

## Philips FC9728/61

# Philips Powerpro Expert Bagless Vacuum Cleaner FC9728/61 User Manual

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your Philips Powerpro Expert Bagless 2000W Vacuum Cleaner with Allergy H13 Filter, model FC9728/61. Please read these instructions carefully before using the appliance and retain them for future reference.

### Key Features

- **PowerCyclone 8 Technology:** Exclusive technology that quickly accelerates air in the cyclonic chamber to separate dust from air, maintaining strong suction power for longer.
- **TriActive Nozzle:** Designed for three cleaning actions in one go: gently opens carpet fibers, sucks up large particles, and cleans close to furniture and walls.
- **Allergy H13 Filter:** Traps fine dust and allergens, providing clean exhaust air.
- **Easy Dust Container Emptying:** Designed for convenient, one-handed emptying to minimize dust dispersion.

## 2. SAFETY INFORMATION

Before using the appliance, carefully read this user manual and save it for future reference. Always observe the following basic safety precautions.

- Ensure the voltage indicated on the appliance corresponds to the local mains voltage before connecting.
- Do not use the appliance to vacuum water or other liquids, flammable substances, or hot ashes.
- Never immerse the appliance in water or any other liquid.
- Always unplug the appliance before cleaning or performing maintenance.
- Keep the appliance out of reach of children.
- Do not operate the appliance if the plug, mains cord, or the appliance itself is damaged.

- Regularly check the mains cord for damage. If damaged, it must be replaced by Philips, a service agent, or similarly qualified persons to avoid a hazard.

### 3. PACKAGE CONTENTS

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Verify that all components are present in the packaging:

- Main Vacuum Cleaner Unit
- Flexible Hose
- Telescopic Tube
- TriActive Nozzle
- Crevice Tool
- Small Brush (integrated or separate)
- User Manual



Image: Various nozzles and attachments included with the Philips Powerpro Expert vacuum cleaner, including the TriActive nozzle, crevice tool, and a small brush.

## 4. SETUP

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### Assembling the Vacuum Cleaner

1. **Attach the Flexible Hose:** Insert the flexible hose into the air inlet opening on the main unit until it clicks into place.
2. **Connect the Telescopic Tube:** Attach the telescopic tube to the handle of the flexible hose. Adjust the tube length by pressing the release button and sliding it to the desired position.
3. **Attach the Nozzle:** Connect the TriActive nozzle or another desired attachment to the end of the telescopic tube.



Image: Close-up view of the Philips Powerpro Expert vacuum cleaner's main unit, showing the connection point for the flexible hose.

## 5. OPERATING INSTRUCTIONS

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### Powering On/Off

1. Unwind the power cord and insert the plug into a wall socket.
2. Press the On/Off button located on the main unit to start the vacuum cleaner.

3. To switch off, press the On/Off button again.
4. To retract the power cord, press the cord rewind button.

## Adjusting Suction Power

The vacuum cleaner features adjustable suction power. Use the '+' and '-' buttons on the main unit to increase or decrease the suction level according to the cleaning task and surface type.

## Using the TriActive Nozzle

The TriActive nozzle is suitable for both hard floors and carpets. It performs three cleaning actions simultaneously:

- Its specially designed soleplate gently opens carpet fibers to remove deep-seated dust.
- A large opening at the front picks up bigger debris.
- Side air channels effectively clean dust and dirt along furniture and walls.



Image: Close-up of the Philips Powerpro Expert vacuum cleaner's control panel, highlighting the PowerCyclone 8 technology indicator and the '+' and '-' buttons for suction power adjustment.



## 6. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your vacuum cleaner.

### Emptying the Dust Container

Empty the dust container when the 'max' indicator is reached or when suction power noticeably decreases.

1. Switch off and unplug the vacuum cleaner.
2. Press the dust container release button and remove the container from the main unit.
3. Hold the dust container over a waste bin. Press the release button on the bottom of the container to open the lid and empty the contents.
4. Close the lid firmly and reattach the dust container to the vacuum cleaner until it clicks.

### Cleaning the Filters

The vacuum cleaner is equipped with washable filters. Clean them regularly to maintain suction power and filtration efficiency.

1. Switch off and unplug the vacuum cleaner.
2. Remove the dust container.
3. Access the motor protection filter (usually located behind the dust container) and the exhaust filter (Allergy H13 filter, typically at the back of the appliance).
4. Tap the filters to remove loose dust. If heavily soiled, rinse them under running tap water. Do not use detergents.
5. Allow the filters to air dry completely for at least 24 hours before reinserting them. Do not dry them in direct sunlight or on a radiator.
6. Reinsert the dry filters and reattach the dust container.

## 7. TROUBLESHOOTING

If you encounter problems with your appliance, consult the following table before contacting customer support.

Problem	Possible Cause	Solution
Low suction power	Dust container is full. Filters are clogged. Nozzle, tube, or hose is blocked.	Empty the dust container. Clean the filters. Remove any blockages from the nozzle, tube, or hose.
Appliance does not start	Plug is not inserted correctly. No power from the wall socket.	Check if the plug is fully inserted. Test the wall socket with another appliance.
Unusual noise	Blockage in the hose or nozzle. Dust container or filters not correctly assembled.	Check for and remove blockages. Ensure dust container and filters are correctly installed.

## 8. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Number	FC9728/61
Brand	Philips
Form Factor	Canister
Wattage	2000 watts
Voltage	240 Volts
Capacity	2 Liters
Filter Type	Cartridge (Allergy H13 Filter)
Power Source	Corded Electric
Special Features	Bagless
Surface Recommendation	Carpet (also suitable for hard floors)
Included Components	Nozzle, Crevice Tool, Small Brush



Image: The Philips Powerpro Expert vacuum cleaner shown next to a human figure for scale, indicating a height of 46 inches (115 cm) for the upright position.

## 9. WARRANTY AND SUPPORT

This Philips Powerpro Expert Vacuum Cleaner FC9728/61 comes with a **2-year guarantee** from the date of purchase. Please retain your proof of purchase for warranty claims.

For further assistance, product registration, or to find a service center, please visit the official Philips support website or contact your local Philips customer service.

**Online Support:** [www.philips.com/support](http://www.philips.com/support)