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› Plantronics Calisto 3200 Portable USB-C Speakerphone User Manual

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MODEL: CALISTO 3200 (210901-01)

Introduction

The Plantronics Calisto 3200 is a portable USB-C speakerphone designed to provide clear audio for conference calls and meetings. This device offers 360-degree audio, ensuring participants can hear and be heard effectively. Its compact design makes it suitable for both office and remote work environments. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your Calisto 3200 speakerphone.



Image: The Plantronics Calisto 3200 Portable USB-C Speakerphone, a compact, circular device with a speaker grille

and control buttons.

What's in the Box

Verify that your package contains the following items:

- Calisto 3200 Portable USB-C Speakerphone

Product Overview

The Calisto 3200 speakerphone features an omnidirectional (360-degree) microphone and speaker for comprehensive audio coverage. It is equipped with touch controls for managing calls, adjusting volume, and muting the microphone. The device connects via a USB-C cable, providing a reliable wired connection to your computer or compatible device.



Image: A close-up view of the Calisto 3200 speakerphone, highlighting its USB-C cable connection and touch-sensitive control panel.

Setup

1. **Connect the Speakerphone:** Plug the USB-C cable from the Calisto 3200 into an available USB-C port on your computer or laptop. If your computer only has USB-A ports, you will need a USB-C to USB-A adapter (not included).
2. **System Recognition:** Your operating system should automatically detect and install the necessary drivers for

the Calisto 3200. This may take a few moments.

3. **Select as Audio Device:** Open your computer's sound settings or the audio settings within your communication application (e.g., Microsoft Teams, Zoom, Skype for Business). Select "Calisto 3200" as both your default microphone and speaker device.
4. **Test Audio:** Make a test call or play audio to ensure the speakerphone is functioning correctly.



Image: The Calisto 3200 speakerphone connected to a laptop via its USB cable, illustrating a typical setup for use.

Operating Instructions

The Calisto 3200 features intuitive touch controls for managing your calls.

- **Volume Control:** Use the **+** and **-** buttons on the speakerphone to adjust the listening volume.
- **Mute/Unmute:** Press the **Mute** button to mute your microphone. The indicator light on the speakerphone will turn red when muted. Press it again to unmute.
- **Answer/End Call:** Press the **Call** button to answer an incoming call or end an active call.

The speakerphone is compatible with various communication platforms, including Microsoft Teams, GoToMeeting, WebEx, and Skype for Business, providing a consistent user experience across applications.



Image: A person engaged in a video call, using the Calisto 3200 speakerphone with their laptop in a comfortable home office environment.

Maintenance

To ensure the longevity and optimal performance of your Plantronics Calisto 3200 speakerphone, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the exterior of the speakerphone. Avoid using abrasive cleaners, solvents, or aerosol sprays.
- **Storage:** When not in use, store the speakerphone in a cool, dry place, away from direct sunlight and extreme temperatures.
- **Handling:** Handle the device with care. Avoid dropping it or exposing it to excessive force, which could damage internal components.
- **Moisture:** Keep the speakerphone away from liquids and moisture. The device is not waterproof.

Troubleshooting

Issue	Possible Solution
No audio or microphone not working	• Ensure the USB-C cable is securely connected to both the speakerphone and your computer. • Verify that "Calisto 3200" is selected as the default audio input and output device in your computer's sound settings and within your communication application. • Restart your computer and reconnect the speakerphone.
Audio is too loud even at lowest setting	• Adjust the volume settings within your operating system and the specific communication application you are using. • Consider installing the Plantronics Hub software (if available for your OS) for advanced audio control and customization.

Issue	Possible Solution
Speakerphone disconnects or audio reverts to phone (when used with mobile)	• The Calisto 3200 is primarily designed for use with laptops and computers. While some mobile devices with USB-C may work, full compatibility and stable performance are not guaranteed across all mobile platforms. • Ensure your mobile device's operating system is up to date.
Mute button not responding	• Ensure the speakerphone is properly connected and recognized by your system. • Try restarting the communication application or your computer.

Specifications

Feature	Detail
Model Name	Calisto 3200 Portable Personal Speakerphone with 360° Audio
Speaker Type	Omnidirectional (360-degree) speaker
Special Feature	Portable
Recommended Uses	For Conference Calls, For Meetings, For Voice Communication
Compatible Devices	Laptop, Smartphone (limited compatibility)
Color	BLACK
Item Weight	6.8 Ounces
Product Dimensions	2.95 x 2.32 x 0.91 inches
Connectivity Technology	USB (USB-C)
Power Source	Corded Electric
Control Method	Touch
Manufacturer	Plantronics
Item Model Number	210901-01
UPC	017229162952
Speaker Maximum Output Power	3 Watts
Is Waterproof	FALSE

Warranty and Support

The Plantronics Calisto 3200 Portable USB-C Speakerphone comes with a **Limited Warranty**. For specific details regarding the warranty period and coverage, please refer to the warranty card included with your product or visit the official Plantronics (now Poly) website.

For technical support, frequently asked questions, and additional resources, please visit the manufacturer's support

website. You can typically find support information by searching for "Poly support" or "Plantronics support" online and navigating to the product support section for the Calisto 3200.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question