

## MEDION MD37378

# MEDION MD37378 7 kg Washing Machine User Manual

Model: MD37378 | Brand: MEDION

## 1. INTRODUCTION

This manual provides essential information for the safe and efficient operation of your new MEDION MD37378 washing machine. Please read it thoroughly before installation and first use, and keep it for future reference.

## 2. SAFETY INFORMATION

### General Safety:

- Ensure the appliance is properly earthed.
- Do not allow children to play with the appliance.
- Keep packaging materials out of reach of children.
- Do not touch the plug with wet hands.
- Unplug the appliance before cleaning or maintenance.
- Do not open the detergent drawer during operation.
- Do not force the door open during a cycle.

### Electrical Safety:

- Connect the appliance to a grounded power outlet with the correct voltage (230 VAC).
- Do not use extension cords or multiple adapters.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified persons to avoid a hazard.

### Water Safety:

- Ensure water inlet and drain hoses are securely connected to prevent leaks.
- The appliance is equipped with an Aqua Stop system for added safety against water leaks.

## 3. PRODUCT OVERVIEW

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The MEDION MD37378 is a 7 kg capacity washing machine designed for efficient and thorough cleaning of your laundry. It features 16 wash programs, a maximum spin speed of 1400 RPM, an LED display, Aqua Stop functionality, and a delay start option.



Figure 3.1: Front view of the MEDION MD37378 washing machine, showing the control panel, detergent drawer, and drum door.

### Key Features:

- **Capacity:** 7 kg for standard household laundry needs.
- **Programs:** 16 diverse wash programs for various fabric types and soil levels.
- **Spin Speed:** Up to 1400 revolutions per minute (RPM) for effective water extraction.
- **Display:** Intuitive LED display for program selection and status monitoring.
- **Aqua Stop:** Integrated safety feature to prevent water leaks.
- **Delay Start:** Allows scheduling wash cycles for convenience.
- **Drum Cleaning Function:** Helps maintain the cleanliness and hygiene of the washing machine drum.
- **Child Lock:** Prevents accidental changes to settings during operation.
- **Adjustable Feet:** For stable installation on uneven surfaces.

## 4. INSTALLATION AND SETUP

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### 4.1 Unpacking

- Carefully remove all packaging materials.
- Inspect the appliance for any damage incurred during transport. Report any damage immediately to your retailer.

### 4.2 Removing Transport Bolts

Before using the washing machine, it is crucial to remove the transport bolts located at the rear of the appliance. These bolts secure the drum during transit and must be removed to prevent damage during operation.

- Locate the transport bolts on the back panel.
- Unscrew and remove all bolts.
- Insert the provided plastic caps into the holes.



Figure 4.1: Rear view of the washing machine, indicating the location of water hoses and where transport bolts are typically found.

### 4.3 Water Connection

- Connect the water inlet hose (with mechanical Aqua Stop) to a cold water tap. Ensure a tight seal.
- The drain hose is pre-mounted. Position it securely into a drain pipe or sink, ensuring it is not kinked or blocked.

### 4.4 Leveling the Appliance

Use the adjustable feet to ensure the washing machine is perfectly level. A level appliance reduces vibration and noise during operation.

- Adjust the feet by turning them clockwise or counter-clockwise.
- Use a spirit level to check for perfect horizontal alignment.
- Tighten the lock nuts on the feet to secure them in position.

## 5. OPERATING INSTRUCTIONS

### 5.1 Loading Laundry

Open the door and load laundry into the drum. Do not overload the machine; ensure there is enough space for clothes to tumble freely.



Figure 5.1: The washing machine door is open, ready for loading laundry.

## 5.2 Adding Detergent

Pull out the detergent drawer and add the appropriate amount of detergent and fabric softener to the designated compartments. Refer to detergent packaging for dosage recommendations.

### 5.3 Selecting a Program

Turn the program selector knob to choose one of the 16 available wash programs. The LED display will show the default settings for the selected program.

### 5.4 Adjusting Settings

Use the control panel buttons to adjust settings such as temperature, spin speed, and delay start, if desired. The LED display will update to reflect your selections.

### 5.5 Starting the Wash Cycle

Press the Start/Pause button to begin the wash cycle. The machine will automatically lock the door.

