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Lenovo S24e-20

Lenovo ThinkVision S24e-20 23.8-Inch Monitor User Manual

Model: S24e-20 (61CAKCR1US)

1. Product Overview

The Lenovo ThinkVision S24e-20 is a 23.8-inch Full HD WLED Backlit LCD Monitor designed for efficient workspace and comfortable viewing. It features a 1920 x 1080 resolution, 60 Hz refresh rate, and a vertical alignment (VA) panel for clear visuals.
Key features include:

- 23.8-inch Full HD (1920 x 1080) VA panel with blue light filtering for comfortable viewing.
- Consistent, vibrant colors across a wide viewing angle.
- Connectivity options: HDMI and VGA.
- FreeSync adaptive sync technology.
- VESA mounting compatibility (100 x 100mm).



Figure 1: Front view of the Lenovo ThinkVision S24e-20 monitor.

2. Setup Instructions

2.1 Unpacking and Assembly

Carefully remove all components from the packaging. The monitor can be used with its included stand or mounted using a VESA-compatible bracket.

1. Attach the stand base to the stand neck, then attach the assembled stand to the monitor panel. Ensure all screws are tightened securely.
2. Alternatively, if using a VESA mount (100x100mm), remove the stand and attach the VESA mounting bracket to the monitor's rear panel.



Figure 2: Rear view of the monitor, highlighting VESA mounting compatibility and port locations.

2.2 Connecting the Monitor

Connect the monitor to your computer using either an HDMI or VGA cable.

- **HDMI Connection:** Connect one end of the HDMI cable to the HDMI port on the monitor and the other end to the HDMI port on your computer.
- **VGA Connection:** Connect one end of the VGA cable to the VGA port on the monitor and the other end to the VGA port on your computer.
- **Power Connection:** Connect the power cable to the monitor's power input and then to a power outlet.



Figure 3: Side profile of the monitor, illustrating its design.

3. Operating Instructions

3.1 Powering On/Off

Press the power button located on the bottom right side of the monitor to turn it on or off.

3.2 On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the buttons on the bottom bezel of the monitor to navigate and select options.

- **Brightness:** Adjust the overall luminance of the screen.
- **Contrast:** Modify the difference between the brightest and darkest areas of the display.
- **Input Signal:** Manually select between HDMI and VGA input sources.
- **Color Mode:** Choose from various preset color modes or customize settings.
- **Advanced Settings:** Access additional display and system configurations.



Figure 4: On-Screen Display (OSD) menu for adjusting monitor settings.

4. Maintenance

To ensure the longevity and optimal performance of your monitor, follow these maintenance guidelines:

- **Cleaning the Screen:** Gently wipe the screen with a soft, lint-free cloth. For stubborn marks, lightly dampen the cloth with water or a non-abrasive screen cleaner. Avoid using alcohol-based cleaners directly on the screen.
- **Cleaning the Casing:** Use a soft, dry cloth to clean the monitor casing.
- **Ventilation:** Ensure the ventilation openings on the monitor are not blocked to prevent overheating.
- **Power Off:** Always turn off the monitor and unplug it from the power outlet before cleaning or if it will not be used for an extended period.

5. Troubleshooting

If you encounter issues with your monitor, refer to the following common troubleshooting steps:

- **No Power:**
    - Check if the power cable is securely connected to both the monitor and the power outlet.

- Verify that the power outlet is functioning correctly.
- Press the power button on the monitor.

- **No Signal/Blank Screen:**
  - Ensure the video cable (HDMI or VGA) is securely connected to both the monitor and the computer.
  - Verify that the correct input source is selected in the monitor's OSD menu.
  - Check if your computer is powered on and not in sleep mode.
  - Test the monitor with another computer or a different video cable if possible.
- **Image Quality Issues (Blurry, Distorted):**
  - Adjust the brightness and contrast settings via the OSD menu.
  - Ensure the display resolution on your computer is set to the monitor's native resolution (1920 x 1080).
  - For VGA connections, use the "Auto Adjust" function in the OSD menu if available.

6. Specifications

Feature	Specification
Brand	Lenovo
Model Number	61CAKCR1US
Screen Size	23.8 Inches
Resolution	FHD 1080p (1920 x 1080)
Aspect Ratio	16:9
Display Type	LCD
Display Technology	VA Panel (Vertical Alignment)
Refresh Rate	60 Hz
Response Time	4 ms (fast)
Brightness	250 cd/m²
Contrast Ratio	3000:1
Viewing Angle	178 Degrees
Connectivity	1 x HDMI, 1 x VGA
Adaptive Sync	FreeSync
Mounting Type	VESA (100x100mm)
Item Dimensions (D x W x H)	4.8"D x 25.1"W x 16"H
Item Weight	6.8 Pounds
Color	Raven Black



Figure 5: Monitor dimensions.

7. Warranty and Support

The Lenovo ThinkVision S24e-20 monitor comes with a **1-year limited warranty**. For warranty claims, technical support, or service inquiries, please contact Lenovo customer support directly.
You can find more information and contact details on the official Lenovo support website: www.lenovo.com/support

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