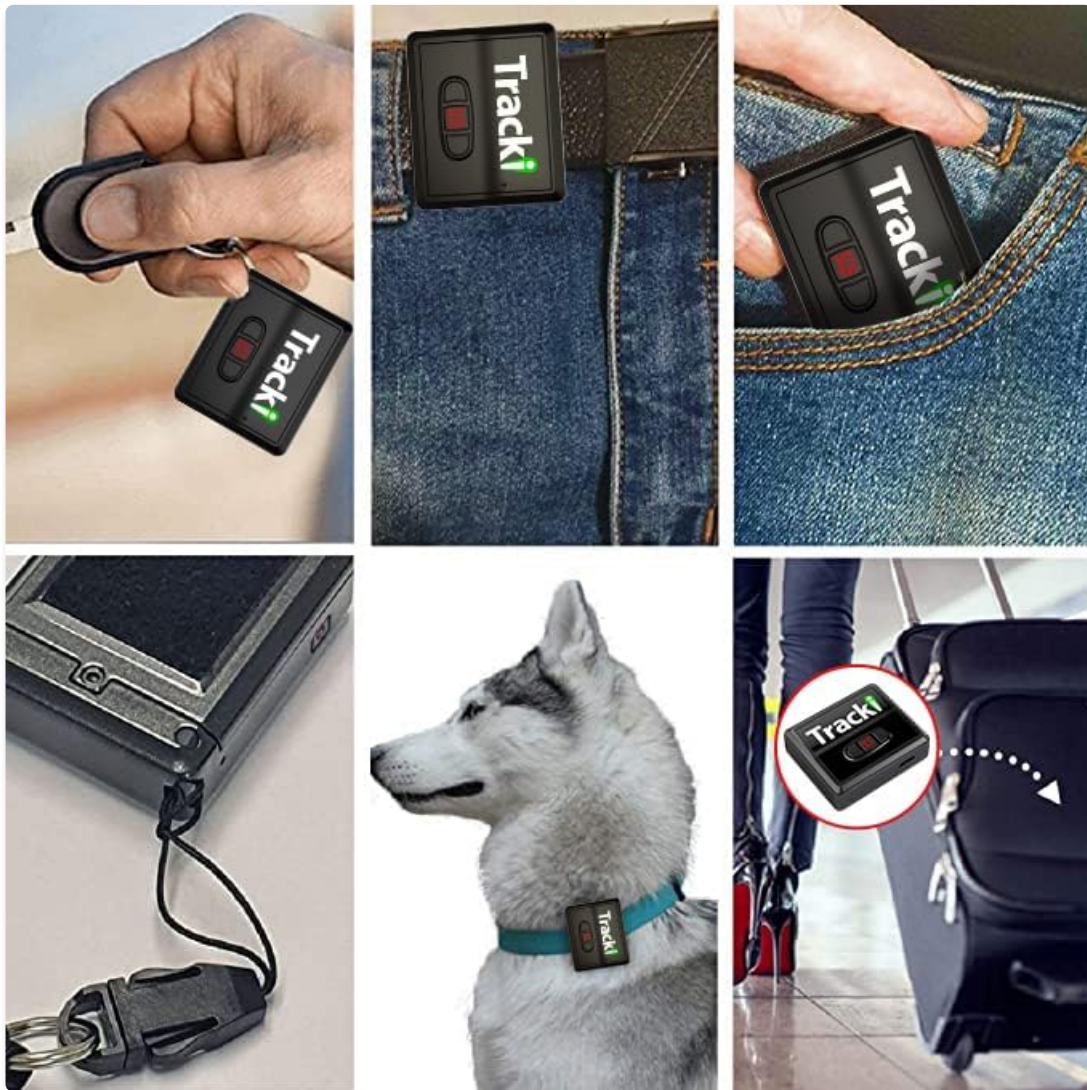


Figure 4: Multiple attachment options for diverse tracking needs.

