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- › [Elari](#) /
- › [Elari KidPhone 3G Smartwatch User Manual](#)

Elari KidPhone 3G

Elari KidPhone 3G Smartwatch User Manual

Model: KidPhone 3G

1. INTRODUCTION

The Elari KidPhone 3G is a smartwatch designed for children, offering a range of safety and communication features. This manual provides detailed instructions on how to set up, operate, and maintain your device, ensuring a secure and connected experience for your child.



Figure 1.1: Elari KidPhone 3G Smartwatch. This image shows the red smartwatch with its screen displaying the time and date, along with signal and battery indicators.

2. PRODUCT OVERVIEW

Key Features:

- **GPS/LBS/WiFi Tracking:** Monitor your child's location with precision.
- **Two-Way Audio/Video Calls:** Communicate directly with your child.
- **Voice Chat & Emojis:** Send and receive quick messages.
- **SOS Button:** Instant alert to pre-set contacts in emergencies.
- **Remote Voice Monitor:** Listen to the surroundings of the watch.
- **Safe Zones:** Receive alerts when your child enters or leaves designated areas.
- **Built-in Camera:** For photos and video calls.
- **IP65 Water Resistance:** Protection against splashes and dust.
- **Class Mode:** Disable distractions during school hours.

- **Pedometer & Alarm:** Additional utility features.

3. SETUP

3.1 SIM Card Installation

1. Ensure the watch is powered off before inserting the SIM card.
2. Locate the SIM card slot on the side of the watch.
3. Insert a **Nano SIM card** (not included) into the slot. Ensure the SIM card supports 2G or 3G networks for full functionality.
4. Gently push the SIM card until it clicks into place.
5. Power on the watch. The network signal indicator should appear on the screen.

3.2 ELARI SafeFamily App Installation

The Elari KidPhone 3G requires the ELARI SafeFamily application for full control and monitoring. This app is compatible with Android and iOS mobile devices.

1. Download the **ELARI SafeFamily** app from the Google Play Store (for Android) or the Apple App Store (for iOS).
2. Install the app on your smartphone or tablet.
3. Open the app and follow the on-screen instructions to create an account or log in.

3.3 Initial Pairing

To pair the smartwatch with the ELARI SafeFamily app:

1. In the ELARI SafeFamily app, select the option to add a new device.
2. The app will prompt you to scan a QR code. Locate the QR code on the watch's screen (usually found in the 'About Device' section of the watch settings) or on the product packaging.
3. Scan the QR code using your smartphone's camera through the app.
4. Once paired, you can configure watch settings, add contacts, and set up safety features within the app.



