Arama A802S2

Arama RJ9 Phone Headset A802S2 User Manual

Comprehensive instructions for your Arama RJ9 Phone Headset Model A802S2.

1. INTRODUCTION

The Arama RJ9 Phone Headset A802S2 is designed for professional communication in office and call center environments. It features wideband audio technology and a noise-canceling microphone to ensure clear conversations. The headset prioritizes user comfort with its ergonomic design and durable construction, making it suitable for extended use.
This manual provides detailed instructions for setting up, operating, and maintaining your Arama A802S2 headset, along with troubleshooting tips and product specifications.

2. PRODUCT OVERVIEW

Figure 1: Arama RJ9 Phone Headset A802S2. This image shows the complete headset with its adjustable headband, ear cushions, and microphone boom.

Key Features:

- **Wideband Audio Technology:** Provides clear and natural sound for improved call quality.
- **Noise-Canceling Microphone:** Reduces background noise for clearer outgoing speech.
- **Acoustic Shock Protection Circuit:** Safeguards your hearing from sudden loud noises.
- **Ergonomic Design:** Features ultra-soft protein earpads and an adjustable headband for all-day comfort.
- **Durable Construction:** Made with quality plastics and a unibody headband for longevity.
- **In-line Controls:** Conveniently located volume and mute controls on the cord.
- **5.3ft Cord Length:** Offers flexibility and freedom of movement during calls.

Build To Last

Precision design, superior quality plastics, unibody headband construction. Metal mic boom joints makes this computer headset more durable.

Figure 2: Multi-Adjustable Node Design. This image illustrates the various adjustable points of the headset, including the earcups, headband, and rotatable microphone arm, ensuring a personalized and comfortable fit.

Environmental Noise Cancellation

Maintain your focus on business meetings, enjoy a noise-free conference experience.
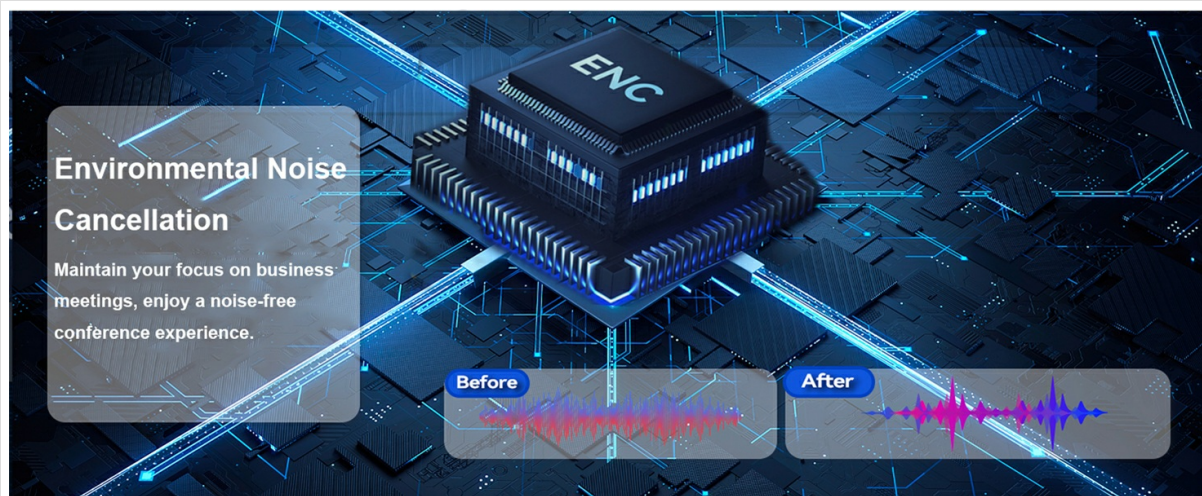
Before   After

Figure 3: Noise Cancellation Feature. This image visually compares audio signals before and after noise cancellation, demonstrating the effectiveness of the headset's noise-reducing microphone.

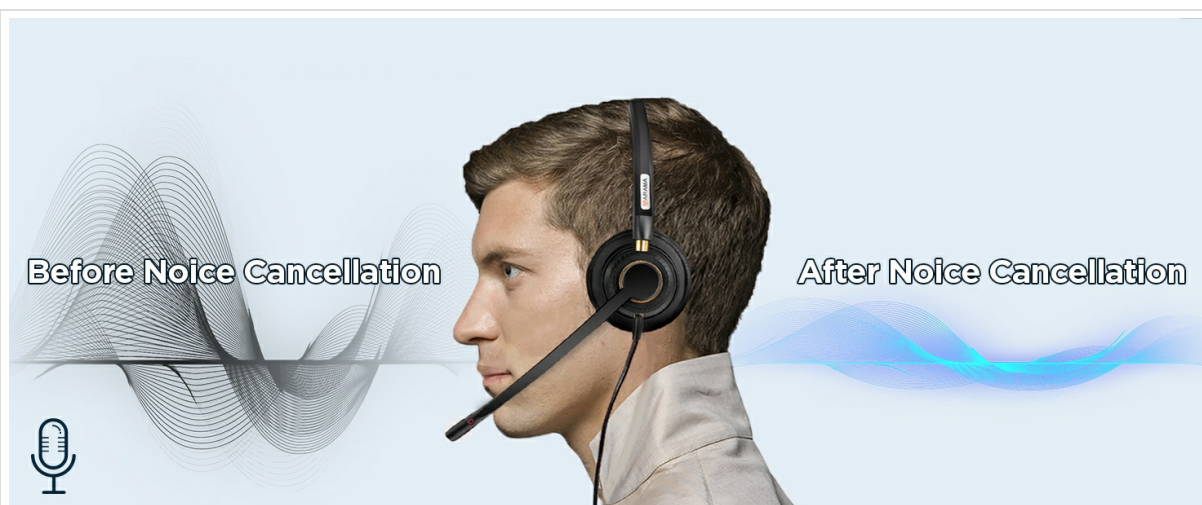Before Noice Cancellation   After Noice Cancellation

Figure 4: Ultra Comfort Design. This image highlights the soft leather ear pads, emphasizing their skin-friendly, breathable, and heat-sweat reduction properties for extended comfort.

