

Tccmebius TCC-S867

Tccmebius TCC-S867 USB 2.0 to SATA IDE Dual Slot Hard Drive Docking Station User Manual

Model: TCC-S867

INTRODUCTION

This manual provides detailed instructions for the setup, operation, and maintenance of your Tccmebius TCC-S867 USB 2.0 to SATA IDE Dual Slot Hard Drive Docking Station. Please read this manual thoroughly before using the product to ensure proper functionality and to prevent damage.

The TCC-S867 docking station offers universal compatibility with 2.5-inch and 3.5-inch IDE/SATA I/II/III hard disk drives (HDDs) and Solid State Drives (SSDs). It features one IDE slot and one SATA slot, allowing for easy data transfer to your computer via a USB 2.0 port.

PACKAGE CONTENTS

Verify that all items are present in the package:

- Tccmebius TCC-S867 Hard Drive Docking Station
- Power Adapter (DC 12V/2A)
- USB 2.0 Cable (100cm)
- User Manual



Figure 1: Package Contents. The image displays the docking station, its power adapter, a USB 2.0 cable, and the instruction manual.

PRODUCT OVERVIEW

Familiarize yourself with the components and indicators of the docking station.

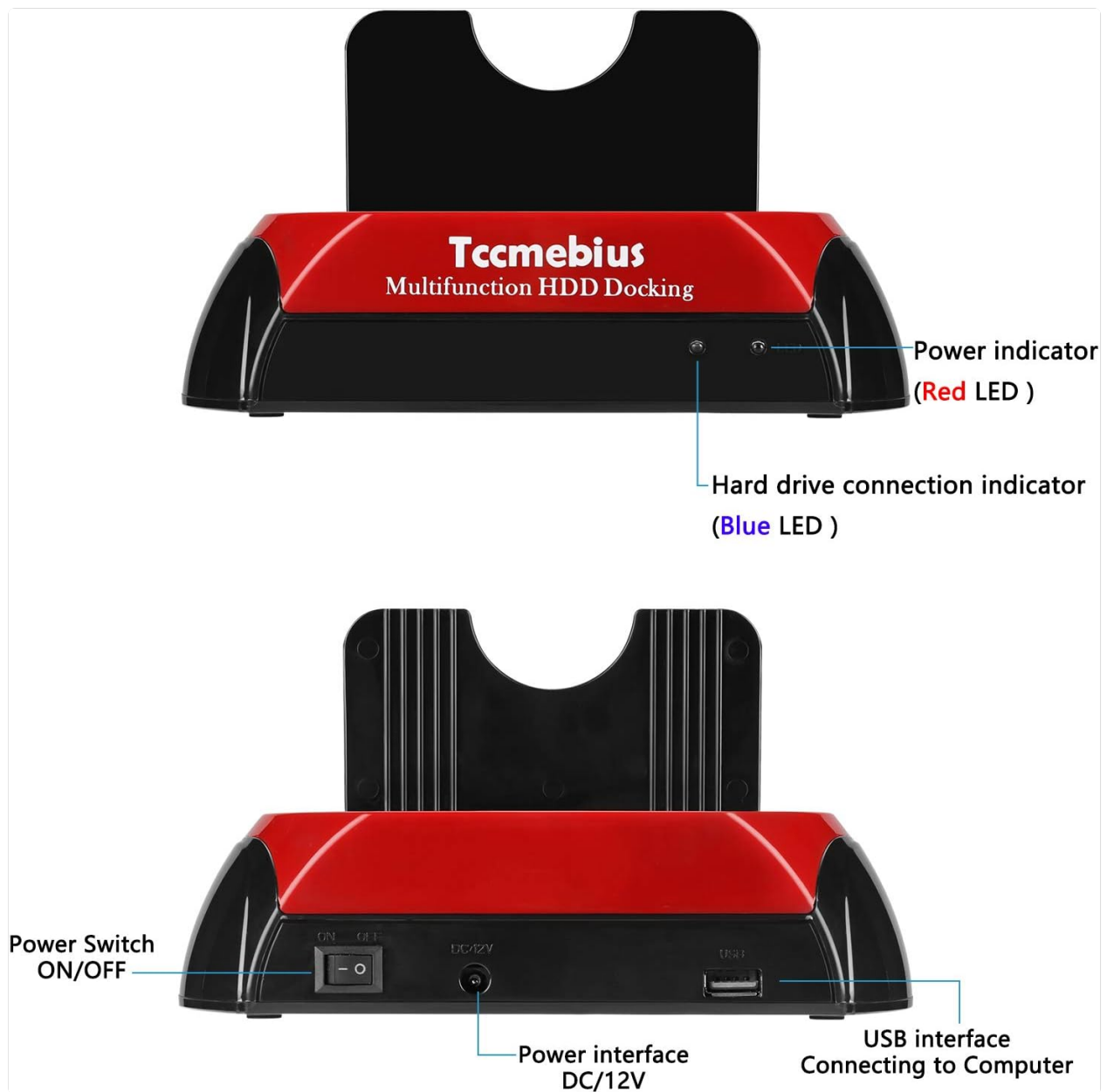


Figure 2: Front Panel Indicators. This image highlights the Power Indicator (Red LED) and the Hard Drive Connection Indicator (Blue LED) on the front of the docking station.



Figure 3: Top and Rear Panel Connections. This image details the SATA port, IDE port, adjustable 3.5-inch IDE 4-pin connector, One-Touch Backup (OTB) button, power switch, DC 12V power input, and USB interface for computer connection.

SETUP INSTRUCTIONS

1. **Connect the Power Adapter:** Insert the DC 12V power adapter into the "Power interface DC/12V" port on the rear of the docking station. Plug the other end into a power outlet.
2. **Connect to Computer:** Connect one end of the provided USB 2.0 cable to the "USB interface Connecting to Computer" port on the rear of the docking station. Connect the other end to an available USB port on your computer.



