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eufy RoboVac 15C

eufy by Anker RoboVac 15C Robot Vacuum Cleaner User Manual

MODEL: ROBOVAC 15C



Image: The eufy RoboVac 15C, a black circular robot vacuum, is shown alongside a smartphone displaying the eufyHome app interface, indicating its Wi-Fi connectivity and smart control features.

1. Introduction

Thank you for choosing the eufy RoboVac 15C. This robot vacuum cleaner is designed to provide efficient and convenient automated cleaning for your home. Featuring BoostIQ technology, Wi-Fi connectivity, and a slim design, the RoboVac 15C offers powerful suction and quiet operation to maintain clean floors with minimal effort. This manual provides essential information for setup, operation, maintenance, and troubleshooting to ensure optimal performance of your device.

2. Important Safety Instructions

Before using this product, please read all safety instructions. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- This appliance is for indoor use only. Do not use outdoors or on commercial surfaces.
- Do not allow children to operate the RoboVac. Supervise children and pets when the RoboVac is operating.
- Use only the original power adapter and charging base provided by the manufacturer.
- Do not handle the power adapter or RoboVac with wet hands.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use the RoboVac to pick up large objects, sharp objects, or liquids.
- Ensure the cleaning area is clear of loose cables, small objects, and fragile items that could be tangled or knocked over.
- Do not sit on the RoboVac or place heavy objects on it.
- Store the RoboVac in a cool, dry place when not in use.

3. Package Contents

Verify that all components are included in your package:

- eufy RoboVac 15C
- Remote Control (2 AAA batteries included)
- Charging Base
- AC Power Adapter
- Cleaning Tool
- Additional Set of Filters
- 4 Side Brushes
- 5 Cable Ties
- User Manual

4. Product Overview

The RoboVac 15C features a sleek, low-profile design allowing it to clean under most furniture. Key components include the main power button, Wi-Fi indicator, dust collector, and various sensors for navigation.

Top View

- **Power Button:** Press to start/pause cleaning. Hold to power on/off.
- **Wi-Fi Indicator:** Shows Wi-Fi connection status.
- **BoostIQ Technology Logo:** Indicates the presence of automatic suction power adjustment.

Bottom View

- **Side Brushes:** Two rotating brushes to sweep debris into the suction path.
- **Rolling Brush:** Main brush for deep cleaning carpets and hard floors.
- **Drop Sensors:** Detects edges and prevents falls.

- **Charging Contacts:** Connects with the charging base for automatic recharging.
- **Universal Wheel:** Allows for 360-degree movement.

5. Setup

5.1 Preparing the Cleaning Area

- Remove any power cords, small objects, or fragile items from the floor that could obstruct the RoboVac's path or cause it to get stuck. Five cable ties are provided to help organize cables.
- Ensure furniture has sufficient clearance for the RoboVac to pass underneath without getting trapped.
- The RoboVac is suitable for low and medium pile carpets, tiles, laminates, or hard floors. It is not recommended for very high pile carpets.

5.2 Installing Side Brushes

Attach the side brushes to the posts on the bottom of the RoboVac until they click into place.

5.3 Placing the Charging Base

- Place the charging base on a hard, level surface against a wall.
- Ensure there is at least 1 meter (3 feet) of clear space to the front and 0.5 meters (1.5 feet) to each side of the charging base.
- Connect the AC power adapter to the charging base and plug it into a wall outlet.

5.4 Initial Charging

Place the RoboVac onto the charging base, ensuring the charging contacts align. The indicator light on the RoboVac will pulse orange during charging and turn solid blue when fully charged. For first-time use, charge the RoboVac for at least 6 hours.

5.5 Wi-Fi Connection (eufyHome App)

- Download the 'eufyHome' app from the App Store (iOS devices) or Google Play (Android devices).
- Follow the in-app instructions to connect your RoboVac to your home Wi-Fi network. This enables remote control, scheduling, and mode selection via your smartphone.

6. Operating Your RoboVac

6.1 Power On/Off

Press and hold the power button on the RoboVac for 3 seconds to power it on or off. A short press will start or pause cleaning.