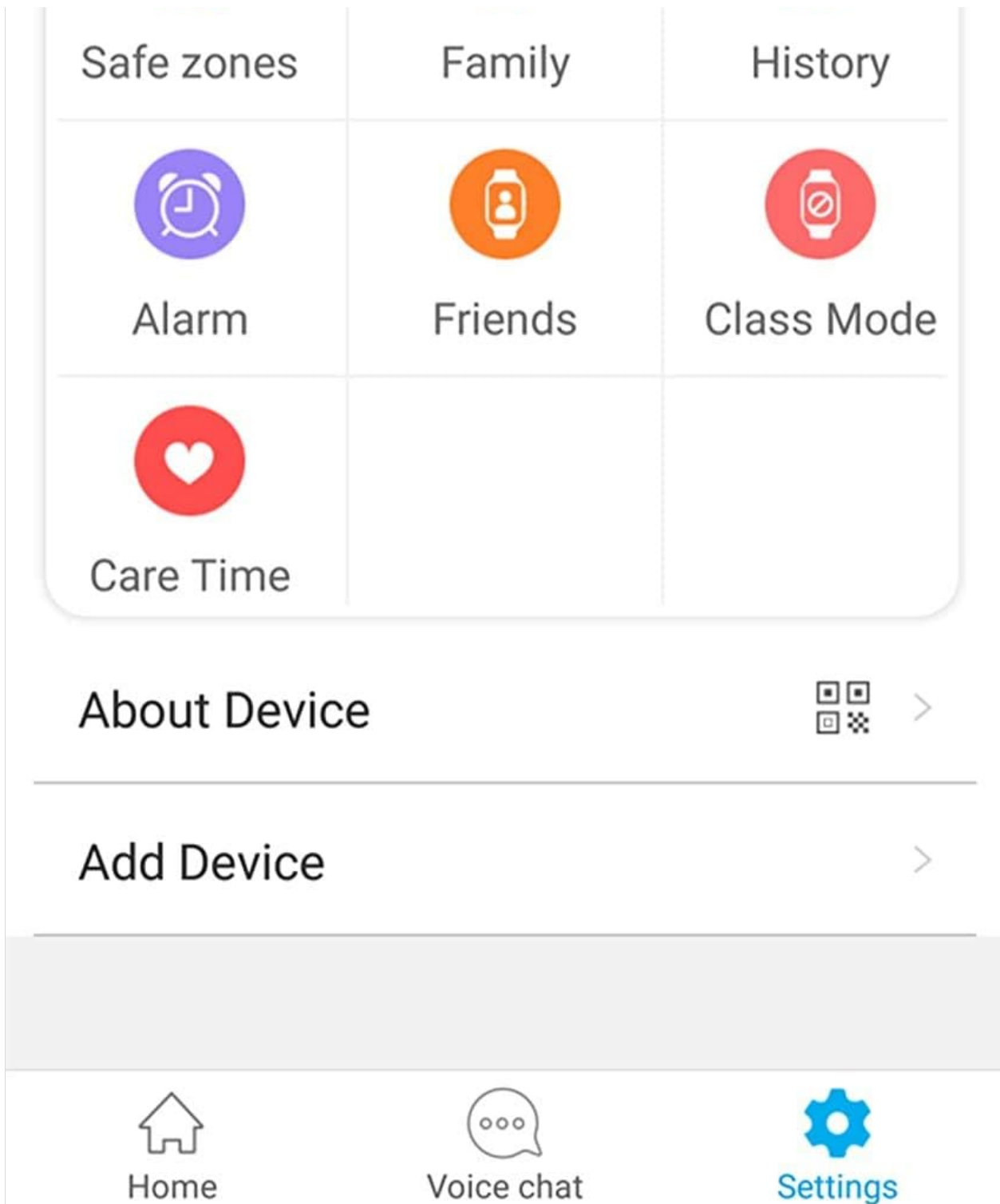


Figure 3.1: ELARI SafeFamily App Settings Interface. This image displays the main settings screen of the companion app, with various features accessible to parents.

4. OPERATING INSTRUCTIONS

4.1 Making and Receiving Calls

- **Making Calls:** From the watch's contact list, select a contact and tap the call icon. Only authorized contacts added via the ELARI SafeFamily app can be called.
- **Receiving Calls:** When a call comes in, the watch will ring. Tap the green answer button to accept or the red hang-up button to decline.

4.2 SOS Function

In an emergency, your child can press and hold the SOS button on the watch. This will:

- Send an immediate alert message to all pre-set SOS contacts in the ELARI SafeFamily app.
- Initiate calls to SOS contacts in a loop until one is answered.

