**Intex SH4004**

# Intex SH4004 40-inch HD Ready LED Smart TV User Manual

Model: SH4004

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Intex SH4004 40-inch HD Ready LED Smart TV. Please read these instructions carefully before using the product and retain them for future reference. Your Intex SH4004 TV features a 40-inch HD Ready LED display, smart TV capabilities with Android OS, built-in Wi-Fi, and multiple connectivity options.

## 2. SAFETY INFORMATION

Always follow basic safety precautions when using this television to reduce the risk of fire, electric shock, and injury.

- **Power Source:** Ensure the TV is connected to a power supply within the specified voltage range. Do not overload power outlets.
- **Ventilation:** Do not block ventilation openings. Allow adequate space around the TV for proper airflow to prevent overheating.
- **Water and Moisture:** Do not expose the TV to rain or moisture. Do not place objects filled with liquids, such as vases, on the TV.
- **Cleaning:** Unplug the TV from the power outlet before cleaning. Use a soft, dry cloth. Do not use liquid cleaners or aerosol cleaners.
- **Placement:** Place the TV on a stable, level surface. Avoid placing it in direct sunlight or near heat sources.
- **Servicing:** Do not attempt to service this product yourself. Refer all servicing to qualified service personnel.

## 3. PACKAGE CONTENTS

Verify that all items are present in the package:

- Intex SH4004 40-inch HD Ready LED Smart TV
- Remote Control
- TV Stand (2 pieces)
- Screws for TV Stand

- Power Cable
- User Manual

# 4. PRODUCT OVERVIEW

## 4.1 Front View

The front of the Intex SH4004 TV features the 40-inch LED display and the Intex brand logo at the bottom center.



Figure 4.1: Front view of the Intex SH4004 Smart TV.

## 4.2 Rear View and Connectivity Ports

The rear panel houses various input and output ports for connecting external devices.
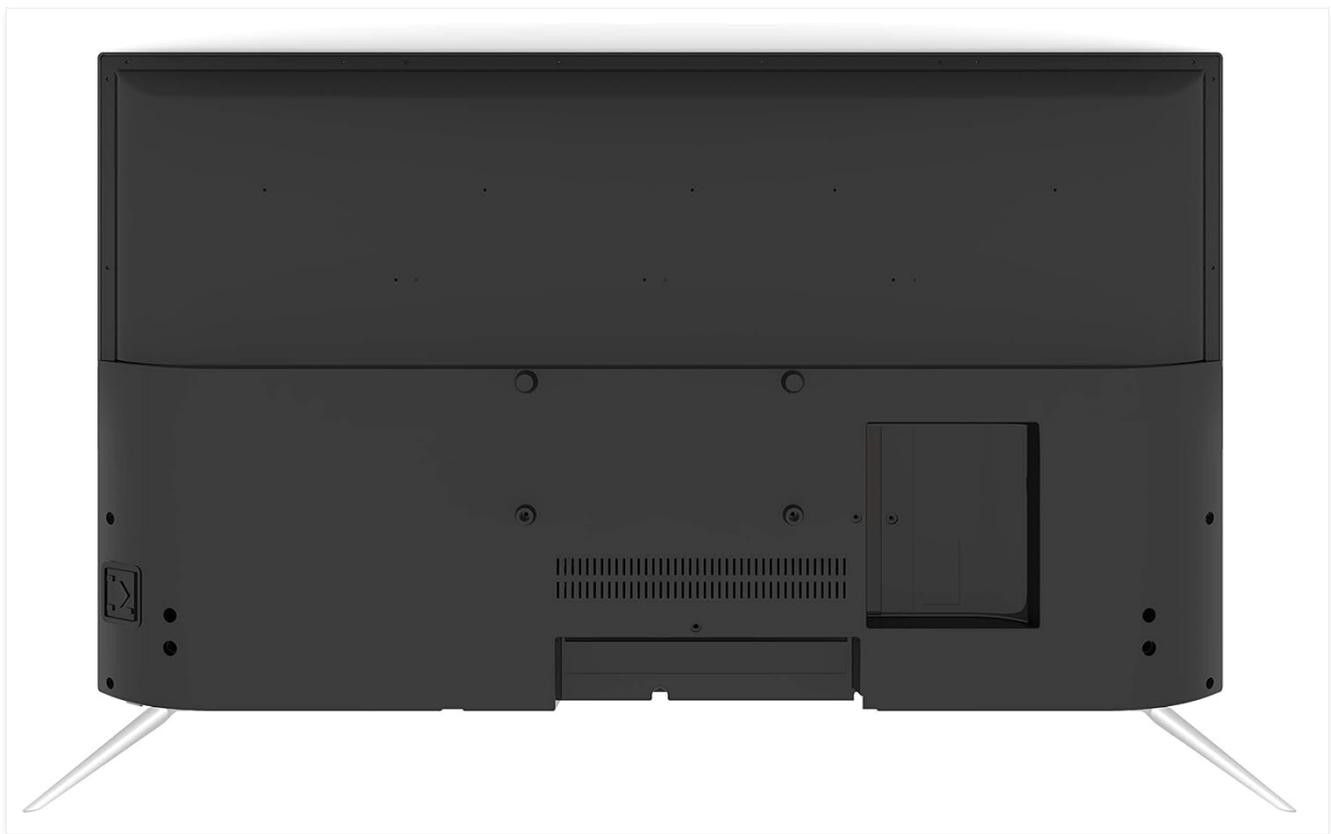
Figure 4.2: Rear view of the Intex SH4004 Smart TV, highlighting port locations.

