

## Amazon Echo Flex

# Amazon Echo Flex User Manual

Plug-in Mini Smart Speaker with Alexa (1st Generation)

## 1. INTRODUCTION

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The Amazon Echo Flex is a compact, plug-in smart speaker designed to bring Alexa to more places in your home. It allows you to control smart home devices, get information, make announcements, and more, all with your voice. Its small form factor and direct plug-in design make it ideal for hallways, bathrooms, kitchens, or any area where a full-sized smart speaker might be inconvenient.

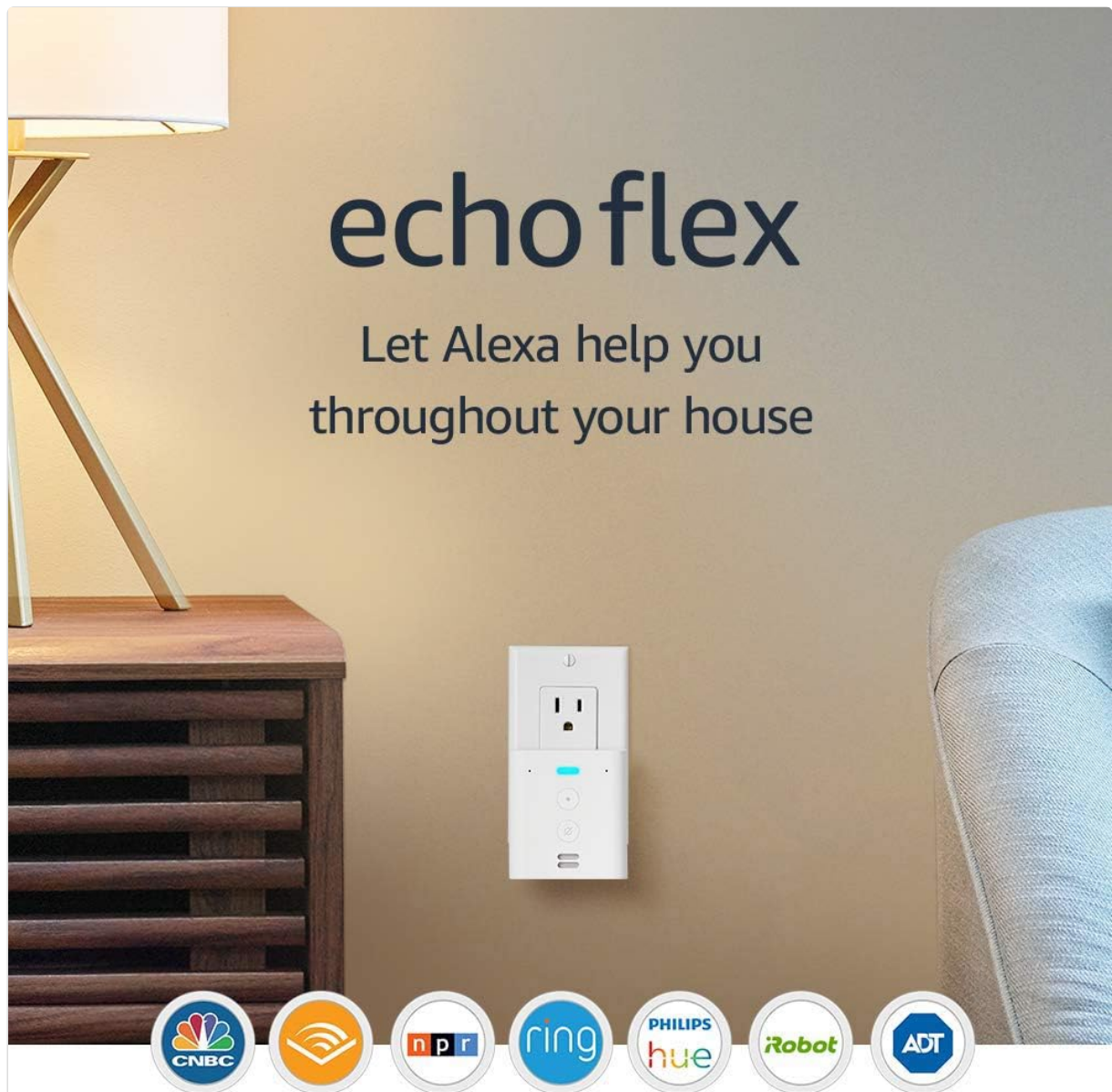


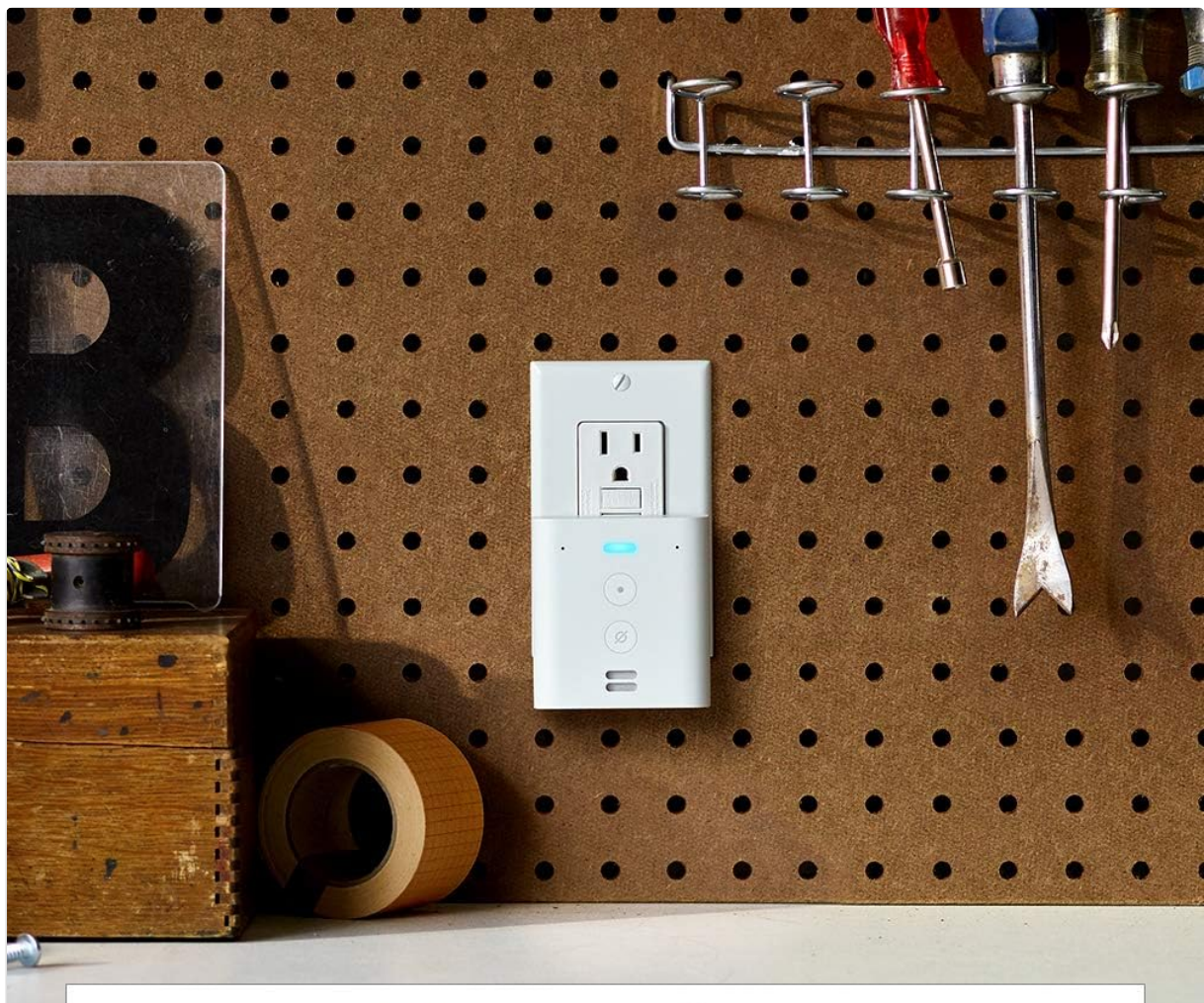
Image: The Amazon Echo Flex, a compact smart speaker designed to plug directly into a standard wall outlet, bringing Alexa functionality to any room.

## 2. GETTING STARTED: SETUP

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Follow these steps to set up your Echo Flex and connect it to your home Wi-Fi network.