4.3 GPS Tracking and Safe Zones

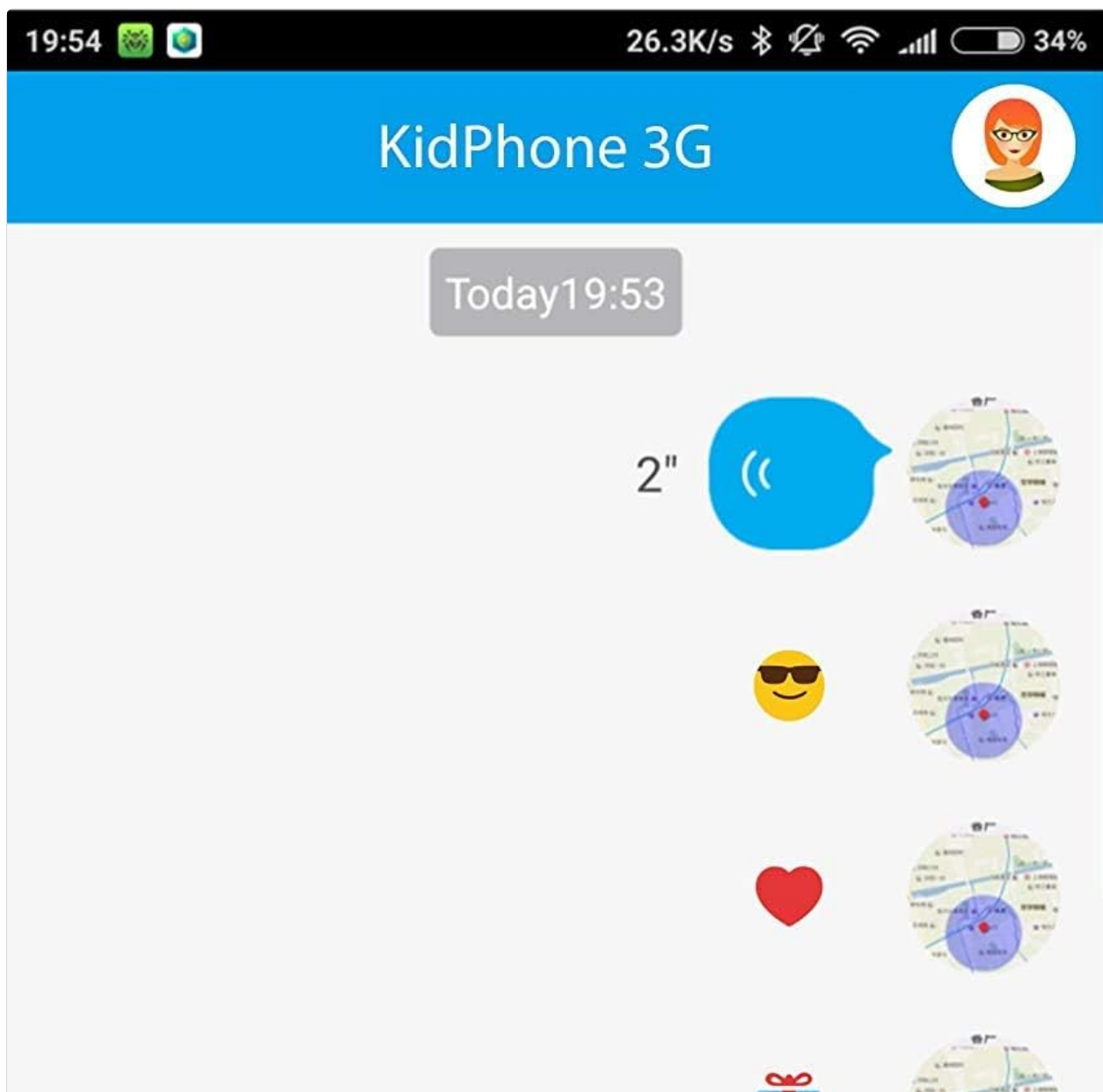
Monitor your child's location and set up virtual boundaries:

- **Real-time Tracking:** View your child's current location on a map within the ELARI SafeFamily app.
- **Location History:** Review past locations and routes.
- **Safe Zones:** Define specific geographical areas (e.g., home, school) in the app. You will receive notifications when your child enters or exits these zones.

4.4 Voice Chat and Messaging

The watch supports voice messages and emojis for quick communication:

- **Sending Voice Messages:** Tap the microphone icon on the watch or in the app to record a message. Release to send.
- **Sending Emojis:** Select from a range of pre-defined emojis to send quick reactions.



