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› WOWOW Solid Brass Pot Filler Faucet - Brushed Nickel (Model 2311100-AMUS) Instruction Manual

## WOWOW 2311100-AMUS

# WOWOW Solid Brass Pot Filler Faucet - Brushed Nickel

Model: 2311100-AMUS

## INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your WOWOW Solid Brass Pot Filler Faucet. Please read this manual thoroughly before installation and use to ensure proper function and longevity of the product. This wall-mounted faucet is designed for kitchen use, offering convenience for filling pots directly over your stove.



Image: WOWOW Brushed Nickel Pot Filler Faucet, main product view.

## PRODUCT FEATURES

- **Premium Material:** Constructed from solid brass to prevent corrosion and rust, ensuring durability and reliability. Features a brushed nickel finish resistant to fingerprints, scratches, and fading.
- **High Quality Aerator:** Equipped with a 1.8 GPM aerator for stable, gentle, and splash-free water flow, promoting water conservation. Includes a spare 3 GPM high-flow aerator for faster pot filling.
- **Flexible Design & Space-Saving:** Features 360° double joint swing arms that extend up to 20 inches, allowing direct pot filling over the stove. Folds compactly when not in use to save kitchen space.
- **Leak-Free Design:** Dual brass cartridges provide smooth operation and secure double flow control, preventing drips and leaks. A spare brass valve is included for replacement. **NOTICE: This pot filler is designed for cold water supply only.**
- **Standard Thread:** Utilizes US standard brass threads (1/2" NPS to 1/2" NPT) for single-hole wall mounting. An installation flange is included for stability. For product longevity, always turn off both handles when not in use.

## MODERN BRUSHED NICKEL

Finger print free  
resist corrosion

## TWO DURABLE BRASS VALUES

500,000 times of on/off tests  
no drips or leaks

## GREAT WATER FLOW

Neoperl ABS aerator save  
50% water and anti-splatter

## DUAL SWING JOINTS SAVE PLACE

Can extend up and it can retracts  
when not in use

## 1/2" NPS CONNECTION



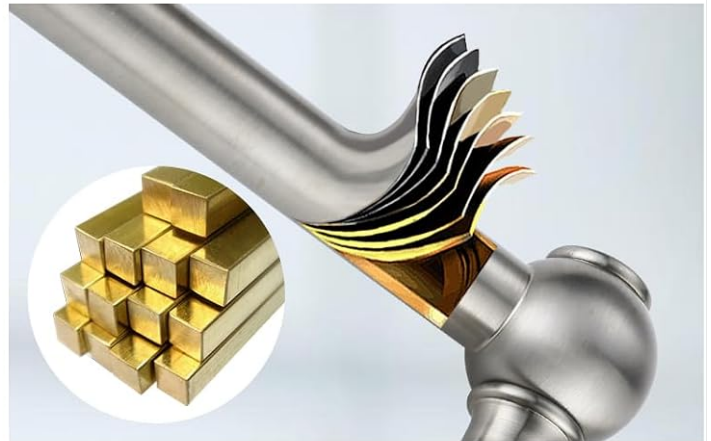
1/2" NPS connection to the faucet  
1/2" NPT connection to plumbing

Image: Key features of the pot filler faucet, including dual handles, aerator, and swing arm functionality.



## Drip-free Brass Cartridge

Turn smoothly and prevent dripping  
A spare cartridge is provided



## Solid Brass Material

- Ensure water safety, escort for your health.
- Anti-corrosion & rust-proof, durable