6.2 Cleaning Modes

- **Auto Cleaning:** The RoboVac cleans automatically using a semi-random path. It will return to the charging base when the battery is low or cleaning is complete.
- **BoostIQ Technology:** In Auto Cleaning mode, the RoboVac automatically increases suction power within 1.5 seconds when it detects heavily soiled areas or transitions to carpets.
- **Spot Cleaning:** The RoboVac intensely cleans a specific area in a spiral pattern. Useful for concentrated dirt.
- **Edge Cleaning:** The RoboVac cleans along walls and furniture edges to ensure thorough coverage.

6.3 Using the Remote Control

The remote control allows you to start/pause cleaning, select cleaning modes, manually control the RoboVac's direction, and send it back to the charging base.

6.4 Using the eufyHome App

The eufyHome app provides advanced control features, including:

- Starting and stopping cleaning remotely.
- Scheduling cleaning times for specific days.
- Selecting cleaning modes.
- Monitoring cleaning status.

6.5 Voice Control (Alexa)

The RoboVac 15C is compatible with Amazon Alexa. Once connected through the eufyHome app and Alexa app, you can use voice commands such as, "Alexa, tell RoboVac to start cleaning." (Alexa devices are sold separately).

7. Maintenance

Regular maintenance ensures your RoboVac operates at peak performance. Perform these steps regularly:

7.1 Emptying the Dustbin

Press the dustbin release button and pull out the dustbin. Open the dustbin cover and empty its contents into a trash can. The 0.6-liter dustbin is designed for extended cleaning sessions.

7.2 Cleaning the Filters

Remove the primary filter and high-performance filter from the dustbin. Tap them to remove dust. Do not wash the high-performance filter. The primary filter can be rinsed with water; ensure it is completely dry before reinstallation. Replace filters every 2-3 months, or as needed.

7.3 Cleaning the Rolling Brush

Remove the brush guard and then the rolling brush. Use the provided cleaning tool to cut and remove any hair or debris wrapped around the brush.

7.4 Cleaning the Side Brushes

Periodically remove the side brushes and clean any hair or debris. If brushes are worn or damaged, replace them with the spare brushes provided.

7.5 Cleaning the Sensors and Charging Contacts

Wipe the drop sensors, infrared sensors, and charging contacts on both the RoboVac and the charging base with a dry cloth to ensure proper function.

8. Troubleshooting

If your RoboVac encounters issues, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
RoboVac does not turn on or charge.	Battery is completely drained; charging contacts are dirty; power adapter not connected.	Ensure RoboVac is properly seated on the charging base. Clean charging contacts. Verify power adapter is plugged in.
RoboVac gets stuck frequently.	Loose cables, low furniture, or obstacles in the cleaning path.	Clear the cleaning area of obstacles. Use cable ties to manage cords. Ensure furniture has adequate clearance.
RoboVac does not return to charging base.	Charging base is obstructed or too far; RoboVac is stuck.	Ensure charging base has clear space around it. Manually place RoboVac on base if stuck.
Poor cleaning performance.	Dustbin full; brushes tangled; filters clogged; sensors dirty.	Empty dustbin. Clean rolling brush and side brushes. Clean or replace filters. Wipe all sensors.
RoboVac makes unusual noises.	Debris caught in brushes or wheels.	Inspect and clean the rolling brush, side brushes, and universal wheel for any trapped debris.

9. Specifications

Feature	Detail
Brand	eufy
Model Number	AK-T2120311
Color	Black
Dimensions	32.5 x 32.5 x 7.2 cm
Weight	2.6 kg
Power	25 W
Noise Level	55 dB
Suction Power	1300 Pa
Dustbin Capacity	0.6 Liters
Battery Life	Up to 100 minutes (Standard mode on hard floors)
Special Features	BoostIQ with Wi-Fi, advanced sensor technology, three-filter system, ultra-slim design, self-charging
ASIN	B07KXR92NJ

Feature	Detail
Date of First Availability	January 14, 2019

10. Warranty and Support

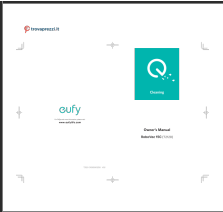
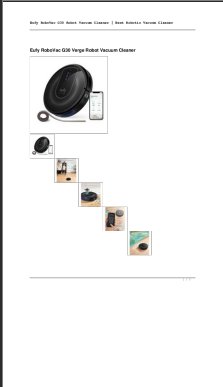
10.1 Warranty Information

The eufy RoboVac 15C comes with a 12-month manufacturer's warranty from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. Please retain your proof of purchase for warranty claims.