**Available Ports:**

- **HDMI Ports (x2):** For connecting set-top boxes, Blu-ray players, gaming consoles, and other HDMI-enabled devices.
- **USB Port (x1):** For connecting USB hard drives, flash drives, and other USB devices for media playback.
- **Antenna Input:** For connecting an aerial for terrestrial TV channels.
- **Audio/Video Inputs:** For connecting older devices using composite cables.
- **Ethernet Port:** For a wired internet connection.

## 4.3 Dimensions

The physical dimensions of the TV are important for placement and installation.

Figure 4.3: Intex SH4004 Smart TV dimensions.

- **Screen Size:** 40 inches (98 cm)
- **Width:** Approximately 88.7 cm
- **Height (without stand):** Approximately 51.2 cm
- **Height (with stand):** Approximately 56.3 cm
- **Package Dimensions:** 102 x 60.5 x 16 cm
- **Item Weight:** 10.8 kg

# 5. SETUP

## 5.1 Attaching the TV Stand

1. Carefully place the TV face-down on a soft, clean surface to prevent screen damage.
2. Align the stand pieces with the corresponding slots at the bottom of the TV.
3. Secure the stand pieces using the provided screws. Ensure they are tightened firmly.

## 5.2 Wall Mounting

If you prefer to wall mount your TV, please contact Intex support for professional installation. Refer to the Warranty and Support section for contact details. Ensure you use a compatible VESA wall mount kit (not included) and follow its instructions carefully.

## 5.3 Connecting Power

Connect the power cable to the TV's power input and then plug the other end into a wall outlet.

## 5.4 Connecting External Devices

- **HDMI:** Use an HDMI cable to connect devices like set-top boxes, gaming consoles, or Blu-ray players to the HDMI ports on the TV's rear panel.
- **USB:** Insert USB flash drives or external hard drives into the USB port for media playback.

- **Antenna:** Connect your antenna cable to the ANTENNA IN port for receiving broadcast channels.

## 5.5 Initial Setup Wizard

Upon first power-on, the TV will guide you through an initial setup process:

1. **Language Selection:** Choose your preferred language.
2. **Network Setup:** Connect to your Wi-Fi network or use a wired Ethernet connection. Enter your Wi-Fi password if prompted.
3. **Channel Scan:** The TV will scan for available broadcast channels.
4. **Time Zone:** Set your local time zone.

# 6. OPERATING INSTRUCTIONS

## 6.1 Remote Control Functions

The remote control allows you to navigate the TV's features. Common buttons include Power, Volume Up/Down, Channel Up/Down, Input Source, Menu, Navigation (Up/Down/Left/Right), OK, Back, Home, and Smart TV app shortcuts.

