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› [Touchstone](#) /

› [Touchstone Valueline 30003 Smart Motorized TV Lift User Manual for 26-50 Inch TVs](#)

## Touchstone 30003

# Touchstone Valueline 30003 Smart Motorized TV Lift User Manual

For 26-50 Inch Televisions

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## 1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your Touchstone Valueline 30003 Smart Motorized TV Lift. This mechanism is designed to discreetly store and reveal flat-screen televisions ranging from 26 to 50 inches. Please read these instructions thoroughly before beginning installation or operation to ensure proper function and safety.

## 2. PACKAGE CONTENTS

Verify that all components listed below are present in your package:

- Valueline TV Lift Mechanism
- Flat Top Lid Mount
- Lift Control Box
- Wired Remote with Visual Display
- RF Remote
- Power Supply
- Exclusive "C" Bracket for TV Height Adjustment
- Product Manual (this document)



### **Included Items:**

- Wireless RF Remote
- Wired LED Lift Remote
- Power Adaptor
- Control Box

Image: All components included with the Touchstone Valueline 30003 TV Lift, showing the wireless RF remote, wired LED lift remote, power adapter, and control box.

## A MESSAGE FROM TOUCHSTONE

We launched Touchstone Home Products in 2005 to be an innovator in electric fireplaces, TV lift cabinets, and lift mechanisms. We have continued to thrive due to our quality products and personable sales and support staff. We would like to thank you for trusting Touchstone in your home, and for that we are grateful. If you have any questions or thoughts, please reach out to us directly and we will be happy to quickly assist you.



Frank Evan  
Vice President Director of Sales

Image: A comprehensive view of all items included in the package, laid out for inspection, featuring the lift mechanism, various remotes, control unit, power supply, and mounting accessories.

## 3. PRODUCT FEATURES

- **Flat-Top Lid Mount:** Designed for flush counter installations, allowing for a seamless integration with your furniture.
- **"C" Bracket:** Exclusive bracket for precise TV height adjustment, offering 6 5/8 inches of flexibility.
- **Smooth Operation:** Features soft start and stop functionality for quiet and professional movement.
- **Wired Remote with Display:** Provides a visual display of the lift height for accurate memory settings.
- **RF Remote:** Wireless control for convenience.
- **Smart Home Compatibility:** Integrates with Alexa and Google Home for voice control and app-based memory height settings.
- **Travel Distance:** Offers 28 inches of vertical travel.
- **Weight Capacity:** Supports televisions up to 165 lbs.
- **TV Size Compatibility:** Accommodates flat-screen TVs from 26 to 50 inches.

## 4. SETUP AND INSTALLATION

### 4.1. Pre-Installation Considerations

- Ensure the installation location can support the weight of the lift mechanism and your television (up to 165 lbs).
- The lift is suitable for cabinet, counter, or standalone installations. It is not designed for drop-down use.

- The lift has a retracted height of 27 1/8 inches and a maximum extended height of 55 1/8 inches. The width is 19 inches.





Image: Diagram illustrating the key dimensions of the TV lift, including its maximum extended height, minimum retracted height, and overall width.

