

## Soundcore A3911

# Soundcore Liberty Neo True Wireless Earbuds Instruction Manual

Model: A3911

## 1. INTRODUCTION

Welcome to your Soundcore Liberty Neo True Wireless Earbuds instruction manual. This document provides essential information for setting up, operating, maintaining, and troubleshooting your earbuds to ensure optimal performance and longevity.

The Soundcore Liberty Neo earbuds are designed for a secure fit and deliver enhanced audio with robust connectivity, making them suitable for various activities including sports and daily use.

## 2. PACKAGE CONTENTS

Ensure all items listed below are present in your package:

- Soundcore Liberty Neo Earbuds
- Charging Case
- USB-C Charging Cable
- Multiple Sizes of EarTips
- Multiple Sizes of EarWings

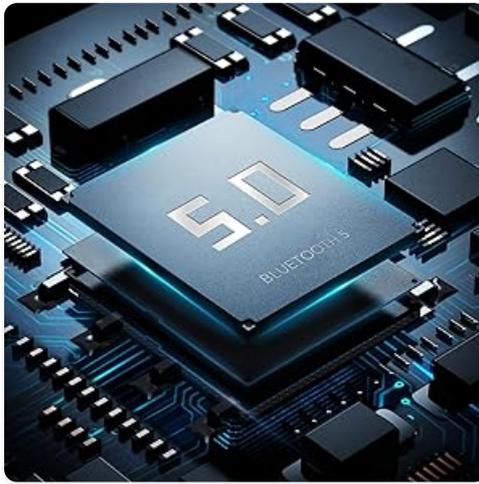


Image: Soundcore Liberty Neo Earbuds, charging case, USB-C cable, and various sizes of ear tips and ear wings for a customized fit.

## 3. SETUP

### 3.1 Charging

Before first use, fully charge both the earbuds and the charging case. Connect the provided USB-C cable to the charging port on the case and a power source. The LED indicators on the case will show the charging status.

### 3.2 Fitting the Earbuds

For optimal sound quality and a secure fit, select the appropriate size of EarTips and EarWings. Experiment with different sizes to find the combination that best suits your ears. Insert the earbuds into your ears and twist them gently to lock them into position.

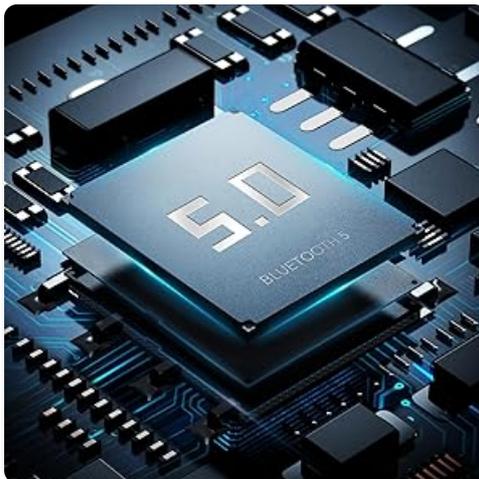


Image: Proper fitting of the earbuds using GripFit technology for a rock-solid fit.

### 3.3 Pairing

The Liberty Neo earbuds feature one-step pairing. Simply open the charging case, and the earbuds will automatically enter pairing mode. Then, select 'Soundcore Liberty Neo' from your device's Bluetooth list.

Your browser does not support the video tag.

Video: An introduction to the Soundcore Liberty Neo earbuds, demonstrating their compact design and effortless pairing

## 4. OPERATING INSTRUCTIONS

### 4.1 Power On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on.
- **Power Off:** Place the earbuds back into the charging case and close the lid to power them off.

### 4.2 Music Control

- **Play/Pause:** Press the button on either earbud once.
- **Next Track:** Press the button on the right earbud twice.
- **Previous Track:** Press the button on the left earbud twice.

### 4.3 Call Control

- **Answer/End Call:** Press the button on either earbud once.
- **Reject Call:** Press and hold the button on either earbud for 1 second.



Image: Stereo hands-free calls are supported by the earbuds for clear communication.

### 4.4 Voice Assistant

- **Activate Voice Assistant:** Press and hold the button on the left earbud for 1 second.

## 5. KEY FEATURES

### 5.1 Expertly Tuned Graphene Drivers

The earbuds feature graphene-enhanced drivers, which are 100 times harder than steel and 35% lighter than traditional diaphragms. This design allows for extreme precision, delivering a wider soundstage with exceptional accuracy and crystal-clear clarity across the entire frequency range.



Image: Detailed view of the graphene drivers, highlighting their precision and lightweight design.

## 5.2 BassUp Technology

Soundcore's exclusive BassUp technology analyzes your audio's low frequencies in real-time, instantly increasing the bass by up to 43% for a more impactful listening experience.



Image: Visual representation of BassUp technology, emphasizing enhanced low frequencies.

## 5.3 IPX7 Waterproof with SweatGuard

Equipped with SweatGuard protection, the earbuds create a watertight barrier against rain and sweat. This IPX7 rating ensures durability during intense workouts and allows for rinsing under tap water.



Image: The earbuds are shown in a workout scenario, demonstrating their fully sweatproof and waterproof capabilities.

## 5.4 Unbreakable Bluetooth 5.0 Connectivity

An external antenna combined with Bluetooth 5.0 technology establishes a stable and almost unbreakable link between your earbuds and device, minimizing skips and drops even in busy environments.



Image: Illustration of Bluetooth 5.0 ensuring flawless and stable connectivity.

