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› [Mobility Lab](#) /

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Model: ML311821

PRODUCT OVERVIEW

The Mobility Lab ML311821 USB-C Hub is a versatile 4-in-1 multiport adapter designed to expand connectivity for your USB-C enabled devices. It features four USB 3.0 ports, allowing simultaneous connection of various peripherals such as printers, card readers, mobile phones, USB keys, mice, keyboards, or external hard drives. Engineered with a sturdy housing and heat-resistant connectors, this hub offers reliability and durability. Its compact and lightweight design, with an elegant aluminum finish, makes it an ideal companion for on-the-go use.

KEY FEATURES

- **4 USB 3.0 Ports:** Connect multiple USB devices simultaneously with SuperSpeed data transfer rates up to 5Gbps.
- **Plug and Play:** No software installation required; compatible with Mac and PC.
- **Fast Charging:** Supports power delivery up to 900mA/5V for connected devices.
- **Durable Design:** Features a sturdy housing and heat-resistant connectors for enhanced longevity.
- **Portable:** Lightweight and compact with an elegant aluminum finish, ideal for travel.

SETUP GUIDE

Setting up your Mobility Lab USB-C Hub is straightforward. Follow these steps:

1. **Unpack the Hub:** Carefully remove the USB-C Hub from its packaging.
2. **Connect to Host Device:** Insert the USB-C connector of the hub into an available USB-C port on your laptop, desktop, or compatible device.
3. **Connect Peripherals:** Plug your USB devices (e.g., mouse, keyboard, external hard drive, USB flash drive) into the available USB 3.0 ports on the hub.
4. **Verify Connection:** Your operating system should automatically detect the hub and connected devices. No drivers are typically required.



Image: The Mobility Lab USB-C Hub, illustrating its compact design and four USB 3.0 ports.



Image: The USB-C Hub in use, connected to a laptop, demonstrating its integration into a workspace.

OPERATING INSTRUCTIONS

The Mobility Lab USB-C Hub operates automatically once connected. Here are some general guidelines:

- **Data Transfer:** To transfer files, simply connect your USB storage device (e.g., flash drive, external hard drive) to any of the USB 3.0 ports. Data transfer speeds can reach up to 5Gbps.
- **Device Charging:** The hub provides power to connected devices. Ensure your host device has sufficient power output for all connected peripherals.
- **Simultaneous Use:** You can use all four USB 3.0 ports simultaneously for various devices without significant performance degradation, provided the total power draw does not exceed the hub's capacity.

CARE AND MAINTENANCE

To ensure the longevity and optimal performance of your USB-C Hub, follow these maintenance tips:

- **Cleaning:** Use a soft, dry cloth to wipe the exterior of the hub. Avoid using liquid cleaners or abrasive materials.
- **Storage:** When not in use, store the hub in a cool, dry place away from direct sunlight and extreme temperatures.
- **Handling:** Avoid dropping the hub or subjecting it to strong impacts. Do not bend or twist the cable excessively.
- **Port Protection:** Keep the ports free from dust and debris. You may use compressed air to gently clear them if necessary.

TROUBLESHOOTING

If you encounter issues with your Mobility Lab USB-C Hub, refer to the following common solutions:

- **Device Not Recognized:**
 - Ensure the USB-C hub is securely plugged into your computer's USB-C port.
 - Try connecting the peripheral device directly to your computer's USB port to confirm it functions independently.
 - Restart your computer.
 - Try a different USB-C port on your computer, if available.
- **Slow Data Transfer:**
 - Ensure both the hub and the connected device support USB 3.0 for optimal speeds.
 - Avoid connecting too many high-bandwidth devices simultaneously.
 - Check the quality of the USB cables used for connecting peripherals.
- **Intermittent Connection:**
 - Ensure all connections are firm.
 - Avoid placing the hub near strong electromagnetic interference sources.
- **Hub Feels Warm:**

- It is normal for the hub to become warm during extended use, especially when multiple devices are connected or when transferring large files. If it becomes excessively hot, disconnect it and allow it to cool down.

TECHNICAL SPECIFICATIONS

Model Number	ML311821
Brand	Mobility Lab
Ports	4 x USB 3.0
Interface	USB-C (Input)
Data Transfer Speed	Up to 5Gbps (USB 3.0 SuperSpeed)
Power Delivery	900mA/5V
Dimensions (LxWxH)	3.94 x 1.42 x 0.91 inches (100 x 36 x 23 mm)
Weight	3.52 ounces
Color	Space Gray
Compatibility	Mac, PC (USB-C enabled devices)



Image: Dimensional diagram of the USB-C Hub, indicating its compact size.

WARRANTY AND SUPPORT

Mobility Lab products are designed for reliability and performance. For information regarding warranty coverage and customer support, please refer to the official Mobility Lab website or contact their customer service directly.

Online Support: Visit the official Mobility Lab website for FAQs, driver downloads (if applicable), and further assistance.

Contact Information: Refer to your product packaging or the Mobility Lab website for specific contact details for your region.

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This manual is for informational purposes only. Specifications are subject to change without notice.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question