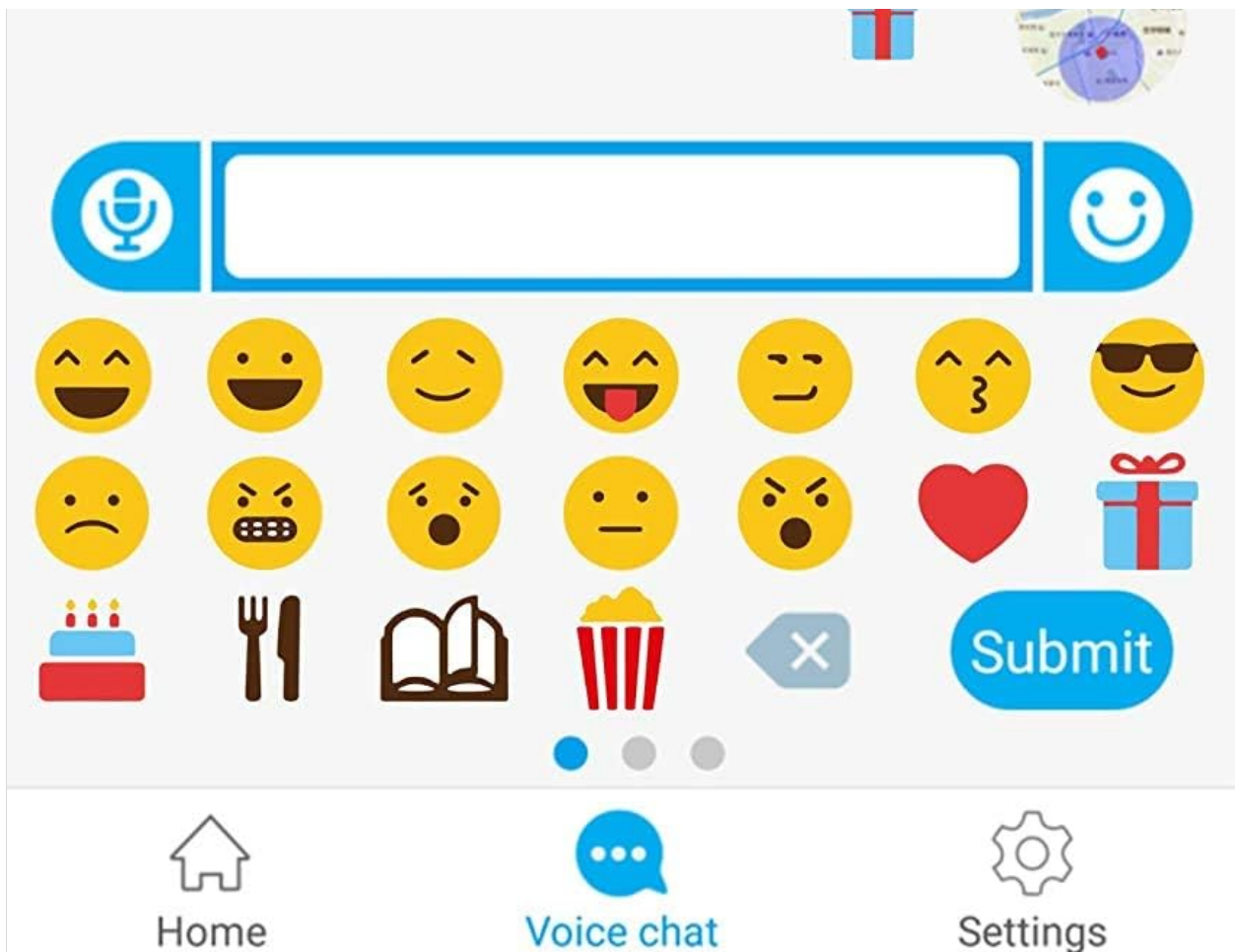


Figure 4.1: ELARI SafeFamily App Voice Chat. This image illustrates the voice chat feature within the app, displaying message bubbles and emoji options.

4.5 Camera Function

The built-in camera allows your child to take photos:

- Access the camera application on the watch.
- Tap the screen to take a photo. Photos can be viewed on the watch or sent to authorized contacts via the app.

