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TOZO T11054

TOZO T21 Wireless Earbuds User Manual

Model: T11054 | Brand: TOZO

Introduction

Thank you for choosing TOZO T21 Wireless Earbuds. These earbuds are designed to provide a superior audio experience with advanced features such as Bluetooth 5.3 connectivity, dual-mic call noise cancellation, IPX8 waterproofing, and extended playback time. This manual will guide you through the setup, operation, and maintenance of your new earbuds.

What's in the Box

- TOZO T21 Wireless Earbuds
- Wireless Charging Case
- USB A to USB C Charging Cable
- Quick Guide & User Manual



Image: The TOZO T21 Wireless Earbuds are shown inside their charging case, which features a digital LED display indicating battery percentage. The earbuds are black with a sleek design.

Setup Guide

1. Initial Charging

Before first use, fully charge the earbuds and the charging case.

- Place the earbuds into the charging case.
- Connect the USB A to USB C charging cable to the case and a power source, or place the case on a wireless charging pad.
- The LED display on the case will show the charging status. A full charge is indicated by "100" on the display.



Image: The TOZO T21 charging case is shown on a wireless charging pad, with a USB-C cable also connected, illustrating both charging methods. The case display shows "100%".

2. Pairing with Your Device

1. Take both earbuds out of the charging case. They will automatically enter pairing mode.
2. On your device (smartphone, tablet, laptop), enable Bluetooth.
3. Search for "TOZO T21" in the list of available Bluetooth devices and select it to connect.
4. Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.



Image: A smartphone screen displaying Bluetooth settings with "TOZO T21" selected, indicating the pairing process. The earbuds are placed next to the phone.

Operating Instructions

Touch Controls

The TOZO T21 earbuds feature intuitive touch controls:

Action	Left Earbud	Right Earbud
Play/Pause	Single Tap	Single Tap
Next Track	Double Tap	Double Tap
Previous Track	Triple Tap	Triple Tap
Answer/End Call	Single Tap	Single Tap

Reject Call	Press and Hold (2s)	Press and Hold (2s)
Activate Voice Assistant	Press and Hold (2s)	Press and Hold (2s)

TOZO APP Features

Enhance your listening experience by downloading the TOZO APP. The app allows you to:

- Customize audio with 32 preset equalizer settings.
- Access white noise options for relaxation.
- Make personalized sound adjustments.
- Share your custom EQ settings with other users in the 'EQ Zone'.
- Receive firmware upgrades for improved performance.



Image: A visual representation of the TOZO App interface, showing various sound customization options, including EQ settings and white noise selections.

Maintenance and Care

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- **Water Resistance:** The earbuds are IPX8 waterproof. While they can withstand submersion, avoid prolonged exposure to water and ensure they are dry before placing them back in the charging case.
- **Storage:** Store the earbuds in their charging case when not in use to protect them and keep them charged. Store in a cool, dry place away from extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the earbuds and case frequently. Charge them regularly, even if not in constant use.



Image: The TOZO T21 earbuds are shown partially submerged in water, demonstrating their IPX8 waterproof rating.

Troubleshooting

Earbuds Not Pairing/Connecting

- Ensure both earbuds are fully charged.
- Make sure Bluetooth is enabled on your device.
- Turn off Bluetooth on your device, then turn it back on.
- Forget "TOZO T21" from your device's Bluetooth list and try pairing again.
- If issues persist, try resetting the earbuds (refer to the Quick Guide for specific reset instructions).

Sound Issues (No Sound, Low Volume, Distorted Sound)

- Check the volume levels on both your device and the earbuds.
- Ensure the earbuds are properly seated in your ears.
- Clean any debris from the earbud speakers.
- Move closer to your device to avoid interference.

Charging Case Not Charging

- Verify the USB-C cable is securely connected to both the case and the power source.
- Try a different USB-C cable or power adapter.

- If using wireless charging, ensure the case is correctly positioned on the charging pad.

Specifications

Feature	Detail
Model Name	TOZO T21
Connectivity Technology	Wireless (Bluetooth 5.3)
Audio Driver Size	14.2 mm Dynamic Drivers
Noise Control	Sound Isolation, Dual Mic Call Noise Cancelling
Water Resistance Level	IPX8 Waterproof
Earbuds Playback Time	Up to 6 hours (single charge)
Total Playback Time (with case)	Up to 44 hours
Charging Time	Approx. 2 hours
Charging Interface	USB-C, Wireless Charging
Control Type	Touch Control, App Control
Compatible Devices	iOS, Android, Windows devices
Material	Acrylonitrile Butadiene Styrene (ABS)

Warranty and Support

TOZO products typically come with a manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official TOZO website for detailed warranty information and support contacts.
For further assistance, you can visit the TOZO Store on Amazon or contact TOZO customer service directly.

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