1. **Plug In Your Echo Flex:** Insert the Echo Flex directly into a standard electrical outlet. The light ring on the device will turn blue, then orange, indicating it is ready for setup.
2. **Download the Alexa App:** On your smartphone or tablet, download the Amazon Alexa app from your device's app store (available for Fire OS, Android, and iOS).
3. **Add Your Device:** Open the Alexa app, navigate to the 'Devices' tab, tap the '+' icon, and select 'Add Device'. Choose 'Amazon Echo' then 'Echo Flex'.
4. **Connect to Wi-Fi:** Follow the on-screen instructions in the Alexa app to connect your Echo Flex to your home Wi-Fi network. The Echo Flex supports dual-band Wi-Fi (2.4 GHz and 5 GHz). Amazon Wi-Fi simple setup can assist in connecting your device to your Wi-Fi network easily.
5. **Personalize Settings:** Once connected, you can personalize settings such as your location, preferred language, and enable various Alexa skills within the app.



Fits anywhere  
you have an outlet

Image: The Echo Flex is shown plugged into a standard wall outlet, demonstrating its compact and unobtrusive design for easy placement in any room.

### 3. OPERATING YOUR ECHO FLEX

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The Echo Flex is designed for hands-free voice control. Simply say the wake word "Alexa" followed by your command or question.

#### Voice Commands and Features:

- **Information & Assistance:** Ask Alexa for weather updates, news briefings, traffic reports, set alarms, create shopping lists, or get answers to general questions.
- **Smart Home Control:** Control compatible smart home devices such as lights, thermostats, and door locks. For example, "Alexa, turn on the living room lights."
- **Communication:** Use Drop In to connect instantly with other compatible Echo devices in your home or make announcements to all devices. You can also make hands-free calls to contacts.
- **Audio Output:** While the Echo Flex has a built-in speaker for voice feedback, you can connect it to external speakers via Bluetooth or the 3.5mm audio output for enhanced sound.



*"Alexa, turn on the coffee maker."*

Image: The Echo Flex is shown in a bathroom, illustrating its use for smart home control with the command, "Alexa, turn on the coffee maker."





*"Alexa, announce it's tea time."*

Image: The Echo Flex is positioned in a kitchen, demonstrating its communication feature with the command, "Alexa, announce it's tea time."

### Built-in USB Port:

The Echo Flex features a USB-A port on the bottom. This port can be used to:

- Charge your smartphone (7.5W output).
- Connect optional accessories (sold separately), such as a night-light or motion sensor, to extend its functionality.

### Privacy Controls:

Your Echo Flex is designed with multiple layers of privacy protection:

- **Microphone Off Button:** Press the microphone off button on the device to electronically disconnect the microphones. The light ring will turn red to indicate that the microphones are off and Alexa cannot hear you.
- **Voice Recordings:** You can view, hear, and delete your voice recordings at any time through the Alexa app or by visiting the Alexa Privacy Hub.



## Press the mic off button to disconnect the microphones

Image: A close-up of the Echo Flex showing the microphone off button, which, when pressed, disconnects the microphones and illuminates a red indicator light for privacy.

### 4. MAINTENANCE

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To ensure the longevity and optimal performance of your Echo Flex, follow these simple maintenance guidelines:

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the exterior of the device. Do not use abrasive cleaners, liquids, or chemical sprays.
- **Placement:** Ensure the device is plugged into a well-ventilated area and not obstructed by furniture or curtains. Avoid placing it in direct sunlight or near heat sources.
- **Environmental Conditions:** Do not expose the Echo Flex to water or excessive humidity. It is designed for indoor use only.

### 5. TROUBLESHOOTING

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If you encounter issues with your Echo Flex, try the following troubleshooting steps:

- **No Power/No Light:** Ensure the Echo Flex is securely plugged into a working electrical outlet. Try a

different outlet if necessary.

