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## Secura SWK-1001DW/HB-K012

# Secura Stainless Steel Double Wall Electric Kettle User Manual

Model: SWK-1001DW / HB-K012 | Brand: Secura

## INTRODUCTION

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Thank you for choosing the Secura Stainless Steel Double Wall Electric Kettle. This manual provides important information regarding the safe operation, maintenance, and care of your new appliance. Please read it thoroughly before first use and keep it for future reference.



Image: The Secura Stainless Steel Double Wall Electric Kettle, showcasing its sleek white design and handle.

This 1.0 Liter electric kettle features a double-wall construction for efficient boiling and heat retention, a 100% stainless steel interior for safe and healthy water, and automatic shut-off with boil-dry protection for safety.

## **IMPORTANT SAFETY INFORMATION**

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**WARNING: To reduce the risk of fire, electric shock, or injury, always follow these basic safety precautions:**

- Read all instructions before using the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical hazards, do not immerse cord, plugs, or the kettle base in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Extreme caution must be used when moving an appliance containing hot water.
- This appliance is for household use only.

## COMPONENTS

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Your Secura Electric Kettle includes the following components:

- Electric Kettle (with lid and handle)
- Power Base (with 30-inch power cord)
- User Manual



## User-friendly design

360° Rotating Base  
Convenient cord storage



Image: The kettle detached from its 360-degree rotating power base, highlighting the convenient cord storage underneath the base.

## SETUP

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1. **Unpack:** Carefully remove all packaging materials from the kettle and its base.
2. **Initial Cleaning:** Before first use, fill the kettle with clean water to the MAX line. Boil the water, then discard it. Repeat this process 2-3 times to remove any manufacturing residues.
3. **Placement:** Place the power base on a dry, flat, stable, and heat-resistant surface. Ensure the power cord is not dangling where it can be pulled or tripped over.
4. **Cord Storage:** The power base features convenient cord storage underneath. Adjust the cord length as needed to keep your counter tidy.

## OPERATING INSTRUCTIONS

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1. **Fill the Kettle:** Open the lid and fill the kettle with the desired amount of fresh water. Do not fill below the MIN line or above the MAX line. The water level lines are located inside the kettle.
2. **Close the Lid:** Ensure the lid is securely closed before placing the kettle on the power base.

3. **Place on Base:** Place the kettle firmly onto the power base.
4. **Plug In:** Plug the power cord into a standard 120V 60Hz electrical outlet.
5. **Start Boiling:** Press the one-touch illuminating ON/OFF switch down. The indicator light will illuminate, indicating the kettle is heating.
6. **Automatic Shut-Off:** The kettle will automatically shut off once the water has reached a rolling boil. The indicator light will turn off.
7. **Pouring:** Carefully lift the kettle from the base and pour the hot water. The double-wall construction ensures the exterior remains cool to the touch, minimizing scalding hazards.
8. **Re-boiling:** If you need to re-boil water, wait a few seconds after the automatic shut-off before pressing the switch down again.



## MAKE YOUR FAVORITE BEVERAGES

Boils hot  
water anytime  
with your  
Secura  
electric kettle

Image: A user pouring hot water from the Secura electric kettle into a mug, demonstrating its use for making beverages.

## MAINTENANCE

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### Cleaning

- Always unplug the kettle and allow it to cool completely before cleaning.
- **Exterior:** Wipe the exterior with a soft, damp cloth. Do not use abrasive cleaners or scouring pads.
- **Interior:** The interior is seamless stainless steel. For general cleaning, rinse with water.
- **Lid:** The lid opens to a full 90 degrees, allowing for easy access for cleaning the interior.



Image: The kettle with its lid fully open at a 90-degree angle, illustrating the wide opening for easy filling and cleaning.

## Descaling

Over time, mineral deposits (limescale) may build up inside the kettle, especially in hard water areas. This can affect performance and taste. Descale your kettle regularly:

1. Fill the kettle with a mixture of 1 part white vinegar and 2 parts water.
2. Bring the mixture to a boil and let it stand for at least 30 minutes, or longer for heavy buildup.
3. Pour out the mixture and rinse the interior thoroughly with fresh water several times.
4. For stubborn deposits, you may need to repeat the process or gently scrub with a non-abrasive brush.

## TROUBLESHOOTING

Problem	Possible Cause	Solution
Kettle does not heat.	Not plugged in; power switch not pressed; kettle not properly seated on base; power outage.	Ensure kettle is plugged in and switch is pressed. Check if kettle is correctly placed on the base. Verify power supply.
Kettle switches off before boiling.	Too much limescale buildup; kettle was boiled dry.	Descale the kettle. Ensure there is always sufficient water (above MIN line) when operating.
Water tastes strange or has particles.	New kettle residue; limescale buildup.	Perform initial cleaning steps (boil and discard water several times). Descale the kettle.
Exterior gets hot.	Normal operation for some kettles.	While this model features a cool-touch exterior, some warmth is normal. Always use the handle.

## SPECIFICATIONS

Feature	Detail
Model Name	HB-K012 (SWK-1001DW)
Capacity	1.0 Liter
Power	1000W
Voltage	120V, 60Hz
Material	100% Stainless Steel Interior, BPA-Free Cool Touch Exterior
Special Features	Double-Wall Construction, Auto Shut-Off, Boil-Dry Protection, Cordless Design, 360° Rotating Base, British Strix Control
Product Dimensions	7.88"L x 7.88"W x 7.48"H
Item Weight	2.7 Pounds (approx. 2.66 lbs)
Certifications	ETL Approved



# DOUBLE WALL CONSTRUCTION



Cool Touch  
Exterior

Seamless  
Stainless  
Steel Interior

Image: A cutaway view illustrating the double-wall construction of the kettle, with a seamless stainless steel interior and cool-touch exterior.

## WARRANTY AND SUPPORT

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Secura stands behind its products and service with confidence. If for any reason you are not completely satisfied with your purchase, please contact us for the best customer support. We will reply to your questions within 24 hours. For support, please visit the official Secura store or contact their customer service directly. Contact information can typically be found on the product packaging or the brand's official website. For more information, you may visit the [Secura Store on Amazon](#).