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Moen 26013SRN

Moen Engage Shower System User Manual

Model: 26013SRN | Brand: Moen

PRODUCT OVERVIEW

The Moen Engage combination handshower and rainshower system offers a customizable showering experience. Featuring Magnetix technology, it provides a powerful magnetic dock for easy and secure placement of the handheld shower. This system allows for the use of the rainshower and handshower independently or simultaneously, providing versatile coverage. The handheld unit includes six distinct spray settings and a convenient pause/trickle button, complemented by a 60-inch kink-free metal hose for extended reach.



This image shows the complete Moen Engage shower system, featuring both the main rainshower head and the detachable handheld shower head, both in a brushed nickel finish. The system is designed for a modern bathroom aesthetic.

KEY FEATURES

- **Spot Resist Brushed Nickel Finish:** Resists fingerprints and water spots for a cleaner-looking bath.
- **Magnetix Technology:** Features an innovative magnetic docking system for easy release and secure return of

the handheld shower.

- **Dual Functionality:** Use the rainshower and handshower separately or together for maximum coverage.
- **Six-Function Handshower:** Offers versatile spray settings including soothing massage, wide coverage, rinse, and a pause/trickle button.
- **Extended Reach:** Equipped with a 60-inch, kink-free metal hose for enhanced flexibility and reach.



A direct front view of the Moen Engage shower system, highlighting the design of both the main showerhead and the handheld unit. This perspective emphasizes the integrated design and the various spray nozzles.

SPECIFICATIONS

Attribute	Detail
Brand	Moen
Style	Modern
Shape	Round
Material	Metal
Finish Type	Brushed
Setting Type	Rain, Massage
Installation Type	Wall Mounted
Color	Brushed Nickel
Hose Length	60 Inches
Number of settings	6

Attribute	Detail
Number of Jets	1
Efficiency	2.5 GPM
UPC	026508288566
Manufacturer	Moen Engage
Part Number	26013SRN
Item Weight	2.99 pounds
Package Dimensions	12.4 x 9.53 x 6.69 inches
Item model number	26013SRN
Is Discontinued By Manufacturer	No
Finish	Brushed
Flow Rate	2.5 Gallons Per Minute
Number of Handles	1
Handle Material	Brass
Mounting Type	Wall Mount
Included Components	Hose
Batteries Included?	No
Batteries Required?	No
ASIN	B07L8L7WWN
Customer Reviews	4.5 out of 5 stars (30 ratings)
Best Sellers Rank	#447,046 in Tools & Home Improvement #1,352 in Handheld Showerheads
Date First Available	December 10, 2018

SETUP AND INSTALLATION

The Moen Engage shower system is designed for straightforward installation as a wall-mounted unit. Before beginning, ensure you have all necessary components and tools, typically including an adjustable wrench and plumber's tape. It is recommended to turn off the main water supply before starting the installation process.

Follow the detailed instructions provided in the installation guide included with your product packaging. Ensure all connections are tightened securely to prevent leaks and ensure optimal performance. Proper sealing of threaded connections with plumber's tape is crucial.



This image displays the Moen Engage shower system fully installed and operational in a contemporary bathroom setting. Water is shown flowing from both the main rainshower head and the handheld unit, demonstrating its dual functionality.

OPERATING INSTRUCTIONS

Using the Dual Shower System

The Engage system allows you to operate the main rainshower and the handheld shower independently or simultaneously. A diverter knob, typically located on the main unit, controls the water flow, allowing you to switch between the two showerheads or use both at once.

Handheld Showerhead Settings

The handheld showerhead offers six distinct spray settings. To change the spray pattern, simply rotate the spray face on the handheld unit. Available settings include various massage options, wide coverage, and a focused rinse. A pause/trickle button is also integrated into the handheld unit, allowing you to temporarily reduce water flow without turning off the main water supply, which is useful for conserving water during lathering.



A user demonstrates the ease of detaching and using the handheld showerhead, highlighting the Magnetix docking system. This image illustrates the flexibility and extended reach provided by the 60-inch kink-free metal hose.

Magnetix Docking System

The innovative Magnetix technology provides a powerful and secure magnetic dock for the handheld showerhead. This design ensures easy release and a reliable return to its docked position, even with minimal effort.

MAINTENANCE AND CARE

To preserve the Spot Resist Brushed Nickel finish and ensure the longevity of your Moen Engage shower system, regular cleaning is recommended. Use a soft, damp cloth for routine cleaning. Avoid using abrasive cleaners, harsh chemicals, solvents, or polishing agents, as these can damage the finish and internal components.

For stubborn mineral deposits on the spray nozzles, a solution of white vinegar and water can be applied. Gently scrub with a soft brush, then thoroughly rinse with clean water. Periodically inspect the 60-inch hose and all connections for any signs of wear, kinks, or potential leaks. Keeping the spray nozzles clear of debris will help maintain optimal water pressure and spray performance.

TROUBLESHOOTING

Low Water Pressure

- **Check Hose Kinks:** Ensure the 60-inch metal hose is not kinked or obstructed, which can restrict water flow.
- **Main Water Supply:** Verify that the main water supply valve to your shower is fully open.
- **Clean Nozzles:** Mineral deposits can accumulate in the spray nozzles. Clean them using a soft brush or by soaking the showerhead in a solution of white vinegar and water.

Leaking

- **Tighten Connections:** Ensure all threaded connections are securely tightened. Over-tightening can also cause damage, so apply firm but not excessive force.
- **Inspect Washers/Gaskets:** Check the rubber washers or gaskets at connection points for proper seating or signs of wear/damage. Replace if necessary.

- **Minor Handheld Leak:** It is normal for the handheld unit to leak a small amount of water when the main showerhead is active or when the pause button is engaged. This does not typically affect overall water pressure or system performance.

WARRANTY AND SUPPORT

Moen products are backed by a limited lifetime warranty against leaks, drips, and finish defects to the original consumer purchaser. For specific warranty details, terms, and conditions, please refer to the warranty information included with your product or visit the official Moen website.

For technical assistance, replacement parts, or to make a warranty claim, please contact Moen customer service directly. You will typically need your proof of purchase and the product model number (26013SRN) when contacting support.

You can also find additional product information and support resources by visiting the [Moen Store on Amazon](#).