- **Alexa Not Responding:** Check if the microphone is turned off (red light indicator). If so, press the microphone button to turn it back on. Ensure your device is connected to Wi-Fi.
- **Wi-Fi Connectivity Issues:**
  - Verify your Wi-Fi network is active and other devices can connect.
  - Restart your Wi-Fi router and modem.
  - Open the Alexa app and go to 'Devices' > 'Echo & Alexa' > 'Echo Flex' > 'Change' next to Wi-Fi Network to reconfigure your Wi-Fi settings.
  - Amazon Sidewalk can help your device reconnect to your Wi-Fi router if your password or network name changes. Ensure Sidewalk is enabled in your Alexa app settings if you wish to use this feature.
- **Poor Audio Quality:** If using the built-in speaker, remember it is primarily for voice feedback. For music or richer audio, connect external speakers via Bluetooth or the 3.5mm audio output.
- **Factory Reset:** If problems persist, you can factory reset your Echo Flex. To do this, press and hold the Action button (the button with a dot) for 20 seconds until the light ring turns orange.

For further assistance, refer to the help section within the Alexa app or visit Amazon's official support website.

## 6. SPECIFICATIONS

Feature	Detail
Model	Echo Flex (1st Gen) - 2019 release
Size	5.8" x 3.4" x 2.9" (148mm x 86mm x 73mm)
Weight	5.3 oz (150 g)
Wi-Fi Connectivity	Dual-band Wi-Fi (802.11 a/b/g/n/ac, 2.4 and 5 GHz). Does not support ad-hoc networks.
Bluetooth Connectivity	A2DP support for audio streaming, AVRCP for voice control of connected mobile devices. PIN-coded Bluetooth speakers not supported.
USB Connectivity	USB-A port for optional accessories or phone charging (7.5W)
Audio	Built-in speaker for voice feedback, 3.5 mm stereo audio output
System Requirements	Alexa app compatible with Fire OS, Android, iOS, and web browsers.
Included in the Box	Echo Flex, Quick Start Guide
Language	Alexa speaks English and Spanish

## 7. WARRANTY AND SUPPORT

Your Echo Flex comes with a 90-day limited warranty and service. Optional 1-year, 2-year, and 3-year extended warranties are available for U.S. customers, sold separately. Use of the Echo Flex is subject to

Amazon's terms and conditions.

## Accessibility Features:

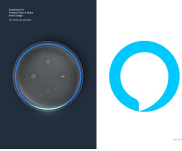

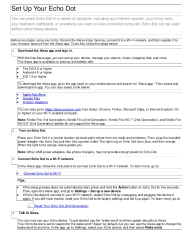

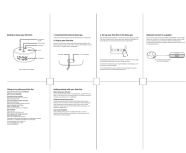
The Alexa app and Alexa-enabled products include various features for customers with accessibility needs related to vision, hearing, mobility, and speech. More information can be found on the [Alexa accessibility page](#).

## Privacy Information:


For detailed information on how Alexa and Echo devices are designed to protect your privacy, including wake word technology, streaming indicators, and the ability to manage your voice recordings, please visit the [Alexa Privacy Hub](#).

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## Related Documents - Echo Flex

	<a href="#">Amazon Echo &amp; Alexa Brand Usage Guidelines for External Partners</a> Official guidelines for external partners on the proper usage of Amazon Echo and Alexa brand assets, including logos, typography, colors, and representation in marketing materials. Ensure brand consistency and integrity.
	<a href="#">Amazon Echo &amp; Alexa Brand Usage Guidelines for Third-Party Marketers</a> Comprehensive guidelines for third-party marketers on the correct usage of Amazon Echo and Alexa brand assets, including logos, voice, messaging, and product representation, to ensure brand consistency and integrity.
	<a href="#">Set Up Your Echo Dot: Amazon Smart Speaker Setup Guide</a> Learn how to set up your Amazon Echo Dot, connect it to Wi-Fi, pair Bluetooth speakers, and troubleshoot common issues. This guide provides step-by-step instructions for getting started with your Echo Dot and Alexa.
	<a href="#">Amazon Echo Dot User Guide: Setup and Features</a> A comprehensive guide to setting up and using your Amazon Echo Dot, including voice commands, connectivity options, and product specifications.
	<a href="#">Amazon Echo Dot (3rd Gen) Quick Start Guide</a> Learn how to set up and use your Amazon Echo Dot (3rd Generation) with this quick start guide. Discover features, voice commands, and connectivity options for your smart speaker.



	<p><a href="#">Amazon Echo Dot (4th Gen) User Guide: Setup, Features, and Safety Information</a></p> <p>A comprehensive guide for the Amazon Echo Dot (4th Gen), covering setup instructions, key features like Alexa voice control, privacy settings, important safety precautions, product specifications, FCC compliance, and limited warranty details.</p>
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