Product Video:

Your browser does not support the video tag.

3. SETUP AND CONNECTION

The Arama A802S2 headset connects directly to compatible landline deskphones via an RJ9 jack. It is important to verify your phone's compatibility before connecting.

Figure 5: RJ9 Connector and Compatibility. This image illustrates the RJ9 connector and lists various compatible phone brands, emphasizing that the headset is not for cell phones or computers.

Figure 6: Headset Connection. This image shows the Arama A802S2 headset connected to a landline phone via its RJ9 jack, highlighting the correct connection point.

Compatibility:

This headset is designed for specific landline deskphone models. It is**NOT** compatible with cell phones or computers.

Compatible with many models from the following brands:

- **Polycom:** SoundPoint 300, 301, 335, 430, 450, 500 (rev. E or later), 501, 550, 600, 601, 650, 670, CX300, CX500, CX600, CX700, VVX300, VVX310, VVX400, VVX410, VVX500, VVX600, VVX1500.
- **Mitel**
- **ShoreTel**
- **Plantronics**
- **Fanvil**
- **Alcatel-Lucent**
- **HUWEI**
- **NEC**
- **Siemens**
- **Aastra**
- **Toshiba NEC Aspire Dterm Nortel Norstar Meridian ROLM Packet8**

For other phone models, please consult the manufacturer's compatibility guide or contact support for advice.

Connection Steps:

1. Locate the RJ9 headset port on your compatible landline deskphone. This port is typically labeled with a headset icon.
2. Insert the RJ9 connector of the Arama headset firmly into the RJ9 headset port on your phone.
3. Ensure the connection is secure.

4. OPERATING INSTRUCTIONS

Once connected, your Arama A802S2 headset is ready for use. The inline controls provide easy access to essential functions.

Adjusting the Headset:

- **Headband Adjustment:** Gently slide the headband to adjust its length until it fits comfortably over your head.
- **Microphone Positioning:** Rotate the microphone boom to position the microphone approximately 1-2 inches from your mouth for optimal voice pickup. The microphone is flexible and can be adjusted for best clarity.
- **Ear Cushion Comfort:** Ensure the ultra-soft protein earpads sit comfortably on your ears.

Using In-line Controls:

Figure 7: Multi-function Remote Control. This image shows a close-up of the inline remote control with clearly labeled mute switch and volume control buttons.

- **Volume Control:** Use the '+' and '-' buttons on the in-line control unit to increase or decrease the listening volume.
- **Mute Function:** Slide the mute switch to 'ON' to mute your microphone, preventing your voice from being transmitted. Slide it to 'OFF' to unmute.

5. Maintenance

Proper care and maintenance will extend the lifespan of your Arama A802S2 headset.

Figure 8: Built to Last. This image emphasizes the precision design, quality plastics, unibody headband construction, and metal mic boom joints that contribute to the headset's durability.

- **Cleaning:** Use a soft, dry cloth to clean the headset. Avoid using harsh chemicals or abrasive materials.
- **Ear Cushions:** The protein leather ear cushions can be gently wiped with a damp cloth if necessary. Ensure they are completely dry before use.
- **Storage:** When not in use, store the headset in a clean, dry place, away from extreme temperatures and direct sunlight. Avoid tangling the cord.
- **Durability:** The headset is built with durable materials. Avoid excessive force when adjusting or handling to prevent damage.

6. TROUBLESHOOTING

If you encounter issues with your Arama A802S2 headset, please refer to the following common solutions:

Problem	Possible Cause	Solution
No sound from headset / Cannot hear caller	- Incorrect connection. - Volume too low. - Phone settings.	- Ensure the RJ9 connector is fully inserted into the phone's headset port. - Increase the volume using the in-line controls or your phone's volume settings. - Check your phone's audio settings to ensure the headset is selected as the output device.
Microphone not working / Caller cannot hear you	- Microphone muted. - Incorrect microphone position. - Phone settings.	- Check the in-line mute switch and ensure it is in the 'OFF' (unmuted) position. - Adjust the microphone boom to position the microphone closer to your mouth. - Verify your phone's microphone settings.
Static or poor audio quality	- Loose connection. - Interference.	- Reconnect the RJ9 plug firmly. - Move away from other electronic devices that might cause interference.
Headset not compatible with my phone	Phone model not supported.	- Refer to the compatibility list in Section 3. This headset is specifically designed for certain landline deskphones and is not universal. - Contact Arama support for further assistance or to inquire about compatible adapters.

7. SPECIFICATIONS

Feature	Detail
Model Name	A802S2
Connectivity Technology	Wired

Feature	Detail
Headphones Jack	RJ9
Microphone	Noise-Canceling
Controls	In-line Volume Control, Microphone Mute
Cord Length	5.3 feet
Ear Placement	On Ear
Material	Leather (earpads), Metal, Plastic
Item Weight	5.76 ounces
Package Dimensions	7.52 x 5.94 x 1.65 inches
Included Components	Headset, Cable, User Manual

8. WARRANTY AND SUPPORT

Arama products are manufactured to high-quality standards. For warranty information, technical support, or any questions regarding your Arama RJ9 Phone Headset A802S2, please contact Arama customer service directly. Refer to the product packaging or the official Arama website for contact details.