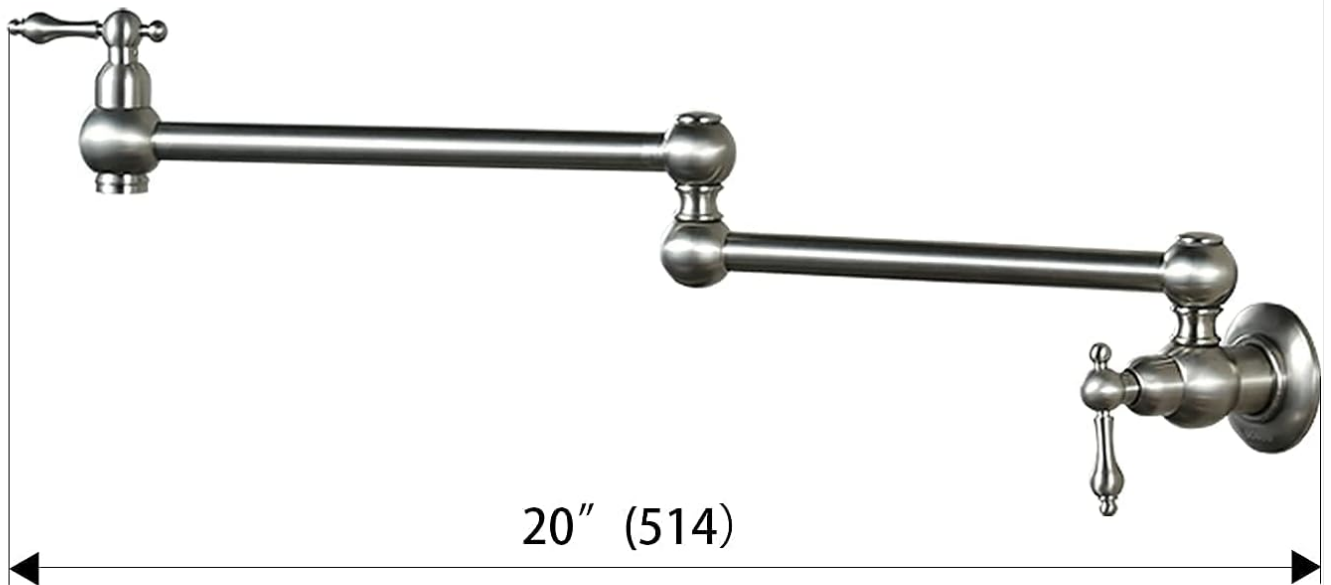
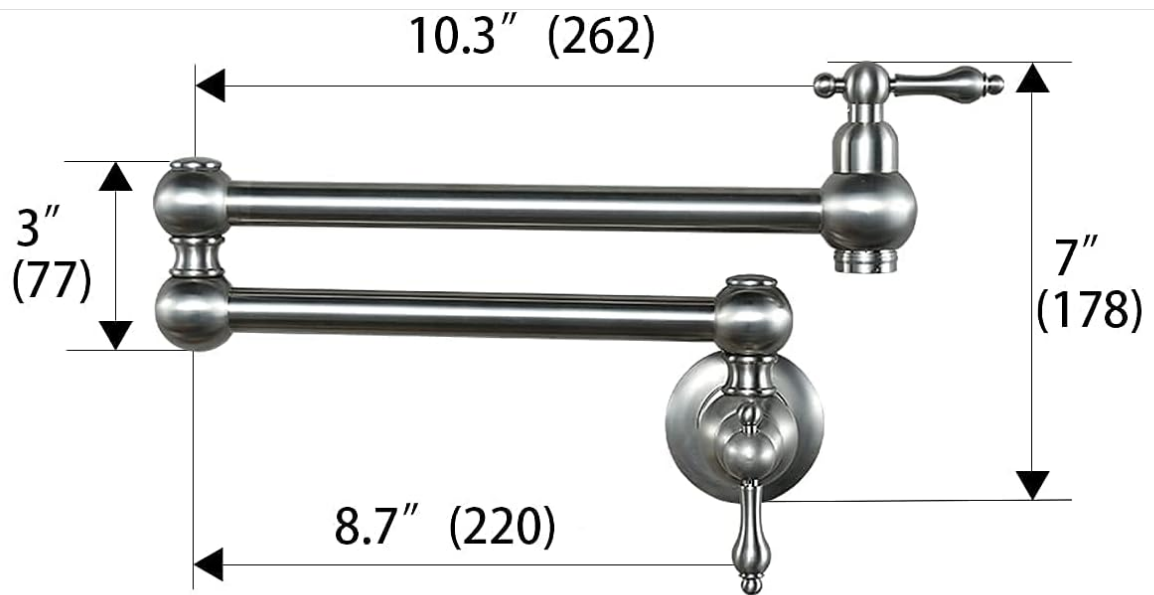
## M24 NEOPERL Aerator

- Removable, easy to clean
- Large & smooth water flow, no splash

Image: Internal components and material quality, highlighting solid brass, drip-free cartridge, and aerator.

## PACKAGE CONTENTS

Verify that all components are present before beginning installation:



**unit: inch (mm)**

Image: All parts included in the package, numbered for easy identification.

