

Godex G500

Godex G500 Thermal Transfer Printer User Manual

Model: G500

1. INTRODUCTION

1.1 About This Manual

This manual provides detailed instructions for the setup, operation, and maintenance of your Godex G500 Thermal Transfer Printer. Please read this manual thoroughly before using the printer to ensure proper functionality and to prevent damage.

1.2 Product Overview

The Godex G500 is a 4-inch, 203 dpi thermal transfer printer designed for various labeling applications. It features "Twin-Sensor Technology" for compatibility with a wide range of specialty materials and supports 300-meter ribbons for extended printing volume. Connectivity options include USB 2.0, RS232 (Serial), and Ethernet, providing flexibility for integration into different environments. The printer is built with a robust mechanism for long-term reliability.



Figure 1.1: Godex G500 Thermal Transfer Printer. This image shows the front-right view of the printer with a sample label being printed, highlighting its compact design and label output.

2. IMPORTANT SAFETY INFORMATION

Observe the following safety precautions to prevent injury or damage to the printer:

- Always connect the printer to a grounded power outlet.
- Do not expose the printer to water or excessive humidity.
- Avoid placing the printer in direct sunlight or near heat sources.
- Ensure adequate ventilation around the printer.
- Do not attempt to open or repair the printer yourself. Refer servicing to qualified personnel.
- Keep hands clear of moving parts during operation.
- Use only manufacturer-approved labels and ribbons.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- Godex G500 Thermal Transfer Printer
- Power Adapter and Power Cord
- USB Cable
- Quick Start Guide
- Software CD (or link to driver download)
- Empty Ribbon Core

4. SETUP

4.1 Unpacking and Placement

1. Carefully remove the printer from its packaging.
2. Place the printer on a stable, level surface.
3. Ensure there is sufficient space around the printer for ventilation and access to ports and media loading.

4.2 Loading Labels

1. Open the printer cover.
2. Adjust the media guides to the width of your labels.
3. Insert the label roll onto the media spindle, ensuring the labels feed from the bottom.
4. Feed the leading edge of the labels under the print head and roller until it extends past the front edge of the printer.
5. Close the printer cover.



Figure 4.1: Internal view of the Godex G500 print head and roller mechanism. This image highlights the twin-sensor technology and the path for label media.

4.3 Loading Ribbon

1. Open the printer cover.
2. Place the ribbon roll onto the supply spindle, ensuring the ribbon unwinds from the top.

3. Thread the ribbon through the print mechanism as indicated by the internal diagrams.
4. Attach the leading edge of the ribbon to an empty ribbon core on the take-up spindle.
5. Rotate the take-up spindle clockwise to remove any slack from the ribbon.
6. Close the printer cover.



Figure 4.2: Godex G500 printer with the top cover open, showing a black thermal transfer ribbon correctly loaded onto the spindles. This illustrates the ribbon path for printing.

4.4 Connecting the Printer

The Godex G500 offers multiple connectivity options:



Figure 4.3: Rear view of the Godex G500 printer, displaying the power switch, power input, USB, RS232 (serial), and Ethernet ports. This image helps identify the various connection points.

- **Power Connection:** Connect the power cord to the printer's power input and then to a grounded electrical outlet.
- **USB Connection:** Connect one end of the USB cable to the printer's USB port and the other end to an available USB port on your computer.
- **RS232 (Serial) Connection:** Connect a serial cable to the printer's RS232 port and to the serial port on your computer or device.
- **Ethernet Connection:** Connect an Ethernet cable to the printer's Ethernet port and to your network router or switch.

4.5 Driver Installation

After connecting the printer, install the necessary drivers on your computer. Drivers can typically be found on the included software CD or downloaded from the official Godex website. Follow the on-screen instructions provided by the driver installation wizard.

5. OPERATING INSTRUCTIONS

5.1 Basic Printing

1. Ensure the printer is powered on and connected to your computer or network.
2. Verify that labels and ribbon are correctly loaded.
3. Open the document or label design software on your computer.
4. Select the Godex G500 printer from the print dialog.
5. Adjust print settings (e.g., label size, print density) as required.
6. Initiate the print job.

5.2 Printer Settings and Configuration

Advanced printer settings can be configured through the printer's driver software on your computer or via a web interface for Ethernet-connected printers. These settings include calibration, print speed, darkness, and sensor adjustments.

