

Moen 84763BL

Moen Genta 84763BL Widespread 2-Handle Bathroom Faucet Instruction Manual

Model: 84763BL

INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your Moen Genta 84763BL Widespread 2-Handle Bathroom Faucet. Please read this manual thoroughly before beginning installation or use to ensure proper function and longevity of your product. Retain this manual for future reference.

IMPORTANT SAFETY INFORMATION

- Always turn off the water supply at the main shut-off valves before beginning any work on the faucet.
- Wear appropriate personal protective equipment, such as safety glasses, during installation.
- If you are unsure about any part of the installation process, consult a qualified plumber.
- Ensure all local plumbing and building codes are met during installation.
- Do not overtighten connections, as this may cause damage to the faucet or plumbing.

PACKAGE CONTENTS

Verify that all components are present before beginning installation. If any parts are missing or damaged, contact Moen customer service.

- Faucet Spout Assembly
- Hot and Cold Handle Assemblies
- Mounting Hardware
- Drain Assembly (Pop-Up Drain)
- Supply Lines (Quick Connects)
- Installation Instructions

INSTALLATION INSTRUCTIONS

This section outlines the steps for installing your Moen Genta widespread bathroom faucet. Refer to the included diagrams for visual guidance.

Tools Required (Not Included):

- Adjustable Wrench
- Phillips Head Screwdriver
- Plumber's Putty or Silicone Sealant
- Flashlight (optional)

Step-by-Step Installation:

- 1. Prepare the Sink:** Ensure the sink surface is clean and dry. If replacing an existing faucet, remove the old faucet and clean the mounting area thoroughly.
- 2. Install the Faucet Spout:**
 - Apply a thin bead of plumber's putty or silicone sealant around the base of the faucet spout.
 - Insert the spout assembly through the center hole of the sink.
 - From underneath the sink, secure the spout with the provided washer and mounting nut. Hand-tighten, then use an adjustable wrench for a final snug turn. Do not overtighten.
- 3. Install the Handles:**
 - Apply plumber's putty or silicone sealant around the base of each handle assembly.
 - Insert the hot and cold handle assemblies into their respective side holes on the sink.
 - From underneath, secure each handle with its washer and mounting nut. Ensure the handles are oriented correctly (e.g., "H" for hot on the left, "C" for cold on the right).
- 4. Connect Water Supply Lines:**
 - Connect the flexible supply lines from the faucet handles to the corresponding hot and cold water supply valves. Use an adjustable wrench to tighten connections, but do not overtighten.
 - Ensure the quick-connect fittings are securely attached to the faucet's inlets.
- 5. Install the Pop-Up Drain:**
 - Disassemble the drain body. Apply plumber's putty or silicone sealant to the underside of the drain flange.
 - Insert the drain flange into the sink drain opening.
 - From underneath, attach the rubber washer, friction washer, and mounting nut to the drain body. Tighten securely.
 - Connect the pivot rod to the drain stopper and the lift rod assembly.
- 6. Test for Leaks:**
 - Slowly turn on the main water supply.
 - Check all connections for leaks. If leaks are present, gently tighten the connection until the leak stops.
 - Operate the faucet handles to ensure proper water flow and temperature control.



Figure 1: Exploded view of faucet components for installation.



Figure 2: Illustration of water supply line connections.

OPERATING INSTRUCTIONS

Your Moen Genta faucet features two handles for precise control over water temperature and flow.

- **Water Flow:** Turn the handles counter-clockwise to increase water flow and clockwise to decrease or shut off.
- **Temperature Control:** The left handle controls hot water, and the right handle controls cold water. Adjust both handles to achieve the desired water temperature.
- **Pop-Up Drain:** Use the lift rod located behind the faucet spout to open and close the drain stopper.



Figure 3: Moen Genta faucet in operation, with water flowing from the spout.

CARE AND MAINTENANCE

Proper care will help maintain the finish and performance of your Moen faucet.

- **Cleaning:** Clean the faucet regularly with a soft, damp cloth. Avoid abrasive cleaners, harsh chemicals, or polishes, as these can damage the finish.
- **Aerator Maintenance:** If water flow decreases, the aerator may be clogged. Unscrew the aerator from the spout, clean any debris, and rinse thoroughly before reattaching.
- **Leak Prevention:** Periodically check all connections for any signs of leaks. Address minor drips promptly to prevent further issues.

TROUBLESHOOTING GUIDE

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Low Water Flow	Clogged aerator; partially closed shut-off valve; debris in supply line.	Clean aerator; ensure shut-off valves are fully open; flush supply lines.
Faucet Leaks from Spout	Worn cartridge; debris in cartridge.	Replace cartridge (contact Moen support); flush system.
Leaks at Connections	Loose connections; damaged washers.	Tighten connections gently; replace washers if damaged.
Difficulty Adjusting Temperature	Cartridge issue; improper installation of handles.	Verify handle installation; replace cartridge if necessary.

If you encounter problems not listed here or if the suggested solutions do not resolve the issue, please contact Moen customer support.

PRODUCT SPECIFICATIONS

Feature	Detail
Brand	Moen
Model Name	Genta 84763BL
Mounting Type	Deck Mount, Widespread
Finish Type	Matte Black
Material	Bronze
Number of Handles	2
Included Components	Faucet, Handles, Pop-Up Drain
Special Feature	Pop Up Drain
Maximum Flow Rate	1.5 Gallons Per Minute
Spout Reach	4.6 Inches
Product Dimensions	13.97"D x 33.02"W x 24.13"H (Packaging dimensions, actual faucet dimensions vary)
Item Weight	1 Pounds
UPC	026508284933

WARRANTY INFORMATION

Moen faucets are backed by a limited warranty. For specific details regarding your warranty coverage, please refer to the warranty documentation included with your product or visit the official Moen website. Keep your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For technical assistance, replacement parts, or warranty inquiries, please contact Moen customer service:

- **Website:** Visit the official [Moen website](#) for support resources, FAQs, and contact information.
- **Phone:** Refer to the contact information provided in your product packaging or on the Moen website for customer service phone numbers.

When contacting support, please have your model number (84763BL) and date of purchase available.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question