1. Pot Filler Faucet Assembly
2. Decorative Cover Plate
3. Metal Gasket
4. Teflon Tape
5. Wrench and Screw Set (including Hex wrench)
6. Brass Connector / Nipple
7. Spare Valve Cartridge
8. Mounting Screws and Anchors
9. Pair of Gloves
10. Installation Instructions Manual

## SPECIFICATIONS

|                   |                                                                 |
|-------------------|-----------------------------------------------------------------|
| Brand             | WOWOW                                                           |
| Model Name        | 2311100-AMUS                                                    |
| Color             | Brushed Nickel                                                  |
| Material          | Solid Brass                                                     |
| Mounting Type     | Wall Mount                                                      |
| Number of Handles | 2 (Dual Control)                                                |
| Flow Rate         | 1.8 Gallons Per Minute (GPM) standard, 3 GPM with spare aerator |
| Spout Reach       | Up to 20 inches (fully extended)                                |
| Spout Design      | Gooseneck with 360° Swivel                                      |
| Connection Size   | 1/2" NPS to 1/2" NPT                                            |
| Item Weight       | 1.74 Kilograms                                                  |

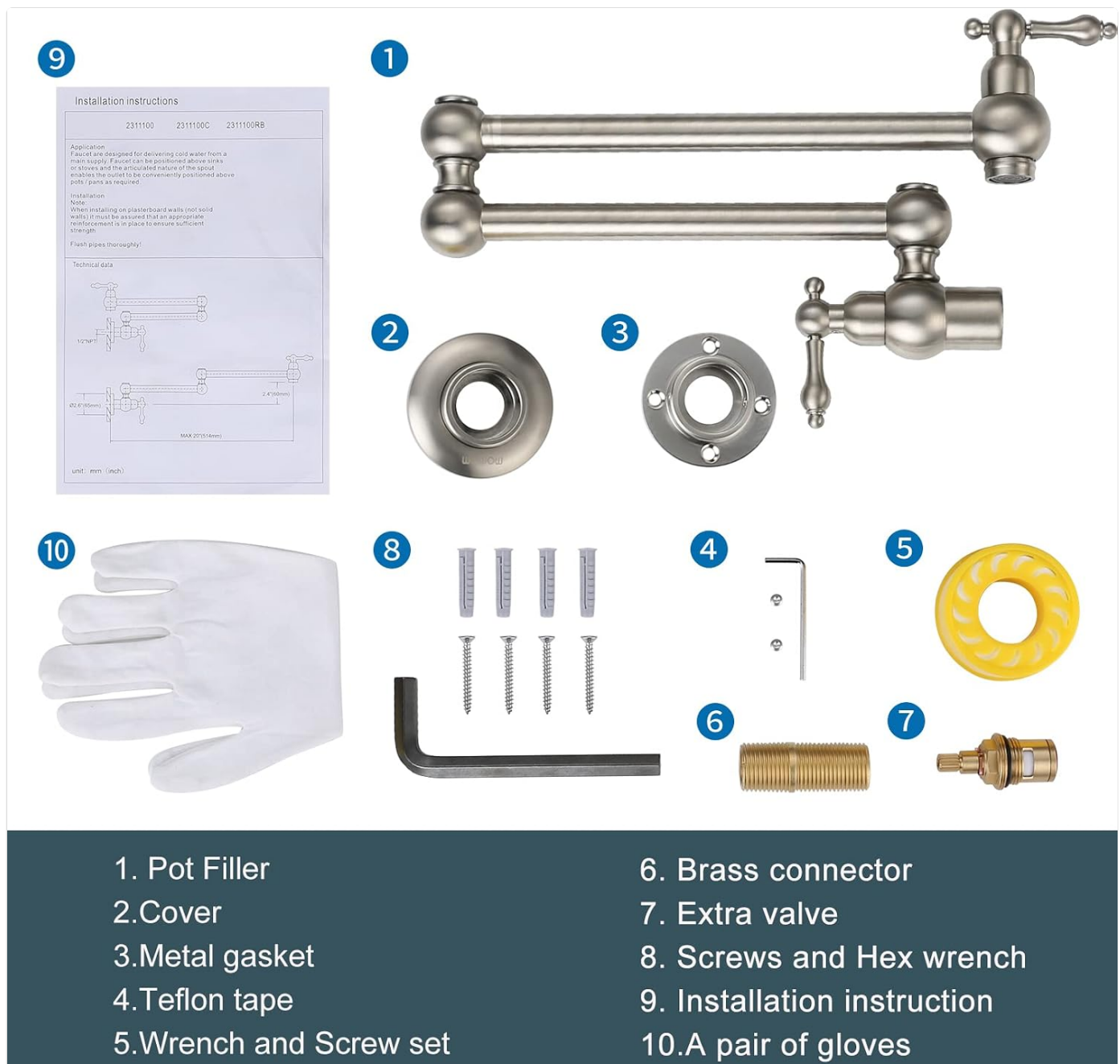


Image: Dimensional drawing of the pot filler faucet.

