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Ferroli Divo 15L

Ferroli Divo 15L Horizontal Electric Water Geyser Instruction Manual

1. INTRODUCTION

This manual provides essential information for the safe and efficient installation, operation, and maintenance of your Ferroli Divo 15L Horizontal Electric Water Geyser. Please read these instructions carefully before using the appliance and retain them for future reference. Proper installation and adherence to these guidelines will ensure optimal performance and longevity of your water heater.

2. SAFETY INFORMATION

Important Safety Instructions:

- Ensure the appliance is installed by a qualified technician in accordance with local regulations and safety standards.
- Do not operate the water heater if it is damaged or malfunctioning. Disconnect power immediately and contact service personnel.
- Always ensure the water heater is filled with water before switching on the power supply to prevent damage to the heating element.
- Do not block or tamper with the pressure relief valve. This valve is crucial for safety and must be checked regularly.
- Keep flammable materials away from the water heater.
- Children should be supervised to ensure they do not play with the appliance.
- The appliance must be properly grounded to prevent electric shock.

3. PRODUCT FEATURES

- **Blue Forever Heating Element:** Designed for durability and efficient heating.
- **Long Lasting Aluminum Anode:** Provides enhanced protection against corrosion, extending tank life.
- **Healthy Blue Silicon Enamel Coated Tank:** Ensures hygiene and resistance to rust.
- **High Pressure Rating - 8 Bar:** Suitable for high-rise buildings and pressure pump applications.
- **Environmental Friendly CFC Free Installation:** Contributes to environmental protection.

- **BEE 5 Star Rated Product***: Indicates high energy efficiency, reducing electricity consumption.
- **Hi-tech Thermostat Cut-out**: Provides additional safety by preventing overheating.

4. SETUP AND INSTALLATION

The Ferroli Divo 15L water geyser is designed for horizontal wall mounting. Professional installation is highly recommended to ensure proper functioning and safety. Ensure the installation location is suitable to support the weight of the geyser when full of water and allows for easy access for maintenance.



Figure 1: Ferroli Divo Horizontal Water Geyser mounted on a tiled wall. Please note that while the image displays '25 Ltr', this manual pertains to the 15L model. The installation process is similar.

Installation Steps (Summary - consult a professional for detailed steps):

1. Select a suitable wall location capable of supporting the geyser's weight.
2. Mount the geyser horizontally using appropriate fasteners and brackets.
3. Connect the cold water inlet and hot water outlet pipes. Ensure all connections are watertight.
4. Install the pressure relief valve as per manufacturer guidelines.
5. Fill the geyser with water by opening a hot water tap until water flows freely, indicating the tank is full.
6. Connect the electrical supply to a properly grounded outlet.
7. Verify all connections and ensure no leaks before powering on.

5. OPERATING INSTRUCTIONS

Once installed and filled with water, the Ferroli Divo 15L water geyser is ready for operation.

- **Power On**: Switch on the main power supply to the geyser. An indicator light (if present) will illuminate.
- **Temperature Setting**: Adjust the thermostat knob (if externally accessible) to your desired water temperature. For energy efficiency and safety, avoid setting the temperature too high.
- **Heating Cycle**: The geyser will begin heating the water. The heating element will automatically switch off once the set temperature is reached. It will reactivate when the water temperature drops.
- **Power Off**: When not in use for extended periods, it is advisable to switch off the power supply to the geyser.

6. MAINTENANCE

Regular maintenance ensures the longevity and efficient operation of your water geyser.

- **Drainage:** Periodically drain the tank to remove sediment buildup, especially in areas with hard water. Consult a professional for this procedure.
- **Pressure Relief Valve Check:** Manually operate the pressure relief valve at least once a year to ensure it is not blocked. Follow manufacturer's instructions for this check.
- **Anode Rod Inspection:** The aluminum anode rod should be inspected and replaced periodically (typically every 1-3 years, depending on water quality) to maintain corrosion protection. This should be done by a qualified technician.
- **Cleaning:** Clean the exterior of the geyser with a soft, damp cloth. Do not use abrasive cleaners or solvents.
- **Professional Servicing:** It is recommended to have the geyser professionally serviced every 1-2 years.

7. TROUBLESHOOTING

Before contacting customer service, review the following common issues and solutions:

Problem	Possible Cause	Solution
No hot water	No power supply; thermostat set too low; heating element failure.	Check circuit breaker/fuse; adjust thermostat; contact service for element replacement.
Insufficient hot water	Thermostat set too low; high hot water demand; sediment buildup.	Increase thermostat setting; reduce hot water usage; drain tank (professional service).
Water too hot	Thermostat set too high; faulty thermostat.	Lower thermostat setting; contact service for thermostat replacement.
Leaking from geyser	Loose pipe connections; faulty pressure relief valve; tank corrosion.	Tighten connections; check/replace pressure relief valve; contact service for tank inspection.
Unusual noises	Sediment buildup in tank; faulty heating element.	Drain tank (professional service); contact service for element inspection.

For issues not listed or if solutions do not resolve the problem, please contact Ferroli customer support.

8. SPECIFICATIONS

Feature	Detail
Brand	Ferroli
Model	Divo 15L Horizontal Electric Water Geyser
Capacity	15 Litres
Mounting Type	Wall (Horizontal)
Power Source	Corded Electric
Maximum Operating Pressure	8 Bars
Special Features	BEE 5 Star Rated Product*, Hi-tech Thermostat cut out for additional safety

Feature	Detail
Colour	White
Efficiency	High Efficiency
Product Dimensions (LxWxH)	37.5 x 38.7 x 60.3 cm
Item Weight	12.2 kg
Included Components	1 Geyser
ASIN	B07M912GPB

9. WARRANTY AND SUPPORT

Ferroli products are manufactured to high-quality standards and come with a standard warranty. Please refer to the warranty card included with your purchase for specific terms and conditions, including warranty period and coverage details.

For technical assistance, service requests, or to inquire about spare parts, please contact Ferroli customer support through their official website or the contact details provided in your warranty documentation.

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