

## URBN Thud 300 With HD Sound

# URBN Thud 300 Bluetooth Wireless Sport Headset User Manual

Model: Thud 300 With HD Sound

## 1. INTRODUCTION

---

Thank you for purchasing the URBN Thud 300 Bluetooth Wireless Sport Headset. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your new headset. Please read it carefully to ensure optimal performance and longevity of your device.



Image: The URBN Thud 300 Bluetooth Wireless Sport Headset, featuring a sleek black design with a flexible neckband and in-ear earbuds.

## 2. WHAT'S IN THE BOX

Please check the contents of your package. If any items are missing or damaged, contact customer support.

- Main Unit (URBN Thud 300 Headset)
- Extra Eartips (various sizes for a comfortable fit)
- Charging Cable (USB)
- Carrying Case
- User Manual (this document)

### 3. PRODUCT FEATURES

The URBN Thud 300 headset is designed for an immersive audio experience during sports and daily activities.

- **HD Sound with Deep Bass:** Equipped with fine-tuned drivers, the Thud 300 delivers high-definition audio with enhanced bass, ideal for motivating workouts.



Image: Two URBN Thud 300 earpieces connected by the neckband, illustrating the HD sound and deep bass capabilities with sound wave graphics.

- **8-Hour Playback Time:** A 100 mAh battery provides up to 8 hours of continuous music playback, ensuring your headset lasts through long workout sessions.

