

Ferroli Divo 15L

Ferroli Divo 15L Electric Water Geyser Heater User Manual

Model: Divo 15L

INTRODUCTION

Thank you for choosing the Ferroli Divo 15L Electric Water Geyser Heater. This manual provides essential information for the safe and efficient operation, installation, and maintenance of your new water heater. Please read this manual thoroughly before installation and use, and keep it for future reference.

The Ferroli Divo 15L is designed to provide a reliable supply of hot water for everyday household use, featuring a compact design and a white finish to complement various interiors.

SAFETY INFORMATION

Important Safety Instructions:

- Read all instructions before using this appliance.
- Installation must be performed by a qualified technician in accordance with all local codes and regulations.
- Ensure the power supply matches the voltage requirements specified on the product label.
- Do not operate the water heater if it has a damaged cord or plug, or if it is not working properly.
- Never attempt to repair or disassemble the unit yourself. Contact authorized service personnel.
- Keep children away from the appliance during operation.
- Ensure proper grounding to prevent electric shock.
- Do not block ventilation openings.

PRODUCT OVERVIEW



Figure 1: Front view of the Ferroli Divo 15L Electric Water Geyser Heater. This image shows the compact, cylindrical design of the white water heater with the 'Ferroli' logo at the top and 'Divo' near the bottom.

The Ferroli Divo 15L Electric Water Geyser Heater is a storage-type water heater designed for domestic use. Key components include:

- **Outer Casing:** Durable white exterior.
- **Inner Tank:** Stores and heats water.
- **Heating Element:** Electrically heats the water.
- **Thermostat:** Regulates water temperature.
- **Pressure Release Valve:** Safety mechanism to release excess pressure.
- **Indicator Lights:** Show operational status (e.g., heating, power on).

SETUP AND INSTALLATION

Note: Installation should only be carried out by a certified plumber or electrician.

1. **Location Selection:** Choose a suitable location that is close to the point of use, has adequate wall support for the unit's weight when full, and is protected from freezing temperatures. Ensure sufficient space for maintenance.
2. **Mounting:** Securely mount the geyser to a sturdy wall using appropriate fasteners. Refer to the mounting template (if provided with the product) for precise drilling locations.
3. **Water Connections:** Connect the cold water inlet and hot water outlet pipes. Install a pressure relief valve on the cold water inlet line as per local regulations. Ensure all connections are watertight.
4. **Electrical Connection:** Connect the geyser to a dedicated electrical circuit with proper grounding. Ensure the circuit breaker rating is appropriate for the geyser's power consumption.
5. **Filling the Tank:** Before powering on, open a hot water faucet in your home to allow air to escape and the tank to fill completely with water. Close the faucet once water flows steadily.

OPERATING INSTRUCTIONS

1. **Power On:** After ensuring the tank is full of water, switch on the main power supply to the geyser. The power indicator light will illuminate.
2. **Temperature Setting:** Adjust the thermostat knob (if present) to your desired water temperature. For energy efficiency and safety, a setting between 45°C and 55°C is generally recommended.
3. **Heating Cycle:** The heating indicator light will turn on, indicating that the water is being heated. Once the set temperature is reached, the heating light will turn off, and the geyser will maintain the temperature.
4. **Power Off:** To turn off the geyser, switch off the main power supply. For extended periods of non-use, it is advisable to also turn off the water supply to the unit.

MAINTENANCE

Regular maintenance ensures the longevity and efficient operation of your Ferroli Divo 15L geyser.

- **Drainage:** Periodically drain the tank to remove sediment buildup. This should be done at least once a year, or more frequently in areas with hard water. Turn off power and water supply before draining.
- **Pressure Relief Valve (PRV) Test:** Test the PRV annually by lifting the lever to ensure it operates freely and releases water. If it does not, replace it immediately.
- **Anode Rod Inspection:** The anode rod protects the tank from corrosion. It should be inspected and replaced every 1-3 years, depending on water quality. This task should be performed by a qualified technician.
- **Exterior Cleaning:** Clean the exterior of the geyser with a soft, damp cloth. Do not use abrasive cleaners or solvents.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No hot water	No power; thermostat set too low; tripped circuit breaker; faulty heating element.	Check power supply; adjust thermostat; reset circuit breaker; contact service for element replacement.
Water not hot enough	Thermostat set too low; excessive hot water usage; sediment buildup.	Increase thermostat setting; allow recovery time; drain and flush tank.
Leaking from geyser	Loose connections; faulty pressure relief valve; tank corrosion.	Tighten connections; replace PRV; contact service for tank inspection.
Unusual noises	Sediment buildup in tank; faulty heating element.	Drain and flush tank; contact service for element inspection.

If the problem persists after attempting these solutions, please contact Ferroli customer support or a qualified service technician.

SPECIFICATIONS

Model: Divo 15L

Capacity: 15 Liters

Type: Electric Storage Water Heater

Color: White

Item Weight: 3 kg

Item Dimensions (LxWxH): 37.5 x 38.7 x 60.3 Centimeters

Included Components: 1 Geyser

Brand: Ferroli

ASIN: B07MMSM2YX

WARRANTY AND SUPPORT

Ferroli products are manufactured to high-quality standards. For warranty information, please refer to the warranty card included with your product or visit the official Ferroli website. Keep your purchase receipt as proof of purchase for warranty claims.

For technical support, service requests, or spare parts, please contact Ferroli customer service. Contact details can typically be found on the product packaging, the official Ferroli website, or your purchase documentation.