6. MAINTENANCE

6.1 Cleaning the Print Head

Regular cleaning of the print head is crucial for maintaining print quality and extending the printer's lifespan. Use a lint-free cloth and isopropyl alcohol to gently wipe the print head surface. Perform this cleaning after every few ribbon changes or if print quality degrades.

6.2 Replacing Labels and Ribbon

Replace labels and ribbon when they run out. Refer to sections 4.2 and 4.3 for detailed loading instructions. Always use compatible supplies to ensure optimal performance.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your Godex G500 printer.

- **No Power:** Ensure the power cord is securely connected to both the printer and a working electrical outlet. Check the power switch position.
- **Poor Print Quality:** Clean the print head (Section 6.1). Adjust print darkness settings in the driver. Ensure the ribbon

and labels are correctly loaded and compatible.

- **Printer Not Detected:** Verify USB, RS232, or Ethernet cable connections. Reinstall printer drivers. For Ethernet, check network configuration.
- **Labels Not Feeding Correctly:** Ensure labels are loaded straight and media guides are adjusted properly. Calibrate the media sensors through the printer utility.
- **Ribbon Wrinkling:** Check ribbon loading and tension. Ensure the ribbon is compatible with the printer.

8. SPECIFICATIONS

Key technical specifications for the Godex G500 Thermal Transfer Printer:

Feature	Specification
Printing Technology	Thermal Transfer
Print Resolution	203 dpi
Max Print Width	4 inches
Connectivity	USB, RS232, Ethernet
Memory	64 MB
Product Dimensions (D x W x H)	8.9" x 11.2" x 6.8"
Item Weight	8.18 pounds (3.72 kg)
Special Features	Twin-Sensor Technology, 300m Ribbon Capacity



Figure 8.1: Energy Star certification logo. This indicates the product meets energy efficiency guidelines.

9. WARRANTY AND SUPPORT

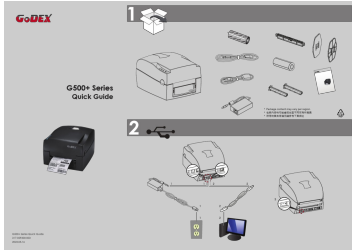
9.1 Warranty Information

The Godex G500 Thermal Transfer Printer comes with a limited warranty. For specific terms and conditions, please refer to the warranty card included with your product or visit the official Godex website.

9.2 Technical Support

For technical assistance, troubleshooting beyond this manual, or service inquiries, please contact Godex customer support. Contact information can be found on the official Godex website or in your product documentation.

