TOTO YT920

TOTO YT920 Basic Square Push Plate

User Manual

Introduction

This manual provides detailed instructions for the proper installation, operation, and maintenance of your TOTO YT920 Basic Square Push Plate. Please read this manual thoroughly before installation and keep it for future reference. This push plate is designed for use with compatible TOTO in-wall tank systems.

Safety Information

- Always turn off the water supply to the toilet system before beginning any installation or maintenance.
- Wear appropriate personal protective equipment (PPE) such as gloves and eye protection during installation.
- Ensure all connections are secure to prevent leaks.
- Do not use abrasive cleaners or harsh chemicals on the push plate, as this may damage the finish.
- If you are unsure about any part of the installation process, consult a qualified plumber.

Package Contents

Verify that all components are present before beginning installation.

- 1 x TOTO YT920 Basic Square Push Plate (Matt E Silver finish)
- Installation hardware (screws, mounting frame, etc. - specific items may vary by model and region)
- Instruction manual (this document)

Installation and Setup

This push plate is designed for wall-mounted installation with a compatible TOTO in-wall tank system. Refer to your in-wall tank manual for specific rough-in dimensions and requirements.

Tools Required (Not Included):

- Screwdriver (Phillips head)

- Measuring tape
- Level
- Pencil

Installation Steps:

1. **Prepare the Opening:** Ensure the wall opening for the in-wall tank and push plate is correctly sized and positioned according to the in-wall tank's instructions. The mounting frame for the push plate should be flush with the finished wall surface.
2. **Attach Mounting Frame:** Secure the push plate mounting frame to the in-wall tank's support structure using the provided screws. Ensure it is level and firmly attached.
3. **Connect Flush Rods:** Connect the flush rods from the push plate mechanism to the flush valves within the in-wall tank. Adjust the length of the rods as necessary to ensure proper engagement and flush activation. Test the flush mechanism by manually pressing the rods.
4. **Install Push Plate:** Carefully align the TOTO YT920 push plate with the mounting frame. Gently press the plate into position until it clicks securely into place. Ensure it sits flush against the wall.
5. **Final Check:** Test both flush buttons (if applicable for dual flush systems) to ensure they operate smoothly and activate the flush mechanism correctly. Check for any obstructions or loose parts.



Image: The TOTO YT920 Basic Square Push Plate, featuring its matt E silver finish and square design, typically installed on a wall above a toilet for flush activation.

Operation

The TOTO YT920 Basic Square Push Plate is designed for simple and intuitive operation.

- **Standard Flush:** Press the larger button (if dual flush) or the single button firmly to activate a full flush.
- **Reduced Flush (if dual flush):** Press the smaller button firmly to activate a reduced flush, conserving water.
- Ensure the button is fully depressed and released for proper flush cycle completion.

Maintenance

Regular cleaning will help maintain the appearance and functionality of your push plate.

- **Cleaning:** Clean the surface of the push plate with a soft, damp cloth and mild soap. Rinse thoroughly with clean

water and dry with a soft cloth to prevent water spots.

- **Avoid Abrasives:** Do not use abrasive cleaners, scouring pads, or harsh chemical detergents, as these can scratch or damage the matt E silver finish.
- **Inspection:** Periodically check the push plate for any signs of wear or damage. Ensure the buttons operate smoothly without sticking.

Troubleshooting

If you encounter issues with your TOTO YT920 Push Plate, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Push plate buttons stick or are difficult to press.	Accumulation of dirt or debris around the buttons; misaligned flush rods.	Clean around the buttons with a soft, damp cloth. If the issue persists, remove the push plate and check the alignment and movement of the flush rods.
Flush does not activate when buttons are pressed.	Flush rods are not properly connected or adjusted; issue with the in-wall tank's flush valve.	Remove the push plate and verify that the flush rods are correctly connected to the flush valves and are of the appropriate length. If the rods are correctly installed, consult the in-wall tank manual for troubleshooting its flush valve.
Push plate does not sit flush against the wall.	Mounting frame is not flush with the finished wall; debris behind the plate.	Remove the push plate and check the mounting frame. Ensure it is properly installed and flush with the wall. Clear any debris from behind the plate or frame.

Specifications

- **Model:** YT920
- **Product Dimensions:** Approximately 7 x 10 x 2 inches (17.8 x 25.4 x 5.1 cm)
- **Item Weight:** Approximately 1.3 pounds (0.59 kg)
- **Material:** Plastic with Matt E Silver finish (Note: While some descriptions may refer to 'Stainless Steel', the product is constructed from plastic with a metallic-like finish.)
- **Shape:** Square
- **Installation Type:** Wall-mounted (for compatible TOTO in-wall tank systems)
- **UPC:** 739268343320

Warranty and Support

For warranty information and customer support, please contact TOTO customer service directly or visit their official website. Keep your proof of purchase for warranty claims.
TOTO Official Website: www.totousa.com
Customer Service: Refer to the TOTO website for current contact information.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question

and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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