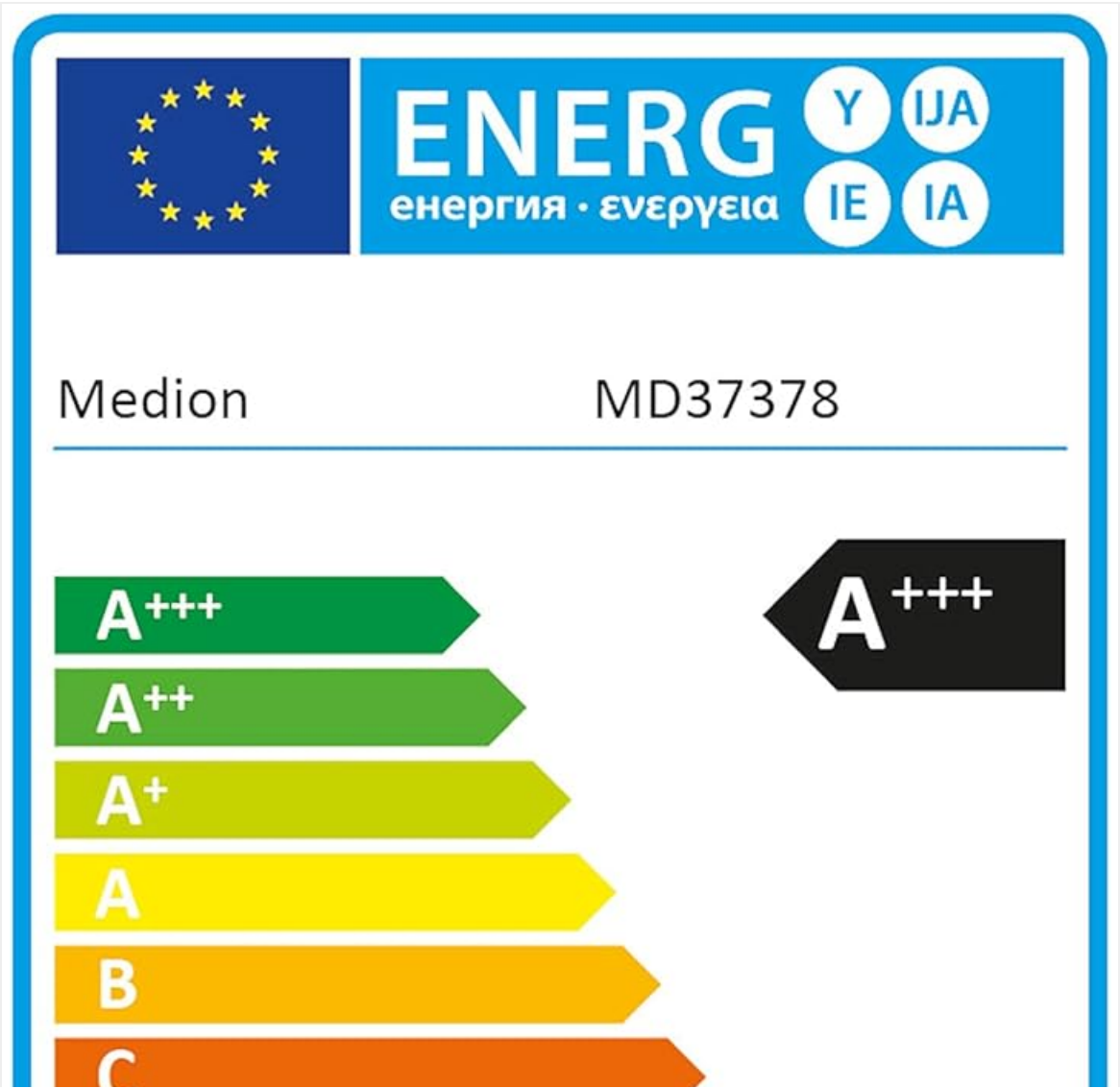
### 5.6 Child Lock Function

To activate the child lock, press and hold the designated buttons (refer to the control panel diagram in your full manual) for a few seconds. This prevents accidental changes to settings by children.

## 6. MAINTENANCE AND CLEANING

### 6.1 Drum Cleaning

Regularly use the drum cleaning function to remove detergent residue and prevent odors. Consult your full manual for specific instructions on activating this program.