## 6.2 Basic TV Functions

- **Power On/Off:** Press the Power button on the remote or TV.
- **Volume Adjustment:** Use the Volume Up/Down buttons.
- **Channel Selection:** Use the Channel Up/Down buttons or enter channel numbers directly.
- **Input Source:** Press the Input/Source button to switch between HDMI, USB, AV, and TV inputs.

## 6.3 Smart TV Features (Android OS)

Your Intex SH4004 runs on Android OS, providing access to various smart features:

- **Wi-Fi Connectivity:** Connect to your home network for internet access.
- **App Store:** Download and install applications. Supported internet services include Sony, TV Store, YouTube, and Zee5.
- **Media Playback:** Play videos, music, and view photos from connected USB devices.
- **Motion Sensor Gaming:** The TV supports motion sensor gaming. An in-built tennis game is included for entertainment.
- **Smart Power Saving:** Features designed to optimize energy consumption.
- **Eye Safe-T Matrix:** Display technology aimed at reducing eye strain.

# 7. MAINTENANCE

## 7.1 Cleaning the TV

- Always unplug the TV before cleaning.
- Use a soft, dry, lint-free cloth to gently wipe the screen and cabinet.
- For stubborn marks on the screen, lightly dampen the cloth with water or a specialized screen cleaner (ensure it's suitable for LED screens) and wipe gently. Do not spray liquid directly onto the screen.
- Avoid using abrasive cleaners, waxes, or solvents.

## 7.2 General Care

- Keep the TV away from direct sunlight and heat sources.
- Ensure proper ventilation around the TV.
- If the TV will not be used for an extended period, unplug it from the power outlet.

## 8. TROUBLESHOOTING

Before contacting support, try these basic troubleshooting steps for common issues.

| Problem | Possible Cause | Solution |
|---------|----------------|----------|
| No Power | Power cable disconnected; Power outlet fault. | Check power cable connection; Try a different outlet; Press power button on TV/remote. |
| No Picture, but Sound is Present | Incorrect input source selected; External device issue. | Press the 'Input/Source' button to select the correct input; Check external device connections. |
| No Sound, but Picture is Present | Volume muted or too low; External audio system issue. | Unmute volume or increase level; Check audio cables to external sound system. |
| Wi-Fi Connection Issues | Incorrect password; Router too far; Router issue. | Re-enter Wi-Fi password; Move TV closer to router or use Ethernet; Restart router. |
| Remote Control Not Working | Batteries depleted; Obstruction between remote and TV. | Replace remote batteries; Remove any obstructions; Point remote directly at TV sensor. |

## 9. SPECIFICATIONS

Detailed technical specifications for the Intex SH4004 Smart TV.

| Feature | Specification |
|---------|---------------|
| Brand | Intex |
| Model Name | SH4004 |
| Display Technology | LED |
| Screen Size | 40 Inches (98 cm) |
| Resolution | HD Ready (1366 x 768 pixels) |
| Refresh Rate | 60 Hz |
| Viewing Angle | 178 Degrees |
| Aspect Ratio | 16:9 |
| Operating System | Android |
| Processor | 1.2GHz Quad core Mali 450 |
| RAM | 512MB |

| Feature | Specification |
|---|---|
| Internal Memory | 4GB |
| Connectivity | 2 HDMI ports, 1 USB port, Built-In-Wifi, Ethernet |
| Sound Output | 20 Watts (2 speakers, Stereo) |
| Supported Internet Services | Sony, TV Store, Youtube, Zee5 |
| Mounting Type | Wall Mount / Table Top |
| Item Weight | 10.8 kg |

## 10. WARRANTY AND SUPPORT

**Warranty Information:**

- The product comes with a 1-year manufacturer warranty from the date of purchase.
- An additional 2 years of extended warranty is provided by Intex.

**Installation and Support:**

For requesting installation, wall mounting, or a product demonstration after delivery, please contact Intex support directly.

**Intex Support Contact:**

**Phone:** 0120-4895555

When contacting support, please provide the product's model name (SH4004) and seller's details as mentioned on your invoice.