 Руководство пользователя Серия EZ-1000 Plus GoDEX	GoDEX EZ-1000 Plus Series Barcode Printer User Manual Comprehensive user manual for the GoDEX EZ-1000 Plus Series barcode printers, including models EZ-1100 Plus, EZ-1200 Plus, and EZ-1300 Plus. This guide covers safety, installation of ribbons and labels, driver setup, optional accessories like label dispensers and cutters, memory expansion, control panel functions, self-test procedures, print mode switching, sensor activation, maintenance, and troubleshooting common issues. Optimize your GoDEX printer's performance with this detailed guide.
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 GoDEX Настольный термотрансферный принтер серии GE300/GE330 РУКОВОДСТВО ПОЛЬЗОВАТЕЛЯ	Godex GE300/GE330 Series Label Printer User Manual This user manual provides comprehensive instructions for the Godex GE300 and GE330 series label printers, covering installation, operation, maintenance, networking, and troubleshooting.
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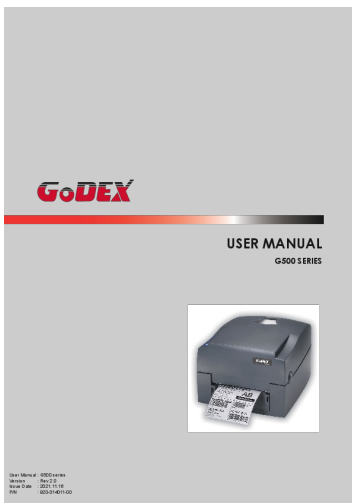
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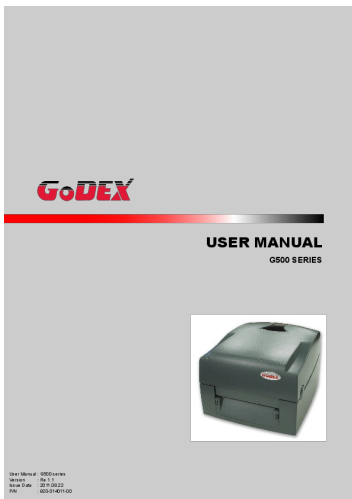
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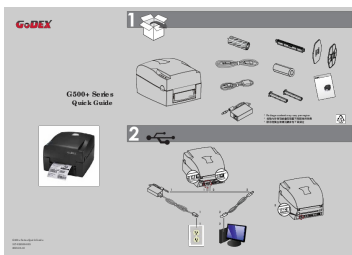
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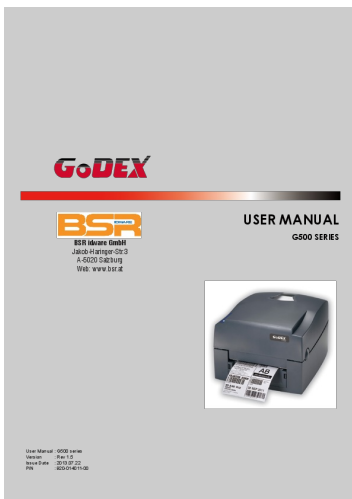
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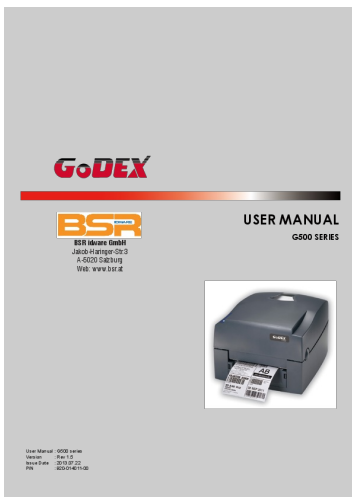
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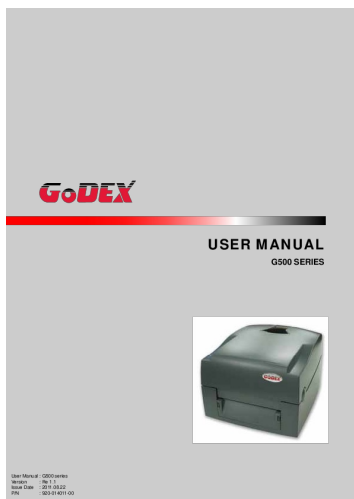
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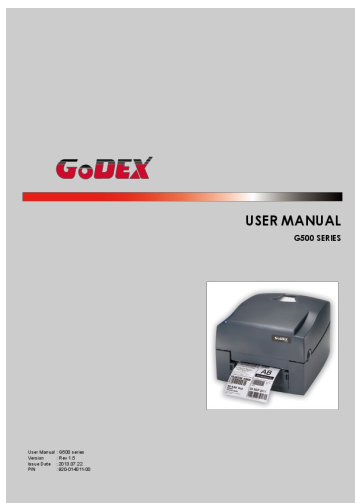


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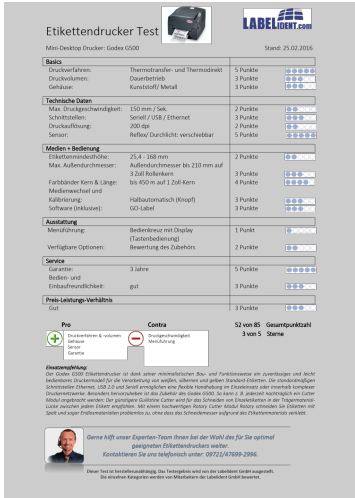
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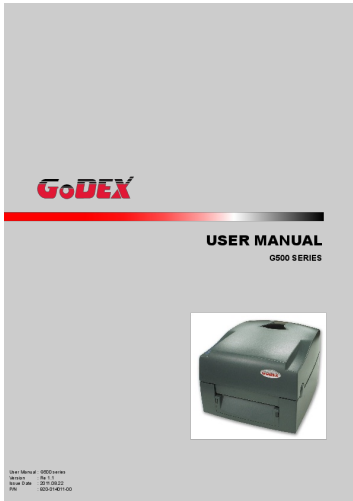
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PRINTERS GoDEX **G500** Label Printer Specifications Print Speed: 5 ips Print Length: Minimum: 0.16 in Maximum: 68 in Print Width: 4.25 in Media: Continuous form, gap labeling, black mark sensing and punched sensing Label roll O.D. max: 5.0 in Core: 1 in, 1.5 in Thickness: 0.06 mm to 0.20 mm Ribbon: C...

