

JOYHILL 012

JOYHILL 5 Gallon Water Bottle Dispenser Instruction Manual

Model: 012



INTRODUCTION

Thank you for purchasing the JOYHILL 5 Gallon Water Bottle Dispenser. This portable and convenient water pump is designed for easy access to drinking water from 3 and 5-gallon bottles, suitable for home, kitchen, office, and outdoor activities like camping.

PRODUCT COMPONENTS

The JOYHILL Water Bottle Dispenser typically includes the following components:

- Main pump unit
- 304 Stainless steel outlet pipe (spout)
- Food-grade silicone hose
- Micro USB charging cable



Image: The JOYHILL water bottle dispenser attached to a large water bottle, with water flowing into a glass. A hand is shown pressing the power button on top of the dispenser.

SETUP INSTRUCTIONS

1. **Install the Outlet Pipe:** Insert the stainless steel outlet pipe into the designated hole on the top of the pump unit. Ensure it is firmly in place.



Image: A person's hands installing the curved stainless steel spout into the main pump unit.

2. **Attach the Silicone Hose:** Connect the food-grade silicone hose to the bottom inlet of the pump unit. Make sure it is securely attached to prevent leaks.



Image: A person's hands attaching the clear silicone hose to the underside of the pump unit.

3. **Place on Water Bottle:** Insert the silicone hose into your 3 or 5-gallon water bottle. Place the pump unit securely on top of the bottle's neck. Ensure the pump fits snugly over the bottle opening (suitable for 2.16-inch / 5.5 cm neck diameter). For 5-gallon bottles, preparing a bottle cap can help ensure stability.



Image: A person placing the assembled water pump onto the neck of a large water bottle.

OPERATING INSTRUCTIONS

1. **Power On/Off:** Press the power button on the top of the dispenser to start or stop water flow. The pump features a one-switch operation for ease of use.



Image: A hand pressing the illuminated button on top of the water dispenser, indicating operation.

2. **Automatic Shut-off:** The pump will automatically stop pumping water after 60 seconds to prevent wastage. This feature ensures efficient water dispensing.
3. **Charging:** When the battery is low, connect the supplied micro USB cable to the charging port on the pump and to a standard USB power adapter (not included). A red light indicates charging, and the light will turn off when fully charged. Avoid using fast chargers to prevent damage.

USB Charging Upgrade

Enhanced Compatibility with Universal Charging



Working



● Blue Light

Charging



● Red Light

Full Charge



● Light Off

Image: An illustration showing the pump's 1200mAh battery, USB charging port, and indicator lights for working (blue), charging (red), and full charge (light off).

Product Demonstration Video:

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Video: A demonstration of the JOYHILL water dispenser in use, showing how it dispenses water from a large bottle into a cup. This video highlights the ease of operation and water flow.



MAINTENANCE

To ensure the longevity and hygiene of your water dispenser, follow these maintenance tips:

- **Cleaning:** Regularly clean the stainless steel spout and silicone hose with warm, soapy water. Rinse thoroughly.
- **Avoid Frequent Plugging/Unplugging:** To prevent leakage, avoid frequently plugging and unplugging the stainless steel pipe from the pump unit.
- **Charging Care:** Always use the provided micro USB cable for charging. Do not use fast charger heads, as this can damage the charging port.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No water dispensed / Weak flow	Low battery; Silicone hose kinked or blocked; Pump not securely attached to bottle.	Charge the pump; Check and straighten the hose; Re-secure the pump on the bottle.

Problem	Possible Cause	Solution
Leakage	Improper installation of spout or hose; Damaged silicone seal.	<p>Ensure all connections (spout, hose) are tight and properly seated. If the issue persists, check the food-grade silicone seal inside the spout connection point. Reassemble the seal if it's dislodged.</p>  <p>Image: Step 1 of leak troubleshooting, showing how to grasp and remove the stainless steel pipe.</p>  <p>Image: Step 2 of leak troubleshooting, showing the separated food-grade silicone and ABS components.</p>  <p>Image: Step 3 of leak troubleshooting, demonstrating how to separate the food-grade silica gel from the ABS part.</p>  <p>Image: Step 4 of leak troubleshooting, showing the reassembly of the food-grade adhesive into the ABS and resetting the waterproof sleeve.</p>

Problem	Possible Cause	Solution
Pump not charging	Faulty cable; Incompatible charger; Charging port damage.	Try a different micro USB cable; Ensure charger output is compatible (1.2A to 2A recommended); Contact support if port is damaged.

SPECIFICATIONS

Feature	Detail
Brand	JOYHILL
Model Number	012
Color	Black
Material	Stainless Steel, Acrylonitrile Butadiene Styrene (ABS)
Capacity Compatibility	3 & 5 Gallon Water Bottles (2.16-inch / 5.5 cm neck diameter)
Product Dimensions	2.9"D x 2.9"W x 5.1"H
Weight	8.5 ounces
Wattage	4 watts
Power Source	Battery Powered, Corded Electric (via Micro USB)
Battery	1 Lithium Ion battery required (built-in 1200mAh)
Automatic Shut-off	Yes (after 60 seconds)

WARRANTY AND SUPPORT

For any installation or quality issues within 120 days of purchase, please inform us. We are committed to providing satisfactory solutions.

For further assistance, please visit the official JOYHILL Store on Amazon:[JOYHILL Amazon Store](#).

You can also refer to the official User Guide (PDF) for more detailed information:[User Guide \(PDF\)](#).