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TOZO T12

TOZO T12 Wireless Earbuds User Manual

Model: T12

1. Introduction

Thank you for choosing TOZO T12 Wireless Earbuds. This manual provides detailed instructions on how to set up, operate, maintain, and troubleshoot your earbuds to ensure optimal performance and user experience. Please read this manual thoroughly before using your device.

2. What's in the Box

- TOZO T12 Wireless Earbuds
- Charging Case
- Ear Tips (multiple sizes)
- USB-C Charging Cable (not explicitly listed but standard)
- User Manual (this document)

3. Product Overview

The TOZO T12 earbuds feature an ergonomic design for comfortable wear and are equipped with advanced audio technology for superior sound quality. The charging case includes an LED digital display to monitor battery levels.



Image 3.1: TOZO T12 Earbuds inside their charging case, showcasing the integrated LED digital display that indicates the battery

percentage for both the case and individual earbuds. The earbuds are red, and the case is open, revealing the charging contacts.

4. Setup

4.1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case.

- **Via USB-C Cable:** Connect the provided USB-C cable to the charging port on the case and plug the other end into a USB power adapter (not included).
- **Wireless Charging:** Place the charging case on a compatible wireless charging pad (not included).

The LED digital display on the charging case will show the current battery level of the case and the charging status of each earbud. A full charge provides up to 55 hours of total playtime with the charging case, and approximately 15 hours on a single earbud charge.



Image 4.1: The TOZO T12 charging case being charged in two ways: wirelessly on a charging pad and via a USB-C cable. This illustrates the dual charging capabilities of the device.

4.2. Pairing with Your Device

The TOZO T12 earbuds utilize Bluetooth 5.3 for a stable and efficient connection.

1. Take both earbuds out of the charging case. They will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), go to Bluetooth settings.
3. Search for available devices and select **"TOZO T12"** from the list.
4. Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.

The earbuds support one-step pairing and auto-reconnection. After the initial pairing, they will automatically reconnect to the last paired device when taken out of the case.

