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Samsung DC97-20095A

Samsung DC97-20095A Washer Control Panel Assembly User Manual

IMPORTANT INFORMATION: PART COMPATIBILITY

Before proceeding with any installation or replacement, it is crucial to verify that the Samsung DC97-20095A Control Panel Assembly is compatible with your specific washer model. Many replacement parts may appear similar but are designed for different models. Always check your appliance's model number to ensure correct fitment.



Image: Always verify your appliance's model number to ensure compatibility with the DC97-20095A control panel.

PRODUCT OVERVIEW

The Samsung DC97-20095A Washer Control Panel Assembly is an original equipment manufacturer (OEM) part designed to replace a damaged or malfunctioning control panel on compatible Samsung washing machines. This assembly provides the user interface for selecting wash cycles, adjusting settings, and initiating or pausing wash operations.

Does your part fit?



Many replacement parts
look the same
but won't fit your model.

Don't be fooled!

Check your
model number
before you buy.

Image: Front view of the Samsung washer control panel, showing the main dial, cycle selections, and control buttons.

INSTALLATION INSTRUCTIONS (SETUP)

Safety First: Before beginning any installation, ensure the washing machine is completely disconnected from the power supply by unplugging it from the wall outlet. Also, turn off the water supply to the washer.

1. **Access the Control Panel:** Carefully locate and remove the screws securing the existing control panel to the washer. These are typically found at the rear of the control panel assembly.
2. **Disconnect Wiring:** Once the old control panel is loose, gently lift it to access the wiring harnesses underneath. Carefully disconnect all electrical connections and hoses attached to the old panel. Take note of their positions or take a photograph for reference if needed.
3. **Remove Old Panel:** With all connections detached, remove the old control panel assembly from the washing machine.
4. **Install New Panel:** Position the new Samsung DC97-20095A control panel assembly in place.
5. **Reconnect Wiring:** Reconnect all electrical harnesses and hoses to the new control panel, ensuring each connection is secure and correctly seated.
6. **Secure the Panel:** Carefully lower the new control panel into its final position and secure it with the screws

previously removed. Ensure the panel is flush and stable.

7. **Restore Power and Water:** Once the new control panel is securely installed and all connections are made, restore the water supply and plug the washing machine back into the power outlet.
8. **Test Functionality:** Power on the washer and perform a test cycle to ensure the new control panel is functioning correctly.

OPERATING THE CONTROL PANEL

The control panel allows you to select various wash cycles and customize settings for optimal laundry care.

- **Power Button:** Press to turn the washer on or off.
- **Start/Pause Button:** Press to start a selected wash cycle or to pause an ongoing cycle. Press again to resume.
- **Cycle Selector Dial:** Rotate the central dial to choose from available wash cycles such as:
 - **Normal:** For everyday cottons, linens, and mixed loads.
 - **Heavy Duty:** For heavily soiled, sturdy fabrics.
 - **Delicates:** For delicate items requiring gentle washing.
 - **Waterproof:** For waterproof or water-resistant items.
 - **Quick Wash:** For small, lightly soiled loads that need to be washed quickly.
 - **Rinse + Spin:** To rinse and spin clothes without a full wash cycle.
 - **Spin:** To extract excess water from clothes.
 - **Self Clean:** A special cycle designed to clean the washer tub.
- **Load Size:** Select the appropriate load size (e.g., Small, Medium, Large, Extra Large) based on the amount of laundry.
- **Temperature (Temp):** Choose the desired water temperature for the wash cycle (e.g., Hot, Warm, Cold, Tap Cold).

MAINTENANCE

Proper maintenance of your control panel ensures its longevity and optimal performance.

- **Cleaning:** Wipe the control panel surface with a soft, damp cloth. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish or electronic components.
- **Avoid Excess Moisture:** Do not spray water directly onto the control panel. Ensure your hands are dry when operating the panel to prevent moisture from entering the electronics.
- **Gentle Operation:** Operate buttons and the dial gently. Excessive force is unnecessary and can lead to premature wear or damage.

TROUBLESHOOTING

If you encounter issues with your control panel, try these basic troubleshooting steps:

- **Panel Not Responding:** Ensure the washer is properly plugged into a working electrical outlet and that the circuit breaker has not tripped. Try unplugging the washer for 5 minutes and then plugging it back in to reset the electronics.

- **Buttons Not Working:** Check for any debris or sticky residue around the buttons that might be preventing them from being pressed correctly. Clean the surface as described in the Maintenance section.
- **Display Issues:** If the display is blank or showing incorrect information, first try the power reset method (unplugging and replugging). If the issue persists, it may indicate a fault with the control panel itself or internal wiring.
- **Cycle Selection Problems:** Ensure the dial is fully engaged in a specific cycle position. If the dial feels loose or does not register selections, the internal mechanism may be faulty.

If these steps do not resolve the issue, it is recommended to contact a qualified appliance technician for further diagnosis and repair.

SPECIFICATIONS

- **Brand:** Samsung
- **Part Number:** DC97-20095A
- **Type:** Washer Control Panel Assembly
- **Batteries Included:** No
- **Exterior Finish:** Stainless Steel (Note: This specification might refer to internal components or trim, as the visible panel is typically plastic/white)
- **Date First Available:** January 14, 2020

WARRANTY AND SUPPORT

For information regarding the warranty of your Samsung DC97-20095A Washer Control Panel Assembly, please refer to the documentation provided with your original washing machine or visit the official Samsung website. For technical support or service inquiries, please contact Samsung customer service directly.