## RECHARGEABLE BATTERY: With 8-hour Playback Time

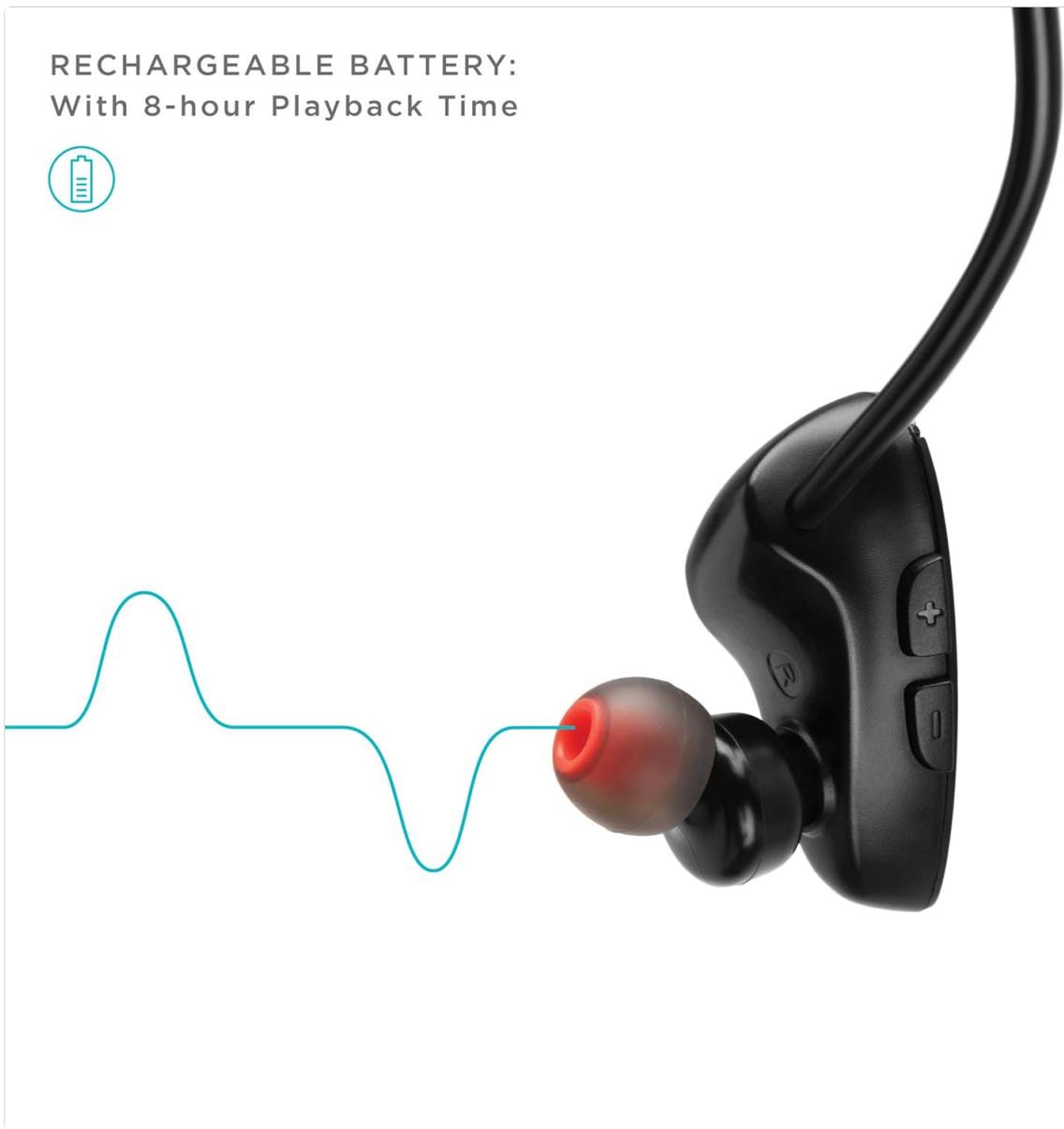


Image: Close-up of an URBN Thud 300 earpiece, highlighting the charging port and indicating the 8-hour battery life with a battery icon and waveform.

- **Secure and Comfortable Fit:** The lightweight design and flexible neckband ensure a secure and comfortable fit, preventing the earphones from falling out during intense activities.

## SECURE FIT AND SWEAT-PROOF

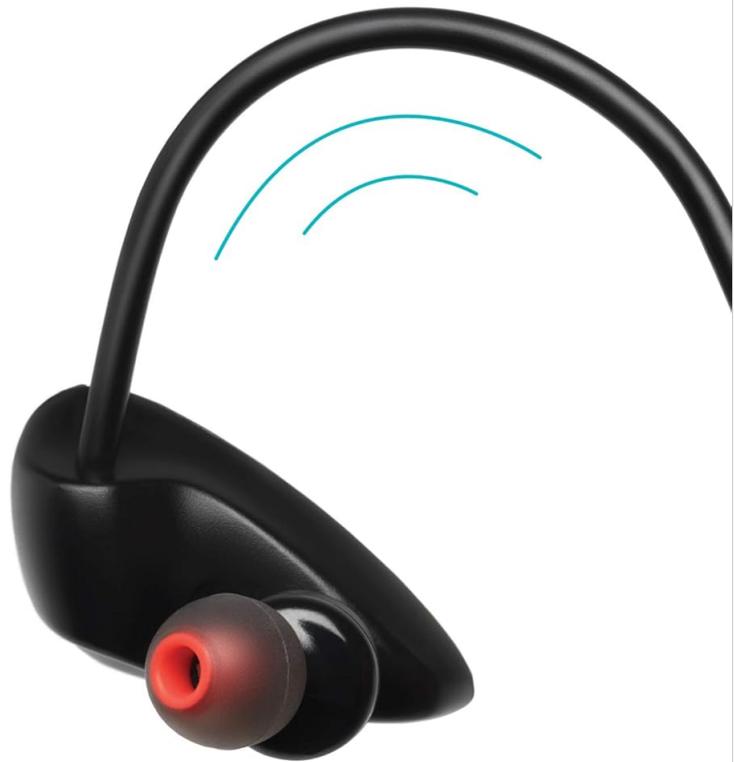


Image: Side view of an URBN Thud 300 earpiece, emphasizing its secure fit and sweat-proof design, with subtle wave graphics.

- **Integrated Controls:** Easily manage your audio and calls directly from the headset. Controls allow you to change tracks, adjust volume, and answer/end calls without needing to access your phone.

## BLUETOOTH 4.2



Image: Close-up of the URBN Thud 300 earpiece, showing the integrated control buttons and indicating Bluetooth 4.2 connectivity with a Bluetooth symbol and signal waves.

- **Noise Isolation:** Premium-grade earplugs effectively seal your ears, minimizing ambient noise for an undistracted listening experience during workouts.

## HANDS FREE CALLING



Image: Close-up of an URBN Thud 300 earpiece with an earbud, illustrating hands-free calling capability and noise isolation with call and microphone icons and signal waves.

- **Bluetooth 4.1 Connectivity:** Seamlessly connects with your device using a high-speed, low-energy consumption Bluetooth chipset.

## 4. SETUP

### 4.1 Charging the Headset

1. Connect the provided USB charging cable to the charging port on the headset.
2. Plug the other end of the USB cable into a compatible USB power source (e.g., computer USB port, wall adapter).
3. The LED indicator on the headset will illuminate to show charging status. It will typically turn off or change color once fully charged.
4. A full charge provides approximately 8 hours of playback time.

### 4.2 Pairing with a Bluetooth Device

1. Ensure the headset is fully charged and turned off.
2. Press and hold the Multi-function button (usually the power button) on the headset until the LED indicator flashes red and blue alternately. This indicates pairing mode.
3. On your Bluetooth-enabled device (smartphone, tablet, laptop), go to the Bluetooth settings.
4. Turn on Bluetooth and search for available devices.
5. Select "URBN Thud 300" from the list of found devices.
6. Once successfully paired, the LED indicator on the headset will typically flash blue slowly or turn solid blue. A voice prompt may also confirm the connection.
7. If prompted for a password, enter "0000" (four zeros).

