

## TCL 32ES560

# TCL 32ES560 LED HDTV User Manual

Model: 32ES560

## 1. INTRODUCTION AND OVERVIEW

This manual provides essential information for the safe and efficient operation of your TCL 32ES560 LED HDTV. Please read these instructions thoroughly before using the television and retain them for future reference.

The TCL 32ES560 is a 32-inch (80 cm) LED HDTV featuring Android TV for smart functionality. It offers HD resolution (1366x768) and integrates multiple tuners (DVB-T2/C/S2) for various broadcast standards. Key features include built-in Wi-Fi, multiple HDMI and USB ports, and advanced picture processing technologies like Pure Image Ultra and Mega Contrast Dynamic.

## 2. SETUP

### 2.1 Unpacking

Carefully remove the television and all accessories from the packaging. Ensure all components are present:

- TCL 32ES560 LED HDTV
- Remote Control (RC802N1) and batteries
- TV Stand components
- Power Cable

### 2.2 Attaching the TV Stand

Place the TV screen-down on a soft, flat surface to prevent damage. Align the stand components with the designated slots on the bottom of the TV. Secure the stand using the provided screws. Ensure the stand is firmly attached before placing the TV upright.

### 2.3 Wall Mounting

The TCL 32ES560 is compatible with VESA 100 x 100 mm wall mounts. Follow the instructions provided with your wall mount kit. Ensure the wall can support the weight of the television and the mount.

## 2.4 Connecting Power

Connect the power cable to the TV's power input and then to a suitable electrical outlet. Do not power on the TV until all other connections are made.

## 2.5 Connecting Antennas and External Devices

Connect your antenna or satellite dish cable to the respective input on the TV (DVB-T2/C/S2). For external devices such as Blu-ray players, game consoles, or soundbars, use the HDMI ports (2x HDMI 1.4). USB devices can be connected to the USB 2.0 port. An RJ-45 port is available for wired network connection.

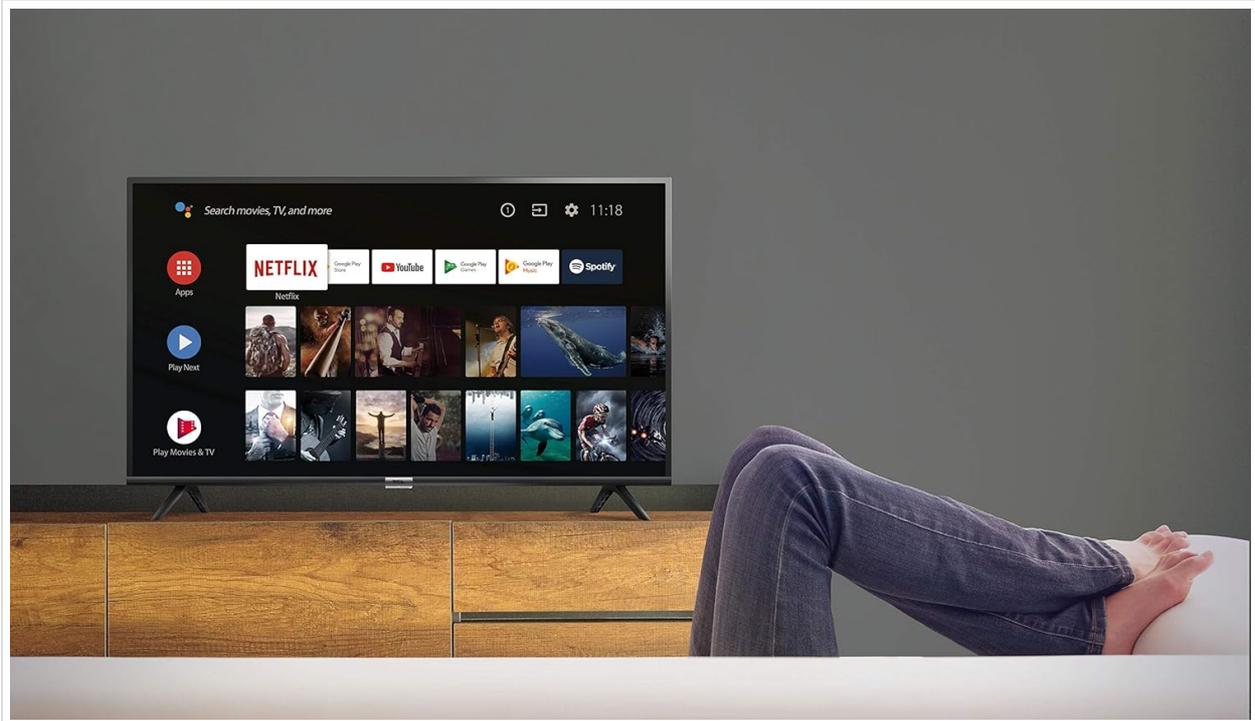


Image: Front view of the TCL 32ES560 TV, showcasing a dynamic sports scene.

## 2.6 Initial Setup Wizard

Upon first power-on, the TV will guide you through an initial setup process. This includes selecting your language, connecting to a Wi-Fi network, scanning for channels, and configuring Android TV settings. Follow the on-screen prompts.