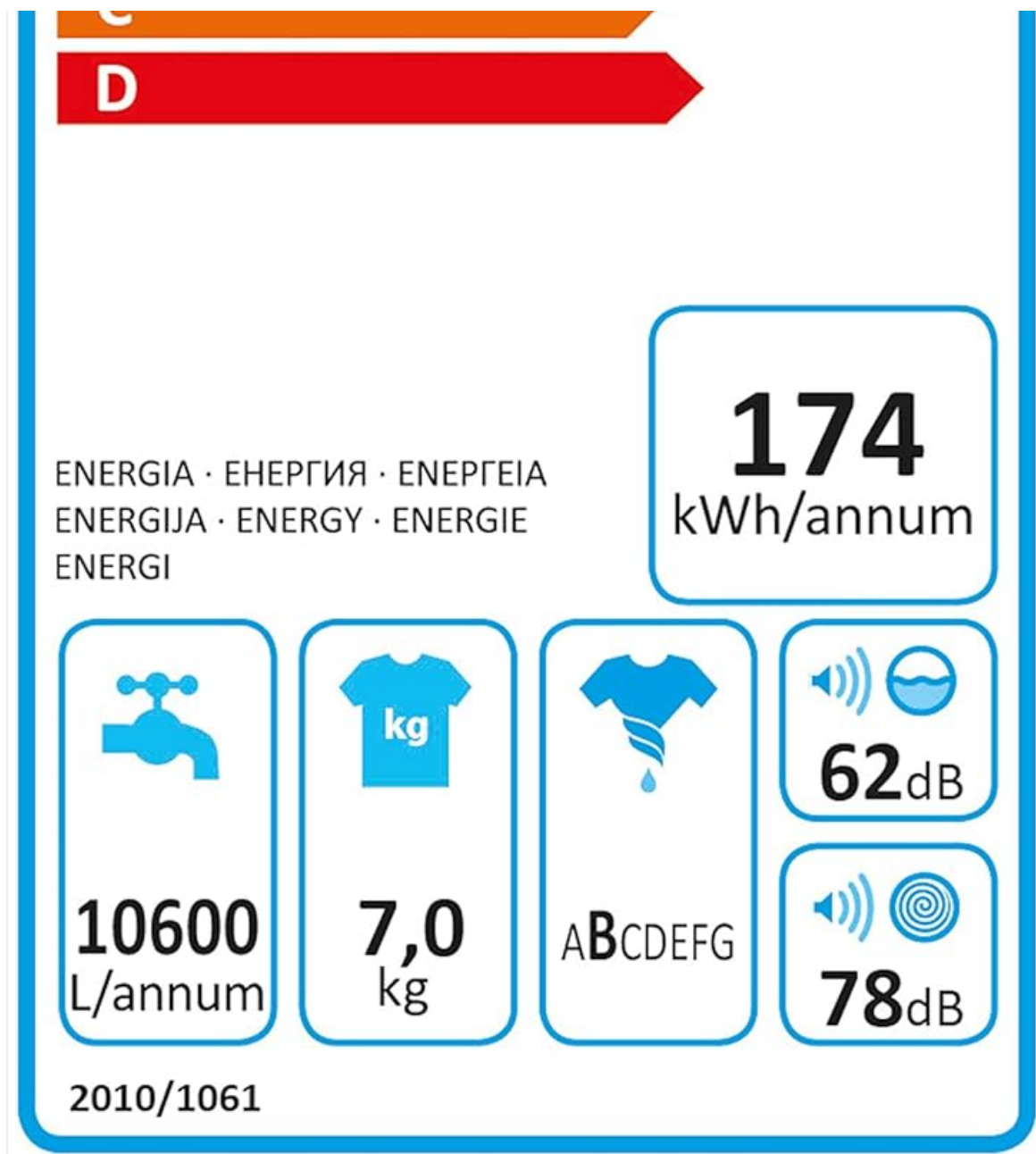


Figure 6.1: Interior view of the washing machine drum, highlighting its design for effective cleaning.

## 6.2 Cleaning the Detergent Drawer

Remove the detergent drawer and rinse it under running water to clear any accumulated detergent or softener residue. Clean the drawer housing as well.

## 6.3 Cleaning the Door Seal

Wipe the rubber door seal after each wash to prevent mold and mildew buildup. Ensure no small items are trapped in the seal.

## 6.4 Cleaning the Drain Filter

Periodically clean the drain filter, usually located at the bottom front of the machine, to remove lint and foreign objects. Refer to your full manual for detailed steps to access and clean the filter.

## 7. TROUBLESHOOTING

Before contacting customer service, please check the following common issues:



Problem	Possible Cause	Solution
Machine does not start	Power cord not plugged in; door not closed properly; program not selected; Start/Pause button not pressed.	Check power connection; ensure door is firmly closed; select a program; press Start/Pause.
No water intake	Water tap closed; inlet hose kinked or blocked; water pressure too low.	Open water tap; straighten hose; check water supply.
Water not draining	Drain hose kinked or blocked; drain filter clogged.	Straighten drain hose; clean drain filter.
Excessive vibration/noise	Transport bolts not removed; appliance not level; uneven load.	Remove transport bolts; adjust feet to level machine; redistribute laundry in drum.
Error code on display	Specific malfunction.	Refer to the full user manual for a list of error codes and their solutions.