10.2 Customer Support

For technical support, warranty inquiries, or other assistance, please contact eufy customer service. You can find contact details on the official eufy website or through the eufyHome app. Please have your model number (RoboVac 15C) and purchase information ready when contacting support.

Related Documents - RoboVac 15C

	Eufy RoboVac 15C (T2120) Owner's Manual Comprehensive owner's manual for the Eufy RoboVac 15C (T2120), covering setup, operation, cleaning, maintenance, and troubleshooting.
	Eufy RoboVac G30 Verge Robot Vacuum Cleaner - Smart Navigation & Powerful Suction Discover the Eufy RoboVac G30 Verge, a smart robotic vacuum cleaner featuring Smart Dynamic Navigation 2.0, 2000Pa suction, app control, and boundary strips for efficient cleaning of carpets and hard floors.
	RoboVac 15C Owner's Manual Comprehensive owner's manual for the Eufy RoboVac 15C (T2120), detailing setup, operation, maintenance, and troubleshooting.



[\[pdf\]](#) Instructions

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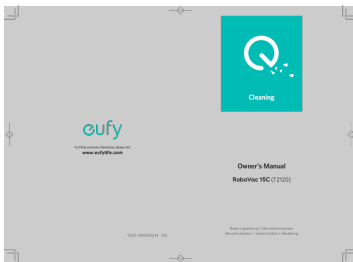


[\[pdf\]](#) User Manual Owner's Manual Instructions Troubleshooting Guide Specifications

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Important Safety Instructions 07 About Your RoboVac What s in the Box RoboVac
Anatomy LED Indication 11 Using Your RoboVac Important Tips Before Use
Preparation Charge Your RoboVac Use Your RoboVac with the EufyHome App...

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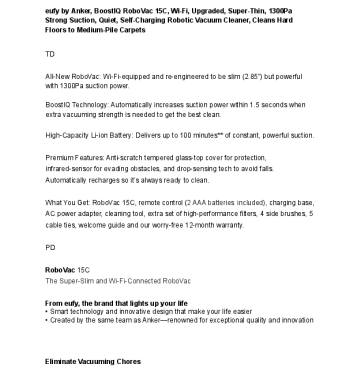


[\[pdf\]](#) Specifications

T2120 onepager V1 Manufacturer Specifications Eufy RoboVac 15C robot vacuum 0 6 L Black White In
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The Super-Slim, Wi-Fi-Connected RoboVac Re-engineered with Wi-Fi and Alexa
capability, RoboVac 15C packs 1300Pa of cleaning power in a package that s only
2.85 slim. Control Your Cleaning Smartphone Control Voice Control 7-Day Cleaning
Schedules Find My Robot Alexa, ask RoboVac to start clea...

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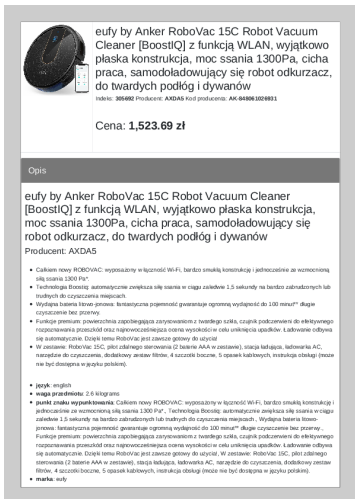
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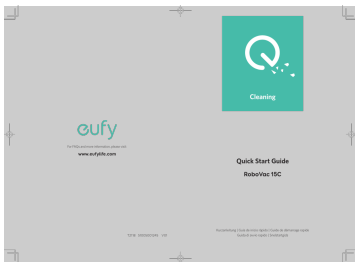
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Eufy RoboVac 15C Owner's Manual

Comprehensive owner's manual for the Eufy RoboVac 15C robot vacuum, covering setup, operation, maintenance, and troubleshooting.