## SAFETY INFORMATION

- Always turn off the main water supply before attempting any installation or maintenance.
- If you are unsure about any part of the installation process, it is recommended to consult a qualified plumber.
- Wear appropriate safety gear, such as gloves and eye protection, during installation.
- Ensure all connections are tight to prevent leaks, but do not overtighten.
- This faucet is designed for cold water use only. Connecting it to a hot water supply may damage the unit or cause scalding.

## INSTALLATION

Follow these steps for proper installation of your pot filler faucet. Refer to the included installation instructions manual for detailed diagrams.

- 1. Prepare the Wall:** Ensure you have a properly prepared single-hole wall mount point with a 1/2" NPT water supply line.
- 2. Install Brass Nipple:** Apply Teflon tape to the threads of the brass nipple. Thread the nipple into the wall supply line,

ensuring it is securely tightened. The nipple should protrude from the finished wall surface by a minimum of 1/2 inch and a maximum of 1.2 inches.

3. **Mount the Faucet:** Attach the decorative cover plate and metal gasket over the brass nipple. Align the pot filler faucet assembly with the nipple and secure it using the provided screws and hex wrench.
4. **Connect Faucet:** Ensure the faucet is firmly connected to the brass nipple.
5. **Test for Leaks:** Slowly turn on the main water supply and check all connections for leaks. Tighten any leaking connections as necessary.

Your browser does not support the video tag.

Video: Official WOWOW guide on how to install a pot filler faucet.

## OPERATION

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Your WOWOW pot filler faucet is designed for ease of use and convenience.

- **Extending the Faucet:** Gently pull the faucet arm away from the wall and extend it over your pot. The double joint design allows for a full 360° rotation and extension up to 20 inches.
- **Turning On Water:** The faucet features two handles for water control. Turn either handle to the open position to start the water flow. Both handles must be turned off to completely stop the water flow.
- **Retracting the Faucet:** After use, turn off both handles completely. Gently push the faucet arm back towards the wall until it is folded compactly, saving space.



Image: Pot filler faucet in use, extended over a pot on the stove.



## Easy to remove and clean the aerator without tools.

Image: Detail of the 360° swivel feature at the faucet spout.

Your browser does not support the video tag.

Video: Demonstration of the WOWOW pot filler faucet's extension and operation (Brushed Gold variant shown).

## MAINTENANCE

Regular maintenance will help preserve the finish and functionality of your faucet.

- **Cleaning the Finish:** Clean the brushed nickel finish with a soft, damp cloth. Avoid abrasive cleaners, harsh chemicals, or scouring pads, as these can damage the finish.
- **Aerator Cleaning:** If water flow becomes restricted or irregular, the aerator may need cleaning. The aerator is designed to be easily removed without tools for cleaning. Unscrew the aerator from the spout, rinse any debris, and reattach.
- **Cartridge Replacement:** If the faucet begins to drip or leak from the handles, the internal brass cartridge may need replacement. Use the provided spare cartridge and refer to the installation instructions for guidance on replacement.

## TROUBLESHOOTING

Below are common issues and their potential solutions.

| Problem | Possible Cause | Solution |
|---------|----------------|----------|
|---------|----------------|----------|

|                             |                                              |                                                                                                 |
|-----------------------------|----------------------------------------------|-------------------------------------------------------------------------------------------------|
| Water drips from spout      | Worn cartridge or debris in valve            | Replace the cartridge (a spare is provided). Ensure both handles are fully closed after use.    |
| Low water flow              | Clogged aerator                              | Remove and clean the aerator.                                                                   |
| Leak at wall connection     | Loose connection or insufficient Teflon tape | Turn off water supply. Re-apply Teflon tape and tighten the brass nipple and faucet connection. |
| Faucet arm is stiff to move | Accumulation of mineral deposits in joints   | Clean joints with a mild descaling solution if necessary. Avoid forcing the arm.                |

## WARRANTY AND SUPPORT

This WOWOW pot filler faucet is covered by a **5-year limited warranty** from the manufacturer. This warranty covers defects in material and workmanship under normal use.

For warranty claims, technical assistance, or any questions not addressed in this manual, please contact WOWOW customer support. Keep your purchase receipt as proof of purchase for warranty service.

For more information, visit the [WOWOW Store on Amazon](#).

### ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

**Name**

Anonymous

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question