## 8. TECHNICAL SPECIFICATIONS

Specification	Value
Brand	MEDION
Model Number	MD37378
Capacity	7 Kilogram
Product Dimensions (D x W x H)	52 x 59.5 x 85 cm
Weight	57 Kilogram
Voltage	230 Volt AC
Wattage	2000.00 W
Noise Level (Wash)	50 Decibels
Noise Level (Spin)	78 Decibels
Special Features	Child Lock, Adjustable Feet
Installation Method	Freestanding
Control Type	Push Button



Figure 8.1: Energy efficiency label for the MEDION MD37378, indicating A+++ rating and other consumption details.

## 9. WARRANTY AND CUSTOMER SUPPORT

For warranty information, service requests, or technical support, please refer to the warranty card included with your product or visit the official MEDION website. Keep your proof of purchase for warranty claims.

**MEDION Contact Information:**





- **Website:** [www.medion.com](http://www.medion.com) (Please check for local support contact details)



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### Related Documents - MD37378

<div><div><div>medion</div><div>Bedienungsanleitung Notice d'utilisation Gebruiksaanwijzing</div></div><div><div>Manual de instrucciones Istruzioni per l'uso User manual</div></div></div> <div><div><div>Luftentfeuchter Déshumidificateur Luftentfeuchter Dehumidificator Dehumidificatore Dehumidifier MEDION MD 12047</div></div></div>	<p><a href="#">Medion MD 12047 Luftentfeuchter Bedienungsanleitung</a></p> <p>Umfassende Bedienungsanleitung für den Medion MD 12047 Luftentfeuchter. Erfahren Sie mehr über die Funktionen, Sicherheitshinweise, Bedienung, Wartung und Fehlerbehebung dieses Haushaltsgeräts.</p>
<div><div><div>MEDION</div><div>User Manual</div></div></div> <div><div><div>Multimedia PC High Performance PC miniPC MEDION®</div></div></div>	<p><a href="#">MEDION PC User Manual: Setup, Operation, and Troubleshooting for Multimedia, High Performance, and Mini PCs</a></p> <p>Comprehensive user manual for MEDION Multimedia, High Performance, and mini PCs, including models like Eraser Engineer X10, E10, X20, P10, and Hunter X30. Covers setup, safety, connections, operation, system recovery, and troubleshooting.</p>

 <p>MEDION Mini-Dishwascher MD 37217 (Color: Edelstahl) (2017) (Artikel-Nr.: 8307382)</p> <p>Content of the box:</p> <ul style="list-style-type: none"><li>1x Mini-Dishwascher MD 37217</li><li>1x Bedienungsanleitung</li><li>1x Schnellstartanleitung</li><li>1x Reinigungsmittel</li><li>1x Filter</li><li>1x Sprühdüse</li><li>1x Sprühdüsehalter</li><li>1x Sprühdüsehalterhalter</li></ul> <p>Content of the box:</p> <p>1x</p>	<p><a href="#">MEDION MD 37217 Mini Dishwasher - Product Overview and Specifications</a></p> <p>Detailed information about the MEDION MD 37217 mini dishwasher, including its features, contents of delivery, and standard specifications. This compact dishwasher offers 6 cleaning programs and a delay start function, suitable for 2 place settings.</p>
	<p><a href="#">MEDION LIFE E1500 Fitness Tracker: Quick Start Guide &amp; Safety Information</a></p> <p>Concise guide for the MEDION LIFE E1500 fitness tracker (MD 61101), covering setup, usage, safety, and disposal. Features step counting, calorie tracking, and distance measurement.</p>
	<p><a href="#">MEDION AKOYA P5315 D (MD 8351) Instruction Manual</a></p> <p>User guide for the MEDION AKOYA P5315 D (MD 8351) Multimedia Design PC, covering setup, connections, operation, software, and troubleshooting.</p>
	<p><a href="#">MEDION E14304 14-inch Notebook User Manual</a></p> <p>This comprehensive user manual guides MEDION E14304 notebook owners through setup, operation, safety, and troubleshooting. Discover device features, power management, connectivity, and support resources from MEDION.</p>