

MEDION P64002

MEDION ERAZER P64002 Gaming Desktop User Manual

Model: P64002 (10022618)

1. INTRODUCTION

This manual provides essential information for the safe and efficient use of your MEDION ERAZER P64002 Gaming Desktop. Please read this manual thoroughly before operating the device and retain it for future reference. The MEDION ERAZER P64002 is a high-performance gaming desktop designed for immersive gaming experiences and demanding computing tasks.



Figure 1: Front view of the MEDION ERAZER P64002 Gaming Desktop, showcasing its black chassis with blue LED accents and front panel ports.

2. SAFETY INFORMATION

To ensure safe operation and prevent damage to your device, please observe the following safety guidelines:

- **Power Supply:** Use only the power adapter supplied with the device. Ensure the power outlet is properly grounded.
- **Ventilation:** Do not block ventilation openings. Ensure adequate airflow around the desktop to prevent

overheating.

- **Liquid and Moisture:** Keep the device away from liquids and high humidity. Do not operate with wet hands.
- **Placement:** Place the desktop on a stable, flat surface. Avoid placing it near heat sources or in direct sunlight.
- **Cleaning:** Disconnect the power before cleaning. Use a soft, dry cloth. Do not use liquid or aerosol cleaners.
- **Servicing:** Do not attempt to service the device yourself. Refer all servicing to qualified service personnel.

3. PACKAGE CONTENTS

Please check the package contents upon unpacking. If any items are missing or damaged, contact your retailer.

- MEDION ERAZER P64002 Gaming Desktop
- Power Adapter
- Documentation (Quick Start Guide, Warranty Information)
- *(Additional accessories such as keyboard, mouse, or monitor may be sold separately)*

4. SETUP

Follow these steps to set up your MEDION ERAZER P64002 Gaming Desktop:

1. **Unpack the Desktop:** Carefully remove the desktop and all accessories from the packaging.
2. **Connect Peripherals:**
 - Connect your monitor to the graphics card output ports (HDMI, DisplayPort, DVI) on the rear of the desktop.
 - Connect your keyboard and mouse to the available USB ports.
 - Connect any other peripherals (e.g., speakers, headset) to the appropriate audio or USB ports.



Figure 2: Close-up of the front panel, showing USB 3.0 ports, audio jacks, and a multi-card reader for convenient access.

3. **Connect to Power:** Connect the power adapter to the desktop's power input and then plug it into a grounded electrical outlet.
4. **Network Connection:** Connect an Ethernet cable to the LAN port on the rear of the desktop for a wired internet connection, or configure Wi-Fi after initial setup.
5. **First Boot:** Press the power button located on the front of the desktop. The system will power on and begin the initial operating system setup. Follow the on-screen instructions to complete the Windows 10 Home setup.

5. OPERATING THE DESKTOP

This section covers basic operation of your MEDION ERAZER P64002.

5.1 Power On/Off

- **Power On:** Press the power button on the front of the desktop.
- **Power Off:** In Windows, click the Start button, then Power, and select 'Shut down'. Do not unplug the desktop directly without proper shutdown to prevent data loss.

- **Restart:** In Windows, click the Start button, then Power, and select 'Restart'.

5.2 Using Front Panel Ports

The front panel provides convenient access to various ports:

- **USB Ports:** For connecting USB devices such as external drives, game controllers, or charging mobile devices.
- **Audio Jacks:** For connecting headphones, microphones, or headsets.
- **Card Reader:** Insert compatible memory cards (SD/MS/MMC) to transfer data.
- **Optical Drive:** The DVD-Writer allows you to read and write CDs and DVDs. Press the eject button to open the tray.



Figure 3: The MEDION ERAZER P64002 with a gaming headset attached to the integrated headset holder and an open drive bay, demonstrating its user-friendly features.

6. MAINTENANCE

Regular maintenance helps ensure the longevity and optimal performance of your desktop.

- **Cleaning:** Use a can of compressed air to periodically clear dust from ventilation grilles and internal components. Wipe the exterior with a soft, dry, lint-free cloth.
- **Software Updates:** Regularly update your operating system (Windows 10 Home), drivers (especially graphics

drivers), and antivirus software to maintain security and performance.

- **Data Backup:** Periodically back up important data to an external drive or cloud storage to prevent data loss.
- **Ventilation:** Ensure the desktop is placed in an area with good air circulation. Avoid placing it in enclosed spaces.

7. TROUBLESHOOTING

This section addresses common issues you might encounter with your desktop.

Problem	Possible Cause	Solution
Desktop does not power on.	Power cable loose; power outlet faulty.	Check power cable connections. Try a different power outlet.
No display on monitor.	Monitor cable loose; monitor off; incorrect input selected.	Ensure monitor is powered on and connected securely. Select correct input source on monitor.
System runs slowly.	Too many programs running; insufficient disk space; malware.	Close unnecessary applications. Free up disk space. Run a virus scan.
Peripheral (keyboard/mouse) not working.	Loose connection; faulty device; driver issue.	Reconnect the device. Try a different USB port. Update or reinstall drivers.

8. SPECIFICATIONS

Key technical specifications for the MEDION ERAZER P64002 Gaming Desktop:

- **Processor:** Intel Core i5-8400 (6 Cores, up to 4.00 GHz, 9M Cache)
- **Operating System:** Windows 10 Home
- **RAM:** 8 GB GDDR5
- **Storage:** 1 TB HDD (7200 RPM, Serial ATA)
- **Graphics Card:** NVIDIA GeForce GTX 1060 with 3 GB GDDR5 Dedicated Memory
- **Optical Drive:** DVD-Writer (DVD-RW)
- **Connectivity:** Bluetooth, Wi-Fi (802.11a/b/g/n/ac)
- **Ports:** 4x USB 2.0, 1x HDMI, Audio Jacks, Multi-Card Reader
- **Dimensions:** 34 x 25 x 5 cm
- **Weight:** 4 kg

9. WARRANTY AND SUPPORT

Your MEDION ERAZER P64002 Gaming Desktop comes with a manufacturer's warranty. Please refer to the warranty documentation included in your package for specific terms and conditions.

For technical support, driver downloads, or further assistance, please visit the official MEDION support website or contact their customer service. Keep your product model number (P64002 or 10022618) and serial number ready when contacting support.

MEDION Support Website: <https://www.medion.com/gb/service/>