## 5. OPERATING INSTRUCTIONS

---

### 5.1 Power On/Off

- **Power On:** Press and hold the Multi-function button for approximately 3 seconds until the LED indicator flashes blue and a voice prompt confirms "Power On".
- **Power Off:** Press and hold the Multi-function button for approximately 3 seconds until the LED indicator flashes red and a voice prompt confirms "Power Off".

### 5.2 Music Playback

- **Play/Pause:** Press the Multi-function button once.
- **Next Track:** Press and hold the Volume Up (+) button.
- **Previous Track:** Press and hold the Volume Down (-) button.
- **Volume Up:** Short press the Volume Up (+) button.
- **Volume Down:** Short press the Volume Down (-) button.

### 5.3 Call Management

- **Answer/End Call:** Press the Multi-function button once during an incoming call.
- **Reject Call:** Press and hold the Multi-function button for approximately 2 seconds during an incoming call.
- **Redial Last Number:** Double-press the Multi-function button.

## 6. MAINTENANCE

---

Proper care will extend the life of your URBN Thud 300 headset.

- **Cleaning:** Use a soft, dry cloth to wipe the headset. For earbuds, gently remove them and clean with a damp cloth, ensuring they are completely dry before reattaching. Do not use harsh chemicals or abrasive cleaners.
- **Storage:** When not in use, store the headset in its provided carrying case to protect it from dust, dirt, and physical damage.
- **Avoid Extreme Conditions:** Do not expose the headset to extreme temperatures (hot or cold), high humidity, or direct sunlight for prolonged periods.

- **Water Resistance:** While designed for sports, avoid submerging the headset in water. It is sweat-proof but not waterproof.
- **Charging:** Only use the provided charging cable or a certified equivalent. Avoid overcharging the battery.

## 7. TROUBLESHOOTING

If you encounter issues with your headset, try the following solutions:

Problem	Possible Cause	Solution
Headset won't turn on	Low battery	Charge the headset fully.
Cannot pair with device	Headset not in pairing mode; Bluetooth off on device; Device too far	Ensure headset is in pairing mode (flashing red/blue). Turn on Bluetooth on your device. Move headset closer to device (within 10 meters). Forget previous pairings on your device and try again.
No sound or low volume	Volume too low; Headset not connected; Incorrect audio output selected on device	Increase volume on both headset and connected device. Reconnect the headset. Check your device's audio settings to ensure output is set to the headset.
Intermittent connection	Interference; Device too far; Low battery	Move away from sources of strong electromagnetic interference (e.g., Wi-Fi routers). Ensure device is within range. Charge the headset.
Microphone not working	Microphone muted; Headset not selected as input device	Ensure microphone is not muted on your device. Check your device's sound settings to confirm the headset is selected as the input device.

If the problem persists after trying these solutions, please contact customer support.

## 8. SPECIFICATIONS

<b>Model Name</b>	Thud 300 With HD Sound
<b>Connectivity Technology</b>	Wireless
<b>Wireless Communication Technology</b>	Bluetooth (Version 4.1)
<b>Form Factor</b>	In-ear
<b>Microphone Format</b>	Built-In

<b>Noise Control</b>	Sound Isolation
<b>Battery Life</b>	8 Hours
<b>Battery Type</b>	1 Lithium Ion battery (included)
<b>Material</b>	Plastic
<b>Item Weight</b>	200 Grams
<b>Product Dimensions (LxWxH)</b>	9.2 x 10.5 x 3 cm
<b>Manufacturer</b>	ACTIVE ASIA LIMITED
<b>UPC</b>	044902502590

## 9. WARRANTY AND SUPPORT

### 9.1 Warranty Information

The URBN Thud 300 Bluetooth Wireless Sport Headset comes with a **1 Year Warranty** from the date of purchase. This warranty covers manufacturing defects. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

### 9.2 Customer Support

For technical assistance, warranty claims, or any other inquiries, please contact the importer or manufacturer:

- **Importer:** Acetron Trade LLP, B, 402, 36, Turner Road, Bandra West, Mumbai 400050
- **Manufacturer:** ACTIVE ASIA LIMITED UNIT 1313, 13/F PENINSULA SQUARE, 18 SUNG ON STREET HUNG HOM, KOWLOON, HONG KONG.

Please have your product model number (Thud 300 With HD Sound) and proof of purchase ready when contacting support.