lang:en score:29 filesize: 102.67 K page_count: 1 document date: 2021-06-09



[\[pdf\]](#) User Manual

1 G500 User manual Front cover 920 014061 00 HandbuchGodex BSR idware GmbHG500 Handbuchbsr at Handbuch |||

BSR idware GmbH Jakob-Haringer-Str.3 A-5020 Salzburg Web: www.bsr.at

Benutzerhandbuch **G500** SERIE Handbuch : **G500** Serie Version : Re 1.2

Ausstellungsdatum : 2012.07.04 P/N : 920-014061-00 **G500** Serie Inhaltsverzeichnis 1

Barcode Drucker

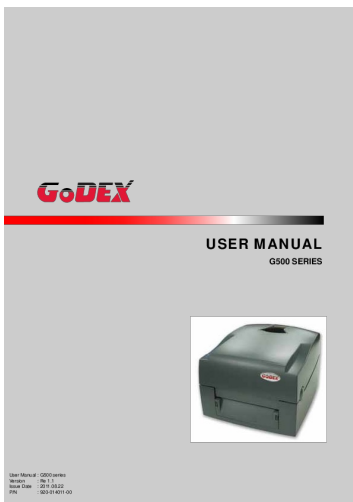
lang:de score:28 filesize: 14.81 M page_count: 45 document date: 2016-12-13



[DIGI DC-788 Series Industrial Counting Scales](#)

Overview of the DIGI DC-788 Series industrial counting scales, detailing standard features, specifications, part numbers, prices, and available accessories and printers.

lang:en score:28 filesize: 115.81 K page_count: 1 document date: 2024-05-15



[\[pdf\]](#) User Manual Label

1629 itgstore ro manual

USER MANUAL **G500** SERIES User Manual : **G500** series Version : Re 1.1 Issue

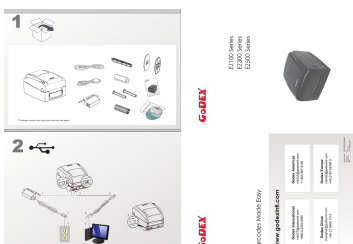
Date : 2011.08.22 P/N : 920-014011-00 **G500** Series TABLE OF CONTENTS 1

Barcode Printer

..... 001 1-1 Box

Conte...

lang:de score:28 filesize: 4.1 M page_count: 36 document date: 2019-12-04



[\[pdf\]](#) Guide Label

EZ100 Series EZ300 EZ500 300 500 quick guide wmsteh ua godex Barcode printer |||

G500 / G530 EZ100/EZ300/EZ500 Series

WiSndeonawsgeDLturaIGSvbleleerolDtdDLteriaigsvigben eSrollftware Label EZ100

Series EZ300 Series EZ500 Series shanghai godexintl.com Quick Guide Version

Issue Date P/N : EZ100/EZ300/EZ500 : A : 2014.12 : 317-026900-003 1

EZ100/EZ300/EZ500 Series GoLabel Labe...

lang:de score:28 filesize: 18 M page_count: 2 document date: 2014-12-25

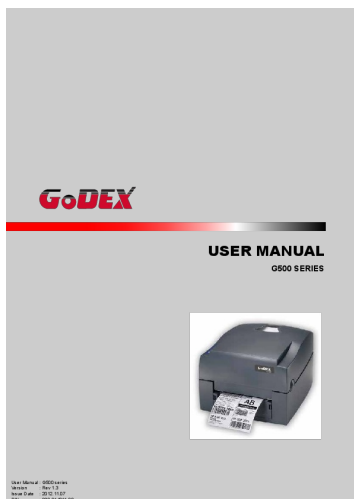


[\[pdf\]](#) Borchure

Pobierz Drukarka Godex G500 dla logistyki GANEO PL brochure english ganeo pl index controller attachment id 2446 |||