Figure 4: USB Connection. This image illustrates how to connect the docking station's USB interface to your computer.

3. **Install Hard Drive (SATA):**

- For 2.5-inch or 3.5-inch SATA HDDs/SSDs, simply slide the drive vertically into the SATA slot until it is firmly seated.

Jouer à la maison
 -Peut se connecter à des appareils comme PS4 / DVD / TV / Projecteur.
 -Facile à lire des films, de la musique ou des jeux sur votre disque dur.

Meilleur partenaire Office
 -Facile à installer et à rendre votre travail plus pratique.
 -Diverses fonctions et large compatibilité.

Figure 5: SATA and IDE Drive Installation. This diagram shows how to insert a SATA drive and how to adjust the slider for IDE drives to align the power connector.

4. Install Hard Drive (IDE):

- For 2.5-inch or 3.5-inch IDE HDDs, carefully align the IDE connector on the drive with the IDE port in the docking station.
 - The docking station features an adjustable socket for 3.5-inch IDE drives. If needed, adjust the slider on the bottom of the docking station to align the 4-pin power connector with your IDE drive.
 - Insert the IDE drive vertically into the IDE slot, ensuring both data and power connectors are properly seated.
5. **Power On:** Flip the "Power Switch ON/OFF" to the ON position. The red power indicator LED will illuminate. The blue hard drive connection indicator LED will light up when a drive is successfully connected and recognized.

Plug and Play

Please insert or unplug the hard drive vertically



Figure 6: Plug and Play Drive Insertion. This image illustrates the vertical insertion and removal method for hard drives in the docking station.

OPERATING INSTRUCTIONS

Data Transfer

Once the hard drive is installed and the docking station is connected to your computer, the drive should appear as an external storage device. You can then drag and drop files, copy, or move data between your computer and the installed hard drive. The USB 2.0 interface supports data transfer rates up to 480 Mbps.



Figure 7: Docking Station in Use. This image shows the docking station actively connected to a laptop, with both a 3.5-inch and a 2.5-inch hard drive inserted, indicating readiness for data transfer.

One-Touch Backup (OTB) Function

The One-Touch Backup (OTB) feature allows for easy data and document copying from your computer to an external hard drive. To use this function:

1. Download the compressed OTB software package from the official service website.
2. Decompress the file on your computer.
3. Install the OTB software correctly.
4. Once installed, press the "One-Touch Backup Button" on the docking station to initiate the backup process.

Note: The OTB software is not compatible with macOS and iOS operating systems.



Figure 8: One-Touch Backup Button. This image points out the OTB button on the docking station, used for initiating backups.

MAINTENANCE

- Keep the docking station clean and free from dust. Use a soft, dry cloth for cleaning.
- Avoid exposing the device to extreme temperatures, humidity, or direct sunlight.
- Do not attempt to disassemble or repair the device yourself. Refer to the warranty section for service information.
- Always safely eject or unmount hard drives from your operating system before physically removing them from the docking station to prevent data corruption.

TROUBLESHOOTING

Common Issues and Solutions:

- **Drive not recognized:**
 - Ensure the power adapter is securely connected and the docking station is powered on.
 - Verify that the hard drive is correctly seated in its slot. For IDE drives, ensure the adjustable connector is aligned.
 - Check the USB connection to your computer. Try a different USB port or cable.
 - If it's a new drive, it may need to be initialized and formatted in your operating system's Disk Management (Windows) or Disk Utility (macOS).
 - Ensure the drive is formatted with a compatible file system (FAT32, exFAT for Linux/macOS; FAT32, exFAT, NTFS for Windows).
- **Slow data transfer:**
 - The docking station uses USB 2.0, which has a maximum theoretical speed of 480 Mbps. Actual speeds may vary.
 - Ensure your computer's USB port is functioning correctly.
- **One-Touch Backup (OTB) not working:**
 - Confirm that the OTB software is correctly installed on your computer.
 - Remember that OTB software is not compatible with macOS or iOS.
 - Ensure the hard drive is properly recognized by the system before attempting OTB.

SPECIFICATIONS

Brand	Tccmebius
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Model Number	TCC-S867
Color	Black+Red
Interface	USB 2.0 (up to 480 Mbps)
Drive Compatibility	2.5"/3.5" SATA I/II/III HDD/SSD, 2.5"/3.5" IDE HDD
Max SATA Capacity	16 TB
Max IDE Capacity	1 TB
Operating System Compatibility	Windows XP/7/8/8.1/10/11 (32/64 Bit), Vista, Mac OS 10.10 or later, Linux, Android, iOS (OTB not supported on macOS/iOS)
Total USB Ports	1
Rechargeable Battery	No

WARRANTY INFORMATION

Tccmebius provides a limited one-year warranty and worry-free lifetime technical support for this product. The warranty terms are as follows:

- Within 30 Days of Purchase:** If the product packaging and appearance are undamaged, you may contact Amazon customer service directly for a return and refund.
- Within 6 Months of Purchase:** For product quality issues (non-human-caused damage), you can send photos or videos via email demonstrating the issue. After verification by our technicians, a new product will be sent to you free of charge. The faulty product does not need to be returned.
- After 6 Months of Purchase:** For product issues, customers can send the problematic product to our factory in China (customer pays for shipping). We will repair the product within 7 working days and return it to the customer.

CUSTOMER SUPPORT

If you encounter any problems during product use, please send us an email. We are committed to providing excellent service and will do our best to resolve your issue. Your understanding and support are appreciated. For technical assistance or warranty claims, please contact Tccmebius customer support via the email address provided in your product documentation or on the official Tccmebius website.