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GRIFEMA G13003

GRIFEMA PORTO-G13003 Bathtub Mixer Tap Instruction Manual

Model: G13003

Introduction

This manual provides detailed instructions for the installation, operation, maintenance, and troubleshooting of your GRIFEMA PORTO-G13003 Single-Lever External Bathtub/Shower Mixer Tap. Please read these instructions carefully before installation and retain them for future reference.

Product Components

The GRIFEMA PORTO-G13003 mixer tap package includes the following components:

- 1 x Bathtub and Shower Mixer Tap
- 1 x 1.5m Stainless Steel Shower Hose
- 1 x 5-Way Hand Shower
- 1 x Shower Bracket
- 1 x Installation Kit (includes threaded connectors, washers, cartridge, Teflon tape, screws, and wall plugs)



Image: All components included in the GRIFEMA PORTO-G13003 mixer tap kit, laid out on a white background. This includes the main mixer tap, a flexible shower hose, a hand shower, a wall-mount bracket, and various installation accessories like eccentric connectors, escutcheons, and sealing washers.

Safety Information

- Ensure the main water supply is turned off before beginning installation.
- If you are unsure about any step, consult a qualified plumber.
- Do not use abrasive cleaners or harsh chemicals on the chrome finish.

Installation Instructions

Step 1: Prepare the Installation Area

Turn off the main water supply. Remove any existing tap fixtures. Ensure the wall connections are clean and ready for the new mixer.

Step 2: Install Eccentric Connectors

Screw the eccentric connectors into the wall water outlets. Adjust them to ensure the correct distance (typically 150mm center-to-center) and level for the mixer tap. Use Teflon tape on the threads to ensure a watertight seal. Tighten securely.

Step 3: Attach Escutcheons

Place the decorative escutcheons over the eccentric connectors, flush against the wall.

Step 4: Mount the Mixer Tap

Attach the mixer tap to the eccentric connectors. Ensure the rubber washers are correctly seated within the tap's connections. Hand-tighten first, then use a wrench to gently tighten, being careful not to overtighten and damage the chrome finish. Check for leaks once the water supply is restored.



Image: A visual guide illustrating the installation process. It shows the eccentric connectors being screwed into the wall, followed by the placement of escutcheons, and finally the attachment of the main mixer tap body.

Step 5: Install Shower Hose and Hand Shower

Connect one end of the 1.5m shower hose to the outlet on the bottom of the mixer tap. Connect the other end to the hand shower. Ensure washers are in place for a leak-free connection.

Step 6: Mount the Shower Bracket

Choose a suitable location on the wall for the shower bracket. Mark the drilling points, drill holes, insert wall plugs, and secure the bracket with the provided screws. Place the hand shower in the bracket.



Image: Technical drawing displaying key dimensions of the mixer tap, such as the 150mm center-to-center distance for wall connections, and the hand shower head diameter of 100mm.

Operating Instructions

Water Flow and Temperature Control

The single lever controls both water flow and temperature. Move the lever left for hot water, right for cold water, and adjust vertically to increase or decrease flow. The mixer features a high-quality ceramic valve for precise control.

Diverter Function

To switch between the bathtub spout and the hand shower, pull the central diverter knob upwards. Push it down to return water flow to the bathtub spout.

Hand Shower Spray Functions

The hand shower offers 5 distinct spray modes. Rotate the shower head's face to cycle through the different spray patterns to suit your preference.



Image: The mixer tap in operation, showing water flowing from the hand shower. An inset highlights the NEOPERL water-saving aerator, indicating efficient water usage.

Maintenance and Cleaning

To maintain the mirror-like chrome finish and ensure longevity, follow these cleaning guidelines:

- Clean regularly with a soft cloth and mild soap or a non-abrasive cleaner specifically designed for chrome fixtures.
- Rinse thoroughly with clean water after cleaning to remove any soap residue.
- Dry the surface with a soft, dry cloth to prevent water spots and maintain shine.
- **Do not use:** Abrasive sponges, scouring pads, harsh detergents, acidic cleaners, or solvents, as these can damage

the chrome finish and internal components.

Aerator Cleaning

Periodically unscrew the aerator from the end of the bathtub spout and clean any mineral deposits or debris. Rinse it under running water and reattach securely.

Troubleshooting

Problem	Possible Cause	Solution
Water Leakage from Connections	Loose connections, worn washers, insufficient Teflon tape.	Turn off water supply. Tighten connections. Replace washers if worn. Reapply Teflon tape.
Reduced Water Flow	Clogged aerator, debris in water lines, low water pressure.	Clean the aerator. Check water supply filters. Consult a plumber for low water pressure issues.
Difficulty Adjusting Temperature	Faulty ceramic cartridge, unbalanced water pressure.	Ensure hot and cold water supplies are fully open. If issue persists, the ceramic cartridge may need replacement by a professional.
Diverter Not Switching Properly	Mineral buildup, faulty diverter mechanism.	Clean around the diverter knob. If still problematic, professional service may be required.

Specifications

- **Brand:** GRIFEMA
- **Model:** PORTO-G13003
- **Product Dimensions:** 15 x 18 x 24 cm
- **Item Weight:** 1.81 Kilograms
- **Material:** Brass + ABS
- **Finish:** Chrome
- **Installation Method:** Wall-mounted
- **Number of Handles:** 1 (Single-lever)
- **Hose Length:** 150 Centimeters
- **Special Features:** Water-saving aerator, low noise operation, high-quality ceramic cartridge.

Warranty and Support

This GRIFEMA product comes with a**5-year warranty**, covering manufacturing defects and material flaws. Please retain your proof of purchase for warranty claims.
For technical support, spare parts, or warranty inquiries, please contact GRIFEMA customer service through their official website or the retailer where the product was purchased. Provide your model number (G13003) and a detailed description of the issue.

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