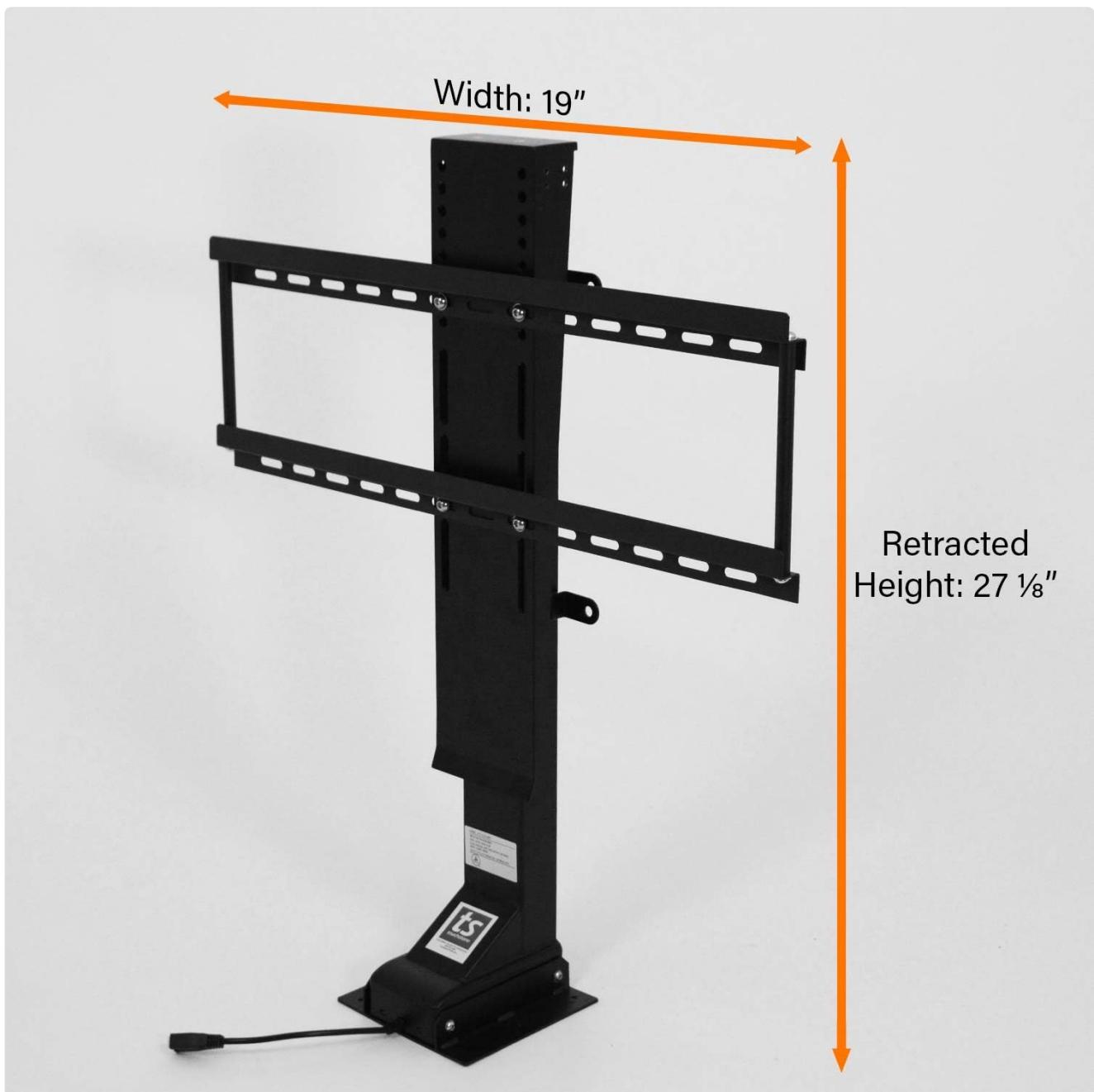


Image: The TV lift in its fully retracted position, highlighting its compact height of 27 1/8 inches.

## 4.2. Mounting the Lift Mechanism

1. Secure the base of the lift mechanism to a stable surface inside a cabinet, counter, or as a standalone unit.

2. Attach the flat top lid mount if you intend to use a floating or secured top (wood, ceramic, marble, or drywall).



Image: Visual guide demonstrating the installation of the flat top mount and options for securing the lift mechanism to a floor or within a cabinet structure.

#### 4.3. Attaching the Television

1. Mount your 26-50 inch flat-screen TV to the provided TV bracket.
2. Utilize the exclusive "C" bracket to fine-tune the TV's height for optimal viewing and concealment.





Image: The Touchstone Valueline 30003 TV lift mechanism, showcasing its robust design and the extended brackets ready for television attachment.

