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Model: KX-HNC301W

INTRODUCTION

This instruction manual provides essential information for the proper installation, operation, and maintenance of your Panasonic KX-HNC301W Add-On Camera for the Panasonic Video Baby Monitor system. This camera unit is designed to expand your existing baby monitoring setup, allowing you to monitor multiple rooms or angles. Please read this manual thoroughly before using the product and retain it for future reference.

IMPORTANT SAFETY INSTRUCTIONS

- Always keep the camera unit and its power cord out of reach of children (at least 3 feet / 1 meter away from the crib).
- Do not place the camera unit in or near water or other liquids.
- Use only the AC adapter provided with the product. Using unauthorized adapters may cause damage or fire.
- Ensure proper ventilation around the camera unit. Do not cover it with cloth or other materials.
- This product is intended for indoor use only.
- Do not attempt to disassemble or repair the camera unit yourself. Refer all servicing to qualified service personnel.
- The baby monitor is not a medical device and should not be used as a substitute for responsible adult supervision.

PACKAGE CONTENTS

Your Panasonic KX-HNC301W Add-On Camera package typically includes the following items:

- KX-HNC301W Camera Unit
- AC Adapter for Camera Unit
- Wall Mounting Hardware (screws, anchors)

- Operating Instructions (this manual)

SETUP AND INSTALLATION

1. Camera Placement

Position the camera unit on a flat surface or mount it to a wall using the provided hardware. Ensure the camera has a clear line of sight to the area you wish to monitor. For optimal performance, place the camera within the recommended range of your main monitor unit and away from potential interference sources like microwaves or Wi-Fi routers. Always ensure the camera and its cord are at least 3 feet (1 meter) away from the baby's crib or play area to prevent strangulation hazards.



Image: Front view of the Panasonic KX-HNC301W Add-On Camera, showing its white base and black camera head with two lenses.

2. Powering the Camera

1. Connect the AC adapter to the camera unit's power input port.
2. Plug the AC adapter into a standard electrical outlet. The camera unit will power on automatically.

3. Pairing with the Monitor Unit

To add this camera to your existing Panasonic Video Baby Monitor system, you must pair it with your main monitor

unit. Refer to your main monitor unit's instruction manual for specific pairing procedures. Generally, this involves accessing a "Camera Registration" or "Add Camera" option in the monitor's menu and then pressing a pairing button on the camera unit within a specified timeframe.

Note: Your Panasonic Video Baby Monitor system supports up to 4 camera units.

OPERATING INSTRUCTIONS

Once the add-on camera is successfully paired with your monitor unit, you can utilize its features through the monitor. The following functions are controlled via the main monitor unit:

- **Remote Pan/Tilt/Zoom:** Use the controls on your monitor unit to remotely adjust the camera's viewing angle (pan and tilt) and zoom in or out for a closer look.
- **Two-Way Talk:** Press and hold the talk button on your monitor unit to speak to your baby through the camera's built-in speaker. Release the button to hear your baby.
- **Night Vision:** The camera automatically activates infrared night vision in low-light conditions, providing a clear black-and-white image of the room.
- **Smart Sensor Alerts:** The camera unit is equipped with sensors that can detect temperature changes, motion, and sound. Configure alert settings on your monitor unit to receive notifications for these events.
- **Lullaby or Noises:** If your monitor unit supports it, you can remotely play lullabies or soothing sounds through the camera's speaker to comfort your baby.
- **Switching Cameras:** If you have multiple cameras paired, use the monitor unit's controls to switch between camera views or activate a patrol mode that cycles through all connected cameras.

CARE AND MAINTENANCE

- **Cleaning:** Wipe the camera unit with a soft, dry cloth. Do not use liquid or aerosol cleaners, as they may damage the unit.
- **Storage:** If storing the camera unit for an extended period, disconnect it from the power outlet and store it in a cool, dry place.
- **Environmental Conditions:** Avoid exposing the camera unit to extreme temperatures, direct sunlight, or high humidity.

TROUBLESHOOTING

| Problem | Possible Cause / Solution |
|--|--|
| No image/sound from camera. | <p>Ensure the camera unit is powered on and its AC adapter is securely plugged into an outlet.</p> <p>Verify the camera is properly paired with the monitor unit. Re-pair if necessary.</p> <p>Check if the camera is within range of the monitor unit.</p> |
| Poor image/sound quality. | <p>Move the camera closer to the monitor unit.</p> <p>Relocate the camera or monitor away from other electronic devices that may cause interference (e.g., Wi-Fi routers, microwaves).</p> <p>Ensure there are no large obstructions between the camera and monitor.</p> |
| Camera not responding to Pan/Tilt/Zoom. | <p>Confirm the camera is powered on and paired.</p> <p>Check the monitor unit's battery level if it's running on battery.</p> <p>Ensure the camera is not physically obstructed.</p> |
| Smart alerts (motion/sound/temperature) not working. | <p>Verify alert settings are enabled and configured correctly on your monitor unit.</p> <p>Ensure the camera is positioned to detect the desired events (e.g., motion in the crib area).</p> |

SPECIFICATIONS

- **Model:** KX-HNC301W
- **Brand:** Panasonic
- **Connectivity Technology:** RF (Radio Frequency)
- **Special Features:** Motion Sensor, Night Vision, Remote Pan/Tilt/Zoom, Two-Way Talk, Lullaby/Noise Playback (features dependent on main monitor unit)
- **Recommended Uses:** Baby Monitoring, Night Vision
- **Power Source:** AC Adapter (included)
- **Operating Temperature:** Consult main monitor manual for system operating temperature range.

WARRANTY AND SUPPORT

For warranty information, please refer to the warranty card included with your original Panasonic Video Baby Monitor system or visit the official Panasonic support website. For technical assistance or customer support, please contact Panasonic customer service. Contact details can typically be found on the Panasonic website or in your main product documentation.

Online Support: www.panasonic.com/us/support.html