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HOCO X14

HOCO X14 Charging Cable User Manual

Model: X14 | Brand: HOCO

1. INTRODUCTION AND OVERVIEW

This manual provides essential information for the proper use and maintenance of your HOCO X14 Charging Cable. Please read these instructions carefully before using the product to ensure optimal performance and longevity.

The HOCO X14 is a durable charging and data transfer cable designed for various compatible devices. It features a robust TPE outer coating and a high-quality copper wire core for efficient power delivery and data synchronization.

Key Features:

- Efficient Charging:** Supports fast charging with a maximum electric current of 2.0A (for 1m/3ft cables).
- Durable Construction:** Features a TPE outer coating and 58pcs copper wire core for enhanced durability and performance.
- Optimal Length:** This specific model is 3ft (approximately 0.91 meters) in length, providing flexibility for various charging scenarios.
- Data Transfer Capability:** Enables reliable data synchronization between compatible devices and computers.



Image 1: The HOCO X14 Charging Cable, showing its braided black cable, USB-A connector, and Lightning connector with the HOCO brand logo.

2. SETUP

The HOCO X14 Charging Cable is designed for simple plug-and-play operation. Follow these steps to begin using your cable:

- 1. Identify Connectors:** The cable has two distinct ends: a standard USB-A connector and a Lightning connector.
- 2. Connect to Power Source/Computer:** Insert the USB-A connector into a compatible USB port on a power adapter (wall charger), power bank, or computer. Ensure the port provides sufficient power for charging.
- 3. Connect to Device:** Insert the Lightning connector into the charging port of your compatible device. Ensure it is fully seated.
- 4. Verify Connection:** Your device should indicate that it is charging or connected for data transfer.

Compatibility:

This cable is compatible with devices requiring a Lightning connector, including but not limited to:

- Apple iPhone XS MAX, XR, X, 8, 8 Plus, 7, 7 Plus, 6s, 6s Plus.
- Other Apple devices with a Lightning port.

3. OPERATING INSTRUCTIONS

Charging Your Device:

Once the cable is properly connected to a power source and your device, charging will begin automatically. The charging speed may vary depending on the power adapter used and the device's battery status.

- For optimal charging, use a certified USB power adapter.
- Avoid using damaged power adapters or ports.

Data Transfer:

To transfer data, connect the USB-A end of the cable to a computer's USB port and the Lightning end to your device. Your computer should recognize the device, allowing you to sync files, photos, and other data through appropriate software (e.g., iTunes for Apple devices).

- Ensure your computer's operating system and device drivers are up to date for seamless data transfer.
- Follow on-screen prompts on your device or computer to authorize data access.

4. MAINTENANCE

Proper care and maintenance will extend the life of your HOCO X14 Charging Cable.

- **Cleaning:** Gently wipe the cable and connectors with a dry, soft cloth. Avoid using harsh chemicals or abrasive materials.
- **Storage:** Store the cable in a cool, dry place away from direct sunlight and extreme temperatures. Avoid tightly coiling or bending the cable at sharp angles, especially near the connectors, to prevent internal wire damage.
- **Handling:** Always grasp the connector head when plugging or unplugging the cable, rather than pulling on the cable itself. This prevents strain on the cable-connector junction.
- **Safety:** Do not use the cable if it appears damaged (frayed, exposed wires, bent connectors). Discontinue use immediately if the cable or your device becomes excessively hot during charging.

5. TROUBLESHOOTING

If you encounter issues with your HOCO X14 Charging Cable, refer to the following common troubleshooting steps:

- **Device Not Charging:**

- Ensure both ends of the cable are securely connected.
- Try a different USB power adapter or USB port on your computer.
- Test the cable with a different compatible device, if available.
- Check the charging port on your device for any debris or damage.

- **Slow Charging:**

- Ensure you are using a power adapter with adequate output (e.g., 5V/2A for faster charging).
- Avoid using your device heavily while it is charging.
- Close unnecessary background applications on your device.

- **Data Transfer Issues:**

- Ensure your computer recognizes the device. You may need to unlock your device and tap "Trust This Computer."
- Try a different USB port on your computer.
- Restart both your device and computer.

If the issue persists after attempting these steps, please contact customer support.

6. SPECIFICATIONS

Model Number	X14
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Brand	HOCO
Cable Type	USB-A to Lightning Charging and Data Cable
Length	3ft (approximately 0.91 meters)
Maximum Electric Current	2.0A (for 1m/3ft cables)
Outer Coating	TPE (Thermoplastic Elastomer)
Core Wire	58pcs copper wires
Color	Black
Compatible Devices	Apple iPhone XS MAX, XR, X, 8, 8 Plus, 7, 7 Plus, 6s, 6s Plus, and other Lightning-enabled devices.
Special Feature	Braided design for enhanced durability

7. WARRANTY AND SUPPORT

HOCO products are manufactured with quality and reliability in mind. For specific warranty information regarding your HOCO X14 Charging Cable, please refer to the packaging or the official HOCO website.

If you require technical assistance, have questions about your product, or need to report a defect, please contact HOCO customer support through their official channels. Contact information can typically be found on the product packaging or the manufacturer's website.

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