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HP 9015

HP OfficeJet Pro 9015 All-in-One Wireless Color Printer User Manual

Model: 9015

INTRODUCTION

This manual provides comprehensive instructions for the HP OfficeJet Pro 9015 All-in-One Wireless Color Printer. It covers setup, operation, maintenance, and troubleshooting to ensure optimal performance and user experience. Please read this manual thoroughly before using your printer.



Image: Front view of the HP OfficeJet Pro 9015 All-in-One Wireless Color Printer, showing its compact design and front control panel.

WHAT'S IN THE BOX

Verify that all components are present before proceeding with setup:

- HP OfficeJet Pro 9015 All-in-One Printer
- Inkjet Cartridges (Setup cartridges)
- Power Cord
- Reference Guide
- Regulatory and Flyer and Ink Caution Flyer
- Setup Poster

SETUP GUIDE

Follow these steps to set up your HP OfficeJet Pro 9015 printer:

1. Unpacking and Placement

1. Remove the printer from its packaging and remove all protective tapes and packing materials.
2. Place the printer on a stable, flat surface with adequate space for ventilation and paper trays.

2. Power Connection

1. Connect the power cord to the back of the printer and then to a grounded electrical outlet.
2. Press the Power button to turn on the printer.

3. Ink Cartridge Installation

1. Open the ink cartridge access door.
2. Insert the HP setup ink cartridges into their corresponding slots until they click into place.
3. Close the ink cartridge access door.

4. Initial Configuration and Wireless Setup

1. Follow the instructions on the printer's control panel to select your language, country/region, and date/time.
2. The printer will guide you through connecting to your wireless network. Select your Wi-Fi network from the list and enter the password if prompted.
3. Alternatively, for a wired connection, connect an Ethernet cable from your router to the printer's Ethernet port.



Image: The HP OfficeJet Pro 9015 printer highlighting key features such as self-healing Wi-Fi, dual-pass 2-sided copy and scan, remote print and scan with HP Smart app, 250-sheet input tray, customizable Smart Tasks, and voice-activated printing.

5. Software Installation

1. On your computer or mobile device, go to 123.hp.com to download and install the HP Smart app and printer drivers.
2. Follow the on-screen instructions to complete the software installation and register your printer.

OPERATING INSTRUCTIONS

Printing Documents

- Load paper into the input tray. The printer supports various sizes including 3x5, 4x6, 5x7, 8x10, and up to 8.5x14 inch.
- From your computer or mobile device, open the document you wish to print.
- Select "Print" from the application menu. Choose the HP OfficeJet Pro 9015 as your printer.
- Adjust print settings such as color/monochrome, single-sided/duplex (automatic), paper type, and quality.

- Click "Print". The printer can achieve up to 22 ppm for monochrome and 18 ppm for color.

Scanning Documents

The printer offers both flatbed and automatic document feeder (ADF) scanning.

- **Using the ADF:** Place documents face up in the automatic document feeder. The ADF can handle up to 35 pages for two-sided scanning.
- **Using the Flatbed:** Lift the scanner lid and place the document face down on the glass.
- From the printer's control panel or the HP Smart app, select "Scan".
- Choose scan settings such as destination (computer, email, cloud), resolution, and file type.
- Initiate the scan.



Breeze through stacks of documents
with automatic two-sided copy and scan

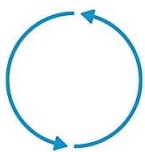
Image: A user placing documents into the automatic document feeder of the HP OfficeJet Pro 9015 for two-sided copying and scanning.

Copying Documents

- Place the original document on the scanner glass or in the ADF.
- On the printer's control panel, select "Copy".
- Adjust settings such as number of copies (up to 99), color/monochrome, and two-sided copying.
- Press "Start Copy".

Using Smart Tasks

Smart Tasks allow you to automate repetitive tasks like scanning to email or cloud services. Access and customize Smart Tasks via the HP Smart app or the printer's control panel.



Automate repetitive tasks with Smart Tasks to save time on scanning and expenses in one tap

Image: A close-up of the HP OfficeJet Pro 9015's touchscreen display showing the "Smart Tasks" menu, illustrating how to automate scanning and expense tracking.