EZPL, GEPL, GZPL, GDPL auto switch Vista, Windows 7, Windows 8 8.1, Windows 10, Windows Server 2 ... BIS, EAC 5.51 lbs 2.5 Kg , excluding consumables Applications Applications for Labels Barcodes **G500** series is your best friend for getting the job done instantly. Retail Price tags, content labe...

lang:en score:28 filesize: 2.27 M page_count: 3 document date: 2021-04-22



[\[pdf\]](#) User Manual Instructions Label

USER MANUAL 5776913 archive org manualzilla id

USER MANUAL **G500** SERIES User Manual : **G500** series Version : Rev 1.3 Issue Date : 2012.11.07 P/N : 920-014011-00 **G500** Series Driver DLL **G500** G530 / 203 dpi 8 dot/mm 5 IPS 127 mm/s 4.25 108 mm Min. 0.16 4 mm ** Max. 68 1727 mm 300 ... lang:en score:27 filesize: 10.06 M page_count: 47 document date: 2012-12-19



[\[pdf\]](#) Specifications Borchure Label

Brochure Godex G500 EN GP UES printer buy herec08963f0 607b 451c b186 e3e2837a2d3bcdn labelident c08963f0 e3e2837a2d3b |||

Desktop Printers **G500** Series High-Tech Power with a Customer Friendly Price Twin-Sensor Technology makes the **G500** perfect for printing on all types of specialty materials especially for retail and industrial applications 300 meter ribbon plus the optional label stand provides maximum printing vol...

lang:en score:27 filesize: 580.58 K page_count: 2 document date: 2022-04-22



[pdf] Specifications Borchure Label

Brochure Godex G500 EN Desktop Printers Series Operation 30 85% non condensing Storage 10 90% Length 285 mm 11 2 Width 232 9 13 Height 173 6 81 Cutter Label Dispenser External label roll holder for 250 O D rolls rewinder * Specifications are subject to change without notice All company and or product names mRBveY iapTyekz5ljHrkA file v01 godex s3 accelerate amazonaws |||

Desktop Printers **G500** Series High-Tech Power with a Customer Friendly Price Twin-Sensor Technology makes the **G500** perfect for printing on all types of specialty materials especially for retail and industrial applications 300 meter ribbon plus the optional label stand provides maximum printing vol...

lang:en score:26 filesize: 1.8 M page_count: 3 document date: 2024-04-19



[pdf] User Manual Instructions

Rex Wu 3 nov 2022 — User Manual G500 Series Version Rev 2 Issue Date 11 03 P N G535 203 dpi 8 dots mm 300 12 Flfu3l4Bns9 z4JBOVtoUg file v01 godex s3 accelerate amazonaws |||

G500 User Manual : **G500** Series Version : Rev 2.3 Issue Date : 2022.11.03 P/N : 920-014021-00 1 5 1.1 5 1.2 6 2 8 2.1 8 2.2 8 2.3 9 2.4 11 2.5 13 2.6 14 2.7 15 2.8 16 3 19 3.1 LED 19 3.2 20 3.3 21 4 NetSetting 22 4.1 NetSetting 22 4.2 NetSetting 23 5 30 5.1 31 5.2 36 5.3 40 6 ...

lang:en score:26 filesize: 6.15 M page_count: 46 document date: 2022-11-03



[pdf] Specifications Borchure Label

Brochure Godex G500 EN Desktop Printers Series Amazon Web Services Operation 30 85% non condensing Storage 10 90% Length 285 mm 11 2 Width 232 9 13 Height 173 6 81 Cutter Label Dispenser External label roll holder for 250 O D rolls rewinder * Specifications are subject to change without notice All company and or product names tzYihIY91tm aglIWBHJg file v01 godex s3 accelerate amazonaws |||

Desktop Printers **G500** Series High-Tech Power with a Customer Friendly Price Twin-Sensor Technology makes the **G500** perfect for printing on all types of specialty materials especially for retail and industrial applications 300 meter ribbon plus the optional label stand provides maximum printing vol...