# 3. OPERATING THE TV

## 3.1 Remote Control

The included remote control (RC802N1) allows you to navigate the TV's functions. Insert the provided batteries, ensuring correct polarity. Common functions include power on/off, volume control, channel selection, input source switching, and access to Smart TV features.

## 3.2 Basic Functions

- **Power:** Press the power button on the remote to turn the TV on or off.
- **Volume:** Use the volume up/down buttons to adjust the sound level.
- **Channels:** Use the channel up/down buttons to change TV channels.
- **Input Source:** Press the 'Source' button to select between connected devices (HDMI 1, HDMI 2, USB,

### 3.3 Smart TV Features (Android TV)

Your TCL 32ES560 runs on Android TV (Android O 8.0), providing access to a wide range of applications and services. Connect the TV to the internet via Wi-Fi or Ethernet (RJ-45) to utilize these features.



Image: The TCL 32ES560 TV displaying the Android TV interface, showing various streaming applications.

- **Google Play Store:** Download and install your favorite apps, games, and streaming services.
- **Internet Browser:** Browse the web directly from your TV.
- **HbbTV 1.5:** Access interactive services from broadcasters (where available).
- **Media Playback:** Use the built-in media player to view photos, videos, and listen to music from a connected USB drive.

### 3.4 Picture and Sound Settings

Access the TV's menu to adjust picture and sound settings. You can customize brightness, contrast, color, and sharpness. Sound settings include equalizer adjustments and Dolby Digital Plus options. The TV features Pure Image Ultra and Color Extender for enhanced visual quality, and Mega Contrast Dynamic for improved contrast.

## 4. MAINTENANCE

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### 4.1 Cleaning the TV

- **Screen:** Gently wipe the screen with a soft, dry, lint-free cloth. For stubborn marks, use a screen cleaning solution specifically designed for TVs, applied to the cloth, not directly to the screen.
- **Cabinet:** Wipe the TV cabinet with a soft, dry cloth. Avoid using abrasive cleaners or solvents.

Always unplug the TV from the power outlet before cleaning.

### 4.2 Software Updates

Your Android TV may receive software updates periodically. Ensure your TV is connected to the internet to receive these updates, which can improve performance and add new features. You can usually check for updates in the TV's settings menu.

## 5. TROUBLESHOOTING

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If you encounter issues with your TV, refer to the following common problems and solutions:

- **No Power:**  
Check if the power cable is securely connected to both the TV and the electrical outlet. Ensure the outlet is functioning. Try pressing the power button on the TV itself, not just the remote.
- **No Picture/Sound:**  
Verify that the correct input source is selected. Check all cable connections (HDMI, antenna). If using an external device, ensure it is powered on and functioning correctly. For broadcast channels, perform a channel scan.
- **Remote Control Not Working:**  
Check the batteries in the remote control and replace them if necessary. Ensure there are no obstructions between the remote and the TV's IR sensor.
- **Network/Internet Connection Issues:**  
Ensure your Wi-Fi router is on and working. Reconnect to the Wi-Fi network in the TV's settings. If using an Ethernet cable, ensure it is properly connected. Restart your router and the TV.
- **Smart TV Apps Not Loading/Crashing:**  
Ensure the TV's software is up to date. Clear the cache for the problematic app in the TV's application settings. If the issue persists, try uninstalling and reinstalling the app.
- **Picture Quality Issues:**  
Adjust picture settings (brightness, contrast, sharpness, color) in the TV menu. Ensure the input source is providing a high-quality signal.

If problems persist after attempting these solutions, contact TCL customer support.

## 6. SPECIFICATIONS

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<b>Model Number</b>	32ES560
<b>Screen Size</b>	32 inches (80 cm)
<b>Resolution</b>	HD (1366x768)

<b>Display Technology</b>	LED - LCD
<b>Refresh Rate</b>	60 Hz
<b>Smart TV Platform</b>	Android TV (Android O 8.0)
<b>Processor</b>	Quad Core
<b>Internal Memory</b>	16GB
<b>Audio Output</b>	2x5W (2x10W musical power), Dolby Digital Plus
<b>Tuners</b>	DVB-T2/C/S2
<b>Wireless Connectivity</b>	Wi-Fi
<b>HDMI Ports</b>	2 x HDMI 1.4 (HDMI CEC/T-link compatible)
<b>USB Ports</b>	1 x USB 2.0
<b>Other Connections</b>	RJ-45 (Ethernet), Optical Audio Out, Headphone Jack, CI+ slot
<b>VESA Compatibility</b>	100 x 100 mm
<b>Dimensions (with stand)</b>	73.2 x 48 x 17.5 cm
<b>Color</b>	Black

## 7. WARRANTY AND SUPPORT

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Your TCL 32ES560 LED HDTV is covered by a manufacturer's warranty. Please refer to the warranty card included with your product or visit the official TCL website for detailed information regarding warranty terms and conditions.

For technical support, troubleshooting assistance, or service requests, please contact TCL customer support through their official website or the contact information provided in your product documentation.