HP Smart App Features

The HP Smart app provides remote printing and scanning capabilities, monitors ink levels, and allows for easy mobile printing.

Remote printing and more with HP Smart app

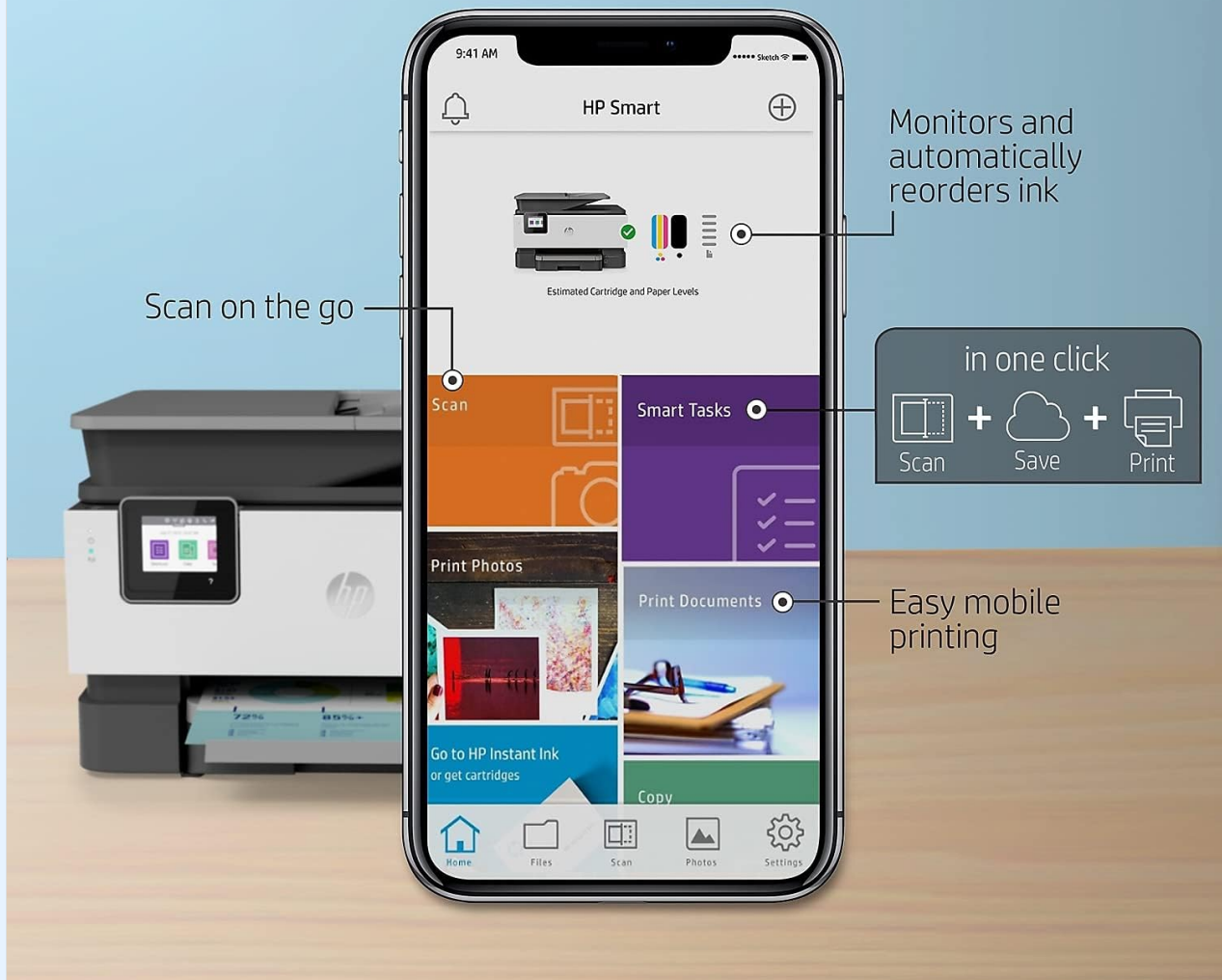


Image: A smartphone displaying the HP Smart app interface, showing options for scanning, printing photos, printing documents, and monitoring ink levels.