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[pdf] User Manual Owner's Manual Quick Start Guide Instructions Frequently Asked Questions Guide

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For FAQs and more information, please visit: www.eufylife.com Quick Start Guide RoboVac 15C T2118 51005001245 V01 Kurzanleitung Gua de inicio rpido Guide de dmarrage rapide Guida di avvio rapido Snelstartgids Using Your RoboVac EN Remove the sticker next to the power switch, and the foam...

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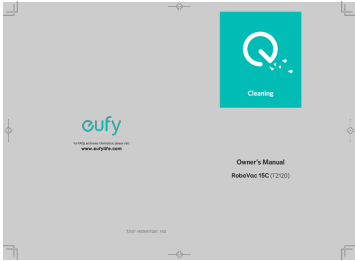
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[RoboVac 15C Owner's Manual](#)

Comprehensive owner's manual for the Eufy RoboVac 15C (T2120), detailing setup, operation, maintenance, and troubleshooting.

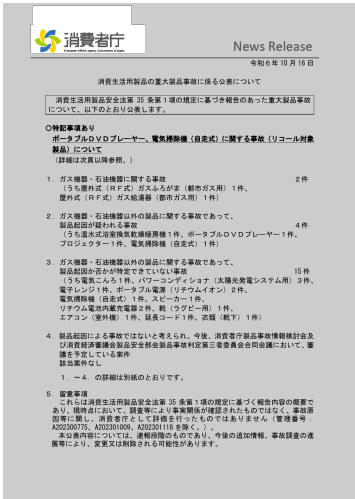
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User Manual Owner's Manual Instructions Troubleshooting Guide Specifications

