TOZO T11054

TOZO T21 Wireless Earbuds User Manual

Model: T11054

1. Introduction

The TOZO T21 Wireless Earbuds are designed to provide a high-quality audio experience with advanced features such as Bluetooth 5.3 connectivity, ENC call noise cancellation, and IPX8 waterproofing. This manual provides detailed instructions for setup, operation, maintenance, and troubleshooting to ensure optimal performance and longevity of your device.

2. What's in the Box

- TOZO T21 Wireless Earbuds (Left and Right)
- Wireless Charging Case
- USB Type-C Charging Cable
- User Manual

3. Product Overview



The TOZO T21 earbuds feature a semi-in-ear design for comfortable wear. The charging case includes an LED digital display to show battery levels for both earbuds and the case itself. The earbuds are equipped with 14.2mm dynamic drivers for enhanced audio quality.

3.1. Components

- **Earbuds:** Left (L) and Right (R) earbuds with touch control areas.
- **Charging Case:** Houses and charges the earbuds, features an LED display for battery status.
- **USB-C Port:** For wired charging of the case.
- **Wireless Charging Area:** For wireless charging of the case.

4. Setup

4.1. Initial Charging

Before first use, fully charge the TOZO T21 earbuds and charging case.

- **Wired Charging:** Connect the provided USB Type-C cable to the charging port on the case and to a USB power adapter (not included). The LED display will show the charging progress.
- **Wireless Charging:** Place the charging case on a compatible wireless charging pad (not included). The LED display will indicate charging status.



The TOZO T21 charging case supports both USB Type-C cable charging and wireless charging for convenience. The LED display on the case shows the battery percentage, ensuring you are always aware of the remaining power.

4.2. Bluetooth Pairing

1. Ensure the earbuds are in the charging case and the case has power.
2. Open the charging case lid. The earbuds will automatically enter pairing mode.
3. On your device (smartphone, tablet, computer), enable Bluetooth and search for new devices.
4. Select "TOZO T21" from the list of available devices to connect.
5. Once connected, the earbuds will automatically reconnect to your device when the case is opened, after the initial pairing.



The TOZO T21 earbuds feature one-step pairing for quick and easy connection to your devices. They utilize Bluetooth 5.3 technology for a stable and fast connection with minimal latency.

5. Operating Instructions

5.1. Touch Controls

The TOZO T21 earbuds feature intuitive touch controls. Specific gesture actions can be customized via the TOZO App.

Action	Function
Single Tap (L/R)	Play/Pause, Answer Call
Double Tap (L)	Previous Track
Double Tap (R)	Next Track
Triple Tap (L/R)	Activate Voice Assistant
Long Press (L/R)	Reject Call, Power On/Off

5.2. TOZO App Customization

Download the TOZO App to personalize your audio experience and access additional features.

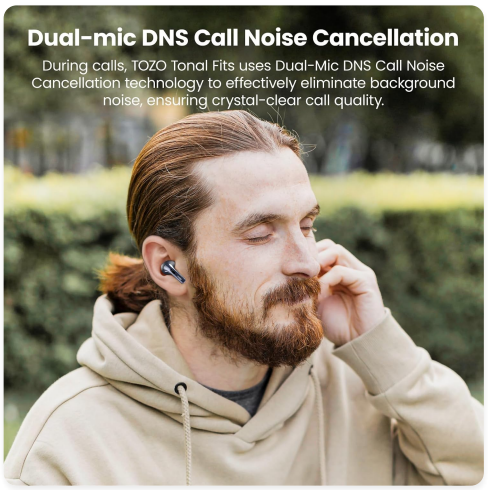
- **EQ Settings:** Choose from 16 preset equalizer configurations or create custom sound adjustments.
- **White Noise:** Access various white noise options for relaxation or focus.
- **Gesture Customization:** Personalize the touch control actions of your earbuds.
- **Firmware Updates:** Receive Over-The-Air (OTA) software updates for improved performance.



The TOZO App provides comprehensive control over your T21 earbuds, allowing for personalized audio settings, gesture customization, and access to white noise features. It also facilitates easy firmware updates.

5.3. Call Functionality

The earbuds feature dual-mic DNS (Digital Noise Suppression) call noise cancellation technology for clear communication.



With dual-mic DNS call noise cancellation, the TOZO T21 earbuds effectively reduce background noise during calls, ensuring your voice is transmitted clearly.

6. Maintenance

6.1. Cleaning

- Gently wipe the earbuds and charging case with a soft, dry, lint-free cloth.
- Do not use abrasive cleaners, alcohol, or chemical solvents.
- Ensure charging contacts on both earbuds and case are clean and dry.

6.2. Storage

- Store the earbuds in their charging case when not in use to protect them and keep them charged.
- Avoid storing in extreme temperatures or high humidity.

6.3. Water Resistance (IPX8)

The TOZO T21 earbuds are IPX8 waterproof, meaning they are protected against prolonged immersion in water under certain conditions. This makes them suitable for use during workouts or in light rain.

- Do not use the earbuds in saltwater or chlorinated water.
- Ensure earbuds are completely dry before placing them back into the charging case to prevent damage to the charging contacts.



The IPX8 waterproof rating ensures the TOZO T21 earbuds are resistant to water, making them ideal for active lifestyles without concern for sweat or rain damage.

7. Troubleshooting

Problem	Possible Solution
Earbuds not pairing	Ensure earbuds are charged. Place them back in the case, close the lid, then open to re-enter pairing mode. Forget "TOZO T21" on your device's Bluetooth settings and try pairing again.
Only one earbud working	Ensure both earbuds are charged. Place both back in the case, close the lid, then open. If issue persists, reset the earbuds (refer to TOZO App or online support for specific reset instructions).
Low volume or poor sound quality	Adjust volume on your device and through the TOZO App. Ensure earbuds are clean and properly seated in your ears. Check EQ settings in the TOZO App.
Charging case not charging	Check USB-C cable and power adapter. Ensure wireless charging pad is properly connected and the case is correctly positioned.

8. Specifications

Feature	Detail
Model	T11054 (T21)
Bluetooth Version	5.3
Driver Size	14.2 mm Dynamic Drivers
Playtime (Single Charge)	Up to 6 hours
Total Playtime (with Charging Case)	Up to 44 hours
Water Resistance Rating	IPX8
Charging Type	USB Type-C, Wireless Charging
Control Type	Gesture Control
Call Noise Cancellation	Dual-Mic DNS

Feature	Detail
Frequency Range	20 Hz - 20,000 Hz
Impedance	32 Ohm
Max Range	15 Meters
Material	Plastic
Weight	0.02 g (earbuds)

9. Warranty and Support

TOZO products come with a standard warranty. For detailed warranty information, product support, or to contact customer service, please visit the official TOZO website or refer to the warranty card included with your purchase.
You can also visit the TOZO Store on Amazon for more information and FAQs.

© 2024 TOZO. All rights reserved.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question