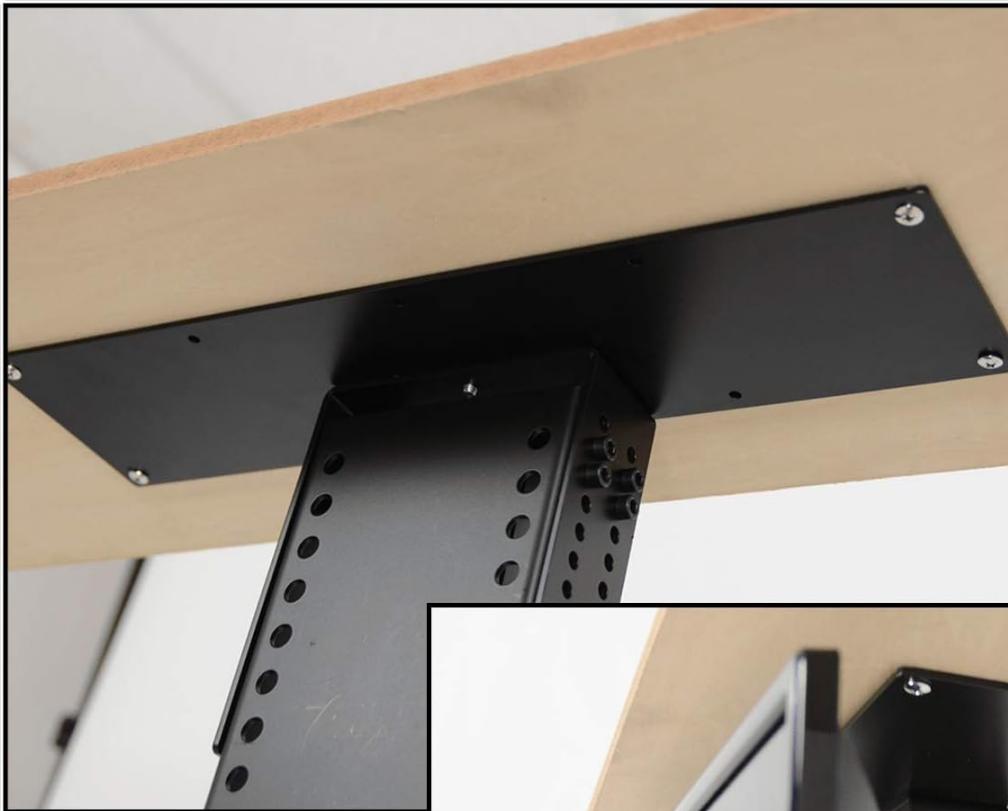


Image: Close-up view highlighting the "C" bracket for TV height adjustment, the safety pressure stop mechanism, and secure wall mounting points.

## 5. OPERATION

### 5.1. Using the Remotes

- RF Remote:** Use the wireless RF remote for convenient control from a distance. Press the up/down buttons to raise or lower the TV.
- Wired Remote:** The wired remote features a visual display for precise height monitoring. Use it to set and recall exact memory positions for your TV.



**Flat Top Mount Installation**



**Mount on Floor  
or Inside  
Cabinet**

Image: Various methods of controlling the TV lift, including the wired remote, wireless RF remote, and the Touchstone mobile application.

## 5.2. Setting Memory Heights

Refer to the specific instructions provided with your control box for programming custom memory heights using the wired remote or the Touchstone app. This allows the TV to stop at your preferred viewing positions automatically.

## 6. SMART HOME INTEGRATION

The Touchstone Valueline 30003 TV Lift is compatible with popular smart home systems:

- **Alexa Enabled:** Control your TV lift using voice commands through Amazon Alexa devices.
- **Google Enabled:** Integrate with Google Home for voice control and seamless operation within your smart home ecosystem.

Download the Touchstone app to connect your lift to these smart home platforms and manage memory heights directly from your smartphone.

## 7. MAINTENANCE

The Valueline 30003 TV Lift is designed for durability and requires minimal maintenance. To ensure optimal performance:

- Keep the lift mechanism free from dust and debris.
- Periodically check all mounting hardware to ensure it remains secure.
- Avoid obstructing the lift's path during operation.

## 8. TROUBLESHOOTING

If you encounter issues with your TV lift, consider the following common solutions:

- **Lift Not Responding:**
  - Check if the power supply is securely connected and receiving power.
  - Ensure remote batteries are functional.
  - Verify that no obstructions are blocking the lift's movement.
- **Inconsistent Movement:**
  - Recalibrate memory settings if the lift stops at incorrect positions.
  - Ensure the TV is mounted evenly and within the weight capacity.
- **Lift Locks Up After Power Outage:**
  - In some cases, a power cycle (unplugging and replugging the power supply) may resolve this.
  - If issues persist, contact customer support.

For further assistance, refer to the support information in Section 10.