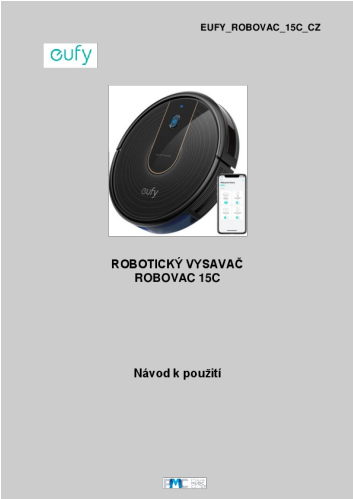
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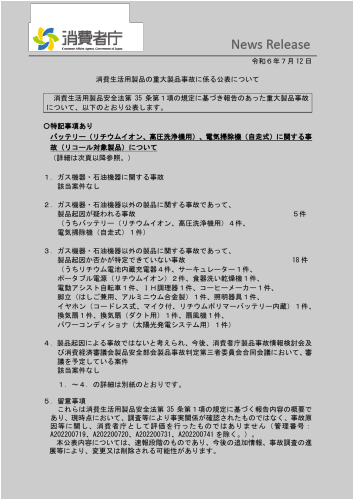
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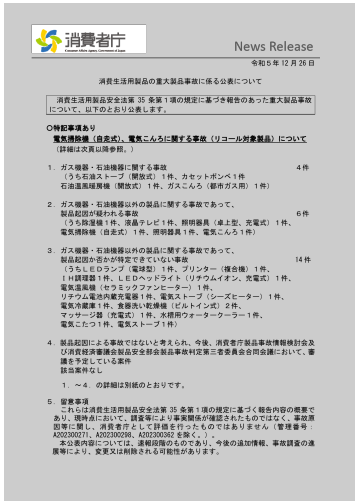
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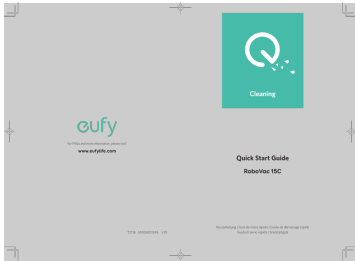
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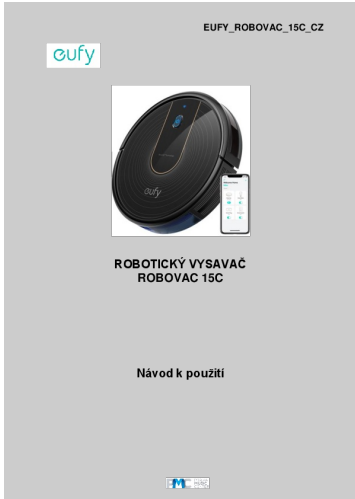
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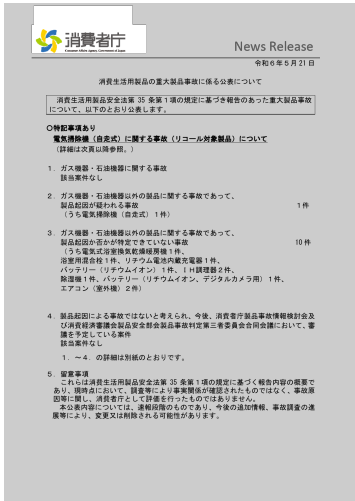
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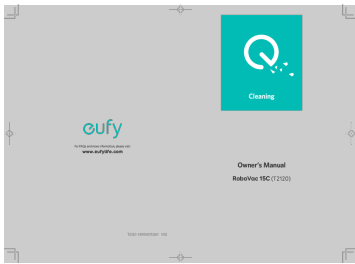
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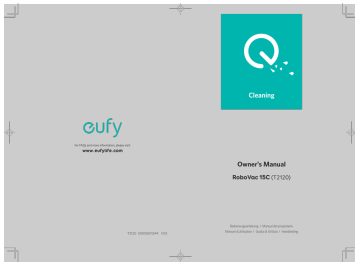
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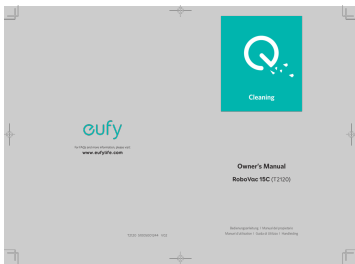
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lang:en score:29 filesize: 2.74 M page_count: 18 document date: 2019-04-08



[pdf] User Manual Owner's Manual Instructions Troubleshooting Guide Specifications
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T2120 51005001244 V02 Owner s Manual RoboVac 15C T2120 Bedienungsanleitung
I Manual del propietario Manuel d utilisation I Guida di Utilizzo I Handleiding English
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[pdf] User Manual Owner's Manual Instructions Troubleshooting Guide Specifications
Accessories
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T2120 51005001244 V02 Owner s Manual RoboVac 15C T2120 Bedienungsanleitung
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User Manual eufy BoostIQ RoboVac 15C MAX Wi-Fi Connected Robot Vacuum Cleaner Super Thin
2000Pa Suction Quiet Self Charging Robotic Cleans Hard Floors to Medium Pile Carpets Renewed
Amazon co uk Home Kitchen D1zBtWC2IFL m media amazon images I |||
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Anatomy LED Indication 11Using Your RoboVac Important Tip...
lang:en score:26 filesize: 13.5 M page_count: 68 document date: 2024-04-15



消費者庁
Kouhyoucho

News Release
令和6年7月9日

消費者生活用製品の重大製品事故に係る公表について

消費者生活用製品安全法第35条第1項の規定に基づき報告のあった重大製品事故について、以下のとおり公表します。

○特記事項あり

電気機器類（自主式）に関する事故（リコール対象製品）について
（詳細は次頁以降参照。）

1. ガス機器・石油機器に関する事故
該当案件なし

2. ガス機器・石油機器以外の製品に関する事故であって、製品缺陷が認められる事故
（うちガス機器1件、シェンダー1件、電気温水器1件、電気洗濯機1件、電気掃除機（自主式）1件）6件