## 5.5 Extended Battery Life

Enjoy over 5 hours of wireless playtime from a single charge, with an additional 15 hours provided by the compact charging case, totaling up to 20 hours of listening.

## 6. MAINTENANCE

Regular cleaning helps maintain optimal sound quality and hygiene. Use a soft, dry cloth to wipe the earbuds and charging case. For stubborn dirt, lightly dampen the cloth with water or a mild, non-abrasive cleaner. Ensure the earbuds and charging port are completely dry before charging or storing.

# UNBREAKABLE CONNECTIVITY

An LDS antenna, derived from satellite technology, is paired with Bluetooth 5.0.

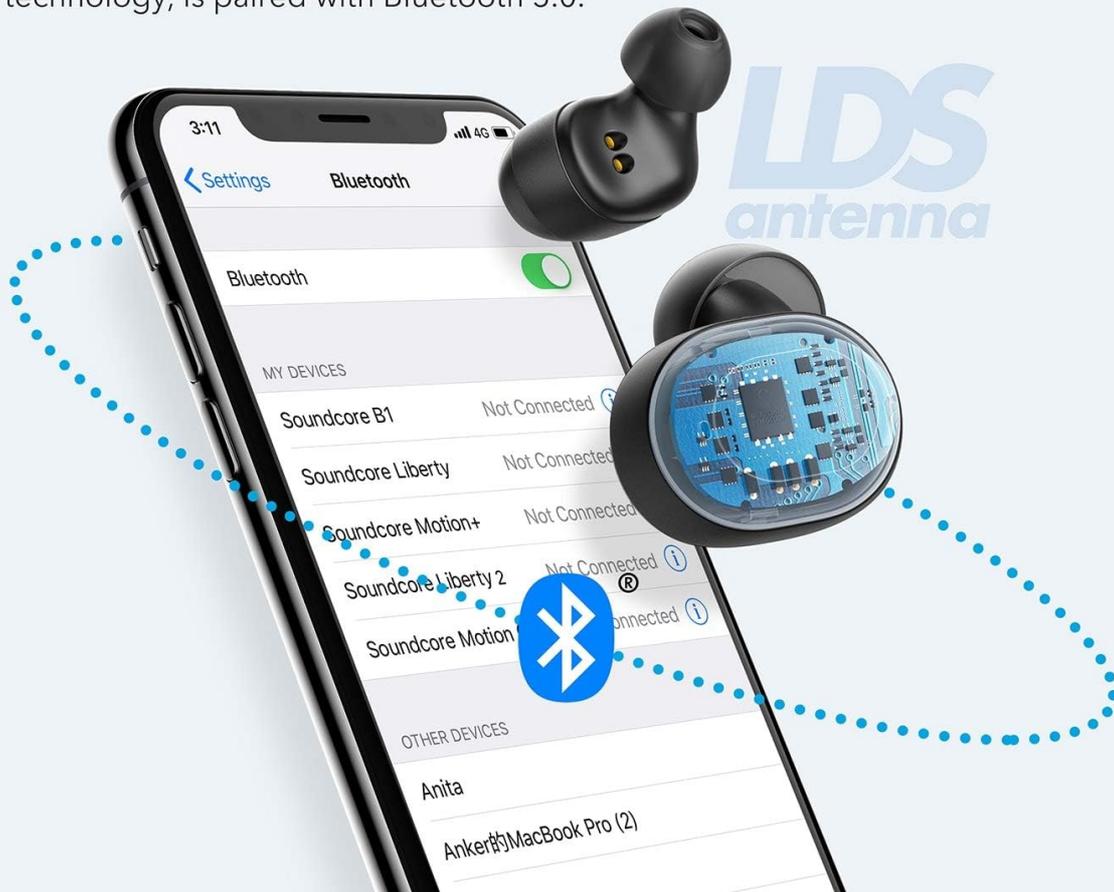


Image: Earbuds with water droplets, demonstrating their water resistance for easy cleaning.

## 7. TROUBLESHOOTING

- **No Sound/Poor Sound Quality:** Ensure earbuds are properly seated in your ears and the correct EarTips are used for a tight seal. Check device volume and earbud battery levels.
- **Connectivity Issues:** Ensure Bluetooth is enabled on your device and the earbuds are within range (up to 10 meters). Try resetting the earbuds by placing them in the case, closing it, and then reopening.
- **Earbuds Not Charging:** Verify the charging cable is securely connected and the power source is active. Clean the charging contacts on both the earbuds and the case.
- **Earbuds Falling Out:** Experiment with different sizes of EarTips and EarWings to find the most secure and comfortable fit.

## 8. SPECIFICATIONS

Feature	Detail
Model Number	A3911
Connectivity Technology	Bluetooth 5.0
Audio Driver Type	Graphene Dynamic Driver
Water Resistance Level	IPX7 (SweatGuard Protection)
Battery Life (Earbuds)	5 Hours
Battery Life (with Charging Case)	Up to 20 Hours
Charging Time	1.5 Hours
Noise Control	Sound Isolation
Control Type	Button Control
Item Weight	1.76 ounces
Product Dimensions	2.95 x 1.38 x 1.18 inches

## 9. WARRANTY AND SUPPORT

Soundcore products come with a limited warranty. For detailed warranty information, product registration, and technical support, please visit the official Soundcore website or contact customer service through your purchase platform.

You can also find additional support and FAQs on the Soundcore support page [soundcore.com/support](https://www.soundcore.com/support)