Voice-Activated Printing

The HP OfficeJet Pro 9015 is compatible with Amazon Alexa and Google Assistant for voice-activated printing commands. Refer to your smart assistant's documentation for specific command syntax.

MAINTENANCE

Replacing Ink Cartridges

- When an ink cartridge is low or empty, a message will appear on the control panel or in the HP Smart app.
- Open the ink cartridge access door.
- Press the tab on the old cartridge to release it and pull it out.
- Unpack the new HP original ink cartridge and insert it into the correct slot until it clicks.
- Close the ink cartridge access door.

Cleaning the Printer

- Regularly wipe the exterior of the printer with a soft, lint-free cloth.
- Clean the scanner glass with a soft cloth and glass cleaner (non-abrasive).
- Refer to the HP Smart app or printer settings for options to clean printheads or align cartridges if print quality issues arise.

Firmware Updates

HP periodically releases firmware updates to improve printer performance and security. Ensure your printer is connected to the internet to receive automatic updates or check for them manually through the printer's control panel or HP Smart app.

TROUBLESHOOTING

Connectivity Issues

- **Printer not connecting to Wi-Fi:** Ensure your Wi-Fi router is on and within range. The HP OfficeJet Pro 9015 features self-healing Wi-Fi, which attempts to detect and resolve connectivity issues automatically. You can also restart your router and printer.
- **Cannot print from device:** Verify that your computer or mobile device is connected to the same network as the printer. Check printer status in the HP Smart app.



Self-healing Wi-Fi® detects and resolves connectivity issues to keep you connected

Image: A visual representation of the HP OfficeJet Pro 9015's self-healing Wi-Fi capability, showing it detecting and resolving connectivity problems.

Print Quality Problems

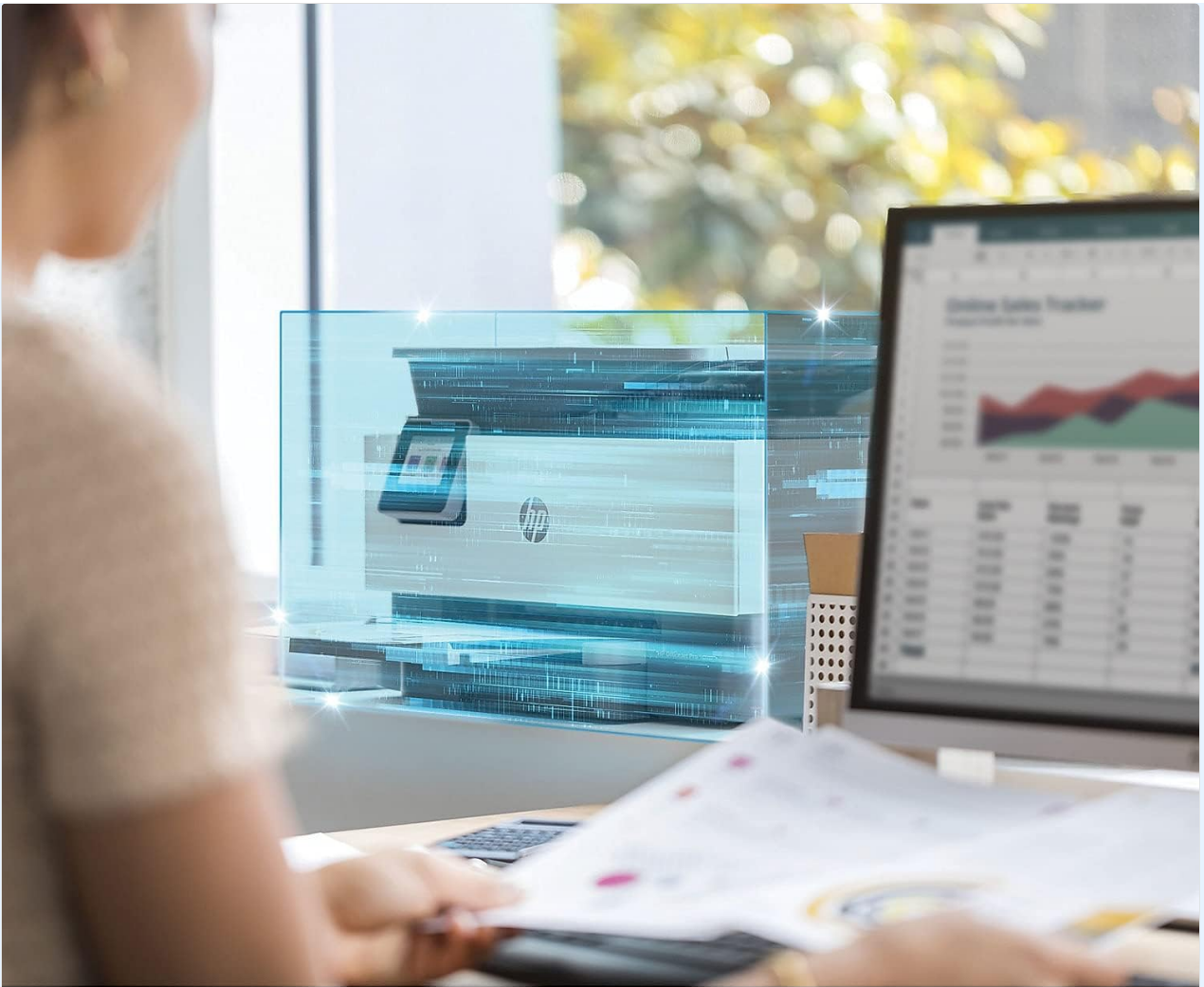
- **Streaks or faded prints:** Check ink levels and replace any low or empty cartridges. Run a printhead cleaning cycle from the printer's maintenance menu or HP Smart app.
- **Misaligned text or images:** Perform a printhead alignment from the printer's maintenance menu.