3. ガス機器・石油機器以外の製品に関する事故であって、製品缺陷が否かが特定できていない事故
（うち電圧レンジ1件、リチウム電池内蔵充電器1件、フッドモーター（ブレンダー）1件、電気ケトル1件、充電器（モバイル充電器）1件、はしご（伸縮式、アルミニウム合金製）1件、電動機具（圧入機）1件、電動洗濯機1件）8件

4. 製品缺陷による事故ではないと考えられ、今後、消費者庁製品事故情報検討会及び消費者庁製品安全部会製品事故対応第三者委員会合同会議において、審議を予定している案件
該当案件なし
1. ～ 4. の詳細は別紙のとおりです。

5. 留意事項
これは消費者生活用製品安全法第35条第1項の規定に基づく報告内容の概要であり、現時点において、調査等により事実関係が確認されたものではなく、事故原因等に關し、消費者庁として詳細を行ったものではありません（管理番号：A20220029、A20220044、A20220045、A20220079、A20230034を除く）。
本公表内容については、情報開示のものであり、今後の追加情報、事故調査の進展等により、変更又は削除される可能性があります。

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Jul 9 2024 · Eufy RoboVac G30 Hybrid Clean G40

T2120 T2250 T2253 kouhyou240709 1 meti go jp product safety |||

News Release 35 35 A202200599A202200654A202300024A202300179A202300344

A202400310 8010001151445 2023 22 A202400310 Eufy RoboVac 15C Eufy

RoboVac G30 Eufy RoboVac G30 Hybrid T2120 T2250 T2253 Eufy Clean G40

Hybrid Eufy Clean G40 ...

lang:i-klnglon score:26 filesize: 553.32 K page_count: 9 document date: 2024-07-09



消費者庁
Kouhyoucho

News Release
令和5年9月29日

消費者生活用製品の重大製品事故に係る公表について

消費者生活用製品安全法第35条第1項の規定に基づき報告のあった重大製品事故について、以下のとおり公表します。

○特記事項あり

電気機器類（自主式）に関する事故（リコール対象製品）について
（詳細は次頁以降参照。）

1. ガス機器・石油機器に関する事故
（うち密閉式（FF式）ガス瞬間湯沸器（都市ガス用）1件）1件

2. ガス機器・石油機器以外の製品に関する事故であって、製品缺陷が認められる事故
（うち電気洗濯機（自主式）1件）1件

3. ガス機器・石油機器以外の製品に関する事故であって、製品缺陷が否かが特定できていない事故
（うちIH調理器1件、エアコン（室内機）1件、サーキュレーター1件、電子レンジ1件、延長コード1件、ノートパソコン1件、パソコンデザインシナ（本機は充電システム用）1件、リチウム電池内蔵充電器1件、ACアダプター1件、充電袋1個（モバイル充電器）1件、ガラス製掃除機1件、階段移動用リフト1件）12件

4. 製品缺陷による事故ではないと考えられ、今後、消費者庁製品事故情報検討会及び消費者庁製品安全部会製品事故対応第三者委員会合同会議において、審議を予定している案件
該当案件なし
1. ～ 4. の詳細は別紙のとおりです。

5. 留意事項
これは消費者生活用製品安全法第35条第1項の規定に基づく報告内容の概要であり、現時点において、調査等により事実関係が確認されたものではなく、事故原因等に關し、消費者庁として詳細を行ったものではありません（管理番号：A20220029、A20220044、A20220045、A20220079、A20230034を除く）。
本公表内容については、情報開示のものであり、今後の追加情報、事故調査の進展等により、変更又は削除される可能性があります。

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Sep 26 2023 · Eufy RoboVac X8 Hybrid Clean X9 Pro with

Auto Station

kouhyou230926 1 meti go jp product safety |||

News Release 26 35 12 35 A202300550 8010001151445 2023 22 A202300550 Eufy

RoboVac 15C T2120 Eufy RoboVac G30 T2250 Eufy RoboVac G30 Hybrid T2253

Eufy Clean G40 Hybrid T2256 Eufy Clean G40 T2272 Eufy Clean G40 Hybri...

lang:i-klnglon score:23 filesize: 459.05 K page_count: 7 document date: 2023-09-26