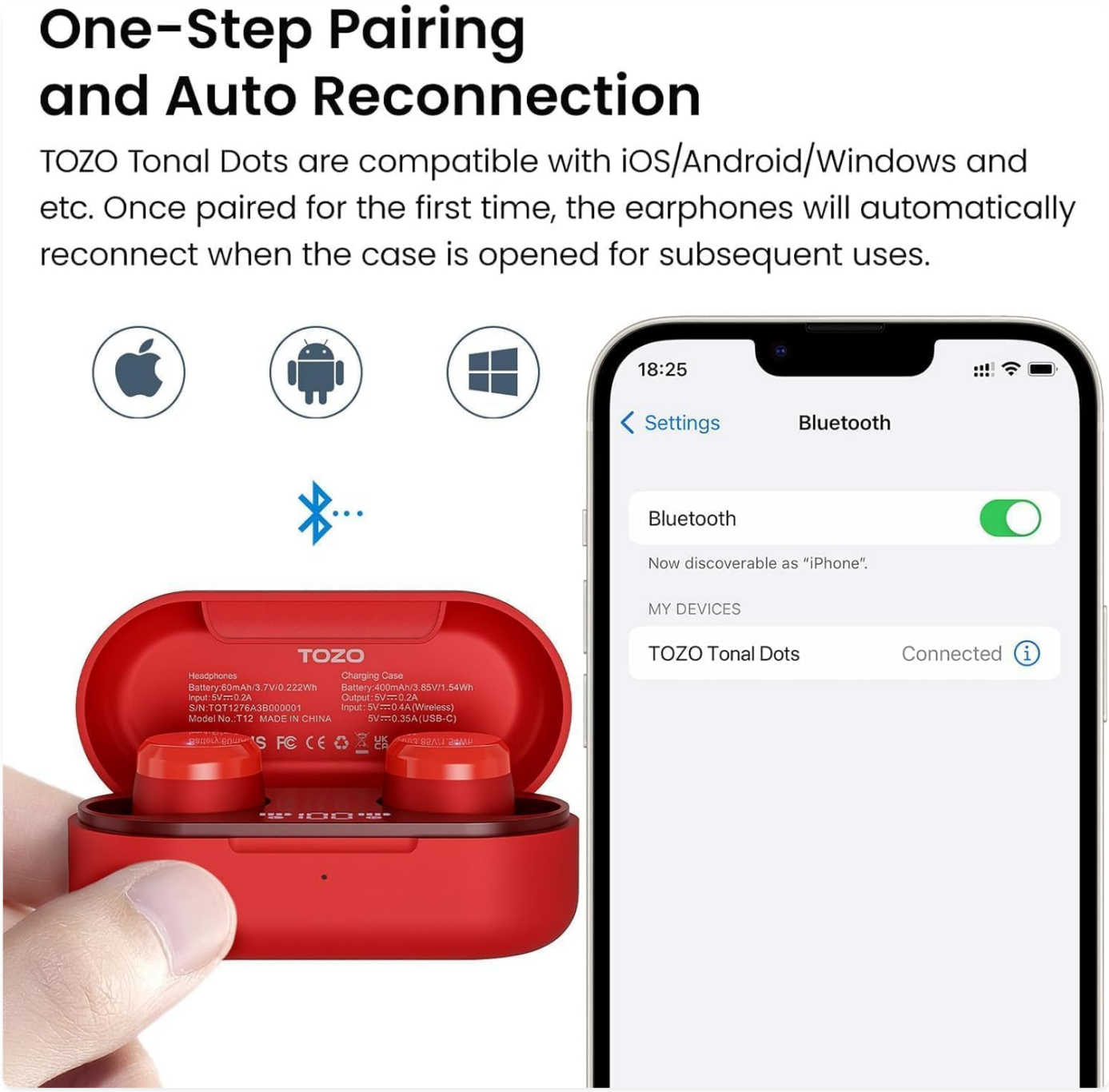


Image 4.2: A smartphone screen displaying the Bluetooth settings, showing "TOZO Tonal Dots" as a connected device. Next to it, the TOZO T12 earbuds are shown in their open charging case, indicating successful pairing.

4.3. Choosing the Right Ear Tips

For optimal sound quality and comfort, select the ear tips that best fit your ear canals. The TOZO T12 comes with 5 pairs of ear tips of different sizes. Experiment with different sizes to find the most secure and comfortable fit.

5. Operating the Earbuds

5.1. Touch Controls

The TOZO T12 earbuds feature intuitive touch controls on each earbud. Specific functions typically include:

- **Play/Pause:** Single tap on either earbud.
- **Next Track:** Double tap on the right earbud.
- **Previous Track:** Double tap on the left earbud.
- **Answer/End Call:** Single tap on either earbud.

- **Reject Call:** Press and hold either earbud for 2 seconds.
- **Activate Voice Assistant:** Triple tap on either earbud.

5.2. TOZO APP Customization

Enhance your audio experience by downloading the official TOZO APP. The app allows you to:

- Choose from 16 preset equalizer (EQ) modes.
- Customize your own EQ settings to match your preferences.
- Access additional features and firmware updates.



Image 5.1: Multiple smartphone screens displaying the TOZO APP interface, highlighting the equalizer settings, sound effect options, and community features for personalized audio control.

5.3. Call Functionality

The TOZO T12 earbuds are equipped with Environmental Noise Cancellation (ENC) technology, which effectively reduces ambient noise during calls. This ensures clearer conversations by minimizing background sounds like wind and traffic.



Image 5.2: A woman smiling while wearing a red TOZO T12 earbud, illustrating the use of the earbuds for clear calls with ENC noise reduction technology.

6. Maintenance

6.1. Cleaning

To maintain optimal performance and hygiene:

- Regularly clean the ear tips with a soft, dry cloth.
- Gently wipe the charging contacts on both the earbuds and the case with a cotton swab to ensure proper charging.

- Avoid using abrasive materials or harsh chemicals.

6.2. Water Resistance (IPX8)

The TOZO T12 earbuds feature an advanced IPX8 waterproof rating. This means they are protected against immersion in water up to 1 meter for 30 minutes. They are suitable for use during workouts, in the rain, and even for swimming. However, ensure the earbuds are dry before placing them back into the charging case to prevent damage.