## 9. SPECIFICATIONS

Feature	Detail
<b>Brand</b>	Touchstone
<b>Model Number</b>	30003
<b>Product Dimensions</b>	27.13 x 7 x 7 inches (retracted)
<b>Item Weight</b>	41.1 pounds
<b>Mounting Type</b>	Internal or Cabinet Mount
<b>Movement Type</b>	Fixed (Vertical Lift)
<b>Material</b>	Alloy Steel
<b>Color</b>	Black
<b>Compatible Devices</b>	Alexa Devices, Smartphone, Television
<b>TV Size Compatibility</b>	26-50 Inch TVs
<b>Travel Distance</b>	28 inches

Weight Capacity	165 lbs
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## 10. WARRANTY AND SUPPORT

### 10.1. Warranty Coverage

The Touchstone Valueline 30003 TV Lift is backed by a **5-year manufacturer's warranty**. This warranty covers the replacement of any non-functioning lift mechanism parts. For specific terms and conditions, please refer to the warranty documentation included with your product or contact Touchstone Home Products directly.

### 10.2. Customer Support

For any questions, technical assistance, or warranty claims, please contact Touchstone Home Products customer service. Contact information can typically be found on the manufacturer's website or on the product packaging.

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### Related Documents - 30003

	<p><a href="#">Touchstone Sideline Elite 60" Outdoor/Indoor Recessed Electric Fireplace Owner's Manual &amp; Installation Guide</a></p> <p>Comprehensive owner's manual and installation guide for the Touchstone Sideline Elite 60-inch recessed electric fireplace (Model 80049). Learn about safety, installation, operation, and maintenance.</p>
	<p><a href="#">Touchstone 86273 50-Inch Recessed Electric Fireplace Owner's Manual &amp; Installation Guide</a></p> <p>Download the owner's manual for the Touchstone 86273 50-inch recessed electric fireplace. Get detailed instructions on installation, operation, safety, troubleshooting, and warranty.</p>
	<p><a href="#">Touchstone Sideline 50" Outdoor/Indoor Electric Fireplace: Owner's Manual &amp; Installation Guide</a></p> <p>Comprehensive owner's manual for the Touchstone Sideline 50-inch Outdoor/Indoor Recessed Electric Fireplace (Model 80017). Includes safety information, installation instructions (recessed and wall-mounted), operation, maintenance, and warranty details.</p>
	<p><a href="#">Touchstone Sideline Series Recessed Electric Fireplace Owner's Manual</a></p> <p>This owner's manual provides comprehensive instructions for the installation, operation, and maintenance of the Touchstone Sideline Series Recessed Electric Fireplace. It includes safety warnings, model specifications, and troubleshooting tips.</p>

 <p><b>SIDELINE® SERIES ELECTRIC FIREPLACE HEATER</b> Model 80004-80032 Series Manual 80004-80032 OWNER'S MANUAL</p> <p>36" 48" 50" 60" 72" 108" Recessed Electric Fireplace AC 115V 60Hz 100W</p> <p><b>WARNING:</b> Read and understand all instructions before installing or using this product. Failure to do so can result in death or serious injury. <b>CAUTION:</b> This is a heavy product. Use proper lifting techniques when moving this product.</p> <p><b>ts</b> Touchstone Quality Appliances</p>	<p><a href="#">Touchstone Sideline Series Electric Fireplace Owner's Manual &amp; Installation Guide</a></p> <p>Comprehensive owner's manual for Touchstone Sideline Series Recessed Electric Fireplaces (Models 80004-80032). Includes installation, operation, safety, and maintenance instructions.</p>
 <p><b>Sideline® Series Electric Fireplace Heater OWNER'S MANUAL</b></p> <p>36" 48" 50" 60" 72" 108" Sideline® Series Recessed Electric Fireplace AC 115V 60Hz 100W</p> <p><b>WARNING:</b> Read and understand all instructions before installing or using this product. Failure to do so can result in death or serious injury. <b>CAUTION:</b> This is a heavy product. Use proper lifting techniques when moving this product.</p> <p><b>ts</b> Touchstone Quality Appliances</p>	<p><a href="#">Touchstone Sideline Series Electric Fireplace Heater Owner's Manual</a></p> <p>Comprehensive owner's manual for the Touchstone Sideline Series Recessed Electric Fireplace Heater, covering installation, operation, safety, and maintenance for models 80004 through 80043.</p>