消費者庁
Kouhyoucho

News Release
令和6年9月25日

消費者生活用製品の重大製品事故に係る公表について

消費者生活用製品安全法第35条第1項の規定に基づき報告のあった重大製品事故について、以下のとおり公表します。

○特記事項あり

電気機器類（自主式）、ポータブル電源（リチウムイオン）に関する事故（リコール対象製品）について
（詳細は次頁以降参照。）

1. ガス機器・石油機器に関する事故
（うちガストーナ1件、石湯ふろがま用バーナー1件）2件

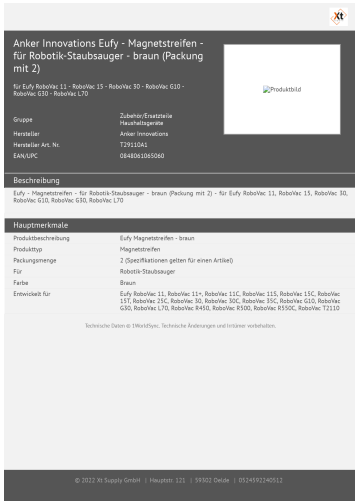
2. ガス機器・石油機器以外の製品に関する事故であって、製品缺陷が認められる事故
（うち時計1件、リチウム電池内蔵充電器1件、Aロアダプター1件、電気オーブン1件、充電袋1枚（モバイル充電器）1件、ACアダプター1件、電気掃除機（自主式）1件、ポータブル電源（リチウムイオン）1件）7件

3. ガス機器・石油機器以外の製品に関する事故であって、製品缺陷が否かが特定できていない事故
（うち電気鍋1件、IH調理器1件、ノートパソコン1件、延長コード1件、ポータブル電源（リチウムイオン）1件、モバイル充電器1件、運動器具（振動トレーニングマシン）1件）7件

4. 製品缺陷による事故ではないと考えられ、今後、消費者庁製品事故情報検討会及び消費者庁製品安全部会製品事故対応第三者委員会合同会議において、審議を予定している案件
該当案件なし
1. ～ 4. の詳細は別紙のとおりです。

5. 留意事項
これは消費者生活用製品安全法第35条第1項の規定に基づく報告内容の概要であり、現時点において、調査等により事実関係が確認されたものではなく、事故原因等に關し、消費者庁として詳細を行ったものではありません（管理番号：A20230033、A20230043、A20230044、A20230068、A20230073を除く）。
本公表内容については、情報開示のものであり、今後の追加情報、事故調査の進展等により、変更又は削除される可能性があります。

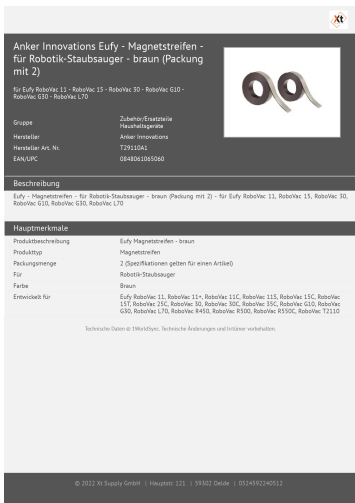
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Anker Innovations Eufy - Magnetstreifen fr Robotik-Staubsauger - braun Packung mit
2 fr Eufy RoboV ... fr einen Artikel Robotik-Staubsauger Braun Eufy RoboVac 11,
RoboVac 11 , RoboVac 11C, RoboVac 11S, RoboVac 15C, RoboVac 15T, RoboVac
25C, RoboVac 30, RoboVac 30C, RoboVac 35C, RoboVac G10, RoboVac G3...
lang:de score:21 filesize: 40.25 K page_count: 1 document date: 2022-07-27



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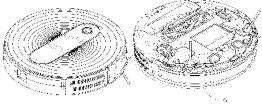
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Anker Innovations Eufy - Magnetstreifen fr Robotik-Staubsauger - braun Packung mit
2 fr Eufy RoboV ... fr einen Artikel Robotik-Staubsauger Braun Eufy RoboVac 11,
RoboVac 11 , RoboVac 11C, RoboVac 11S, RoboVac 15C, RoboVac 15T, RoboVac
25C, RoboVac 30, RoboVac 30C, RoboVac 35C, RoboVac G10, RoboVac G3...
lang:de score:21 filesize: 44.46 K page_count: 1 document date: 2022-10-26