Paper Jams

- If a paper jam occurs, the printer's control panel will display instructions.
- Carefully open access doors and remove any jammed paper, pulling gently in the direction of the paper path.
- Ensure paper is loaded correctly and not overfilled in the input tray.

Security Concerns

The HP OfficeJet Pro 9015 includes best-in-class security features to protect against viruses and malware. Ensure your printer's firmware is up to date and use strong network passwords.



Best in-class security to help protect against viruses and malware

Image: A conceptual image illustrating the HP OfficeJet Pro 9015's best-in-class security features protecting the device from digital threats.

TECHNICAL SPECIFICATIONS

Feature	Detail
Model Name	OfficeJet Pro 9015
Product Dimensions (D x W x H)	10.94" x 17.3" x 13.48"
Item Weight	3.1 pounds
Connectivity Technology	Ethernet, USB, Wi-Fi
Printing Technology	Inkjet
Printer Output	Color
Max Print Speed (Monochrome)	22 ppm
Max Print Speed (Color)	18 ppm
Max Black & White Print Resolution	1200 x 1200 dpi
Scanner Type	Sheetfed
Max Input Sheet Capacity	250 sheets
Duplex Printing	Automatic
Additional Printer Functions	Copy, Fax, Scan
Compatible Devices	Laptops, PC, Smartphones
Controller Type	Amazon Alexa, Vera
Power Consumption	30 watts

WARRANTY AND SUPPORT

Warranty Information

The HP OfficeJet Pro 9015 All-in-One Wireless Color Printer comes with a Limited Warranty. For specific terms and conditions, please refer to the warranty documentation included with your product or visit the official HP support website.

Customer Support

For further assistance, technical support, or to download the latest drivers and software, please visit the official HP support website or contact HP customer service. You can find contact information and resources at support.hp.com.

IMPORTANT LEGAL DISCLAIMER

This printer uses dynamic security, which may be updated periodically by firmware updates. The printer is intended to be used solely with cartridges using an original HP chip. Cartridges using a non-HP chip may not function or may cease to function. More information is available at: www.hp.com/learn/ds

