

Generico Box 2021

TimVision Box 2021 User Manual

Model: Box 2021 | Brand: Generico

1. INTRODUCTION

Welcome to the user manual for the TimVision Box 2021. This device is a streaming client designed to enhance your television viewing experience, offering access to various internet services and content. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your TimVision Box 2021. Please read this manual thoroughly before using the device.

2. SAFETY INFORMATION

To ensure safe operation and prevent damage, please observe the following safety precautions:

- Do not expose the device to water, moisture, or extreme temperatures.
- Avoid placing the device near heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Use only the power adapter supplied with the device.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

3. PACKAGE CONTENTS

Upon opening the package, please verify that all items listed below are present and in good condition.

- TimVision Box 2021 Streaming Client
- Remote Control
- Power Adapter
- HDMI Cable (typically included)
- Quick Start Guide (this manual serves as a comprehensive guide)



Image: The TimVision Box 2021 streaming client (black rectangular device) and its accompanying remote control (black, elongated with various buttons).

4. SETUP

4.1 Connecting the Device

1. **Connect to TV:** Insert one end of the HDMI cable into the HDMI port on the TimVision Box 2021 and the other end into an available HDMI input on your television.
2. **Connect Power:** Plug the power adapter into the DC IN port on the TimVision Box 2021, then plug the other end into a wall outlet. The device should power on automatically or indicate a standby mode.
3. **Select Input:** Turn on your television and select the correct HDMI input source using your TV's remote control.

4.2 Initial Configuration and Network Connection

Follow the on-screen instructions to complete the initial setup. This typically includes:

- **Language Selection:** Choose your preferred language.
- **Wi-Fi Connection:** The device supports Wi-Fi connectivity. Select your home Wi-Fi network from the list and enter the password. Ensure a strong signal for optimal streaming performance.
- **Account Login:** You will be prompted to log in with your TimVision account *Note: The decoder is usable only with a TIMION subscription.*
- **Software Updates:** The device may check for and install available software updates. Allow this process to complete without interruption.

5. OPERATING THE TIMVISION BOX 2021

5.1 Remote Control Functions

The included remote control allows you to navigate the TimVision Box 2021 interface.

- **Navigation Pad:** Use the directional arrows to move through menus and select options. The central "OK" button confirms selections.
- **Home Button:** Returns you to the main TimVision home screen.
- **Back Button:** Goes back to the previous screen or menu.
- **Volume Buttons:** Adjusts the volume of your television (if configured).
- **Playback Controls:** Play, Pause, Fast Forward, Rewind buttons for media playback.
- **Dedicated App Buttons:** Some remotes may have dedicated buttons for popular streaming services like Netflix.

5.2 Accessing Streaming Services

Once connected to the internet and logged into your TimVision account, you can access various streaming applications.

- Navigate to the "Apps" or "Services" section on the home screen.
- Select the desired streaming service (e.g., Netflix).
- Log in with your credentials for that specific service.

5.3 Chromecast Functionality

The TimVision Box 2021 features built-in Chromecast functionality, allowing you to cast content from compatible mobile devices or computers directly to your TV.

1. Ensure your mobile device/computer and the TimVision Box 2021 are connected to the same Wi-Fi network.
2. Open a Chromecast-enabled app (e.g., YouTube, Netflix, Google Chrome browser) on your mobile device/computer.
3. Tap the Cast icon (▶) within the app.
4. Select your TimVision Box 2021 from the list of available devices.
5. The content will begin playing on your TV.

6. MAINTENANCE

6.1 Cleaning the Device

To maintain the appearance and functionality of your TimVision Box 2021:

- Always unplug the device from the power outlet before cleaning.
- Use a soft, dry, lint-free cloth to wipe the exterior surfaces.
- Do not use liquid cleaners, aerosols, or abrasive cleaning agents.

6.2 Software Updates

The TimVision Box 2021 may receive periodic software updates to improve performance, add features, or address security vulnerabilities.

- Ensure the device is connected to the internet.
- Updates are typically downloaded and installed automatically in the background or during standby.
- Do not unplug or power off the device during an update process.
- *Software update guarantees are not available for this product.*

7. TROUBLESHOOTING

If you encounter issues with your TimVision Box 2021, try the following solutions before seeking professional assistance.

Problem	Possible Cause / Solution
No Power / Device Not Turning On	<ul style="list-style-type: none"> ◦ Check if the power adapter is securely connected to the device and the wall outlet. ◦ Try a different power outlet. ◦ Ensure the power outlet is functional.

Problem	Possible Cause / Solution
No Picture / No Signal on TV	<ul style="list-style-type: none"> ◦ Verify the HDMI cable is securely connected to both the TimVision Box and the TV. ◦ Ensure your TV is set to the correct HDMI input source. ◦ Try a different HDMI cable or HDMI port on your TV. ◦ Restart the TimVision Box by unplugging and re-plugging the power adapter.
Wi-Fi Connection Issues	<ul style="list-style-type: none"> ◦ Check if your Wi-Fi router is on and functioning correctly. ◦ Ensure you have entered the correct Wi-Fi password. ◦ Move the TimVision Box closer to your Wi-Fi router or reduce interference from other electronic devices. ◦ Restart your Wi-Fi router and the TimVision Box.
Remote Control Not Responding	<ul style="list-style-type: none"> ◦ Check and replace the batteries in the remote control. ◦ Ensure there are no obstructions between the remote and the device. ◦ Point the remote directly at the front of the TimVision Box.
App Not Loading / Freezing	<ul style="list-style-type: none"> ◦ Ensure you have a stable internet connection. ◦ Try closing and reopening the app. ◦ Restart the TimVision Box.

8. SPECIFICATIONS

Key technical specifications for the TimVision Box 2021:

Brand	Generico
Model Number	Box 2021
Manufacturer	Sagemcom
Product Type	TV Decoder / Streaming Client
Connectivity Technology	Wi-Fi
Connector Type	HDMI
Special Features	Chromecast
Resolution	1080p
Supported Internet Services	Netflix
Controller Type	Remote Control

Compatible Devices	Television
Memory Storage Capacity	32 GB
Total USB Ports	2

9. WARRANTY AND SUPPORT

For information regarding warranty coverage, spare parts availability, or technical support, please refer to the original purchase documentation or contact the product manufacturer, Sagemcom, or the brand, Generico.




- Information regarding spare parts availability is not available.
- Information regarding guaranteed software updates is not available.

For specific inquiries related to your TimVision subscription, please contact TimVision customer support directly.



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Related Documents

	<p>Carbone ZP-3033-DISPENSADOR Botella Dispensadora de Plástico de 500ml para Jabón y Gel Antibacterial</p> <p>Especificaciones técnicas de la Carbone ZP-3033-DISPENSADOR, una botella dispensadora transparente de plástico de 500ml para jabón líquido y gel antibacterial, ideal para zonas de alto tráfico.</p>
	<p>Oxímetro de Pulso TS005 GENERICO con Bluetooth - Ficha Técnica</p> <p>Ficha técnica completa del Oxímetro de Pulso para Dedo TS005 de GENERICO. Incluye Bluetooth, monitor de SpO2, pulsómetro y pantalla digital. Compatible con Android e iOS. Conoce sus especificaciones, características y beneficios.</p>
	<p>Bola Interactiva Carbone MAS37: Dispensador de Comida para Mascotas</p> <p>Descubre la Bola Interactiva Carbone MAS37, un dispensador de comida para perros y gatos que estimula la agilidad mental y física, reduce el aburrimiento y mejora la digestión. Fabricada en plástico ABS.</p>