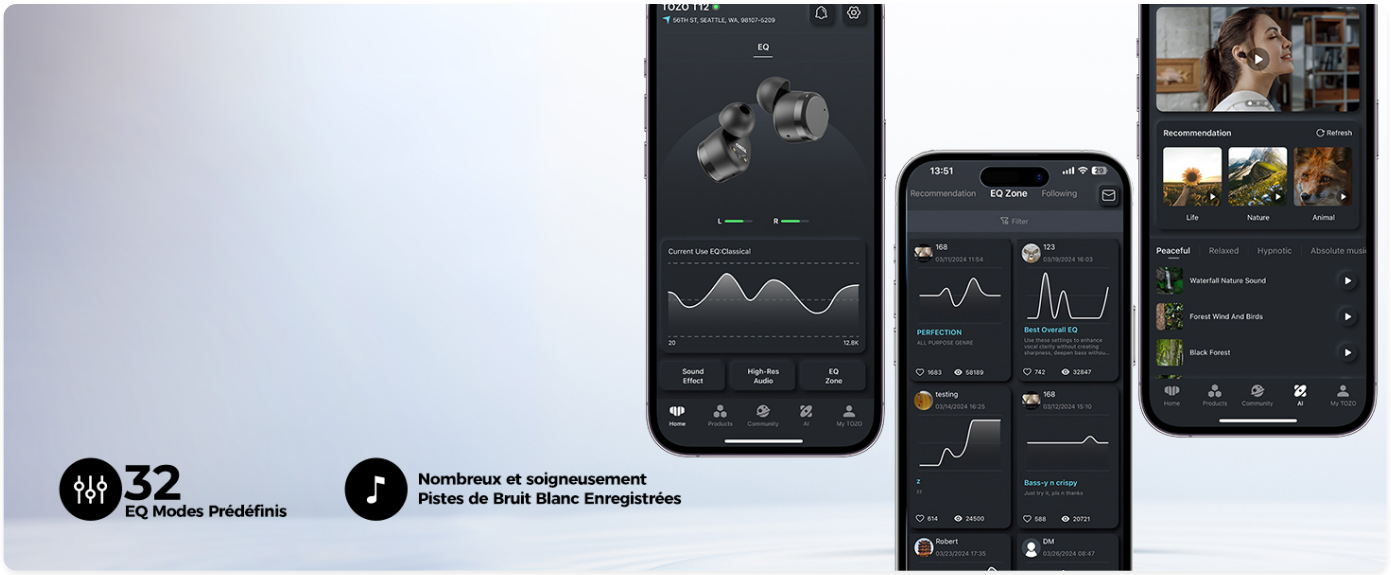


Image 6.1: A pair of red TOZO T12 earbuds partially submerged in water, with water splashing around them, demonstrating their IPX8 water resistance capabilities.

7. Troubleshooting

If you encounter any issues with your TOZO T12 earbuds, please refer to the following common solutions:

Problem	Possible Solution
Earbuds not pairing	• Ensure earbuds are charged. • Turn off Bluetooth on your device and turn it back on. • Forget "TOZO T12" from your device's Bluetooth list and try pairing again. • Place earbuds back in the case, close it, wait a few seconds, then take them out again.
Only one earbud working	• Ensure both earbuds are charged. • Place both earbuds back in the charging case, close the lid, then open it and take them out simultaneously. • Reset the earbuds (refer to TOZO support for specific reset instructions if needed).
No sound or low volume	• Increase volume on both your device and the earbuds. • Ensure earbuds are properly seated in your ears. • Check if the earbuds are connected to the correct device.

Problem	Possible Solution
Charging issues	• Clean the charging contacts on both earbuds and the case. • Try a different USB-C cable or power adapter. • Ensure the wireless charging pad is compatible and properly aligned.

8. Specifications

Feature	Detail
Brand	TOZO
Model Name	T12
Connectivity Technology	Wireless (Bluetooth)
Bluetooth Version	5.3
Bluetooth Range	10 Meters
Ear Placement	In-Ear
Form Factor	In-Ear
Noise Control	Sound Isolation, ENC Noise Reduction (for calls)
Water Resistance Level	IPX8 (Waterproof)
Average Case Battery Life	55 Hours
Single Earbud Playtime	Approx. 15 Hours
Control Type	Touch Control
Audio Driver Size	10 Millimeters
Frequency Range	20 Hz - 20,000 Hz
Impedance	32 Ohms
Hardware Interface	USB Type C
Case Material	Plastic
Case Dimensions (L x W x H)	7.2 x 3.4 x 3.1 Centimeters
Case Weight	37 Grams
Compatible Devices	Mobile Phones, Car Audio Systems, Laptops, Gaming Consoles, Tablets

9. Warranty and Support

TOZO products are designed for quality and reliability. For warranty information, please refer to the documentation included with your purchase or visit the official TOZO website. For customer support, technical assistance, or to explore other TOZO products, please visit the TOZO Store on Amazon or contact TOZO customer service directly.

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