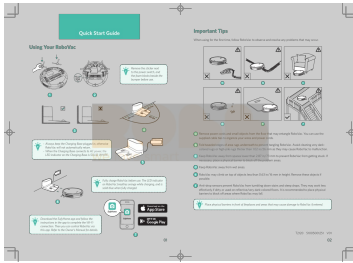


[pdf] Specifications

T2120 One Pager V1 Oktabit 281 28 ANRV15C oktabit gr media products |||
The Super-Slim and Wi-Fi-Connected RoboVac RoboVac 15C is re-engineered with
Wi-Fi and packed with 1300Pa cleaning power, all in a package that s only 2.85 thin.
0.63 in Super-Strong Suction 3-Point Cleaning System RoboVac 15C sucks up dirt
and dust with Three brushes and strong suction power ...
lang:en score:21 filesize: 317.43 K page_count: 2 document date: 2022-03-31



lang:en score:16 filesize: 299.5 K page_count: 5 document date: 2020-06-23



[RoboVac Quick Start Guide: Setup and Usage Tips](#)

A quick start guide for setting up and using your RoboVac, including important tips for first-time use, charging, and app connectivity.

lang:en score:16 filesize: 220.54 K page_count: 1 document date: 2022-08-24



[\[pdf\] User Manual Owner's Manual Instructions Troubleshooting Guide Specifications](#)

User Manualeufy BoostIQ RoboVac 15C MAX Robot Vacuum Cleaner Wi Fi Connected Super Thin Powerful Suction Quiet Self Charging Robotic Cleans Hard Floors to Medium Pile Carpets Amazon co uk Home KitchenD1zBtWC2IFLm media amazon images I D1zBtWC2IFL ref dp product quick view ||| T2128 51005004660 V01 RoboVac Owner s Manual 15C Max T2128 English 01 Deutsch 23 Espaol 46 Franais 68 Italiano 91 Nederlands 113 Table of Contents 02Important Safety Instructions 08About Your RoboVac What s in the Box RoboVac Anatomy LED Indication 11Using Your RoboVac Important Tip...

lang:en score:15 filesize: 13.5 M page_count: 68 document date: 2024-04-15



[\[pdf\] User Manual Owner's Manual Instructions Troubleshooting Guide Specifications](#)

eufy by Anker BoostIQ RoboVac 15C MAX Wi Fi Connected Robot Vacuum Cleaner Super Thin 2000Pa Suction Quiet Self Charging Robotic Cleans Hard Floors to Medium Pile Carpets Owner s Manual Owners AK T2128111 User Eufy manual Do not handle plug or appliance with wet hands use without dust bag and filters in place a battery pack that is damaged modified Damaged batteries may exhibit unpredictable behavior resulting fire explosion risk of The Amazon Alexa app Google Home already installed on your smart device you have created an account To control the Assistant Open EufyHome find Smart integrations top left Important Safety Instructions reduce injury damage read these safety instructions carefully keep them at hand when setting up using maintaining this WARNING SYMBOLS USED This alert symbol alerts potential hazards could result property serious bodily harm 06 07 appareil et comprennent les risques encourus I utilisent dans un endroit sûr Les enfants doivent être surveillés afin de assurer qu ils ne instruction concerning safe way 04 05 void user 39 authority operate equipment Not B1RcB7DrvUS m media amazon images I na ssl

51005001572 V01 Owner s Manual RoboVac Table of Contents 02Important Safety Instructions 09About Your RoboVac What s In the Box RoboVac Anatomy LED Indication 13Using Your RoboVac Important Tips Before Use Preparation Charge Your RoboVac Use Your RoboVac with the EufyHome App Start / Stop Cleanin... lang:en score:13 filesize: 2.57 M page_count: 18 document date: 2019-05-22