**De'Longhi SER3013**

# De'Longhi Universal Espresso Machine Cleaner User Manual

Model: SER3013

## 1. Product Overview

The De'Longhi Eco Multiclean is a specific product designed for cleaning the milk-carafe circuit of full automatic coffee machines. It effectively removes milk residue and buildup from frother and steam wands, ensuring optimal performance and hygiene of your espresso and cappuccino maker. This eco-friendly solution is also suitable for cleaning external or removable parts of all coffee machines.

- Specific product for cleaning the milk-carafe circuit of full automatic Coffee machines.
- Effectively cleans the external or removable parts of all Coffee machines.
- Suitable for all Coffee machines.
- Supports automatic and manual cleaning of all milk frother nozzles and instant frothing device systems (IFD system).
- Sanitizes and fights bacteria.






Image: De'Longhi Eco Multiclean cleaner bottle and its packaging, illustrating the product's appearance.

## 2. Safety Information

Please read and understand all safety instructions before using this product. Failure to follow these instructions may result in injury or damage.

- **Keep out of reach of children and pets.**
- Avoid contact with eyes. In case of contact, rinse immediately with plenty of water and seek medical advice.
- Do not ingest. If swallowed, seek medical attention immediately and show this container or label.
- Use in a well-ventilated area.

- Do not mix with other cleaning products or chemicals.
- Store in a cool, dry place, away from direct sunlight and heat sources.
- Always refer to your coffee machine's specific cleaning instructions before using any cleaning product.

## 3. Preparation for Use

Before beginning the cleaning process, ensure your coffee machine is turned off and cooled down. Remove any milk from the milk carafe or frother system. Prepare the cleaning solution as follows:

1. Empty the milk carafe or frother container.
2. Pour the recommended amount of De'Longhi Eco Multiclean into the container. Refer to your coffee machine's manual for specific dilution ratios, or use the general guideline of 10ml of cleaner per 90ml of water.
3. Fill the remainder of the container with fresh water to the appropriate level.
4. Mix the solution gently.




Image: A person pouring the De'Longhi Eco Multiclean solution into a clear container, demonstrating the preparation step.

## 4. Usage Instructions

Follow these steps for effective cleaning of your espresso machine's milk system:

### 4.1. Automatic Cleaning Cycle (for machines with integrated milk systems)

1. Ensure the prepared cleaning solution is in the milk carafe/container.
2. Attach the milk carafe to the coffee machine as you would for making a milk-based beverage.
3. Place an empty container under the milk frother spout to collect the cleaning solution.
4. Initiate the automatic cleaning cycle for the milk system as per your coffee machine's specific instructions. This often

involves selecting a "Clean Milk System" or "Rinse" option from the machine's menu.

5. Allow the machine to complete the cycle, which will dispense the cleaning solution through the milk frother.
6. Once the cycle is complete, remove the milk carafe and rinse it thoroughly with fresh water.
7. Fill the milk carafe with fresh water and re-attach it to the machine. Run another automatic cleaning cycle with only fresh water to rinse out any remaining cleaner.



Image: A hand adjusting a dial on a coffee machine's milk frother, indicating interaction with the machine's cleaning functions.




Image: A person placing a milk container onto a coffee machine, demonstrating the setup for an automatic cleaning cycle.

### 4.2. Manual Cleaning (for removable frother parts or steam wands)

1. Disassemble the removable parts of your milk frother or steam wand.
2. Soak the disassembled parts in a solution of De'Longhi Eco Multiclean and water (e.g., 10ml cleaner per 90ml water) for approximately 15-30 minutes, or as recommended by your machine's manual.
3. For stubborn residue, use a soft brush to gently scrub the parts while submerged in the solution.
4. After soaking and scrubbing, rinse all parts thoroughly under running fresh water until no cleaning solution remains.
5. Reassemble the frother parts or steam wand onto your coffee machine.
6. Run a short steam cycle with only water through the steam wand to flush out any residual cleaner.

## 5. Post-Cleaning Care and Storage

After cleaning, ensure all components are thoroughly rinsed and dried before reassembly and use. Store the De'Longhi Eco Multiclean bottle tightly capped in its original packaging in a cool, dry place, away from direct sunlight and extreme temperatures. Ensure it is stored upright to prevent leaks.




Image: The De'Longhi Eco Multiclean bottle positioned next to a freshly prepared coffee with frothed milk, symbolizing the successful outcome of cleaning.

## 6. Troubleshooting

If you encounter issues during or after cleaning, consider the following:

- **Residue remains after cleaning:**
  - Ensure correct dilution ratio of the cleaner.
  - Increase soaking time for manual cleaning.
  - Perform an additional cleaning cycle.
  - Check if the frother parts are heavily clogged and require more intensive manual scrubbing.
- **Frother not producing foam correctly after cleaning:**
  - Ensure all cleaner residue has been thoroughly rinsed from the system. Run extra rinse cycles with fresh water.
  - Check for any reassembly errors of the frother components.
  - Verify that the frother nozzles are not blocked by any remaining debris.
- **Product smells unpleasant (as per some reviews):**
  - The product is unscented. If an unusual smell is detected, ensure the product has been stored correctly and has not been contaminated. If concerned, discontinue use and contact support.

## 7. Specifications

| Attribute | Detail |
|---|---|
| Product Name | De'Longhi Eco Multiclean Universal Espresso Machine Cleaner |
| Model Number | SER3013 |

| | |
|---|---|
| Item Form | Liquid |
| Scent | Unscented |
| Specific Uses | Coffee Maker (Frother/Steam Wand Cleaning) |
| Material Feature | Eco-Friendly |
| Product Dimensions | 3.11 x 3.11 x 7.48 inches |
| Item Weight | 10.2 ounces |
| Manufacturer | De'Longhi |
| ASIN | B07KTCBSX7 |
| Date First Available | December 18, 2018 |



Image: The De'Longhi Eco Multiclean bottle shown alongside two different models of De'Longhi coffee machines, highlighting its universal compatibility.

## 8. Support and Contact

For further assistance, product inquiries, or technical support, please visit the official De'Longhi website or contact their customer service. You can find more information and products at the De'Longhi Store on Amazon.

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This manual provides general guidelines. Always refer to your specific coffee machine's manual for detailed cleaning instructions.

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**Question**

Example: How do I reset this device or fix this error?

**Details**

Model number, symptoms, what you tried, or the section of the manual you are using.

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