Saved from manuals.plus.
Open the live page for links to other documents and user manuals.

Samsung DS-5007S

Samsung DS-5007S Digital Telephone User Manual

Model: DS-5007S

1. Introduction

This user manual provides detailed instructions for the operation and maintenance of your Samsung DS-5007S digital telephone. This device is designed for business communication systems, offering essential features for efficient call handling. Please read this manual thoroughly to ensure proper use and to maximize the functionality of your telephone.

2. Product Overview

The Samsung DS-5007S is an Enterprise DS-5000 series digital telephone featuring a 7-button speaker display. It is designed for integration into Samsung OfficeServ communication systems.



Figure 2.1: Samsung DS-5007S Digital Telephone. This image displays the complete telephone unit, including the handset on the left, the main body with a monochrome display, and a numeric keypad along with various function buttons.

Key Components:

- **Handset:** For private conversations.
- **Display Screen:** Shows call information, menu options, and system status.
- **Programmable Buttons (Call 1, Call 2, etc.):** Used for line access, speed dials, or other system features.
- **Scroll Button:** Navigates through menu options on the display.
- **Numeric Keypad:** For dialing numbers and entering data.
- **Volume Buttons (▼ Volume ▲):** Adjusts handset, speaker, or ringer volume.
- **Redial Button:** Dials the last number called.
- **Conference Button:** Initiates or joins a conference call.
- **Transfer Button:** Transfers an active call to another extension or external number.
- **Hold Button:** Places an active call on hold.
- **Speaker Button:** Activates or deactivates the speakerphone function.

3. Setup

The Samsung DS-5007S digital telephone connects to a compatible Samsung OfficeServ system. Professional installation is typically required for initial system integration. For basic setup:

1. **Connect Handset:** Plug the coiled cord from the handset into the designated port on the left side of the telephone base.
2. **Connect Line Cord:** Connect the telephone line cord from the wall jack (or system port) to the "LINE" port on the back of the phone.
3. **Power Connection:** If an external power adapter is required (check your system's requirements), connect it to the power port on the back of the phone and then to a power outlet. Digital phones often draw power directly from the system line.
4. **Initial Boot-up:** The phone will power on and display system information. Wait for it to register with the OfficeServ system.

If the phone does not power on or register, consult your system administrator or the troubleshooting section.

4. Operating Instructions

4.1 Making a Call

1. Lift the handset or press the **Speaker** button.
2. Dial the desired number using the numeric keypad.
3. The call will connect automatically.

4.2 Answering a Call

1. When the phone rings, lift the handset or press the flashing line button (e.g., **Call 1** or **Call 2**) or the **Speaker** button.

4.3 Using Speakerphone

- To activate speakerphone during a call, press the **Speaker** button. You can then place the handset back in its cradle.
- To switch back to the handset, simply lift the handset.

4.4 Placing a Call on Hold

- During an active call, press the **Hold** button. The line button will typically flash.
- To retrieve the call, press the flashing line button.

4.5 Transferring a Call

1. During an active call, press the **Transfer** button. The current call will be placed on hold.
2. Dial the extension or external number you wish to transfer the call to.
3. Wait for the party to answer (optional, for an announced transfer) or press **Transfer** again to complete the transfer (for a blind transfer).

4.6 Initiating a Conference Call

1. During an active call, press the **Conference** button. The current call will be placed on hold.
2. Dial the number of the third party.
3. Once the third party answers, press the **Conference** button again to join all parties.

4.7 Redialing the Last Number

- Lift the handset or press the **Speaker** button.
- Press the **Redial** button. The phone will automatically dial the last outgoing number.

4.8 Adjusting Volume

- During a call, press the **Volume ▲** button to increase volume or **Volume ▼** to decrease volume for the handset or speakerphone.
- When the phone is idle, press the **Volume ▲** or **Volume ▼** buttons to adjust the ringer volume.

4.9 Using the Display and Scroll Button

- The display shows call status, caller ID, and menu options.
- Use the **Scroll** button (typically a rocker or up/down button) to navigate through menu items or call logs displayed on the screen.

5. Maintenance

Proper maintenance ensures the longevity and optimal performance of your Samsung DS-5007S telephone.

- **Cleaning:** Use a soft, damp cloth to clean the exterior of the phone. Avoid abrasive cleaners, solvents, or excessive moisture. Do not spray cleaners directly onto the phone.
- **Environment:** Keep the phone away from direct sunlight, excessive heat, and moisture. Ensure it is placed on a stable surface.
- **Cord Management:** Ensure all cords are not tangled or pinched, which can lead to damage or signal issues.

6. Troubleshooting

If you encounter issues with your telephone, try the following basic troubleshooting steps:

Problem	Possible Cause	Solution
No dial tone	Phone not connected to system; system issue; power issue.	Check all cable connections. Ensure the system is operational. If using an external power adapter, verify it's plugged in. Contact your system administrator.
Display is blank	No power; phone not registered.	Verify power connection. Ensure the phone is properly connected to the OfficeServ system.
Cannot make/receive calls	Line issue; system configuration; phone not registered.	Check if other phones on the system are working. Verify line connections. Contact your system administrator for configuration checks.
Buttons unresponsive	Temporary software glitch; physical damage.	Disconnect and reconnect the phone (power cycle). If the issue persists, contact support.

For issues not resolved by these steps, please contact your system administrator or technical support.

7. Specifications

- **Model:** Samsung DS-5007S
- **Manufacturer:** Samsung
- **Product Dimensions:** 10 x 10 x 6 inches (approximately)
- **Item Weight:** 2.27 pounds (approximately)
- **Type:** Digital Business Telephone
- **Display:** 7-button speaker display
- **Compatibility:** Samsung OfficeServ systems
- **Date First Available:** January 15, 2019

8. Warranty and Support

As a renewed product, the Samsung DS-5007S is typically covered by the Amazon Renewed Guarantee, which provides for a replacement or refund if you are not satisfied with your purchase. Specific warranty terms may vary depending on the seller and region.

- **Amazon Renewed Guarantee:** Refer to the Amazon Renewed program details for information on eligibility for replacement or refund.
- **Technical Support:** For system-specific issues or advanced configuration, contact your IT department or the authorized Samsung OfficeServ system administrator.
- **Seller Support:** For issues related to the condition of the renewed product, contact the seller directly through the platform

where it was purchased.

© 2024 Samsung. All rights reserved. This manual is for informational purposes only.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Open the live page

https://manuals.plus/asin/B07MTPKS2K

More documents and user manuals: **https://manuals.plus/**