4.6 Class Mode

To prevent distractions during school hours, activate Class Mode:

- Set specific time intervals for Class Mode in the ELARI SafeFamily app.
- During Class Mode, the watch will only display the time, and only the SOS function will remain active. All other features are temporarily disabled.

4.7 Other Features

- **Pedometer:** Tracks your child's steps throughout the day.
- **Alarm:** Set alarms for reminders or wake-up calls via the app.
- **MP3 Player & Games:** The watch includes an MP3 player and two pre-installed games for entertainment.

5. MAINTENANCE

5.1 Charging the Battery

The Elari KidPhone 3G is equipped with a Lithium-ion battery. To charge:

- Connect the provided charging cable to the watch's charging port.
- Connect the other end of the cable to a standard USB power adapter (not included) or a computer's USB port.
- A charging indicator will appear on the watch screen. A full charge typically provides up to 48 hours of standby time.

5.2 Water Resistance (IP65)

The watch has an IP65 rating, meaning it is protected against dust ingress and low-pressure water jets from any direction. This allows for:

- Protection against splashes (e.g., rain, hand washing).
- It is **not** suitable for swimming, showering, or submersion in water.
- Ensure the SIM card slot cover is securely closed to maintain water resistance.

5.3 Cleaning

To clean the watch:

- Wipe the watch and strap with a soft, damp cloth.
- Avoid using harsh chemicals or abrasive materials.
- Ensure the watch is dry before charging or using.

6. TROUBLESHOOTING

6.1 Watch Not Turning On or Charging

- **Check Battery:** Ensure the watch has sufficient charge. Connect it to a power source and allow it to charge for at least 30 minutes.
- **Charging Cable/Adapter:** Verify that the charging cable and adapter are working correctly. Try a different USB port or adapter.
- **Power Button:** Press and hold the power button for 10-15 seconds to ensure it's not just in a deep sleep state.

6.2 No Network Signal / SIM Card Issues

- **SIM Card Insertion:** Ensure the Nano SIM card is correctly inserted and fully seated in its slot.
- **Network Coverage:** Verify that your location has 2G or 3G network coverage from your SIM card provider.
- **SIM Card Activation:** Confirm that the SIM card is active and has a valid data plan.
- **Restart Watch:** Power off and restart the watch.

6.3 Inaccurate GPS Location

- **Outdoor Use:** GPS accuracy is best outdoors with a clear view of the sky. Indoor or dense urban environments can affect precision.
- **Network Connection:** Ensure the watch has a stable 2G/3G network connection, as LBS (Location Based

Service) and WiFi positioning also contribute to accuracy.

- **App Refresh:** Refresh the location in the ELARI SafeFamily app.

6.4 ELARI SafeFamily App Not Working

- **App Update:** Ensure the app is updated to the latest version.
- **Phone OS:** Verify your smartphone's operating system (Android/iOS) is compatible with the app.
- **Re-pair Device:** If issues persist, try unpairing and re-pairing the watch with the app.
- **Internet Connection:** Ensure your smartphone has a stable internet connection.

7. SPECIFICATIONS

Feature	Detail
Brand	Elari
Model Name	Elari KidPhone 3G
Model Number	1894311
Color	Red
Operating System	Compatible with Android, iOS (via ELARI SafeFamily app)
Screen Size	1.3 Inches
Connectivity Technology	Cellular (2G/3G), GPS, Bluetooth
Special Features	Camera, GPS, SOS Button, Two-Way Calls, Voice Chat
Water Resistance	IP65 (Dust and splash resistant)
Battery Composition	Lithium-ion
Standby Time	Up to 48 hours

8. WARRANTY AND SUPPORT

For any questions, technical support, or warranty inquiries regarding your Elari KidPhone 3G smartwatch, please contact Elari customer support.

- **Email Support:** support@elari.net
- **Online Chat:** Contact via Amazon chat for assistance.

Please have your product model number (1894311) and ASIN (B07MTCGFYN) available when contacting support for faster service.