## 4. OPERATING INSTRUCTIONS

The Tracki GPS Tracker offers robust features for monitoring and alerts:

- **Real-time Tracking:** View your device's live location on the map within the Tracki app. Tracking technology primarily uses GPS, with Wi-Fi and GSM as secondary backups for accurate location reporting when GPS signals are weak or unavailable (e.g., indoors).
- **Location History:** Access up to 5 years of location history to review past movements and routes.
- **Alerts and Notifications:** Set up various alerts to receive notifications via push notification, email, or optional SMS:
  - **Geo-fence Alerts:** Define custom zones on the map and receive alerts when the device enters or exits these areas.
  - **SOS Button:** The device features an SOS button. Pressing it will send an immediate alert to pre-configured contacts.
  - **Low-Battery Alert:** Receive notifications when the device's battery level is low, prompting you to recharge.
  - **Speed Alert:** Get alerts if the device exceeds a preset speed limit.
  - **Movement Alert:** Be notified when the device begins to move after a period of inactivity.
- **Battery Saver Mode:** Optimize battery life by adjusting tracking update intervals. Longer intervals conserve battery, extending usage time.
- **Device Buttons:** The device has a power button to turn it on/off and three additional buttons. The SOS button is pre-assigned for emergency alerts. The other two buttons can be configured for custom notifications within the app.





Figure 5: Versatile applications of the Tracki GPS Tracker.

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Video 1: Overview of the Tracki Mini GPS Worldwide Tracker for Vehicles & Belongings, demonstrating its compact size and various uses.

## 5. MAINTENANCE

Proper maintenance ensures the longevity and reliability of your Tracki GPS Tracker:

- **Charging:** Regularly charge the device to maintain optimal performance. The rechargeable Lithium Ion battery is included.
- **Waterproof Protection:** Always use the provided waterproof silicone cover when exposing the device to moisture or harsh environments.
- **Cleaning:** Wipe the device with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** When not in use for extended periods, store the device in a cool, dry place.

## 6. TROUBLESHOOTING

If you encounter issues with your Tracki GPS Tracker, consider the following common solutions:

Problem	Possible Cause	Solution
Device not reporting location accurately or at all.	Weak GPS signal (indoors, dense urban areas). Outdated network technology (for older models). Low battery. Device turned off.	Move to an area with clear sky view. Tracki uses Wi-Fi and GSM as backup indoors.  Ensure your device is compatible with current 4G LTE networks. Contact support if you have an older model.  Recharge the device fully.  Press the power button to turn the device on.
App not displaying real-time updates.	Internet connectivity issues on your smartphone. App settings for update frequency. Device is in battery saver mode.	Check your phone's internet connection.  Adjust tracking frequency settings in the app to a shorter interval (e.g., 1-5 minutes).  Switch to a more frequent tracking mode in the app.
Alerts not received.	Incorrect notification settings. Device outside defined geo-fence.	Verify alert settings (push, email, SMS) in the Tracki app.  Ensure the device is within or crossing the configured geo-fence boundaries.

For further assistance, please refer to the "Warranty & Support" section.

## 7. SPECIFICATIONS

Feature	Detail
Product Dimensions	1.81 x 1.5 x 0.6 inches
Item Weight	1.23 ounces
Model Number	TRKM010A
Batteries	1 Lithium Ion battery (included)
Connectivity Technology	Wifi, GPS, Bluetooth, LTE, GSM
Special Features	Anti-Theft, Geo-Fence, Real Time Tracking
Supported Application	Email (for alerts)
Country of Origin	USA



Figure 6: The Tracki GPS Tracker is notably small and lightweight.

## 8. WARRANTY & SUPPORT

Tracki is committed to providing reliable products and excellent customer service:

- **Lifetime Warranty:** Your Tracki device is covered by a lifetime warranty that includes lost or damaged devices.
- **Customer Support:** Live customer support is available 24/7 via phone and chat. Contact information can be found within the Tracki mobile application under "Help - Contact Support" or on the official Tracki website.



Figure 7: Tracki - Your partner in unlimited distance GPS tracking.