lang:en score:26 filesize: 2.21 M page_count: 3 document date: 2024-06-17



[pdf] Borchure Label

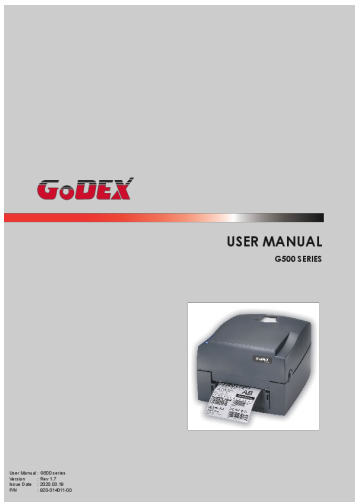
Brochure Godex G500 TC 300 10 UgzhelqkaBphKNKX4RoYEg

preview v01 godex s3 accelerate amazonaws |||

G500 300 10 USB2.0 USB2.0 USB2.0 **G500 G500U G500UES** G530UES / 203 dpi 8 dots/mm 300 dpi 12 dots/mm 5 IPS 127 mm/s 4 IPS 102 mm/s 108 mm 4.25 105.7 mm 4.16 4 mm 0.16 1727 mm 68 4 mm 0.16 762 mm 30 32 8MB Flash ...
lang:en score:26 filesize: 2.39 M page_count: 3 document date: 2022-03-03

[pdf] Accessories Catalog Label

GoDEX® G500 Rice Lake Weighing SystemsGoDEX® Direct Thermal Transfer Label Printer Part Number Price 4 in direct thermal transfer 110 240 VAC printer 6 lb Consultgodex g500 catalog pagericelake resources catalogs godex page SystemsDownloadGoDEX® ConsultGoDEX and Printergodex page2025 g500ricelake media 32bp4330 2025 ||| ||| GoDEX G500 Direct Thermal/Thermal Transfer Label Printer Approvals Standard Features Auto language emulations GEPL, GZPL Free GoLabel design software for EZPL or Q Label 203 dpi 32-bit CPU Drop-in media loading USB or RS-232 DB-9F interface
GoDEX **G500** Direct Thermal/Thermal Transfer Label Printer Approvals Standard Features Auto language emulations GEPL, GZPL Free GoLabel design software for EZPL or Q Label 203 dpi 32-bit CPU Drop-in media loading USB or RS-232 DB-9F interface Plain, gap label, black, mark or fanfold label ...
lang:en score:26 filesize: 356.8 K page_count: 1 document date: 2024-12-06



[pdf] User Manual Label

Посібник користувача по принтеру Godex G530 Принтер етикеток та штрих кодів – купити Київ Україна Тел 098 982 82 32 UM G500 EN postorg ua published file 999837 |||
USER MANUAL **G500** SERIES User Manual : **G500** series Version : Rev 1.7 Issue Date : 2020.03.19 P/N : 920-014011-00 **G500** Series TABLE OF CONTENTS 1
Barcode Printer

..... 001 1-1 Box
Cont...

lang:en score:26 filesize: 12.31 M page_count: 45 document date: 2020-03-19



[pdf] Borchure Label

Poster V2 0 DE G500 120424 Datenblatt Etikettendrucker Godex 200 DPI Barcodescanner Zubehör Shop
brochure de 120712 L barcodescanner media 4c 93 1f |||

Twin-Sensor Technology sowie ein beweglicher Sensor machen den Drucker perfekt
fr das Bedrucken un ... USB2.0 und Parallel Funktionelles, modernes Design in
hochwertiger Ausführung Technischen Daten **G500/G530** Desktop Drucker Modell
G500 G530 Druckverfahren Thermotransfer / Thermodirekt Auflsu...

lang:de **score:25** filesize: 1.19 M page_count: 2 document date: 2012-08-27



[pdf] Specifications Label

Download product GoDEX DT4x Direct Thermal Printer Arlington Scale 2019 godex dt2xdt4xg500
arlingtontscale content 02 |||

PRINTERS GoDEX DT2x/DT4x/**G500** Label Printer **G500** DT2x DT4x Standard
Features Auto language emulations GEPL, GZPL Free GoLabel design software for
EZPL 203 DPI 8 dot/mm Drop-in media loading USB or RS-232 interface Plain, gap
label, black, mark or fanfold label Label length detection Direc...

lang:en **score:25** filesize: 168.12 K page_count: 2 document date: 2018-11-27